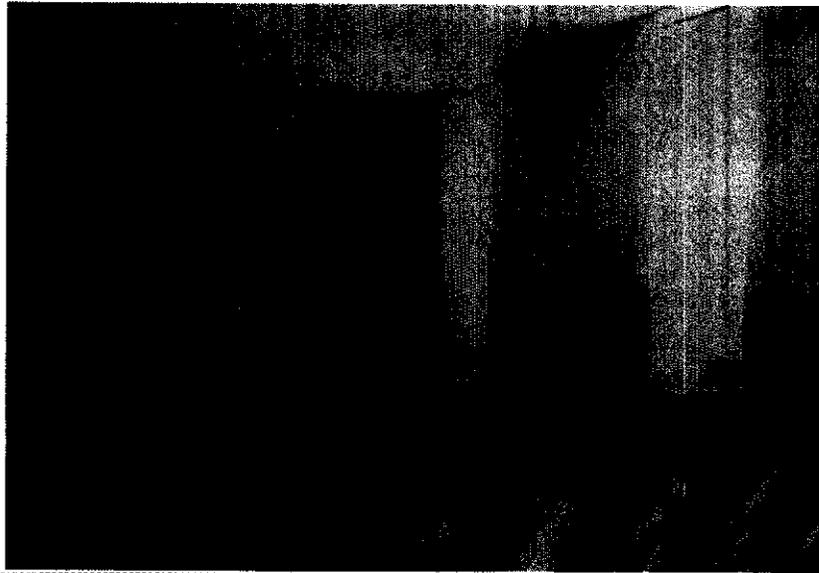


# **The 1058 Windows Project**



For Further information on the project or to order a copy of the DVD, please contact:

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Video Conferencing and the Courts:  
The 1058 Windows Project

Kathleen Murphy  
Director  
Sierra Nevada DCSS

Susan M. O'Connell  
Regional Attorney  
Sierra Nevada DCSS

Steve Marathan  
Chief Information Officer  
Sierra Nevada DCSS

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Video Conferencing and the Courts:  
The 1058 Windows Project

**Innovative use of video conferencing  
and the court process**

**Collaboration between Sierra Nevada  
Regional DCSS, Nevada County  
Superior Court, and California  
Department of Child Support  
Services**

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The 1058 Windows Project

**Utilizing video conferencing  
equipment at the Superior Court and  
DCSS**

**DCSS Court Team**

- Regional Attorney
- DCSS Attorney
- Legal Secretaries
- Office Assistant

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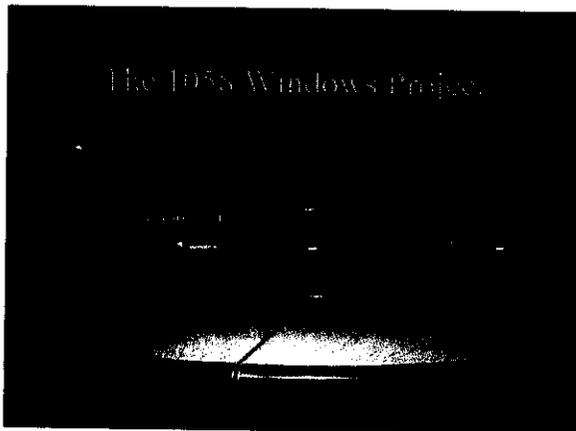
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### The 1058 Windows Project

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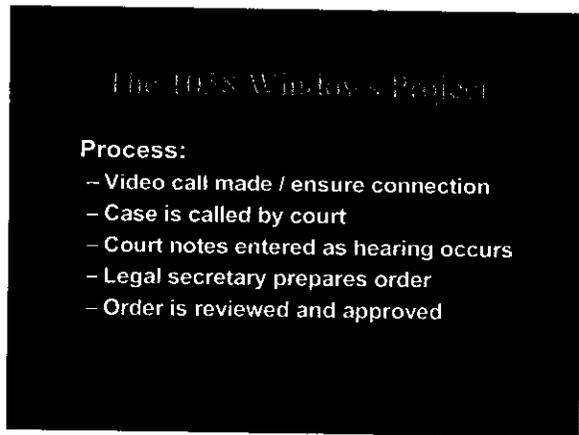
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### The 1058 Windows Project

**Process:**

- Video call made / ensure connection
- Case is called by court
- Court notes entered as hearing occurs
- Legal secretary prepares order
- Order is reviewed and approved

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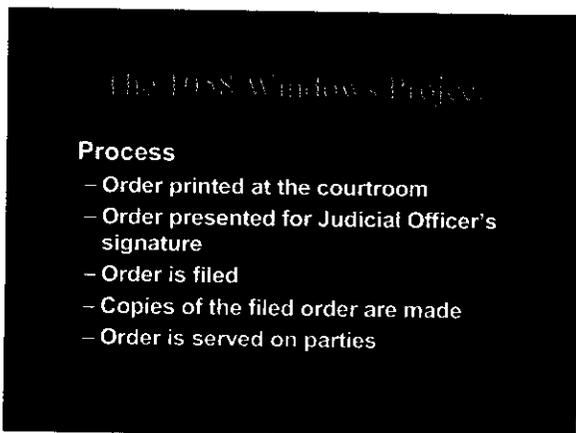
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### The 1058 Windows Project

