

Table Of Contents

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded

Online Forms

1. SF-424A Budget Information - Non-Construction
2. SF-424 Application for Federal Assistance Version 2
 - (Upload #1): OtherNarrativeAttachments-Attachments-1235-Signed Certificate Regarding Lobbying.pdf
 - (Upload #2): OtherNarrativeAttachments-Attachments-1234-Signed SF 424.pdf
 - (Upload #3): OtherNarrativeAttachments-Attachments-1236-Signed Assurances.pdf
 - (Upload #4): ProjectNarrativeAttachments-Attachments-1237-HHS Street Outreach Grant 2015.pdf
 - (Upload #5): ProjectNarrativeAttachments-Attachments-1238-Appendices.pdf
 - (Upload #6): Form GG_LobbyingForm-V1.1.pdf
 - (Upload #7): Form PerformanceSite_2_0-V2.0.pdf
3. SF-424B Assurances - Non-Construction
4. SF-LLL Disclosure of Lobbying Activities

Additional Information to be Submitted

1. Miscellaneous Information

Note: Upload document(s) printed in order after online forms.

BUDGET INFORMATION - Non-Construction Programs

SECTION A - BUDGET SUMMARY						
Grant Program Function or Activity (a)	Catalog of Federal Domestic Assistance Number (b)	Estimated Unobligated Funds		New or Revised Budget		
		Federal (c)	Non-Federal (d)	Federal (e)	Non-Federal (f)	Total (g)
1. SOP	93.557			\$125,000.00		\$125,000.00
2. Shelter Care Endowment]					\$13,889.00	\$13,889.00
3.						
4.						
5. Totals				\$125,000.00	\$13,889.00	\$138,889.00
SECTION B - BUDGET CATEGORIES						
6. Object Class Categories	GRANT PROGRAM, FUNCTION OR ACTIVITY				Total	
	(1) SOP	(2) Shelter Care Endowment Fu	(3)	(4)	(5)	
a. Personnel	\$72,341.00	\$5,985.00			\$78,326.00	
b. Fringe Benefits	\$15,184.00	\$470.00			\$15,654.00	
c. Travel	\$1,000.00				\$1,000.00	
d. Equipment						
e. Supplies		\$750.00			\$750.00	
f. Contractual						
g. Construction						
h. Other	\$36,475.00	\$6,684.00			\$43,159.00	
i. Total Direct Charges (sum of 6a-6h)	\$125,000.00	\$13,889.00			\$138,889.00	
j. Indirect Charges						
k. TOTALS (sum of 6i and 6j)	\$125,000.00	\$13,889.00			\$138,889.00	
7. Program Income						

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Prescribed by OMB Circular A-102

SECTION C - NON-FEDERAL RESOURCES					
(a) Grant Program	(b) Applicant	(c) State	(d) Other Sources	(e) TOTALS	
8 SOP			\$13,889.00	\$13,889.00	
9. Shelter Care Endowment Fund, Inc.					
10.					
11.					
12. TOTAL (sum of lines 8-11)			\$13,889.00	\$13,889.00	
SECTION D - FORECASTED CASH NEEDS					
	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal	\$125,000.00	\$31,250.00	\$31,250.00	\$31,250.00	\$31,250.00
14. Non-Federal	\$13,889.00	\$3,472.25	\$3,472.25	\$3,472.25	\$3,472.25
15. TOTAL (sum of lines 13 and 14)	\$138,889.00	\$34,722.25	\$34,722.25	\$34,722.25	\$34,722.25
SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT					
(a) Grant Program	FUTURE FUNDING PERIODS (Years)				
	(b) First	(c) Second	(d) Third	(e) Fourth	
16. SOP	\$13,889.00	\$13,889.00	\$13,889.00		
17. Shelter Care Endowment Fund, Inc.					
18.					
19.					
20. TOTAL (sum of lines 16-19)	\$13,889.00	\$13,889.00	\$13,889.00		
SECTION F - OTHER BUDGET INFORMATION					
21. Direct Charges:		22. Indirect Charges:			
23. Remarks:					

Application for Federal Assistance SF-424

Version 02

*1. Type of Submission:		*2. Type of Application:		*If Revision, select appropriate letter(s):	
<input type="checkbox"/> Preapplication	<input checked="" type="checkbox"/> Application	<input checked="" type="checkbox"/> New	<input type="checkbox"/> Continuation	<input type="checkbox"/> Revision	<input type="text"/>
<input type="checkbox"/> Changed/Corrected Application					<input type="text"/>

*3. Date Received:	4. Applicant Identifier:
<input type="text" value="04/08/2015"/>	<input type="text"/>

5a. Federal Entity Identifier:	*5b. Federal Award Identifier:
<input type="text"/>	<input type="text"/>

State Use Only:

6. Date Received by State:	7. State Application Identifier:
<input type="text"/>	<input type="text"/>

8. APPLICANT INFORMATION:

*a. Legal Name: <input type="text" value="Shelter Care, Inc."/>	
*b. Employer/Taxpayer Identification Number (EIN/TIN):	*c. Organizational DUNS:
<input type="text" value="34-1172458"/>	<input type="text" value="0892518960000"/>

d. Address:

* Street1:	<input type="text" value="32 South Avenue"/>
Street2:	<input type="text"/>
* City:	<input type="text" value="Tallmadge"/>
County:	<input type="text"/>
* State:	<input type="text" value="Ohio"/>
Province:	<input type="text"/>
* Country:	<input type="text" value="UNITED STATES"/>
* Zip / Postal Code:	<input type="text" value="44278-2802"/>

e. Organizational Unit:

Department Name:	Division Name:
<input type="text" value="Safe Landing Youth Shelter"/>	<input type="text" value="Street Outreach Services"/>

f. Name and contact information of person to be contacted on matters involving this application:

Prefix:	<input type="text" value="Dr."/>	* First Name:	<input type="text" value="Joseph"/>
Middle Name:	<input type="text" value="M"/>		
* Last Name:	<input type="text" value="Rizzo"/>		
Suffix:	<input type="text"/>		

Title:	<input type="text" value="Clinical Director"/>
---------------	------------------------------------------------

Organizational Affiliation:
<input type="text" value="Shelter Care, Inc."/>

* Telephone Number:	<input type="text" value="330-630-5600"/>	Fax Number:	<input type="text" value="330-630-5810"/>
----------------------------	-------------------------------------------	--------------------	-------------------------------------------

* E mail:	<input type="text" value="j.rizzo@sheltercareinc.org"/>
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Application for Federal Assistance SF-424

Version 02

9. Type of Applicant 1: Select Applicant Type:

Nonprofit with 501C3 IRS Status (Other than Institution of Higher Education)

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

*Other (specify):

*** 10. Name of Federal Agency:**

Administration for Children & Families - ACYF/FYSB

11. Catalog of Federal Domestic Assistance Number:

93.557

CFDA Title:

Education and Prevention Grants to Reduce Sexual Abuse of Runaway, Homeless and Street Youth

*** 12. Funding Opportunity Number:**

HHS-2015-ACF-ACYF-YO-0956

*Title:

Street Outreach Program

13. Competition Identification Number:

HHS-2015-ACF-ACYF-YO-0956

Title:

Street Outreach Program

14. Areas Affected by Project (Cities, Counties, States, etc.):

*** 15. Descriptive Title of Applicant's Project:**

The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.

Attach supporting documents as specified in agency instructions.

Application for Federal Assistance SF-424

Version 02

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="125000"/>
* b. Applicant	<input type="text" value="0"/>
* c. State	<input type="text" value="0"/>
* d. Local	<input type="text" value="0"/>
* e. Other	<input type="text" value="13889"/>
* f. Program Income	<input type="text" value="0"/>
* g. TOTAL	<input type="text" value="138889"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes", provide explanation.)**

- Yes
- No

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)**

**** I AGREE**

**The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:
Middle Name:
* Last Name:
Suffix:

* Title:

* Telephone Number: Fax Number:

* E mail:

* Signature of Authorized Representative: * Date Signed:

Application for Federal Assistance SF-424

Version 02

*** Applicant Federal Debt Delinquency Explanation**

The following field should contain an explanation if the Applicant organization is delinquent on any Federal Debt. Maximum number of characters that can be entered is 4,000. Try and avoid extra spaces and carriage returns to maximize the availability of space.

ASSURANCES - NON-CONSTRUCTION PROGRAMS

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0040), Washington, DC 20503.

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project cost) to ensure proper planning, management and completion of the project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
5. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681- 1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee- 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and, (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
7. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
8. Will comply, as applicable, with provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.

9. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327- 333), regarding labor standards for federally-assisted construction subagreements.
10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) Implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93- 205).
12. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
13. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq.).
14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance.
16. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
18. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
19. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

<p>* SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL</p> <p>Susan Hartney</p>	<p>* TITLE</p> <p>Executive Director</p>
<p>* APPLICATION ORGANIZATION</p> <p>Shelter Care, Inc.</p>	<p>* DATE SUBMITTED</p> <p>04/08/2015</p>

Standard Form 424B (Rev. 7-97) Back

DISCLOSURE OF LOBBYING ACTIVITIES

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352

Approved by OMB

0348-0046

(See reverse for public burden disclosure.)

1. Type of Federal Action: <input type="checkbox"/> a. contract <input type="checkbox"/> b. grant <input type="checkbox"/> c. cooperative agreement <input type="checkbox"/> d. loan <input type="checkbox"/> e. loan guarantee <input type="checkbox"/> f. loan insurance	2. Status of Federal Action: <input type="checkbox"/> a. bid/offer/application <input type="checkbox"/> b. initial award <input type="checkbox"/> c. post-award	3. Report Type: <input type="checkbox"/> a. initial filing <input type="checkbox"/> b. material change For Material Change Only: year _____ quarter _____ date of last report _____
4. Name and Address of Reporting Entity: <input type="checkbox"/> Prime <input type="checkbox"/> Subawardee Tier _____, <i>if known</i> : Congressional District, if known:	5. If Reporting Entity in No. 4 is a Subawardee, Enter Name and Address of Prime: Congressional District, if known:	
6. Federal Department/Agency:	7. Federal Program Name/Description: CFDA Number, <i>if applicable</i> : <u>93.557</u>	
8. Federal Action Number, if known:	9. Award Amount, if known: \$	
10. a. Name and Address of Lobbying Registrant <i>(if individual, last name, first name, MI):</i>	b. Individuals Performing Services <i>(including address if different from No. 10a)</i> <i>(last name, first name, MI):</i>	
11. Information requested through this form is authorized by title 31 U.S.C. section 1352. This disclosure of lobbying activities is a material representation of fact upon which reliance was placed by the tier above when this transaction was made or entered into. This disclosure is required pursuant to 31 U.S.C. 1352. This information will be available for public inspection. Any person who fails to file the required disclosure shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.	Signature: _____ Print Name: _____ Title: _____ Telephone No.: _____ Date: _____	
Federal Use Only:		Authorized for Local Reproduction Standard Form LLL (Rev. 7-97)

**DISCLOSURE OF LOBBYING ACTIVITIES
CONTINUATION SHEET**

Reporting Entity: _____ Page 2 of 2

Upload #1

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: OtherNarrativeAttachments-Attachments-1235-Signed Certificate Regarding Lobbying.pdf

CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

* APPLICANT'S ORGANIZATION Shelter Care, Inc.	
* PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE	
Prefix: Dr.	* First Name: Wesley
Middle Name: D	
* Last Name: Fair	Suffix:
* Title: Executive Director	
* SIGNATURE: Compl (b)(6)	* DATE: Completed on submission to Grants.gov 4/2/15

Upload #2

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: OtherNarrativeAttachments-Attachments-1234-Signed SF 424.pdf

