SERVICES AVAILABLE WITHIN THE WISCONSIN WORKS (W-2) AGENCY

FAMILY SUPPORT SERVICES

FOOD STAMPS: The Food Stamp Program can help eligible persons and families buy the food they need for good health. Food stamp benefits come as a swipe card that can be used in most grocery stores. Food Stamps are based on income and assets, not W-2 participation and do not have a time limit. Food Stamps can be given on an emergency basis. **The Food Stamp Employment and Training Program** (FSET) assists people who get food stamps to find a job through work activities and education and training.

HEALTH CARE: Medicaid and BadgerCare are health care programs that provide health insurance to low-income families, children and pregnant women to help keep families healthy. These programs have separate eligibility rules from W-2 and do not have a time limit. Families at the high end of the income limit will have a small monthly premium.

CHILD SUPPORT: The Child Support program can help establish court orders that provide both financial and medical support for minor children and collect child support payments on your family's behalf, regardless of your income.

EMERGENCY ASSISTANCE: You may be eligible for up to $150 per family member if you are facing a current emergency for one of the following reasons: fire, flood, natural disaster, energy crisis, homelessness or impending homelessness (including potential evictions).

REFUGEE CASH ASSISTANCE AND REFUGEE MEDICAID: A cash assistance program and medical assistance program available to eligible refugees.

W-2

W-2 PROGRAM: W-2 provides a wide range of employment services and training to help eligible Wisconsin residents get and keep employment. W-2 also provides work experience positions through community service jobs, and other work-readiness placements. Work experience positions have monthly payments based on participation. W-2 offers:

- **Trial Jobs (TJ):** Trial Jobs may be available if you need the extra help in finding a job. Your employer pays you and the W-2 agency gives the employer a monthly check to help cover the costs of training.
- **Community Service Jobs (CSJ):** CSJs may be available to you if you need some additional work experience to help prepare you for employment. While you are in this position, you are paid up to $673 per month.
- **W-2 Transitions (W-2T):** W-2T positions may be available to you if you have additional problems that prevent you from being in a CSJ or Trial Job, such as you or an immediate family member is disabled. While you are in this position, you are paid up to $628 per month.
- **Case Management:** Case management services help you stay employed and/or get additional skills to get a job with increased hours, pay and/or benefits. Case management is available for anyone who meets W-2 eligibility.

OTHER SERVICES

- **Custodial Parent of an Infant (CMC):** If your child is 12 weeks old or less, you may receive a monthly cash payment of up to $673 and not be required to participate in other work.
- **Minor Parents Services:** Minor teen parents (under the age of 18) can get information on available child care, high school and school-to-work information, employment and financial planning services, food stamp and Medicaid information, and referrals to other community agencies.
- **Noncustodial Parents:** A noncustodial parent (NCP) may be able to get services such as skills training, job search and job orientation services, and case management.
- **Pregnant Women:** A pregnant woman, who is not a custodial parent of a dependent child, may be eligible for case management services and job search assistance. Case management services may include making the appropriate referral to child care resources or discussing employment goals.
- **Learnfare:** Learnfare helps children of W-2 participants attend and complete school.
- **Children's Services Network:** The Children's Services Network provides information for you and your children on housing, child welfare services, food pantries, and other resources in your community.
- **Emergency Payments:** W-2 T, CSJ, TJ or CMC participants may be able to get a one-time cash payment before they receive their first W-2 payment to assist with extreme financial problems.

Attachment I

WORK SUPPORTS

- **Child Care:** Child Care is available for eligible families that are in work, work-related or school/training activities. In most cases families are responsible to pay for part of the child care costs, based on a sliding fee schedule, to the child care provider. Child care does not have a time limit.

- **Job Access Loans:** Job Access Loans may help you meet basic costs related to getting or keeping employment. Job Access Loans must be repaid in cash, or a combination of cash and community service.

- **Transportation:** You may get help, such as bus passes or gas vouchers, from the W-2 agency to find and pay for transportation.

EDUCATION AND TRAINING

- **W-2 Education and Training:** W-2 participants may take part in education and training. This may include HSED/GED, Job Skills Training, Motivation, Life Skills, Employer-sponsored training, Literacy Education, English as a Second Language (ESL), technical college programs and others.

Ask an agency representative today if you are eligible for these or any additional programs that your local W-2 Agency may have.

Additional programs could include:

- **Wisconsin Home Energy Assistance Program (WHEAP)**
- **Children First**
- **Workforce Investment Act**

This agency has more information available on these programs. Please request brochures on programs that may be of help to you or your family.

State of Wisconsin
Department of Workforce Development
dwd.wisconsin.gov

DWD is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please call (608) 266-5370

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Benefits and Services Offered at Wisconsin Works (W-2) Agencies

WISCONSIN W-2 WORKS

Please ask a W-2 agency representative about any of the following services