**Process**

- Order printed at the courtroom
- Order presented for Judicial Officer's signature
- Order is filed
- Copies of the filed order are made
- Order is served on parties

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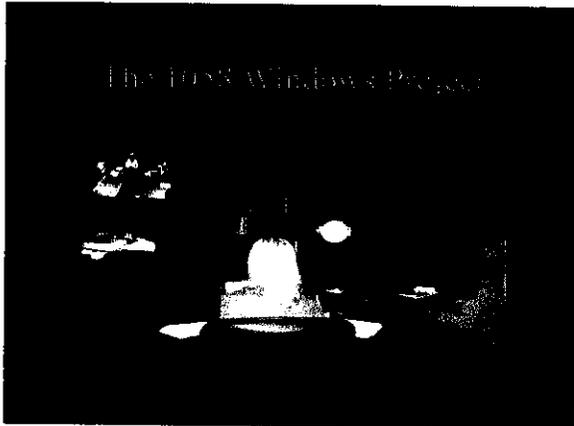
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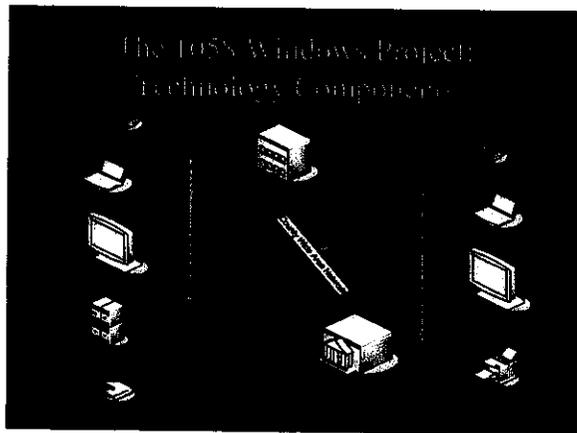
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The 1058 Windows Project:  
Technology Components

**Law Library at DCSS:**

- Tandberg Edge 95 mpx Camera
- 2 Sharp Aquost 52" LCD Screens
- 3 Laptop Computers

**Courthouse:**

- Polycom camera
- 52" Plasma Display
- Council Table Video
- Printer (duplexing)

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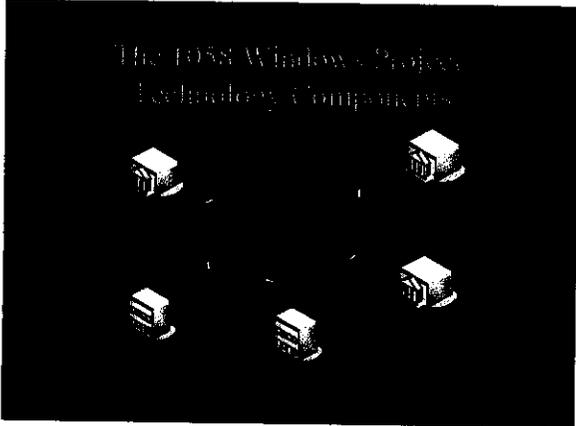
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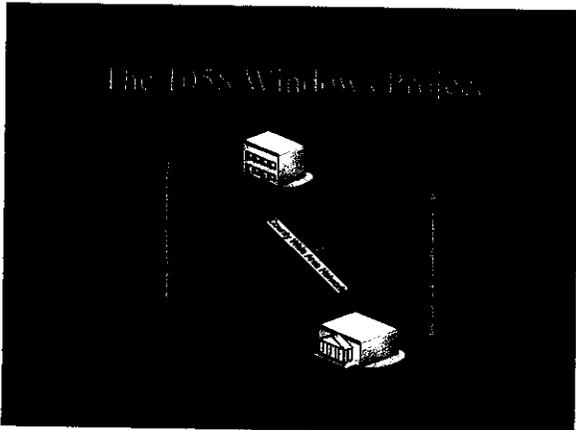
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The 1058 Windows Project

**Benefits**

- Real time orders
- Immediate enforcement
- Receive instant case data while in court
- Reduction on need for continuances
- Efficient use of staff time
- Excellent supervisorial tool

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The 1058 Windows Project

**Nearly 10% or more increase on Federal Performance Measures since 2002!**

**Collections on Current Support:**

- FFY 2002: 44.2%
- FFY 2006: 58.5%

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The 1058 Windows Project

**Collections on Arrears:**

- FFY 2002: 53.3%
- FFY 2006: 61.6%

**Cases with Support Orders:**

- FFY 2002: 80.9%
- FFY 2006: 88.3%

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The 1058 Windows Project

**Lessons Learned:**

- Receiver site is an extension of court
- Slight voice delays
- Be prepared for technology glitches

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The 1058 Windows Project  
Director's Perspective

- Conceptual development**
- Initial roadblocks**
- Dealing with multiple agencies**
- Difficulties with implementing technology in a non-traditional way**

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Valley Council on Aging and the Courts  
The 1058 Windows Project

**Contact Information:**

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**<http://www.mynevadacounty.com/css>**

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