Application for Federal Assistance SF-424

* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application		* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision		* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify): <input type="text"/>	
* 3. Date Received: Completed by Grants.gov upon submission.		4. Applicant Identifier: <input type="text"/>			
5a. Federal Entity Identifier: <input type="text"/>			5b. Federal Award Identifier: <input type="text"/>		
State Use Only:					
6. Date Received by State: <input type="text"/>		7. State Application Identifier: <input type="text"/>			
8. APPLICANT INFORMATION:					
* a. Legal Name: <input type="text" value="Shelter Care, Inc."/>					
* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text" value="34-1172458"/>			* c. Organizational DUNS: <input type="text" value="0892518960000"/>		
d. Address:					
* Street1: <input type="text" value="32 South Avenue"/>		Street2: <input type="text"/>			
* City: <input type="text" value="Tallmadge"/>		County/Parish: <input type="text"/>			
* State: <input type="text" value="OH: Ohio"/>		Province: <input type="text"/>			
* Country: <input type="text" value="USA: UNITED STATES"/>		* Zip / Postal Code: <input type="text" value="44278-2802"/>			
e. Organizational Unit:					
Department Name: <input type="text" value="Safe Landing Youth Shelter"/>			Division Name: <input type="text" value="Street Outreach Services"/>		
f. Name and contact information of person to be contacted on matters involving this application:					
Prefix: <input type="text" value="Dr."/>		* First Name: <input type="text" value="Joseph"/>			
Middle Name: <input type="text" value="M"/>		* Last Name: <input type="text" value="Rizzo"/>			
Suffix: <input type="text"/>		Title: <input type="text" value="Clinical Director"/>			
Organizational Affiliation: <input type="text" value="Shelter Care, Inc."/>					
* Telephone Number: <input type="text" value="330-630-5600"/>			Fax Number: <input type="text" value="330-630-5810"/>		
* Email: <input type="text" value="j.rizzo@sheltercareinc.org"/>					

Application for Federal Assistance SF-424

*** 9. Type of Applicant 1: Select Applicant Type:**

M: Nonprofit with 501C3 IRS Status (Other than Institution of Higher Education)

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

Administration for Children & Families - ACYF/FYSB

11. Catalog of Federal Domestic Assistance Number:

93.557

CFDA Title:

Education and Prevention Grants to Reduce Sexual Abuse of Runaway, Homeless and Street Youth

° 12. Funding Opportunity Number:

HHS-2015-ACF-ACYF-YO-0956

* Title:

Street Outreach Program

13. Competition Identification Number:

HHS-2015-ACF-ACYF-YO-0956

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

Add Attachment

Delete Attachment

View Attachment

*** 15. Descriptive Title of Applicant's Project:**

The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

16. Congressional Districts Of:

* a. Applicant OH 013

* b. Program/Project OH 013

Attach an additional list of Program/Project Congressional Districts if needed.

Add Attachment

Delete Attachment

View Attachment

17. Proposed Project:

* a. Start Date: 09/30/2015

* b. End Date: 09/29/2018

18. Estimated Funding (\$):

* a. Federal	125,000.00
* b. Applicant	0.00
* c. State	0.00
* d. Local	0.00
* e. Other	13,889.00
* f. Program Income	0.00
* g. TOTAL	138,889.00

* 19. Is Application Subject to Review By State Under Executive Order 12372 Process?

- a. This application was made available to the State under the Executive Order 12372 Process for review on .
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

* 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)

- Yes
- No

If "Yes", provide explanation and attach

Add Attachment

Delete Attachment

View Attachment

21. *By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: Dr. * First Name: Wesley

Middle Name: D

* Last Name: Fair

Suffix:

* Title: Executive Director

* Telephone Number: 330-630-5600 Fax Number: 330-630-5810

* Email: w.fair@sheltercareinc.org

* Signature of Authorized Representative: * Date Signed: Completed by Grants.gov upon submission.

(b)(6)

4-2-15

Upload #3

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: OtherNarrativeAttachments-Attachments-1236-Signed Assurances.pdf

ASSURANCES - NON-CONSTRUCTION PROGRAMS

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NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project cost) to ensure proper planning, management and completion of the project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
5. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee- 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and, (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
7. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
8. Will comply, as applicable, with provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.

9. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333), regarding labor standards for federally-assisted construction subagreements.
10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) Implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
12. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
13. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq.).
14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance.
16. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
18. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
19. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL		TITLE	
Co	(b)(6)	Executive Director	
APPLICANT ORGANIZATION		DATE SUBMITTED	
Shelter Care, Inc.		Completed on submission to Grants.gov	

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Upload #4

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: ProjectNarrativeAttachments-Attachments-1237-HHS Street Outreach Grant 2015.pdf

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PROJECT ABSTRACT

Street Outreach Services**Shelter Care, Inc.**

32 South Avenue, Tallmadge, OH 44278, Phone: 330-630-5600, Fax 330-630-5810

Point of Contact: Wesley D. Fair, Ph.D., Executive Director; 330-630-5600; w.fair@sheltercareinc.org

Agency website: www.sheltercareinc.org

Federal Funding Requested for 12-month period: \$125,000.00

Target Population: Youth less than 21 years of age

Number of youth to receive street outreach services during the 36-month project: 14,000

The Street Outreach Services (SOS) program is a division of **Shelter Care, Inc.**, a private, nonprofit social service agency comprised of five divisions designed to provide a continuum of residential care that includes short-term crisis intervention, intermediate or respite care, long-term care en route to independent living, and a teen pregnancy shelter. Short-term care is provided through the Safe Landing program that has served as a crisis shelter for runaway and homeless youth since September 1978. The Street Outreach Services program was developed to expand the outreach efforts of Safe Landing to address the needs of runaway, homeless and street youth (RHY) and assist them in transitioning to safe and appropriate living arrangements.

This application requests financial assistance to enhance the services of the Street Outreach Services program. The comprehensive services of the *SOS* program address the immediate needs of RHY by providing gateway services and access to shelter. Services provided include the following: Street-based outreach and education; 24-hour access to emergency shelters; telephone services; survival aid; individual assessments; intensive case management; education and employment supports; job readiness; information and referrals; crisis and trauma intervention; bus passes and transportation; and aftercare. Additional services are available at the Drop In Center and include: food, drink, clothing, showers, hygiene, laundry facilities, computer access, hot meals, psychoeducational groups and emotional support.

This funding will enable the Street Outreach Services program to:

- Increase outreach efforts by hiring an additional street outreach worker.
- Maintain a drop in center.
- Provide comprehensive, evidence-based outreach services for RHY in Summit County.
- Increase the safety and well-being of RHY by providing gateway services and access to shelter.
- Promote permanent connections with caring adults.
- Empower youth to develop healthy coping and problem solving skills.
- Assist RHY in developing increased awareness of the impact of trauma and apply coping strategies to build resiliency.
- Provide the services necessary in developing long-term self-sufficiency by acquiring basic life skills, job readiness skills, and achieving academic success.

PROJECT DESCRIPTION**OBJECTIVES, OUTCOMES AND NEED FOR ASSISTANCE****1.1 Need for Proposed Project**

The target area for which the Street Outreach Services Program provides services to runaway, homeless and street youth (RHY) is Summit County and surrounding counties in Ohio. The following data was collected by the State of Ohio, Summit County and local agencies which supports the need to assist runaway, homeless and/or street youth (RHY):

- In 2014, the City of Akron, Barberton and Summit County Continuum of Care reported through the Homeless Management Information System that 1024 youth between the ages of birth and 20.
- Project R.I.S.E. (Realizing Individual Strengths through Education, which is funded by the McKinney Vento Act through Akron Public Schools) served 1454 homeless youth during the 2013-2014 school year and have served 1250 homeless youth in the current academic year (Akron Public Schools Project R.I.S.E.).
- In 2013, 1,199 missing children reports were filed in Summit County (Ohio Attorney General Annual Report, 2013).
- Over 35 percent of emancipated youth who left the child welfare system experienced homelessness in 2014 (Summit County Children Services, 2015).
- According to the Ohio Human Trafficking Task Force which was established in 2012, an estimated 1,078 Ohio children become victims of human trafficking and 3,016 more are at risk annually.
- A 2012 Ohio study found that 63 percent of those sex trafficked as minors had run away from home within the past year (Ohio Attorney General Annual Report 2013).

- 39 percent of children in Summit County were living below the poverty level (Akron Community Foundation 2015 Report).
- Heroin overdoses more than doubled in Ohio from 315 to 725 from 2010 – 2012 (Ohio Attorney General Annual Report, 2013).
- The number of meth labs identified in Ohio jumped from 607 in 2012 to 953 in 2013 (Ohio Attorney General Annual Report, 2013).
- According to the 2013 Summit County Youth Risk Behavior Survey of 19,000 middle and high school students:
 - 16.9 percent of high school students have “seriously considered” suicide and 10.4 percent have attempted suicide.
 - 37 percent report using marijuana, 15.6 percent using opiates, 6 percent using cocaine and 4 percent report using heroin, all higher than the national averages.
 - One out of three students report current use of alcohol.
 - 30 percent of high school students found it easy to get a gun.
 - 18 percent of high school students report having moved 5 or more times since Kindergarten.
- In 2013 there were 10,202 referrals made to Summit County Children Services for abuse or neglect (Summit County Children Services, 2013).
- Akron Police Department Gang Unit identified more than 40 street gangs in 2014 involving over 1,000 youth (Akron Police Department, 2015).
- In 2013, Summit County was ranked fourth in Ohio with 8,466 foreclosures (United States Department of Housing and Urban Development).
- In January 2015 the unemployment rate in Akron, Ohio was 7.2 percent (Ohio

Department of Job and Family Services, 2015).

In 2014, the SOS team provided the following data:

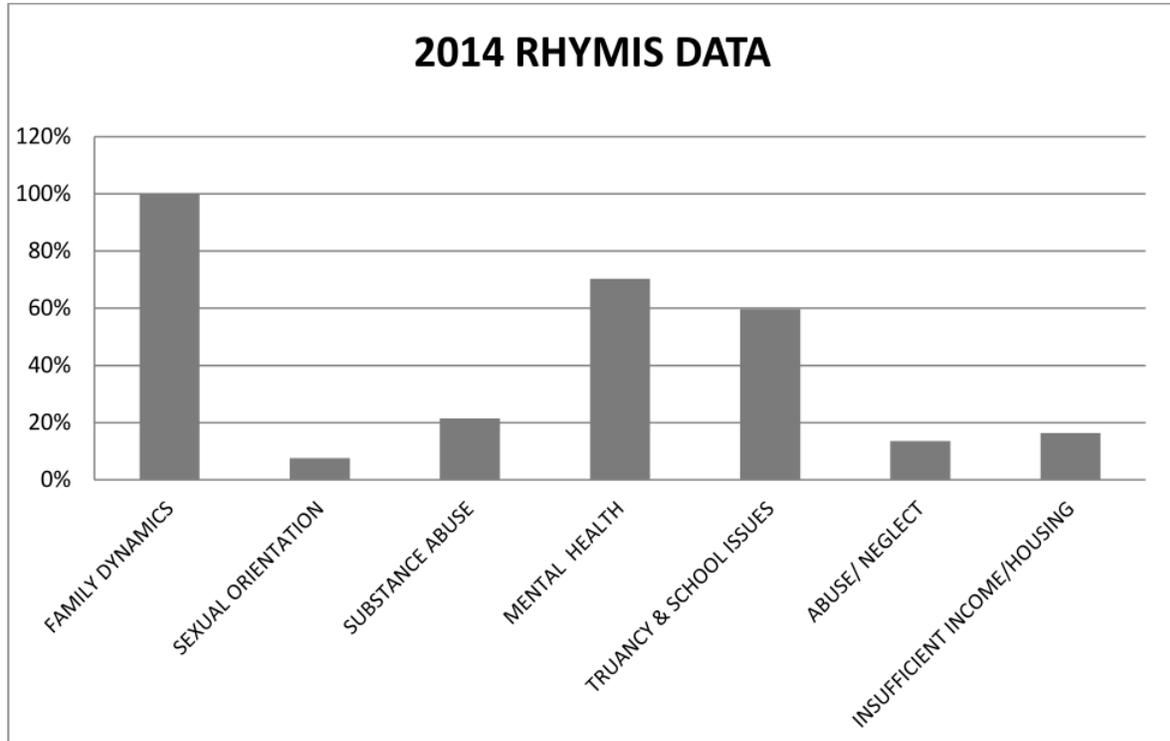
- 1,281 contacts were made at the SOS Drop In Center through the provision of gateway services.
- 2,624 youth were reached through 93 school presentations and 27 community presentations.
- Intensive based case management services were provided to 90 youth (this is an increase of 30 percent from the previous year). Of the 90 youth:
 - 70 percent presented with mental health concerns
 - 50 percent struggled with substance use
 - 35 percent were in need of immediate medical treatment

