

Direct Deposit and Debit Card Survey

	Program/State		1. Has Direct Deposit Program	2. Percent of payments -direct deposit	3. Planning a Debit Card program	4. Has a Debit Card Program	4.a. Debit Card - since when	5. Percent of payments - Debit Card	6. Custodial parent required to choose direct deposit or debit card, or apply for exemption.	7. Mandatory feature	8. Contact Person	E-Mail	Checked	Notes
1	ALABAMA		No	NA	next year or so	No		NA	NA	NA	Tom Bernier			
2	ALASKA	upd	yes, 1998	49%	Done	Yes	Oct-04	NA	no	NA	John Mallonee 907 269-6801			
3	ARIZONA		yes, Dec 1998	25%	done	Yes	1-Mar-05	NA	no - will be optional	NA	Andy Wangrycht 602-241-9613 ext 301	awangrycht@azdes.gov		
4	ARKANSAS	upd	yes	14%	yes	No		NA	NA	NA	Ruth Ann Jefferies, at 501-683-7918	ruthann.jefferies@ocse.state.ar.us		
5	CA - also see note below	upd - 8/15/06	Yes, CPs can enroll at www.casdu.com or call 1-866-325-1010.	14%	done	Yes	1-Sep-06	n/a - Begins 9/1/06	CPs are encouraged to use an electronic payment method. Direct deposit is the preferred method for those CPs that have a banking relationship, but CPs have the option to choose either or remain with a paper check.	Not mandatory, but CPs are highly encouraged to enroll in direct deposit or electronic payment card.	Kathy LaLonde 916-464-0548 or Rick Barto 916-845-7547	Kathie.LaLonde@dcss.ca.gov	Aug-06	
6	COLORADO		yes	54%	done	yes	Jan 02	18.00%	No	NA	Bilinda McKay-Johnson 303-866-4555	bilinda.mckayjohnson@state.co.us		
7	CONNECTICUT	upd	yes	49%	done	yes	Summer 02	minimal, card for unbankable customers only	current initiative - replace debit card with a VISA or Mastercard by 01-06	no sanctions	John Dillon 860-424-5271	john.dillon@po.state.ct.us		
8	DELAWARE	upd	No	NA	Yes	No	N/A	NA	NA	NA	Charles E. Hayward 302-326-6200	Charles.Hayward@state.de.us	OK	
9	FLORIDA	upd	Yes, March 2007	NA	Yes, Currently in planning phase	No		NA	NA	NA	Buster Pfander (850) 922-6350	pfaendbu@dor.state.fl.us		
10	GEORGIA		yes, 1995	20%	done	yes	Aug 04	80%	yes	Yes, since August 2004, exemptions in emergency situations	Nora Akins, 404-463-0992	noakins@dhr.state.ga.us		
11	GUAM	upd	No	NA	done	Yes	Nov-05	NA	NA	NA	Yolanda G. Elliott 671-475-3324 ext 112	yolanda.elliott@quamcse.net		
12	HAWAII	upd - 8/18/06	Yes	20	no, no pilot planned yet. Direct Deposit only started in 2005	No	NA	NA	NA	NA	Corinne Yoneda	corinne.a.yoneda@hawaii.gov	6-Aug	
13	IDAHO	upd	yes	54%	We are looking at the stored value card for child support. Idaho currently has the Idaho Quest card which is an electronic benefits card and it can have Child Support, TANF and food stamps on the card. It is only accepted at designated locations, unlike the stored value card.	no	NA	NA	Less than 1% of our payments are checks. Our system defaults to the electronic benefits card if they don't provide deposit information. The cases that receive checks are out of state cases that aren't interstated.	NA	Sandy Baker 208-334-4988	bakers@idhw.state.id.us		
14	ILLINOIS	upd	yes	44%	done	yes	Apr 2005.	6%	no	no	Christine Towles 630-221-2327	christine.towles@idpa.state.il.us		
15	INDIANA	upd - 8/10/06	yes	31% as of 8-05 to 7-06	Pilot completed & remains in pilot status	Pilot status since 1/04	pilot status Jan 2004	7% (8/06)	Yes	For Pilot group, we defaulted to debit card if the CP did not choose direct deposit.	Thelzeda Moore	Thelzeda.Moore@dcs.IN.gov	Aug-06	* Custodial Parent cannot now choose Debit Card. However, we are now suggesting Direct Deposit. We are in the process of obtaining a vendor a statewide debit card for rollout.
