

### PIP Strategy Summary and TA Plan

**State:** New Carolina

**Date Submitted:** 1/31/2009

Primary Strategies	Key Concerns	TA Resources Needed
1) Implement Systems of Care practice approach	Agency inconsistent with services to ensure children's safety while they remain in the home	National Child Welfare Resource Center for Organizational Improvement (NRCOI)
	Agency not effective in addressing needs and services of families and foster parents	NRC for Family-Centered Practice and Permanency Planning (NRCFCP)
	Children and families not consistently involved in case planning	
	Training program not adequate for development of necessary case practice skills	
2) Implement concurrent planning in collaboration with courts	Permanency hearings not held timely	NRC on Legal and Judicial Issues
	Permanency goals not established timely	
	Delays in achieving TPR	
	Inconsistency in notification of reviews and hearings	

**IV. PIP Matrix**

<b>State:</b>	New Carolina
<b>Date Submitted:</b>	1/31/2009
<b>PIP:</b>	
<b>Quarterly Report:</b>	X
<b>Quarter:</b>	Q4

**Part A: Strategy Measurement Plan and Quarterly Status Report**

<b>Primary Strategy:</b>	1. Implement Systems of Care practice approach			<b>Applicable CFSR Outcomes or Systemic Factors:</b>
<b>Goal:</b>	Enhance infrastructure on partnerships based on collaboration, individualized, strength-based care, cultural competence, and community-based services			<b>Applicable CFSR Items:</b>
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Quarter Due</b>	<b>Quarter Completed</b>
1.1. Develop implementation Plan for System of Care (SOC) statewide, including assessment of available service array, with assistance from NRCOI and NRCFCP	M. Jordan	Copy of work plan produced	Q2	CBRO: Completed Q2 4-3-08
1.1(A). Hold meetings with agency leadership, court leadership, and NRCs for kickoff of SOC implementation	M. Jordan	Summary of meetings held and lists of organization attendees	Q2	CBRO: Completed Q1 1-3-08
1.1(B). Conduct complete assessment of community- based service array.	M. Jordan	Copy of assessment report, with needed services identified by county	Q2	CBRO 4-2-08 Not completed
1.2(A). Revise and implement core caseworker curriculum to provide focus on individualized strengths-based, culturally competent practice	L. James	Copy of revised curriculum and implementation detail and dates	Q6	
<b>Renegotiated Action Steps and Benchmarks</b>				

<b>Primary Strategy:</b>				<b>Applicable CFSR Outcomes or Systemic Factors:</b>
<b>Goal:</b>				<b>Applicable CFSR Items:</b>
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Quarter Due</b>	<b>Quarter Completed</b>
<i>Renegotiated Action Steps and Benchmarks</i>				

Primary Strategy:				Applicable CFSR Outcomes or Systemic Factors:
Goal:				Applicable CFSR Items:
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
<i>Renegotiated Action Steps and Benchmarks</i>				

<b>Primary Strategy:</b>				<b>Applicable CFSR Outcomes or Systemic Factors:</b>
<b>Goal:</b>				<b>Applicable CFSR Items:</b>
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Quarter Due</b>	<b>Quarter Completed</b>
<i>Renegotiated Action Steps and Benchmarks</i>				

Primary Strategy:				Applicable CFSR Outcomes or Systemic Factors:
Goal:				Applicable CFSR Items:
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
<i>Renegotiated Action Steps and Benchmarks</i>				

<b>Primary Strategy:</b>				<b>Applicable CFSR Outcomes or Systemic Factors:</b>
<b>Goal:</b>				<b>Applicable CFSR Items:</b>
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Quarter Due</b>	<b>Quarter Completed</b>
<i>Renegotiated Action Steps and Benchmarks</i>				

Primary Strategy:				Applicable CFSR Outcomes or Systemic Factors:
Goal:				Applicable CFSR Items:
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
<i>Renegotiated Action Steps and Benchmarks</i>				

<b>Primary Strategy:</b>				<b>Applicable CFRS Outcomes or Systemic Factors:</b>
<b>Goal:</b>				<b>Applicable CFRS Items:</b>
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Quarter Due</b>	<b>Quarter Completed</b>
<i>Renegotiated Action Steps and Benchmarks</i>				

Safety Outcome 2, WB1, Service Array
4, 17, 18, 35, 36, 37
<b>Quarterly Update</b>
Q2 - Final work plan reviewed by NRCOI and NRCFCP. Plan distributed statewide under cover of agency director. "SOC Workplan" attached with Q2 quarterly report.
Q1- Kickoff meetings held. Copy of summary and lists of attendees attached with Q1 quarterly report. ("SOC Implementation Summary", "SOC Implementation meetings –attendees")
Q2 - Assessment completed and report prepared. Copy of assessment report attached with Q2 quarterly report. CBRO Comment 4-2-08: assessment report did not include breakdown of needed services identified by county.