The following problem statements summarize the conditions of runaway, homeless and street youth (RHY) in Summit County:

- The number of RHY is increasing.
- RHY are at greater risk for sexual exploitation, human trafficking, commercial sexual exploitation, and severe health complications.
- RHY are living in unsafe conditions and are at greater risk to engage in a variety of at risk behaviors, including substance abuse, sexual promiscuity, gang affiliation or criminal activities.
- RHY are at an increased risk of suicide and mental illness due to exposure to traumatic events.
- Due to significant economic issues such as unemployment and foreclosures, RHY face an increased risk of continued homelessness and decreased likelihood of sustaining

independence as young adults.

Safe Landing Youth Shelter, a Basic Center recipient and a division of **Shelter Care, Inc.**, provides support to over 3,000 at-risk youth annually through crisis residential and non-residential services. The RHYMIS data and cumulative statistics gathered from Safe Landing Youth Shelter reveal the following precipitating and/or confounding concerns:



This data clearly supports the need in the community for street outreach services and the expansion of outreach efforts to better serve RHY and assist them in transitioning to safe and appropriate living arrangements.

1.2 Target Areas and Accessibility

The Street Outreach Services Program (SOS) uses strategic methods to identify targeted areas where SOS workers can engage runaway, homeless and street youth (RHY). These methods are based upon collaborative efforts with community providers to locate and engage

RHY in the community. These efforts place a strong emphasis on ongoing communication with a diverse group of community programs and service providers through the Akron, Barberton, Summit County Continuum of Care (CoC). The CoC has proven successful in identifying and meeting the changing needs of homeless adults. Over the past seven years, the SOS program has assisted in bridging the gap of these services to homeless youth. Through this active collaboration, the SOS team has developed strong relationships and assumed leadership roles with programs that serve the homeless in the Akron and surrounding area, including Project Homeless Connect and the Continuum of Care Point-in-Time count.

The SOS Program identifies target areas where RHY congregate through other collaborative efforts such as:

- Regular communication with RHY through street based and site based activities and at the Drop In Center.
- Ongoing dialogue with area police detectives responsible for human trafficking, missing persons, sexual assault, and sexual exploitation of youth.
- Monthly meetings with the Summit County Collaborative against Human Trafficking.
- Weekly presentations and dialogue with youth at local middle and high schools, community groups.
- Monthly meetings with Community Support Services Homeless Outreach Team.
- Monthly participation in Police Youth Diversion committees.
- Weekly dialogue with Project RISE (Realizing Individual Strengths through Education) a program funded through the McKinney-Vento Act, providing educational supports to homeless and neglected youth.
- Monthly participation in the Akron UP (Umbrella Project, formerly Summit County

Youth Emancipation Task Force) and involvement in the housing and social services subcommittees.

- Ongoing contact with CANAPI, Community Aids Network and Akron Pride Initiative, that serves GLBTQ youth.
- Monthly contact with the Haven of Rest Homeless Shelter for adults.
- Weekly collaboration with faith based programs serving homeless individuals and families.
- Recurrent contact with the Family Resource Center and Summit County Juvenile Court probation officers.
- Daily maintenance of social media website.

Over the past seven years, the SOS program has continued to cultivate community relationships in order to increase awareness of the target areas where RHY congregate. The SOS team has utilized this information to remain current in identifying site-based and street-based locations throughout the city. Information from these community sources was also used in identifying and selecting the location for the SOS Drop In Center.

The primary goal of this multi-dimensional strategy is to identify targeted areas where homeless youth congregate; engage the highest number of RHY; and provide services through the SOS program to the projected number of RHY in that area. Based on this strategy, the following targeted areas were identified:

- Akron Summit County Public Library Main branch and the Maple Valley Branch, which are known areas for RHY to congregate
- Grace Park located in downtown Akron
- Tent camps located near the North Hill region of Akron

- Oasis Outreach Opportunity, Inc., a recreational/expressive arts center for Akron urban youth
- First Glance Teen Center that provides meals and programming for at-risk youth including teen mothers and young adults up to the age of 22 yrs old in inner city Akron
- Neighborhoods in the Akron area, identified by the Akron Police Department, that are targeted for high incidence of poverty, crime rate, and drug use
- The Towpath Trail in southwest Akron
- Summit Lake Community Center
- South Street Ministries after school program and open gym basketball.

The SOS team maintains weekly contact with the identified sites. Priority is determined based upon the information gathered and the number of RHY currently at that location. The SOS staff provides site based services including gateway services on a weekly basis or daily depending upon need. The total hours devoted to outreach efforts are based upon the particular site and are dependent upon the time when RHY are most likely present.

The Street Outreach Services Program utilizes a Drop In Center to serve RHY that is centrally located near these previously identified strategic areas where RHY congregate. The Drop In Center is open five days per week, during afternoon and evening hours (Mondays, noon to 4 p.m.; Tuesdays, noon to 8 p.m.; Wednesdays and Thursdays. 4 p.m. to 8 p.m.; and Fridays by appointment.)

Through continuous outreach efforts to identify target areas where SOS workers can engage RHY, the SOS team anticipates providing gateway services to **300 RHY and intensive case management to 150 RHY.**

1.3 Program Outcomes

The Street Outreach Services program continues to address the needs of runaway, homeless and street youth (RHY) and their families in the community by providing outreach services that promote safety, well being, self sufficiency and permanent connections with caring adults. This program not only helps RHY leave the streets, but also assists them in moving and adjusting to a safe and appropriate living arrangement. The SOS program engages RHY through evidence based practices that include harm reduction and trauma informed approaches to build healthy, trusting relationships between youth and the qualified staff who provide direction and support. A range of education, intervention, and prevention services are offered to at-risk RHY less than 21 years of age including those subjected to sexual abuse or exploitation.

The comprehensive services of the SOS program address the immediate needs of RHY by providing gateway services that include food, drink, referrals to shelter, clothing and hygiene and survival kits. Services provided at the SOS Drop In Center include the following: food; drink; clothing; showers; hygiene; laundry facilities; computer access; hot meals; emotional support; 24-hour access to emergency shelters; telephone services; survival aid; individual assessments; case management; education and employment supports; job readiness; information and referrals; crisis and trauma intervention; psycho-educational groups; transportation; and aftercare. The SOS program also provides street-based outreach and education. This approach is consistent with the framework established by the United States Interagency Council on Homelessness (USICH) Youth Intervention Model.

The SOS program continues to meet the legislative goals set forth in the Runaway and Homeless Youth Act. Following are the **program goals and activities** for the SOS program based on FYSB program requirements and the Administration for Children and Families:

Goal 1: Provide 24 hour access to emergency shelter for RHY.

Activities: Guarantee access to shelter for RHY under 18 at Safe Landing Youth Shelter; guarantee access to shelter for youth over 18 at Haven of Rest homeless shelter.

Goal 2: Operate a Drop In Center.

Activities: Provide food, drink, clothing, hygiene, showers, laundry facilities, computer access, phone, Ohio Benefit Bank enrollment, hot meals, bus passes and transportation, and the following supportive services: emotional support; intensive case management; psycho-educational groups including basic life skills, social skills, educational supports, job readiness skills, coping skills and nutrition.

Goal 3: Develop adequate plans for contacting the parents, guardians, or other relatives of RHY and ensure their safe return according to their best interests; for contacting local government officials pursuant to informal arrangements established with such officials by the runaway and homeless youth center; and for providing for other appropriate alternative living arrangements.

Activities: In cases of abuse or neglect allegations, staff contact child protective officials or law enforcement. Staff notify appropriate authorities upon identification of youth as a missing person.

Activities: When securing emergency housing for youth under 18 years of age, follow procedures to contact parent or guardian within 24 hours of contact to secure permission for housing and engage the family in departure planning.

Goal 4: Develop an adequate plan for ensuring proper relations with law enforcement, health and mental health care, social services, schools, McKinney-Vento school district liaisons and welfare personnel and assist the return of RHY from correctional institutions.

Activities: Ongoing collaboration with child welfare, juvenile justice, social services, hospitals, schools, police departments, mental health agencies, and Ohio Benefit Bank.

Activities: Maintain contact and enhance collaboration with McKinney-Vento school district liaison to secure supplemental educational services for RHY.

Goal 5: Develop an adequate plan to provide counseling and aftercare services to RHY.

Activities: SOS staff directly provide case management and aftercare services; and referrals to community mental health providers for individual and family counseling.

Goal 6: Provide outreach services designed to reach RHY, including those of culturally diverse backgrounds.

Activities: Provide street-based and site-based outreach, presentations to middle and high schools, community groups, teen centers and operate a Drop In Center in the service area.

Goal 7: Keep adequate statistical records profiling RHY served and not disclose the identity of individual RHY in reports or other documents based on such statistical records.

Activity: Compile statistics while maintaining confidentiality of all RHY.

Goal 8: Submit to the Secretary an annual report that includes statistical summaries describing the number and characteristics of the RHY and maintenance of confidentiality.

Activities: Maintain confidentiality through accurate data collection and submitting reports timely.

Goal 9: Implement accounting procedures and fiscal control devices as the Secretary may require.

Activities: Adhere to the standardized government accounting practices.

Goal 10: Submit to the Secretary an annual budget that estimates the itemized costs to be incurred in the year for which the SOS program requests a grant under this part.

Activities: Provide an annual budget for each year of the grant cycle to the Secretary.

Goal 11: Supply other information as the Secretary reasonably deems necessary.

Activities: Supply reports and other information as the Secretary deems necessary.

Goal 12: Submit to the Secretary an annual report that includes information regarding the activities, achievements, statistical summaries describing the number and characteristics of RHY.

Activities: Maintain accountability through accurate data collection and submitting reports timely.

Goal 13: Maintain an adequate emergency preparedness and management plan.

Activities: Ensure all staff are adequately trained to implement emergency preparedness and management plan of **Shelter Care, Inc.**

Goal 14: Provide qualified supervision of staff, including on-street supervision by trained staff.

Activities: Screen, hire, and train an adequate number of staff to ensure competency; and Program Director provides weekly on-street supervision to SOS team.

Goal 15: Provide backup personnel for on-street staff.

Activities: Maintain an adequate number of staff to provide backup for on-street staff and maintain cell phone for emergency contacts.

Goal 16: Provide initial and periodic training of staff.

Activities: Provide 20 hours of orientation training within the first 30 days; 52 hours of training in the first year; 24 hours of ongoing training annually on best practices for working with RHY.