16	IOWA	upd	yes	54%	done	yes	Jun 03	43%	yes	Direct deposit or debit card, application for exemption	Carol Eaton, 515-281-5647 & Teri Pollard	ceaton@dhs.state.ia.us & Tpollar@dhs.state.ia.us	OK	
17	KANSAS	upd - 02/02/2007	yes	37%	yes, in initial planning phase with new SDU Vendor expected roll out date is Aug	No	NA	NA	NA	NA	Jamie Corkhill, 785-296-7209	JXLC@srskansas.org	OK	
18	KENTUCKY	upd - 8/18/06	yes	40%	Pilot October 2006	No	NA	NA	NA	NA	Trisha Johnson	trisha.johnson@ky.gov		
19	LOUISIANA	upd- 8/8/06	Yes, January 2006	10%	done	Yes	Jan-06	40%	No requirement at this time, but it will probably become mandatory during 2006.	NA	Charlene Worley, 225-219-7688	cworley@dss.state.la.us	Aug-06	Yes, Louisiana does offer direct deposit to our custodial parents. As of the end of July, we have 75,587 custodial parents using the debit card and 28,061 using direct deposit.
20	MAINE	NC	yes	15%-20%	planning EBT card	No	NA	NA	NA	will be direct deposit or EBT	Mike Hughes 207-287-2916	Mike.Hughes@maine.gov	OK	
21	MARYLAND		yes	25%	done	yes	Jan 03	2.5%	Voluntary	NA	Janice Simmons 410.585.2260	JSimmon2@dhr.state.md.us		

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22	MASSACHUSETTS	upd	yes, Jul 02	52%	done	yes	Sep 04	35%	yes	Direct deposit or debit card, exemption by application	Dieter Wahl 617-626-3502	wahld@dor.state.ma.us		
23	MICHIGAN	upd - 8/17/06	yes	41%	done	yes	Nov. 15, 2005	15%	yes	yes	David Mork	MorkD@michigan.gov		
24	MINNESOTA	upd	yes	73%	done	yes	May 03	23%	yes	Direct deposit or debit card or application for exemption.	Kim, Nguyen, 651-215-0152	kim.t.nguyen@state.mn.us	corrected	
25	MISSISSIPPI	Upd - 02/02/2007			Done	yes	Nov. 1, 2005		?? Appears that epayment cards mailed to all clients receiving child support payments					
26	MISSOURI		yes, since 2000	26.40%	In Preliminary Planning	No		NA	NA	NA	Joe LaBella 573-751-3396	Joseph.R.Labella@dss.mo.gov		
27	MONTANA	upd	yes	61%	done	Yes	May 2003.	25%	yes, for in state custodial parents	System defaults to EBT card for in state custodial parents not having direct deposit.	Sandy Levengood	slevengood@mt.gov		
28	NEBRASKA	upd	yes	60% of # of payments	done	yes	Sept. 2004	20%	No	none	Michelle Raphael 402-471-2455	mraphael@treasurer.org		
29	NEVADA	upd	yes	36%	na	yes	Jul-05	39%	Yes	Custodial parent is required to choose direct deposit or debit card, or apply for an exemption.	Sue Smith	ssmith@welfare.state.nv.us		
30	NEW HAMPSHIRE	NC	yes, Feb 04	NA	yes	No		NA	NA	NA	Mary Weatherill, 1:603-271-42211			
31	NEW JERSEY	upd	yes - 3 yrs	37%	Done, now statewide	yes	Nov. 2005.	NA	yes	direct deposit or debit card	Susan Gray 609-588-2372			
32	NEW MEXICO	upd - 02/02/2007	yes	30%	yes	No	Prepaid Debit card will roll out Apr 2, 2007	NA	Not in SFY 07	none yet	Allen Thompson at (505) 476-7029	Allen.Thompson@state.nm.us		
33	NEW YORK	upd	yes, Jan 04	25%	completed	yes	Sept. 2005.	775 payments first month	no	no	contact Barbara, 518-473-0574	Barbara.ruggirello@dfa.state.ny.us		
34	NORTH CAROLINA	upd	yes	27%	yes	No					Wilfredo Colon 919-255-3938	Wilfredo.colon@ncmail.net		
35	NORTH DAKOTA	upd	yes	53%	done	yes	Sep 04	41%	yes	If CP does not choose direct deposit CP will automatically be enrolled for a debit card	Jade Cork (701) 328-7515	socorj@state.nd.us	corrected	
36	OHIO	upd	yes	32% -36%	done	yes	Jul 04	9.3% for Sept. 2005	yes, effective 10/1/2005	NA	Keith Delvalle	Delvab@odjfs.state.oh.us	Modified 10-2005	
