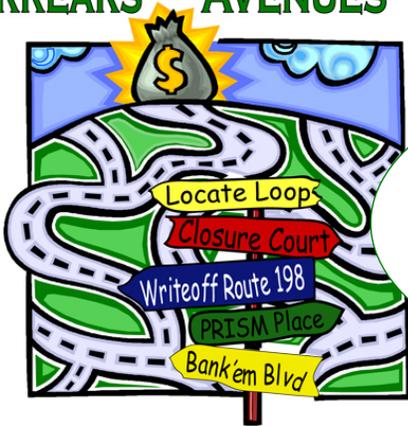


# ARREARS AVENUES



## LOCATE

Google

### Impediment Locate Screen

- Automated Interface with IV-A
- Auto populate with FPLS
- One screen for all of a person's cases
- FIDM & IA
- Pass off to locate applications

### Credit Commander

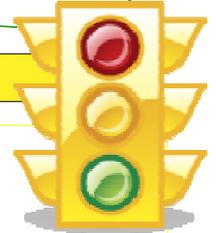
Needed for 'Diligent locate'  
Skip Trace & Subpoenas

### PRISM

- Search by 'Area'
- Search by 'Type' of Information
- Search by old 'Site Menu'

### Auto Locate & SEMS 'Happenings'

- Auto Locate Data Bases
- Calendar



## MODIFICATIONS

Administrative Order Criteria – DCS Initiated:

- Substantial Change of Circumstance - minimum 12 months
- Change in income - minimum 24 months

Criteria for Zero Order (Administrative) are:

- On public assistance for more than 12 months with no income budgeted against current grant.
- On PA with another child & this case is for a child in foster care.
- On GAU or SSI
- Incarcerated & release date is 12 months or more in the future & no income or assets.
- Permanently disabled and on disability benefits that are not considered income.
- Institutionalized and there are no assets or income available for child support.

## POSSIBLE WRITE OFF PERMANENTLY ASSIGNED ARREARS

Write Off Based on **ERROR**

- Default order is incorrect & DCS knew actual income before Order was final
- Legal error or defect limits DCS's ability to collect
- DCS / Prosecutor failed to use earnings info that was available
- DCS can write off the debt that exceeds the amount that would have been owed if actual income info had been the basis for the support.

Write Off Based on **HARDSHIP**

- Debt interferes w/NCP ability to provide for dependents
- The condition is likely to continue
- Low odds of collecting the debt
- Write off enough to alleviate the immediate hardship

Write Off Based on:

### **Cost of Collection EXCEEDS VALUE OF DEBT**

- The case is long-term, no-asset, few payments
- DCS has taken most remedies with little or no results
- Write off the amount that is unlikely to be collected without excessive costs

# STOP

**Code 41**

PAID IN FULL?  
UNDER \$500?

- No current due
- Under \$500 for family unit
- 18-370 & 60 days

**Code 45**

UNABLE TO LOCATE  
3 YEAR / 1 YEAR

- Diligent locate
- Contact CP
- Credit bureau
- 18-370 & 60 days

**Code 46**

CANNOT PAY WHILE  
CHILD IS A MINOR.

- Psychiatric facility
- No chance parole
- Total/Perm disability
- 18-370 & 60 days

**Code 47**

NO RECIPROCITY IN  
FOREIGN COUNTRY  
& NCP HAS NO  
ATTACHABLE ASSETS.

- 18-370 & 60 days

**Code 51**

LOST CONTACT WITH  
CUSTODIAL PARENT.

- 1<sup>st</sup> class letter mailed to CP
- MLNF, RTS, etc
- 18-370 & 60 days