Goal 17: Conduct outreach activities for RHY.

Activities: Provide presentations to middle and high schools, community groups, teen centers and operate a Drop In Center in the service area. Street-based and site-based outreach includes gateway services, education, prevention, and access to services on issues related to domestic violence, sexual abuse, commercial sexual exploitation, sexual

exploitation, and human trafficking affecting RHY.

1.4 How Expected Outcomes Relate to Needs of Runaway, Homeless & Street Youth

The SOS program strives to support RHY who have been subjected to, or are at risk of being subjected to, domestic violence, sexual abuse, commercial sexual exploitation or sexual exploitation. The SOS program will achieve the following annual outcomes during the Project Years 2015-2018 that support an increased sense of safety, well-being, self-sufficiency and permanent connections with RHY:

1. 90 percent of RHY will leave the streets and secure safe and stable housing.
2. 80 percent of RHY will build healthy relationships with others who will assist them in developing social skills, self-esteem, and permanent connections with caring adults.
3. 90 percent of RHY will apply healthy decision making skills to avoid/manage unsafe situations including domestic violence, sexual abuse, commercial sexual exploitation, sexual exploitation or human trafficking.
4. 80 percent of RHY will display improved coping skills and resiliency.
5. 80 percent of RHY will identify improved quality of life through increased physical, mental and emotional well-being.
6. 90 percent of RHY will acquire employment skills and basic life skills through training and education to achieve self sufficiency.
7. 80 percent of RHY will utilize employment skills to seek and/or obtain employment.
8. 80 percent of RHY will actively work toward a high school diploma, GED or begin post-secondary educational programs.
9. 90 percent of RHY will increase their knowledge and use of community resources.
10. 90 percent of RHY will utilize the Ohio Benefit Bank counselor as part of the SOS to

access programs that help provide stability, such as health benefits, Supplemental Nutrition Assistance Program (SNAP), and TANF.

11. 100 percent of RHY who have received case management services will be offered aftercare services after securing safe and stable housing.

1.5 Community Wide Outreach Strategy

The Street Outreach Services program seeks to address the needs of RHY through a well planned strategy with other community homeless serving agencies to coordinate community-wide outreach marketing efforts. The SOS program is part of Info Line that services Summit and surrounding counties. Info Line is a resource that serves to enhance access to the community social service delivery system. Info Line has a 2-1-1 Information and Referral hotline and website that connects people in need with local services. RHY are connected to SOS services through the 2-1-1 hotline. This service is a well-known resource in the community through an aggressive marketing campaign that includes social media, television, radio, bus advertisements, newspaper and other written means. Community agencies utilize Info Line as a means to coordinate community outreach services. Info Line is also the host agency of HMIS of Summit County, a Continuum of Care program dedicated to gaining the fullest understanding of homelessness and the use of homeless services over time.

Another strategy to coordinate outreach services involves the use of Twitter, Facebook and YouTube to capture the attention of youth and promote SOS services and other community organizations providing services to RHY. The SOS program assumed the leadership role in creating the social media campaign for Akron UP (the Umbrella Project, formerly known as the Youth Emancipation Task Force). Akron UP is a task force focused on improving the availability of services to RHY comprised of community agencies including child welfare, juvenile justice,

Akron Police Department, Legal Aid Society, Info Line, Summit County Department of Job and Family Services, Goodwill, Akron Metropolitan Housing Authority, Oasis Opportunity Outreach, Inc., Akron Regional Transit Authority, local public schools, local mental health agencies, homeless shelters and Akron Children's Hospital.

Community outreach strategies further include presentations made to middle and high school students and educators, along with community groups such as churches, rotary clubs and youth diversion programs. Additionally, materials such as brochures, pamphlets, street cards, information fliers, emergency numbers and posters are distributed to youth at appropriate sites and events. A strong focus is placed on disseminating community resource information in areas where RHY are known to congregate such as Oasis Outreach Opportunity, Inc., South Street Ministries Open Gym, Summit Lake Community Center, and the Akron Public Library Branch.

The strategy to coordinate community wide outreach places a strong emphasis on ongoing communication with a diverse group of community programs and service providers (for a list of collaborative agencies, see 2.10 Service linkages, page 35). The SOS program provides tours of the Drop In Center and hosts community meetings to better coordinate services and share information of upcoming events. Through active collaboration, the SOS program has established a leadership role in the marketing efforts to reach RHY throughout Summit County. For example, the SOS team recently participated in the SOAP Project (Save Our Adolescents from Prostitution). As part of the Summit County Collaborative against Human Trafficking, the SOS team distributed bars of soap to local hotels that included referral information for any possible trafficking victims. SOS staff also provided awareness education and response protocol for hotel staff. SOS led the marketing campaign for an all-day, county-wide Human Trafficking Awareness Event open to the community. Not only did these events raise awareness of human

trafficking in Summit County, but they also provided information to help identify victims and resources for victims to escape. Such events clearly demonstrate the collaborative efforts of the SOS program with community agencies to raise awareness of the current needs of RHY.

1.6 Logic model (See the following page.)

RHY will experience improved safety, well-being, self-sufficiency and build permanent connections with caring adults.

Inputs	Activities	Outputs (annual)	Short-Term	Long-Term
<p>Financial Sustainability</p> <ul style="list-style-type: none"> Federal and local grants Shelter Care Endowment Fund Private donations <p>Access to Safe Shelter</p> <ul style="list-style-type: none"> Emergency shelter for RHY under 18 at Safe Landing Youth Shelter Emergency shelter for RHY over 18 at Haven of Rest homeless shelter Transportation provided <p>Drop In Center</p> <ul style="list-style-type: none"> Outreach staff operate SOS Drop In Center Food, clothing, meals, shower, phone & laundry facilities Computers, internet access, phone <p>Organization Competence</p> <ul style="list-style-type: none"> Operate SOP in compliance with <ul style="list-style-type: none"> Ohio Dept of Job & Family Svs <ul style="list-style-type: none"> Council on Accreditation Supervisory structure Quality Improvement Program Policies & Procedures Cultural competence Emergency Preparedness & Response Staff Training Confidentiality <p>Program Model (Evidence based)</p> <ul style="list-style-type: none"> Positive Youth Development Trauma-informed care Harm reduction <p>Partners & Service Linkages</p> <ul style="list-style-type: none"> RHY and family members Schools, McKinney-Vento liaisons, post-secondary Health clinics & mental health agencies Ohio Means Jobs Center Housing Services Summit County Job & Family Services & Ohio Benefit Bank City of Akron CoC 	<p>Outreach</p> <ul style="list-style-type: none"> Middle & high schools LGBTQ youth Culturally diverse youth Youth centers Community fairs <p>Intake & Assessment</p> <ul style="list-style-type: none"> Safety and trauma screening Casey Homeless Assessment <p>Gateway Services</p> <ul style="list-style-type: none"> Food, drink, hygiene, showers, bus passes, clothing, hot meals, laundry <p>Positive Youth Development</p> <ul style="list-style-type: none"> Youth on board of directors RHY input in programming RHY input in service plan Peer mentoring <p>Supportive Services</p> <ul style="list-style-type: none"> Transitional living plan including safe & stable housing Counseling/ case management Psycho-educational groups Access to health care Transportation Secure legal aid Advocacy Assistance through Ohio Benefit Bank <p>Basic Life Skills</p> <ul style="list-style-type: none"> Basic Living Skills training Developing permanent connections w/ supportive adults <p>Education</p> <ul style="list-style-type: none"> McKinney-Vento supplemental education Collaboration with schools GED preparation Enroll in post secondary <p>Job Readiness</p> <ul style="list-style-type: none"> Job training Employment & interviewing skills Job maintenance 	<p>Outreach</p> <ul style="list-style-type: none"> 150 outreach presentations to 3500 youth 5000 street cards distributed 2000 Survival kit backpacks distributed <p>Intake & Assessment</p> <ul style="list-style-type: none"> 90% of RHY will complete assessment instruments <p>Gateway Services</p> <p>300 RHY will receive:</p> <ul style="list-style-type: none"> Food, drink, hygiene, bus passes, clothing, hot meals, laundry & access to showers Community resources <p>150 RHY will receive services at the Drop In Center, including:</p> <p>Support Services</p> <ul style="list-style-type: none"> Secure safe, stable housing Participate in counseling/ case management Participate in psychoeducational groups Apply for health and financial benefits Securing identification, green cards & SS cards, birth certificates, adoption decrees <p>Basic Life Skills</p> <ul style="list-style-type: none"> Develop a transitional living plan Participate in basic life skills Establish permanent connections with peers, family & supportive adults <p>Education</p> <p>90% of RHY will:</p> <ul style="list-style-type: none"> Work toward graduation or GED Explore post secondary & complete FAFSA Be provided tutoring services <p>Job Readiness</p> <ul style="list-style-type: none"> RHY will participate in job training, job interviewing skills & job maintenance <p>Aftercare</p> <ul style="list-style-type: none"> RHY will be provided aftercare services after securing safe and stable housing 	<p>Improve safety</p> <ul style="list-style-type: none"> Increased environmental safety by leaving the streets Improved emotional safety Improved decision-making skills and ability to avoid/manage unsafe situations including sexual exploitation <p>Improve well-being</p> <p>RHY experience a better quality of life through improved:</p> <ul style="list-style-type: none"> Physical health Mental and emotional health Job readiness Academic success Coping skills <p>Increased permanent connections</p> <p>RHY demonstrate the ability to replace unstable, unhealthy relationships with stable, healthy relationships with peers, family & supportive adults.</p> <p>Improve self-sufficiency</p> <p>RHY increase their self-sufficiency through:</p> <ul style="list-style-type: none"> Secure safe and stable housing Obtain & maintain employment Achieving academic success Demonstrating the ability to utilize community resources <p>Recovery from Trauma</p> <ul style="list-style-type: none"> RHY develop increased awareness of impact of trauma RHY display increased coping strategies and resiliency 	<p>Improve safety</p> <ul style="list-style-type: none"> Continued environmental safety (ie, living situation, relationships, friends & family) Sustain physical & emotional safety Maintain healthy decision-making skills and ability to avoid/manage unsafe situations including sexual exploitation <p>Improve well-being</p> <p>RHY continue to experience a improved quality of life as evidenced by:</p> <ul style="list-style-type: none"> Quality physical health Mental health stability and emotional maturity Career satisfaction Academic achievement & success Effective management of daily stressors <p>Increased permanent connections</p> <p>RHY sustains stable, healthy relationships with peers, family & supportive adults.</p> <p>Improve self-sufficiency</p> <p>RHY are independent adults who:</p> <ul style="list-style-type: none"> Maintain housing Maintain employment Achieve academic success; Perform daily living activities Meet financial obligations <p>Recovery from Trauma</p> <ul style="list-style-type: none"> RHY no longer see themselves as victims of trauma, but survivors who are defined by self-regulation, emotional awareness and resiliency.

1.7 Number of Unduplicated Youth to be Contacted

Through middle school and high school presentations, the SOS program will inform 3500 unduplicated youth about the risks of running away and homelessness on an annual basis. A minimum of 300 unduplicated youth will receive gateway services from the SOS team through street based, site based and Drop In Center activities on an annual basis. These services include: food, drink, hygiene, clothing, bus passes, hot meals, laundry, access to showers, survival backpacks and community resources (See 2.6 Gateway Services, page 28). The SOS team will also provide intensive case management services to 150 unduplicated youth annually at the Drop In Center. Case management services are defined as support services, basic life skills, education services and job readiness (See 2.7 Case Management and Plan for Permanency, page 32). Support services will include assisting RHY with securing safe, stable housing; providing case management services; assisting RHY in securing health and financial benefits; and securing identification cards, green cards, Social Security cards, birth certificates, adoption decrees (See 2.9 Guaranteed Access to Shelter, page 35). Basic Life Skills include assisting RHY in developing a transitional living plan; teaching basic life skills; sexuality education that includes STD's, HIV, and pregnancy prevention; and developing permanent connections with peers, family and supportive adults. Education services will include assisting RHY to work toward graduation or GED; to explore post-secondary education and complete the FAFSA; and provide tutoring services. Job readiness services will include helping RHY enroll in job training programs, work on job interviewing skills and job maintenance skills. Aftercare services will be provided to RHY after they have secured safe and stable housing (See 2.8 Aftercare, page 33).

