

**ADMINISTRATION  
for  
CHILDREN and FAMILIES  
Final FY 2005 Annual Performance Plan,  
Final Revised FY 2004 Performance Plan,  
and  
FY 2003 Annual Performance Report  
for the Government Performance and Results Act of 1993**

*The Administration for Children and Families (ACF), within the Department of Health and Human Services (HHS), promotes the economic and social well-being of children, youth, families, and communities, giving special attention to vulnerable populations, such as children in low-income families, refugees, Native Americans, and the developmentally disabled.*

February 2004







Dear Reader:

I am pleased to present the Administration for Children and Families' (ACF) FY 2005 Annual Performance Plan and the FY 2003 Annual Performance Report as required by the Government Performance and Results Act of 1993 (GPRA). Here you will learn where ACF stands in meeting a broad range of challenging goals that are directed toward improving child and family well-being by fostering independence and strengthening families. ACF's programs are carried out through partnership with the state, Territorial, local, and Tribal governments, and with private, non-profit, faith- and community-based grantees.

The performance plan and report feature a comprehensive set of measures and outcomes in fifteen major areas providing results-oriented information that enables ACF to share with stakeholders its progress toward achieving four ACF strategic goals:

- Increase economic independence and productivity for families,
- Improve healthy development, safety, and well-being of children and youth,
- Increase the health and prosperity of communities and Tribes, and
- Manage resources to improve performance

ACF's implementation of performance management has created a consistent framework for linking agency-wide goals with program priorities and targeting resources to meet the needs of children and families. It has provided a shared vision of what needs to be accomplished with our partners. It provides a consistent and effective way to measure our achievements and to strive for continued improvement.

ACF has made a concerted effort to increase outcomes in each of our program areas. As a result, 45 of the total 60 measures (75 percent) are outcomes compared to the initial FY 2004 submission in which 41 of the 68 measures were outcomes (60 percent). Additionally, ACF has developed efficiency measures for each of the program areas and is proposing that these be further refined over the next several months.

I hope you find this plan informative and useful.

Wade F. Horn, Ph.D.  
Assistant Secretary  
for Children and Families

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## Executive Summary

ACF Program	Performance Measure	Target Achieved	Target	Actual	Year/Data*
LIHEAP	Increase the targeting index of LIHEAP recipient households having at least one member 60 years or older compared to non-vulnerable LIHEAP recipient households.	Y	90:64	91:72	FY 02
LIHEAP	Increase the targeting index of LIHEAP recipient households having at least one member 5 years or under compared to non-vulnerable LIHEAP recipient households.	Y	109:64	110:72	FY 02
ANA	Increase the number of grants that include elder participation.	Y	70	114	FY 02
<b>STRATEGIC GOAL #4: MANAGE RESOURCES TO IMPROVE PERFORMANCE</b>					
OA	Increase ACF's manager-to-staff ratio.	Y	1:5	1.6:5	FY 03
OA	Obtain a "clean" audit opinion for ACF.	Y	Y	Y	FY 02

\* The ACF Performance Scorecard features the most recent available data for select measures in key program areas.

### Program Performance Summary

ACF identified twenty performance measures considered critical to the success of the Agency. Most of these deal with program outcomes; others are limited by legislative constraints. The data for all of these key performance measures are listed in

the "performance actual" column on the scorecard.

ACF achieved 15 of the 20 (75 percent) key measures. For 2 of the 5 performance measures not met, performance was better than reported previously.

### PROGRAM PERFORMANCE SUMMARY, FY 2002



















































































































































































































































































































































































































