<b>Quarterly Update</b>

<b>Quarterly Update</b>

<b>Quarterly Update</b>

<b>Quarterly Update</b>

<b>Quarterly Update</b>

<b>Quarterly Update</b>

Quarterly Update

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**Part B: National Standards Measurement Plan and Quarterly Status Report**

<b>Safety Outcome 1: Absence of Recurrence of Maltreatment</b>												
National Standard	94.60%											
Performance as Measured in Final Report/Source Data Period	85.2%/FY 2007 NCANDS											
Performance as Measured at Baseline/Source Data Period	83.7%/FY 2008a NCANDS											
Negotiated Improvement Goal	84.20%											
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	3/31/08	6/30/08	9/30/08	Met Q3								
	83.1	83.3	84.3									
Note												
<b>Safety Outcome 1: Absence of Maltreatment of Children in Foster Care</b>												
National Standard	99.68%											
Performance as Measured in Final Report/Source Data Period												
Performance as Measured at Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Note												

Permanency Outcome 1: Timeliness and Permanency of Reunification												
National Standard	122.6											
Performance as Measured in Final Report/Source Data Period												
Performance as Measured at Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Note												
Permanency Outcome 1: Timeliness of Adoptions												
National Standard	106.4											
Performance as Measured in Final Report/Source Data Period												
Performance as Measured at Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Note												

Permanency Outcome 1: Achieving Permanency for Children in Foster Care for Long Periods of Time												
National Standard	121.7											
Performance as Measured in Final Report/Source Data Period												
Performance as Measured at Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Note												
Permanency Outcome 1: Placement Stability												
National Standard	101.5											
Performance as Measured in Final Report/Source Data Period												
Performance as Measured at Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Note												

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**Part C: Item-Specific and Quantitative Measurement Plan and Quarterly Status Report**

<b>Outcome/Systemic Factor:</b>	<b>S2</b>	<b>Item:</b>	<b>4</b>									
Performance as Measured in Final Report	In 76% of cases reviewed, the agency conducted adequate risk assessments and safety management											
Performance as Measured at Baseline/Source Data Period	80%/State Quarterly QA Q4 07											
Negotiated Improvement Goal	In 82% of cases, the agency will conduct adequate risk assessments and safety management											
Method of Measuring Improvement	Case reviews and State quality assurance reviews											
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	3/31/08	6/30/08	9/30/08	Met Q3								
	80%	79%	83%									
Note												
<b>Outcome/Systemic Factor:</b>		<b>Item:</b>										
Performance as Measured in Final Report												
Performance as Measured at Baseline/Source Data Period												
Negotiated Improvement Goal												
Method of Measuring Improvement												
Renegotiated Improvement Goal												
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Note												

<b>Outcome/Systemic Factor:</b>	<b>Item:</b>												
Performance as Measured in Final Report													
Performance as Measured at Baseline/Source Data Period													
Negotiated Improvement Goal													
Method of Measuring Improvement													
Renegotiated Improvement Goal													
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
Note													
<b>Outcome/Systemic Factor:</b>	<b>Item:</b>												
Performance as Measured in Final Report													
Performance as Measured at Baseline/Source Data Period													
Negotiated Improvement Goal													
Method of Measuring Improvement													
Renegotiated Improvement Goal													
Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
Note													

<b>Outcome/Systemic Factor:</b>	<b>Item:</b>												
Performance as Measured in Final Report													
Performance as Measured at Baseline/Source Data Period													
Negotiated Improvement Goal													
Method of Measuring Improvement													
Renegotiated Improvement Goal													
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Note													
<b>Outcome/Systemic Factor:</b>	<b>Item:</b>												
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Performance as Measured at Baseline/Source Data Period													
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Status (Enter the quarter end date and measurement for the reported quarter in cell below)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
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<b>Outcome/Systemic Factor:</b>	<b>Item:</b>												
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Note													
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Performance as Measured at Baseline/Source Data Period													
Negotiated Improvement Goal													
Method of Measuring Improvement													
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<b>Outcome/Systemic Factor:</b>	<b>Item:</b>												
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Performance as Measured at Baseline/Source Data Period													
Negotiated Improvement Goal													
Method of Measuring Improvement													
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