Presentations are made by one SOS staff person who is identifiable by their SOS shirt and jacket. Gateway services are provided by two SOS staff at each location and are also identified

by their SOS apparel. Intensive case management services are provided by a minimum of two SOS staff at the Drop In Center (See Logic Model, page 18).

APPROACH

I. Outreach Strategies

2.1 Outreach Plan

The SOS program employs an outreach strategy that increases public awareness of the homeless youth population in Summit and surrounding counties. The SOS program informs the community through interactive and informative presentations to middle and high school students and community groups such as churches, rotary clubs, and youth diversion programs. These presentations serve as one of the primary strategies of increasing awareness of the SOS program in the community and reach 3500 youth annually in the Akron area alone. In delivering the presentations, the SOS staff utilizes an informative and preventive psycho-educational approach intended to encourage and motivate youth to evaluate their decisions that could lead to homelessness and subsequent health and safety risks. Additionally, materials such as brochures, pamphlets, street cards, information fliers, and emergency numbers are distributed to youth and posters are displayed at appropriate sites. The street cards have grown particularly popular, with the SOS team distributing over 5,000 cards annually.

The SOS team also utilizes social media platforms such as Facebook, Twitter and YouTube as another avenue to connect with RHY and inform them of the services provided through the SOS program. During the past year, social media outlets have proven to be an effective means of engaging RHY and building relationships, announcing SOS community events and activities and communicating with staff on private messaging regarding their current situations and/or needs. This strategy has proven effective in engaging youth and building relationships with

RHY. These outlets were used to publicize the youth Point-in-Time Count in Summit County in January 2015.

The SOS program has also used more conventional media formats, such as print, radio and internet sites, to increase awareness of services to RHY and to reach those not engaged in social networking. Local newspapers have highlighted the SOS program and its efforts to reduce homelessness. The SOS program has increased awareness of services through poster advertisements on the interior of the Metro Regional Transit Authority buses. Public service announcements through the local public radio station (91.3 The Summit) are also part of the outreach strategy to increase the public's awareness of youth homelessness and the SOS program. The **Shelter Care, Inc.** website provides detailed information about the SOS program, along with linkages to other homeless serving agencies.

The SOS staff employs collaborative efforts with local youth serving agencies and community programs to increase awareness of youth homelessness in the community and services available to RHY. These agencies include Project RISE (Realizing Individual Strength through Education funded through the McKinney-Vento Act); Akron Info-Line 211; Summit County Collaborative Against Human Trafficking; Summit County Youth Emancipation Task Force; CANAPI (Community Aids Network and Akron Pride Initiative); Summit County Alcohol, Drug Addiction and Mental Health Services Board. These efforts place a strong emphasis on ongoing communication with a diverse group of community programs and service providers. Through this active collaboration and advocacy, the SOS program assumes the lead in reaching RHY throughout Summit County and provides the opportunity for RHY to communicate their experiences of homelessness (For a complete list, see 1.5 Community Wide Outreach Strategy, page 15).

2.2 Drop In Center

The SOS Drop In Center promotes the development of ongoing relationships between RHY and SOS staff. Through this trusting relationship, the SOS team encourages the changes necessary to reduce the recurrence of homelessness and to help youth reach their potential.

The Drop In Center is located at 847 Crouse Street, Akron, OH 44306 and is open five days per week during after school and evening hours. The hours of operation are as follows: Mondays: 12 p.m. to 4 p.m.; Tuesdays: 12 p.m. to 8 p.m.; Wednesdays and Thursdays: 4 p.m. to 8 p.m.; and Fridays: By appointment. The Drop In Center is located in central Akron on a bus line. It is also near Summit County Children Services, Community Health Center, The Center for Hope and Healing (formerly the Battered Women's Shelter and Rape Crisis Center), Akron City Hospital, Rahab Ministries (serving human trafficking victims) and Haven of Rest. The primary benefit of this location is its close proximity to these essential supportive services. This location was determined after ongoing discussions with other community providers and RHY over a two year period.

The comprehensive services of the Drop In Center address the immediate needs of RHY by providing gateway services that include food, drink, hot meals, hygiene, clothing, showers, laundry facilities, emotional support, transportation, bus passes, and access to shelter. Additional services provided at the Drop In Center include the following: 24-hour access to Safe Landing and the Haven of Rest emergency shelters; survival aid; individual assessments; case management; education and employment supports; job readiness; information and referrals; crisis and trauma intervention; phone; computer access; and psycho-educational groups. All staff are trained as Ohio Benefit Bank Counselors who are knowledgeable about the services and benefits available to RHY. The Ohio Benefit Bank connects individuals to supplemental

nutrition assistance (SNAP); Medicaid; WIC (Women, Infants and Children); tax preparation and FAFSA (Free Application for Federal Student Aid).

The Drop In Center can accommodate between 12 and 15 youth and staff at one time. A minimum of two staff provide programming and supervision during hours of operation. Staff receives orientation and ongoing training on safety protocols and crisis de-escalation (See 3.7 Staff Training, page 60). Upon entering the Drop In Center, youth are checked for weapons and/or illegal substances and are required to sign an agreement to comply with all the Drop In Center rules that ensures their safety, as well as the safety of other youth and staff. The Program Director receives the daily Missing Persons Report and the active warrant list from the Akron Police Department. If a youth is listed on either list, staff contacts the appropriate authorities.

2.3 Safety Engagement Protocol

The SOS Program Director is responsible for Street Outreach staff supervision and oversight of site-based and street-based outreach activities. This includes daily shift meetings with outreach workers to review the outreach activities scheduled for that day and the safety plan. Staff also review the Drop In Center Log of previous day's activities and any scheduled appointments or activities for that day, along with the Missing Persons Report and Juvenile Warrant List.

To ensure safety, outreach workers are required to work with a partner or in teams of no less than two and are prohibited from traveling to sites or operating the Drop in Center alone. The Program Director is responsible for knowing the whereabouts of SOS staff at all times and maintaining regular communication throughout the shift. As part of the safety protocol, the SOS teams are provided with mobile phones and are required to phone or text the SOS Program Director to update their location, number of contacts and any safety concerns. The SOS staff are

identified by their SOS T-shirts and jackets and the outreach van is identified by removable magnetic signs. The Drop In Center has also benefitted from collaborating with the Akron Police Department, specifically the Crisis Intervention Team, a local initiative designed to improve the way law enforcement and the community respond to people experiencing mental health crises. This collaborative relationship helps to maintain a healthy environment and promotes the safety of staff and youth served.

SOS staff are trained in proper methods to engage and interact with RHY in a healthy and safe manner based upon Trauma Informed Care and Harm Reduction principles. Staff builds healthy relationships with RHY by presenting in an open, respectful, and nonjudgmental manner. Training is provided during employee orientation and on an ongoing basis. The implementation of these engagement practices/techniques are addressed and monitored weekly by the Program Director (See Sections 2.2 Drop In Center, page 22; 2.5 Education, Engagement and Harm Reduction, page 26; and 2.12 Cultural Competency and Inclusion Strategies, page 42).

2.4 Screening and Assessment tools

The SOS program utilizes standardized measures as part of the assessment process to gather information on RHY. Each RHY served by the SOS team is asked to participate in a safety and trauma screening and complete the Casey Homeless Assessment. This approach is used to gather information during the intake process to assess each youth's situation to determine service prioritization. The safety and trauma screening addresses: current safety needs; immediate needs; current and past living situations; connections to family; basic demographic information; access to resources; current and past trauma; issues of abuse or neglect; physical, mental and behavioral health; education; employment; legal information; current and past drug/alcohol use. Prioritization is placed upon obtaining safe and stable housing for RHY that

may include returning first time runaway youth to low-risk families or securing emergency shelter for street youth.

The Ansell-Casey Life Skills Assessment (ACLSA) provides an indication of skill level and readiness for independent living. It is designed as a first step to be used in conjunction with goal setting, action planning, instruction, learning and application. The ACLSA was developed to be developmentally appropriate, culturally sensitive, gender appropriate, useful for setting case goals and appropriate for younger adults. This assessment helps determine a youth's strengths and challenges. With this information, the RHY and SOS worker can select areas for improvement and build on strengths.

The assessment process assists RHY in gaining better personal insight and increases their investment in planning and learning new skills. Based upon these assessments an individualized service plan is created by the staff and youth. The Program Director works with RHY in the case planning process to prioritize agreed upon goals, objectives, and services that support resilience in long-term healing, recovery and safety. Prioritization guides the development of time frames by which goals and objectives are to be accomplished. Supportive services are strength based and collaborative in nature and seek to enhance the following domains: understanding experiences; developmental tasks; coping strategies; and protective factors.

This assessment process addresses the developmental impact of negative experiences and identifies related strengths and areas for improvement to ensure that RHY develop along a healthy path toward physical, mental and emotional well being. Interventions are geared toward the developmental level of the RHY. The SOS team assists RHY in developing healthy coping skills to learn more effective means to regulate their emotions. RHY are empowered to build upon their strengths and to build resilience through one-to-one mentoring, psycho-educational groups and service learning opportunities. The SOS staff collaborates with community agencies

to provide the services that would best meet the needs of RHY to assist them in attaining and maintaining self-sufficiency, well-being, safety and permanent connections with adults (See 2.5 Education, Engagement and Harm Reduction below).

2.5 Education, Engagement and Harm Reduction

The SOS team uses a trauma informed approach when providing services to RHY that is based on an understanding of the safety risks, as well as vulnerabilities or triggers of trauma survivors. The SOS program, as part of Shelter Care, Inc, is committed to training SOS staff on trauma informed care and in using a harm reduction approach to develop a better awareness of the presence of trauma symptoms and ensure the physical and emotional safety of RHY served. RHY are characterized as chronic victims of abuse, neglect, abandonment and isolation and are involved in self-destructive, risk taking behaviors including drug abuse, commercial sexual exploitation, sexual exploitation, sexual assault, criminal activity, suicide and any other harm associated with street life. This approach is consistent with the National Child Traumatic Stress Network that recognizes the impact of trauma on behavior, development, relationships, and survival strategies of youth. Trauma informed care and harm reduction are implemented in the range of services provided through street based and site based activities of the SOS program. These services include outreach efforts, case management, emotional support, psycho-educational groups, housing assistance, vocational or employment support, victim assistance, peer support and access to medical and mental health services.

Trauma-specific interventions are designed to address the consequences of trauma to facilitate healing and growth to assist RHY along a healthy trajectory. Emphasis is placed on recognizing the RHY's need to be respected, informed, connected, and hopeful regarding their own recovery from past traumatic experiences. Through the formal assessment of needs for each RHY, the SOS outreach worker recognizes the inter-relation between trauma and symptoms of

trauma including substance abuse, depression, and anxiety. Based upon this assessment of needs, an individualized service plan is developed with the youth which identifies goals and community resources necessary for recovery. As part of this process, the SOS team collaborates with RHY, family, friends, and other homeless serving agencies in a manner that will empower RHY to make positive choices, build healthy coping skills and avoid retraumatization. Using a nonjudgmental approach which emphasizes acceptance, respect, and genuineness, outreach workers are able to effectively connect with RHY. SOS workers are trained to utilize practical strategies to empower RHY to avoid abusive relationships and reduce risky behavior. Trauma informed care approaches have been shown to validate resilience, as well as create an understanding for maladaptive behaviors in street youth. With this in mind, the SOS staff is trained to create a setting that is welcoming and safe with clearly defined boundaries and roles between SOS staff and youth.