37	OKLAHOMA	Upd 02/02/2007	yes	small %	implemented Nov 06	yes	Implemented Nov 06, Client must select By Feb 2007	TBD	CPs will be required to have direct deposit or debit card. Exceptions will have to be looked at on an individual basis	yes	Jim Hutchinson 405-522-1338 or Nancy Hutchinson 405-522-0023	Jim Hutchinson@okdhs.org (or) Nancy.Hutchinson@okdhs.org	Aug-06	
38	OREGON	upd- 01/0807	yes	10%-13%	Done	Yes	2005	NA	Yes - To be implemented 02/28/2007 thru 07/01/2007	Direct Deposit or Debit Card (Reliacard Card from US Bank)	Chris Angel, 503-986-6088 Tim James Maris 503-986-2407	Jwm@doj.state.or.us		Updated information received VIA of E-mail thru Nancy Benner on 01/08/07
39	PENNSYLVANIA	upd	yes	50%	done	yes	Statewide since 08/05	45%	yes	Direct deposit or debit card, application for exemption	Dan Richard, 717-783-9659 & Jodie Pender, 717-705-5106			
40	PUERTO RICO	upd	yes	17%	done	yes	Nov 02	35%	yes	direct deposit or debit - no exemptions	Rebeca Dorna Pesquera 787-767-1500 ext 283	rdorna@asume.gobierno.pr	OK	
41	RHODE ISLAND	upd	yes	20%	yes	No		NA	NA	NA				
42	SOUTH CAROLINA	NC												
43	SOUTH DAKOTA	upd	yes	67%	Implemented Nov 04	Yes	Nov. 04	29%	yes	Direct deposit or debit card, application for exemption	Terry Walter or Rocco Konop 605-773-3641	Terry.Walter@state.sd.us		Carmin.Sommer@state.sd.us
44	TENNESSEE	upd	yes	18% for CP	Yes, Planning stage. Hope to implement early 2006	No	na	na						
45	TEXAS	upd - 02/02/2007	yes	47%	Yes fully Implemented	Yes	12-May-06	23%	CP given option of DD, Debit Card or to continue receiving state check.	CP mails form back to indicate choice or will be defaulted to card	Sue Hall, Tel: 512-460-6299,	E-mail sue.hall@cs.oag.state.tx.us		
46	UTAH	upd - 8/8/06	yes	41%	done	Yes	Jul-06	1%	No, will be voluntary	NA	Mike Tazelaar, 801-536-0342	E-mail miketazelaar@utah.gov	Aug-06	
47	VERMONT	upd	yes	60%	na	No			It is still voluntary	na	Barb Towne 802-241-4217	barb@ccs.state.vt.us		
48	VIRGIN ISLANDS	upd	voluntary enrollment stage	NA	No	NA	NA	NA	NA	NA	Regina Rivera-Dechabert	ginad_13@hotmail.com		
49	VIRGINIA	upd - 06/28/07	yes	56%	Yes	Yes	April, 2007	NA	No - But CP's have to Opt -out by providing the EFT unit a note to that effect		Cheryl Parker 804-726-7277	Cheryl.parker@dss.virginia.gov	updated as of 06-2007.	

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50	WASH. DC	upd - 8/16/06	yes	13-15%	Yes	Yes, pilot only	N/A	NA	NA	NA	Rick Cooper	richard.cooper@dc.gov	Aug-06	We did begin our "PILOT" for the Debit Card; the first cards were mailed to the pilot group on Friday, August 11, 2006. There are 105 participants in the pilot group.
51	WASHINGTON		yes, Feb 1994	55%	done	yes	pilot Nov 01, statewide Mar 03	11%	No	NA	Wendy Cole-Deardorff 360-664-5160	wcoledea@dshs.wa.gov	corrected	
52	WEST VIRGINIA	upd	yes	31%	yes, Feb 05	yes	Feb. 1, 2005	64%	"Check" is not an option. Checks are issued until direct deposit or debit card are in place, or in other extraordinary circumstances.	if CP does not choose direct deposit, CP will be automatically enrolled in debit card program	Susan Perry, 304-558-0909	susanperry@wdhhr.org	OK	
53	WISCONSIN	upd- 06/28/07	yes	23.5%	yes, in initial planning phase	No	NA	NA	NA	NA	Alisa Comber 608-266-7787	alisa.comber@dwd.state.wi.us	UPDATED 06-2007	State has reported that they will begin Pilot of their debit card process in Sept/Oct, 2007
54	WYOMING	upd 02/02/2007	yes	15%	No	Yes, will be effective May 2, 2007	May-07	na	No, optional	No, optional	Brenda Lyttle 307-777-6068	blyttle@state.wy.us		