The SOS team also utilizes a harm reduction approach through prevention, education, and intervention services. RHY who are engaged in high risk behaviors are offered immediate assistance through safe housing options and resources that significantly reduce the risk of harm and danger associated with living on the streets. Additionally, the SOS team is trained to recognize the following issues impacting the vulnerability of RHY: poverty, class, racism, social isolation, domestic violence, abuse, sexual exploitation, and other social inequalities that affect youth. As part of outreach education and prevention, SOS workers work with RHY to develop a safety plan to utilize alternatives that reduce the level of risk and negative consequences associated with self-destructive behaviors. RHY are empowered to build upon their strengths, to develop resilience to more effectively manage the challenges they face, and to identify a caring adult to contact in a time of crisis. RHY learn to recognize and avoid unsafe situations and

people to avoid maladaptive coping mechanisms, including risky sexual behavior, substance abuse or criminal activity. These approaches have proven effective in **Shelter Care, Inc.'s** programs and remain a primary methodology in providing services to youth.

II. Integration of comprehensive services to address needs of homeless youth

2.6 Gateway Services

The SOS team responds to the basic needs of RHY by providing gateway services five days per week through street-based and site-based activities and at the Drop In Center. These gateway services ensure that the SOS program meets the basic needs of RHY to prevent malnutrition and ill-health while building trusting relationships.

The first approach to meeting the needs of homeless youth is through street based activities designed to deliver gateway services directly to RHY in their own environment. This proactive approach has proven effective in reaching out and engaging RHY who are in need of gateway services but are unaware of the SOS program. Secondly, through site-based activities, the SOS team can provide gateway services where RHY congregate. This consistent presence has helped to establish healthy relationships between SOS staff and RHY, especially those RHY who are hesitant to seek services. Lastly, gateway services are provided through the Drop In Center where RHY can come to a clean, safe place to receive hot nutritious meals, showers, clothing, hygiene products, laundry, transportation and bus passes, along with referral information. The staff is also available on an on-call basis to assist RHY with emergency situations. Through the outreach efforts, the SOS team is able to connect with RHY and assess their current needs. Based upon this assessment of needs, the SOS team provides the following gateway services:

Food	RHY are provided hot, nutritious meals at the Drop In Center.
	RHY are provided non-perishable foods and drink through street-based and site-based activities.
	The Drop In Center is has been certified by the Akron-Canton Regional Foodbank as a hot meal site.
	Referral information and transportation are provided to local food pantries.
Clothing	At the Drop In Center, RHY are provided three clothing outfits per month, along with appropriate clothing items for job interviews or court hearings.
	Through street-based and site-based activities, RHY are provided clothing items such as socks, underwear and seasonal items such as hats, gloves, blankets, coats, sunscreen, rain ponchos and shoes.
	RHY are assisted in acquiring access to clothing at Haven of Rest and local churches.
	RHY are provided transportation to Haven of Rest and local churches for clothing donations.
Access to Emergency Shelter	Emergency shelter for RHY under the age of 18 is guaranteed through the Safe Landing Youth Shelter.
	RHY ages 18 to 22 are guaranteed emergency housing through the Haven of Rest homeless shelter.
	SOS staff utilize the Akron, Barberton, Summit County CoC Central Intake Hotline through InfoLine to assist RHY in securing emergency shelter.
	Transportation is provided for RHY by the SOS team to Safe Landing, Haven of Rest shelter, or other service providers.
Survival Aid	Survival Kit backpacks are distributed to RHY that contain hygiene items, food, blankets, community resource materials/street cards, pocket calendars and note pads.
	SOS cards are distributed that include information for emergency services and where to go for help. Transportation and bus passes are provided on an as needed basis.
	SOS team provide immediate assistance to RHY experiencing mental health or medical crises by providing transportation to Psychiatric Emergency Services or local hospital emergency rooms.
	For victims of abuse or violence, the SOS team contacts and secures services with community agencies.

Hygiene	The SOS Drop In Center is equipped with shower and laundry facilities. Laundry products and use of washers and dryers are provided free of charge.
	Hygiene products are provided that include: soap; shampoo and conditioner; lotion; deodorant; razors and shaving cream; towels and wash clothes; toothpaste and toothbrushes; combs and brushes; toilet paper and facial tissue; and feminine hygiene products.
Phone and Computer Access	RHY are provided access to phone and computer services at the Drop In Center as a means of connecting with employment searches, setting appointments, educational supports and maintaining healthy connections with caring adults.
Assessments	The safety and trauma screening is conducted at intake with RHY by SOS team.
	RHY complete Casey Life Skills Homeless Youth Assessments with assistance by the SOS team.
	In crisis situations, SOS staff and RHY assess the present situation and prioritize the action plan.
	SOS team assist RHY in securing referrals to the appropriate agencies and community supports based upon the assessment results.
Mental Health Support	RHY receive emotional support and intensive case management at the Drop In Center.
	Individual and family counseling are provided at Safe Landing Youth Shelter.
	Referrals are made to mental health service providers for evaluation and ongoing treatment. Transportation is provided when necessary.
Prevention and Education Activities	SOS staff provide group activities to youth at schools, community centers, as well as the Drop In Center. These groups incorporate a psycho-educational approach to address the risks of running away and the issues of drug and alcohol abuse prevention, domestic violence, dating violence, sexual abuse and exploitation, tobacco use prevention, gang prevention and resistance, character education, peer pressure and decision-making, improving self-esteem and managing conflict effectively.
	Youth receive resource materials including maps and street cards that educate them to make healthy choices.
	SOS is a member of the Summit County Collaborative Against Human Trafficking and educates RHY of the risks of human trafficking.

Information and Referrals	RHY 18 - 21 are provided case management services that include community resources such as counseling services, community health centers and clinics, Ohio Benefit Bank, Summit County Department of Job and Family Services, job and education assistance, and transitional housing, permanent supportive and subsidized housing when appropriate.
	RHY under the age of 18 receive case management services that include referrals to the youth serving agencies in Summit County including Summit County Children Services, Summit County Juvenile Court or the mental health agencies when it is in the best interest of the youth.
	Referrals are made to Summit County Children Services for dependency and/or neglect concerns for RHY under the age of 18 who are kicked out of their homes.
	Out of state youth under the age of 20 are assisted in returning home through the National Runaway Safe Line Home Free program.
	<i>SOS</i> team assist RHY in securing a state identification card, Social Security card, Green Card, adoptive decrees, and a copy of their birth certificate to facilitate future services.
	<i>SOS</i> staff participate in multiple community networking committees and collaborations.
Aftercare	Follow up support is provided through <i>SOS</i> staff to RHY.
	Aftercare counseling is provided at Safe Landing Youth Shelter.
	Follow up sessions are offered to each RHY and family to achieve closure on presenting issues, continue exploring solutions or maintain the family until there is linkage with recommended ongoing services.
	Referrals to community resources such as child and family counseling services, child protective services, community health centers and clinics, diversion programs, drug and alcohol assessment or treatment programs and transitional housing are made when appropriate.
	SOS Drop In Center maintains an open door and open line policy enabling youth to drop in or call as needed.

2.7 Case Management and Plan for Permanency

The SOS program utilizes a strategy of intensive case management that helps connect RHY with services in the community to meet the goals that lead to permanency and safe, stable living arrangements. Upon initial contact, SOS staff meets with the youth to complete the trauma and safety screening during the intake process. This process, which includes the Ansell-Casey Life Skills Assessment (ACLSA), helps staff evaluate the level of need and prioritize services. RHY are given the opportunity to continue intensive case management services with SOS. Referrals are immediately made to outside agencies, including law enforcement or Summit County Children Services, when RHY are under the age of 18 and safety is a concern. Within this safety screening, emphasis is placed upon assessing for current safe and stable living situations. If the youth is homeless or residing in an unhealthy environment, immediate efforts are made to transition the youth to safe emergency housing (See 2.9 Guaranteed Access to Shelter, page 35). At the completion of the intake assessment, an individualized service plan is created with RHY to detail goals and objectives. Staff and RHY work together to establish this plan, including who is responsible for each objective and the timeframe to complete it.

Intensive case management involves identifying the needs and concerns confronting RHY, discussing the options available to meet those needs, empowering the RHY to make the changes and supporting them in their efforts. The establishment of a trusting relationship between RHY, SOS staff and community service providers ensures greater follow through on referrals that are made. RHY are coached through this process by SOS staff with the intent of teaching the youth to become more independent in navigating the community support services that are necessary to sustain self-sufficiency. Intensive case management involves collaboration with a vast network of community providers that assist RHY in establishing permanency (See 2.10 Service Linkages,

page 35).

Intensive case management efforts include, but are not limited to, assisting RHY with enrollment in local schools and educational opportunities; completing resumes, job and housing applications; securing identification; and providing transportation to emergency housing, appointments (physicians, dentists, mental health providers), and court hearings. For immigrant or refugee status, staff works with the United States Citizenship and Immigration Services to complete biometrics screenings and assist RHY in obtaining green cards.

The ultimate goal of intensive case management is to assist RHY out of homelessness by establishing permanent living arrangements. SOS staff contact the CoC Central Intake in order to secure emergency and permanent housing. Staff assess for eligibility for different housing programs (specifically if youth has any income or money saved). For those victims of domestic violence, SOS staff collaborates with the Center for Hope and Healing. Staff write letters of recommendation and assist RHY in completing applications for Akron Metropolitan Housing Authority and Horizon House (transitional housing for youth over the age of 18). Through these supportive efforts, the process in securing permanent housing is expedited, in some cases reducing the waiting period by as much as 75 percent. SOS staff engages RHY and their families to identify safe, alternative living arrangements when appropriate. Part of the case management component is advocating for RHY at risk of eviction by working with landlords to discuss payment extensions and agreements. RHY may also be directed to transitional housing including Opportunity House or the Harmony House for transition aged males.

2.8 Aftercare services

Aftercare services are provided to all RHY who receive shelter services or are provided alternative living arrangements. SOS staff follow-up with RHY through the youth's preferred

form of communication (phone calls, social media, e-mail, texting, or face to face) within 24 hours and in three to six month intervals after they have secured housing and attained goals identified in the individualized service plan. Additional aftercare contacts are made as needed to assist RHY in this transitional period. Aftercare contacts address the overall adjustment of the RHY (housing status, physical and mental health, employment status), their ability to utilize community resources, and any presenting needs that have surfaced. Documentation of these aftercare contacts are maintained in the youth's confidential file at the Drop In Center.

The SOS staff collaborate with the support staff at the Haven of Rest and at Safe Landing Youth Shelter to ensure continuity of care for each RHY to assist the youth in attaining the goals that they identified in their Individualized Service Plan. These goals include securing safe and stable housing, securing/maintaining employment, developing healthy relationships with others, abstaining from drugs/alcohol, building coping skills and decision making skills. The SOS staff provides referrals to community resources such as: child and family counseling services, community health centers and clinics, juvenile justice or diversion programs, as well as drug and alcohol assessment or treatment programs. The SOS program maintains an open door and open line policy that enables all youth to drop in or call as needed. This availability encourages the permanent supportive relationships with staff needed for many RHY as they transition to independence.

The SOS program uses contact information from the National Runaway Switchboard to facilitate connection for each youth to agencies and social services in their own state for aftercare services. Should there be concerns or allegations of abuse or neglect, SOS staff contact the respective county's child protective services.

2.9 Guaranteed Access to Shelter

The SOS program provides support to RHY in securing safe, stable living arrangements. Through relationship building, the SOS staff establishes trust with RHY, enabling a smooth transition to ongoing services and support. Youth over the age of 18 are provided transportation to the Haven of Rest adult emergency shelter. The SOS team has a collaborative relationship with the Haven of Rest that guarantees RHY 24 hour access to shelter. Since 1943, the Haven of Rest has served the Akron and surrounding area as the primary homeless shelter for men and women over the age of 18 years. The Haven of Rest has maintained an excellent reputation in the community through their emergency housing and long term transitional housing options that they provide. The Haven of Rest has also agreed to allow the SOS staff to continue to provide services 24 hours per day for those youth in residence. For youth under the age of 18, transportation is provided to Safe Landing Youth Shelter for emergency housing. Safe Landing guarantees emergency shelter to RHY under 18 and 24 hour access to clients for SOS staff (See letters of collaboration from Haven of Rest and **Shelter Care, Inc.**, Appendix pages 13 and 14).

For those RHY 18 years and older, SOS staff assist youth with the application process for transitional, permanent supportive housing, and subsidized housing, as well as the Ohio Benefit Bank for food and health benefits. The SOS team also assists RHY in accessing other community resources for basic necessities once appropriate housing has been secured.

For a detailed description of the process of securing safe, stable Transitional or Supportive Housing, see 2.7 Case Management and Plan for Permanency, page 32.

III. Preventive Services that implement protective factors

2.10 Service Linkages

The SOS program has established a strong and effective working relationship with

community agencies that provide services to youth, young adults and families. The SOS program is formally linked with community serving agencies in the county such as law enforcement; education; child welfare system; juvenile justice system; alcohol, drug, and mental health system; victim assistance; and local hospitals. **Shelter Care, Inc.** has been an active member of the CoC since its inception. These relationships, along with connection with Info-Line’s central intake and 2-1-1 facilitate referrals to and from appropriate agencies for services that fall outside the scope of the SOS team and best meet the needs of RHY.

The SOS program collaborates with the following:

Service	Provider
Drug and alcohol assessment/treatment	Community Health Center of Akron Oriana House Detoxification Center
Medical and dental services	Adolescent Clinic at Akron Children's Hospital Women's Health Center at Summa Hospital Open-M Faithful Servants Care Center Summit County Health Department Planned Parenthood
Mental Health Individual and family counseling	Safe Landing Youth Shelter Child Guidance & Family Solutions The University of Akron Clinic for Individual and Family Counseling Greenleaf Family Center Minority Behavioral Health Center Portage Path Mental Health Center Community Support Services
Psychiatric Services	Akron Children's Hospital Community Health Center of Akron Community Support Services Child Guidance & Family Solutions Portage Path Behavioral Health Center - Psychiatric Emergency Services

Service	Provider
Education & tutoring	Project RISE through McKinney-Vento funded program Enrollment in digital Adult Basic Literacy Education through Project Learn
GED Instruction	Urban League of Akron Jobs for Ohio Graduates
Enrollment & Financial Aid Assistance	Local universities and technical schools
Career exploration, employment search and job readiness skills	Ohio Means Jobs Center through the Summit County Department of Job and Family Services
Safety and support for RHY who have been abused or neglected	Summit County Children Services
Supportive services for specialized populations	Summit County Collaborative Against Human Trafficking Victim's Assistance Opportunities for Ohioans with Disabilities & Bureau of Vocational Rehabilitation The Center for Hope & Healing (formerly the Battered Women's Shelter & the Rape Crisis Center) Gay, Lesbian, Bisexual, Transgender Union at The University of Akron
Supportive services for pregnant and/or parenting RHY	The Highlands Teen Pregnancy Shelter Pregnancy Care of Summit County Akron Pregnancy Services Community Pregnancy Center Teenage Parenting Program at Greenleaf Family Center Life Link WIC (Women Infants Children)
Birth certificates	Summit County Health Department
State Identification cards	Ohio Bureau of Motor Vehicles
Social Security cards	Social Security Administration
Green Cards	United States Citizenship & Immigration Services
Civic Responsibility and Volunteer Services	The Volunteer Center of Summit County funded by The United Way

Service	Provider
Legal aid	Western Reserve Legal Aid (Community Legal Aid Society) Akron Bar Association
TANF, SNAP, Medicaid	Ohio Benefit Bank
Housing	Akron Metropolitan Housing Authority Home Again - Rapid Re-housing through Info-Line Harmony House RAHAB Ministries Opportunity House Horizon House
Supplemental Security Income	Social Security Administration

The SOS program is designed to build healthy, trusting relationships between youth and the qualified staff who provide direction and support. The SOS program not only encourages relationship building with staff but also builds permanent relationships with caring adults connected to supportive agencies in the community. Equal importance is placed upon the collaboration between SOS staff and professional staff from community agencies. These relationships with RHY and community agency representatives enhance the quality of care through the referral process to direct service.

The SOS team meets with RHY to prioritize their needs and develop a case plan. Based upon this case plan, the SOS team empowers RHY to secure services in the community to address their needs. Through the Drop In Center, RHY are provided access to phone and internet services to initiate contact with community referrals. Transportation is provided when appropriate. The SOS staff advocates for RHY at initial contact and accompany them to scheduled appointments. This method has proven successful in connecting those youth who are hesitant to seek services. Follow through is encouraged during the case management process with the ultimate goal of assisting RHY in securing safety, well-being, self-sufficiency and permanent connections with caring adults.

The SOS team coordinates with Safe Landing Youth Shelter for those under the age of 18 in need of emergency housing. The SOS program also collaborates with The Highlands Teen Pregnancy Shelter to provide residential services for pregnant and/or parenting RHY between the ages of 16 and 21.

The SOS program has an agreement with the Haven of Rest to provide shelter to RHY 18 to 21 years old. The Haven of Rest agrees to allow SOS staff to have 24 hour access to provide case management services for RHY 18 to 21 years old that are provided shelter (See Letter of Agreement with the Haven of Rest, Appendices, page 13).

2.11 PYD, Trauma Informed Intervention, and Evidence-Informed Approach

The SOS program is based upon an integrated philosophy that includes positive youth development (PYD), harm reduction and trauma informed care to provide evidence based practices that promote the social and emotional well-being of RHY. The PYD approach involves creating a sense of value, worth and competency; developing confidence and leadership; assuming responsibility for control over decisions; building a foundation for support, community and connectedness; and establishing a sense of personal identity. A strong emphasis is placed on respect for the inherent capabilities and strengths of RHY and their abilities to work together to shape their life situations and to address the challenges and difficulties they encounter.

Within the program design, each RHY has a voice beginning with their choice to seek services at the Drop In Center. RHY are included in SOS team meetings and encouraged to share ideas and comments on a regular basis. Input from youth is encouraged and valued on topics including healthy relationships, sexual safety, domestic violence, technology safety, pregnancy prevention, sober living, and independent living skills. RHY may serve as a peer mentor or co-facilitator to other youth. Youth provide input on a regular basis to clarify issues being discussed and to improve daily programming. RHY are also requested to complete a

survey that assesses satisfaction with their role in the services and overall view of the staff and program.

Positive youth development (PYD) is predicated on the understanding that all young people need support, guidance, and opportunities during adolescence. With this support, they can develop self-assurance and create a healthy, successful life. This approach seeks to empower youth in developing their potential through involvement and interaction with each other, family and community. The SOS program addresses the youth's strengths and needs, and is trained to utilize culturally sensitive interventions that are respectful of the complex identities of youth.

The SOS program encourages youth through key elements of PYD which:

Promotes bonding	Fosters spirituality
Fosters resilience	Fosters self-efficacy
Promotes social competence	Fosters clear and positive identity
Promotes emotional competence	Fosters belief in the future
Promotes cognitive competence	Fosters prosocial norms
Promotes behavioral competence	Provides recognition for positive behavior
Promotes moral competence	Provides opportunities for prosocial involvement
Fosters self-determination	

The SOS program utilizes a series of evidence based practices to guide services (prevention outreach, psycho-education and interventions) provided to RHY to assist them in transitioning from the streets to safe and stable living arrangements. A strong emphasis is also placed on building permanent trusting relationships with vulnerable youth to eliminate repeated episodes of homelessness. Evidence based and evidence informed interventions are incorporated into daily programming to build resilience among the youth served (See 2.5 Education, Engagement and

Harm Reduction, page 26). Outreach personnel are provided intensive training to implement best practices in serving RHY.

Prevention outreach and psycho-education services are provided directly to youth through presentations and group activities in community centers and schools on a weekly basis. The activities encourage youth participation involving open discussions about relevant topics. These topics include: sexual abuse and exploitation, human trafficking, domestic violence, technology safety, dating violence, drug and alcohol abuse prevention, sexuality and sexual orientation, gang prevention, bullying, peer pressure, decision making skills, coping skills/emotion regulation, family roles and dynamics, self-esteem enhancement, and conflict management.

At the Drop In Center the SOS team uses the National Runaway Switchboard, “Let’s Talk” curriculum and also reviews alternatives to running away, educates the youth on the dangers of living on the streets and identifies services available in the community. Additionally, the SOS program uses the Personal Responsibility Education Program (PREP) curriculum that is endorsed by Ohio Department of Health that addresses healthy relationships and life skills, adolescent development, pregnancy prevention and sexuality education. The WRAP (Wellness Recovery Action Plan) is an evidence based practice that is used specifically for RHY who are experiencing mental health challenges. Group activities are interactive and promote youth participation through guided discussion and role playing. Youth are involved in the process of determining subjects for ongoing discussion. Through regular contact with the SOS team, the youth develop a trusting relationship with staff and are more likely to follow through with assistance in the future.

Intervention as a primary approach to street outreach is achieved through having a consistent presence on the streets of Akron and providing immediate safety. Intensive case

management and emotional support further assist intervention with RHY by strengthening the three pillars of trauma informed care: connections, safety and managing emotional impulses. RHY are connected with caring adults and mentoring services in the community to assist not only in the short term, but in the long term toward progress in becoming self-sufficient, contributing members of society. The SOS staff assist youth in meeting their physical safety needs by securing housing and medical services. Motivational interviewing techniques are used by the SOS staff to empower RHY to attain their goals. Motivational interviewing is an evidence based practice that involves collaborative conversation for strengthening a person's own motivation and commitment to change. It is a person centered approach for working through resistance to change that has proven successful in working with both adults and youth.

These approaches help RHY accept ownership of their behaviors and develop healthy emotional impulse control, coping strategies and promote recovery from trauma.

2.12 Culturally Competency and Inclusion Strategies

The SOS Program is designed to reach across a diverse section of Summit County, and is committed to providing culturally competent and inclusive services to RHY. **Shelter Care, Inc.** promotes a model of cultural competence that emphasizes openness to learning from every situation and willingness to engage in ongoing learning over time. This begins at the organizational level where the mission, policies and procedures emphasize culturally competent practices and a commitment to diversity and innovation to meet the unique needs of each youth and their family. This is further reflected in the ongoing awareness, knowledge and skill development of staff concerning diverse cultures. Training, knowledge, and experience, in turn, facilitate the delivery of culturally appropriate services in the programs, such as SOS to best serve the needs of diverse RHY in the community.

The SOS team acts in accordance with the Shelter Care Inc. Non-Discrimination Policy that states: “No youth will be denied services of Shelter Care Inc. based on his/her religion, race, sex, sexual orientation, national origin, physical or mental ability.” SOS staff are recruited and hired from the community and reflect the diversity of the areas being served. SOS staff are trained in working with diverse populations such as ethnic, cultural and racial minorities, GLBTQ, hearing impaired and non-English speaking youth. Training also focuses on staff self reflection on their own culture and potential biases. Skill training for SOS staff emphasizes engaging RHY of various backgrounds in a sensitive, non-judgmental manner, relationship building and culturally sensitive communication skills. Weekly supervision of SOS staff supports the development of cultural competency.

The SOS program utilizes collaborative networks to reach RHY who are from a variety of cultural backgrounds. SOS staff work with Urban Ounce of Prevention Services; Minority Behavioral Health Counseling Center; CANAPI (Community Aids Network and Akron Pride Initiative); and The International Institute of Akron, and the Gay, Lesbian, Bisexual, Transgender Union at the University of Akron to better reach the diverse populations of youth in the Akron, Summit County community. Through these partnerships, the SOS program is able to connect RHY to specific supports to ensure that their individual needs are met in a manner that is culturally acceptable and sensitive.

The SOS team collaborates with the International Institute of Akron to utilize case management services, translation and interpretation services, English language classes, and employment skills for RHY where English is not the primary language spoken. This collaboration is important due to the influx of refugees to the Akron area since receiving the United Nations designation as a refugee sanctuary city.

The SOS outreach practices are flexible based upon the dynamics of culturally sensitive engagement. The SOS team participates with RHY in community events that promote cultural diversity such as the 2014 International Gay Games, concerts at Lock 3, Juneteenth festival, Global Village Festival of Greater Akron, Mitzvah Day, Teen Peacekeepers, Stop the Violence Movement of Akron, National Night Out through Victims Assistance, Summit for Kids, Family Expo, and Walk a Mile in Her Shoes. By actively participating in these community events, the SOS team has more opportunities to engage RHY that are not received through primary outreach efforts. These events increase the visibility of the SOS program and the services available to RHY at the Drop In Center.

The SOS Drop In Center provides a safe environment for youth where they are accepted and encouraged to be themselves. Staff work to create a familiar, welcoming physical environment for RHY through promotional materials and décor. Youth rights posters are also displayed that convey acceptance and diversity. Rules were created with input from RHY and are posted at the Drop In Center which clearly define a zero tolerance of disrespect toward others. The SOS programming at the Drop In Center include psychosocial group activities and case management services that are language and culturally sensitive and model the acceptance and appreciation of varied cultural and ethnic practices. These activities encourage RHY to regard each other with respect and to value the diversity of race, ethnicity and social background, sexual orientation or ability.

Harassment Prevention

Shelter Care, Inc. prohibits personnel and youth from engaging in any form of harassment, as defined by federal, state or local law. **Shelter Care, Inc.** policy states that harassment is any unwelcome verbal, written or physical conduct that either denigrates or shows

hostility or aversion toward a person on the basis of race, gender, gender identity (or expression), national origin, religion, sexual orientation, age, veteran status, political affiliation, or disability, that has the purpose or effect of creating an intimidating, hostile, or offensive environment; or has the purpose or effect of unreasonably interfering with the daily routine. This prohibition also extends to youth harassing or bullying other youth at the Drop In Center.

Shelter Care, Inc. defines bullying as the use of force or coercion among youth to abuse or intimidate others. This behavior includes verbal harassment, threat and/or physical assault. **Shelter Care, Inc.** does not tolerate any form of retaliation directed against a youth who either complains about harassment or bullying and participates in any investigation concerning harassment. The grievance procedure is explained in the Youth/Parent Handbook. There is a grievance box in the Drop In Center where complaints can be filed. Additionally, SOS staff provide line-of-sight supervision to prevent bullying and harassment at the Drop In Center.

2.13 Continuous Quality Improvement

Shelter Care, Inc. endorses a culture of excellence and continual improvement. The PQI Plan (Performance and Quality Improvement Plan) is implemented throughout the organization to ensure continuous quality improvement and involves any person, group, or organization that has a vested interest in the services provided by **Shelter Care, Inc.** This plan is grounded in an agency-wide philosophy that emphasizes a commitment to quality service delivery and client outcomes.

The PQI process first involves a comprehensive system of data collection in the areas of program operation, financial management, risk prevention, human resources planning and facility maintenance. This data is organized and summarized bimonthly in the Performance and Quality Improvement Report by the Licensing Coordinator and presented bimonthly in the senior

management team meetings that involve the Executive Director, Clinical Director, and Program Directors. In these meetings, the focus is on identifying positive, as well as negative outcomes, trends, and areas in need of continual improvement to maintain the agency's dedication to excellence. Formal recommendations and an implementation plan are included in the Performance and Quality Improvement Report. This information is assimilated throughout **Shelter Care, Inc.**

The results and success of the SOS program are measured by collecting statistical data on each RHY and services provided. The criteria for evaluation are based on the objectives listed on page 14, 1.4 How Expected Outcomes Relate to Needs of Runaway, Homeless & Street Youth. The outcomes focus on the core elements of safety, well-being, self-sufficiency and permanent connections of RHY. **Shelter Care, Inc.** has designed a computer database that allows the agency to expedite the tracking and analysis of data. This database is used to facilitate information management for the SOS program.

The SOS program uses a comprehensive approach to data collection that focuses on the following services and statistical numbers: survival kits distributed; case management services provided; drop-in youth; RHY admitted to shelters; non-residential counseling sessions; crisis calls; referrals to community service providers; appointments scheduled for youth with service providers; youth enrolled in school and/or obtained employment; youth outreach presentations; youth presentation surveys; and number of youth present. These services are routinely documented and tabulated on a monthly basis.

The SOS Program Director collects and evaluates data profiling the characteristics of RHY and the services delivered to meet program outcomes. RHY statistics include age, race, sex, school status and grade, living situation at the time of admission, previous runaway episodes,

history of community services received, employment status, referring agency (when applicable), and presenting issues. Data is gathered and compiled from intake interviews, RHY MIS, Ansell-Casey Life Skills Assessment (ACLSA), program surveys and monthly outreach reports. The identity of each RHY is not disclosed in any statistical information gathered or shared.

The SOS program adheres to the Ohio Privacy Act and HIPAA regulations that insure the confidentiality of youth and families. Case related information is not given to any agency or person without prior written permission from the youth, parents, legal guardian or custodian. Case materials are kept in locked files and maintained for a period of seven years after which they are destroyed. All electronic data is stored on a small business server with a tape back up daily. All individual case records are clearly marked "Confidential." Paper records are maintained in a locked cabinet or locked storage area unless signed out by authorized staff.

The SOS team requires all youth sign the Authorization for Exchange of Information Form and Informed Consent form prior to disclosure of confidential or private information. The SOS program also provides a Youth/Parent handbook that includes the written rights and responsibilities of youth and their parents when first seeking services.

An individual case file is set up for each youth and contains the following documents: Contact Information Form, Informed Consent Form, Authorization for Exchange of Information Forms, Individual Service Plan, Case Management Notes, including applications for services, RHY MIS and any other information that is pertinent to the youth.

All SOS staff receives orientation and annual training on HIPAA, client's rights and confidentiality practices. All SOS staff are required to sign the Code of Professional Conduct Form that addresses ethical practice and maintaining confidentiality.

In order to better assess progress toward goals and identify areas of need on an ongoing

basis, the data collected is analyzed against the SOS quantitative outcomes. The SOS program uses the following three-tiered approach in evaluating this information:

<u>Tier</u>	<u>Individuals Involved</u>	<u>Benefits</u>
SOS Team	Program Director, outreach workers, and RHY	Programming, Training, Activities, Service Projects
Clinical Team	Program Directors, Licensed Clinical Counselors, SOS workers, Staff Psychologist, Clinical Director	Counseling interventions, service and exit planning, identifying staff training needs
Senior Management Team	Executive Director, Clinical Director, Program Directors, Licensing Coordinator	Programming and Quality Assurance, funding and budgeting, staffing needs

ORGANIZATIONAL PROFILE

3.1 Organizational Experience with RHY

In 2008, **Shelter Care, Inc.** expanded its outreach and supportive services with the receipt of Street Outreach program funding and extended services to youth ages 18– 21 in the Summit County area. The Street Outreach Services program is a division of **Shelter Care, Inc.**, a private, nonprofit social service agency that began in 1972 and is comprised of five divisions designed to provide a continuum of residential care that includes short-term crisis intervention, intermediate or respite care, and long-term care en route to independent living. **Shelter Care, Inc.** opened Safe Landing Youth Shelter in September 1978. In 1987 a second facility was opened which became the Safe Landing Youth Shelter for girls and has a capacity for twelve girls. The original facility became the Safe Landing Youth Shelter for boys, also with a capacity for twelve. Safe Landing secured funding through HHS in 1978 and has maintained that funding as a Basic Center grantee. In July 2005 **Shelter Care, Inc.** opened The Highlands Teen Pregnancy Shelter and received funding as a Maternity Group Home in 2008.

In July 2014, Shelter Care, Inc. underwent a three-day comprehensive site review conducted by the Region V Program Specialist for the Administration of Children and Families (ACF). Shelter Care, Inc. received a “very favorable review” including 100 percent compliance with all performance standards. The reviewers stated:

- **“The grantee’s 38 years of experience in providing services in the community have resulted in an agency and services that are well-established and well-known in the local community and is knowledgeable about the local areas where youth tend to congregate.”**
- **“The grantee has active partnerships within the community, most notably with law enforcement, juvenile justice and social services serving runaways from foster care placements and working with the local county system around child protective issues.”**
- **“The program is the only RHY service provider in the Akron, Summit County and surrounding area.”**

Shelter Care, Inc. has a history of compliance with all regulatory agencies that include Ohio Department of Job and Family Services and the Ohio Department of Mental Health and Addiction Services. In March 2010, **Shelter Care, Inc.** received national accreditation from the Council of Accreditation to provide services, including Outreach Services. **Shelter Care, Inc.** was reaccredited in March 2014. In the Final Accreditation Report (FAR), the COA peer reviewers commended Street Outreach Services as a program that “is very unique and creative in how they reach out to their youth.”

Shelter Care, Inc. submitted its first SOP grant in 2008 and was awarded funding for the project at that time. The current grant will be ending in 2015. As a result of the continuity and

presence of the SOS program and the efforts of the SOS team, there is a greater awareness in the Summit County community and increased utilization of services provided by the SOS team. This includes improved collaboration between RHY serving agencies that is facilitated by the SOS team. In FY 2014, the SOS team provided intensive case management services to 90 RHY. During this time period gateway services were provided through 1281 contacts at the Drop In Center. Furthermore, 93 school presentations and 27 community outreach presentations reached approximately 2,624 youth. These statistics reflect an increase from previous years and illustrate a successful pattern of reaching RHY and informing the community of the risks associated with homelessness.

The SOS program has received public recognition for its contributions and leadership in the community. Project RISE, the McKinney Vento funded program reaching homeless youth in the public school system, has credited SOS for supporting RHY and being the primary resource for unaccompanied youth identified by the public school systems. The SOS program Drop In Center is utilized by Akron UP (the Umbrella Project, formerly the Youth Emancipation Task Force of Summit County), who view the center as the hub for providing services to emancipated RHY. Summit County Juvenile Court and Akron Police Department have recognized the SOS Drop In Center as an invaluable resource for RHY who are in crisis situations related to possible domestic violence, human trafficking, substance use, or running away. Community counseling agencies have recognized the value of the SOS program in providing supportive services to their clients who are homeless or at-risk of homelessness.

3.2 Innovation and Ending Youth Homelessness

The overall mission of the SOS program is to identify, support and empower RHY in order to reduce and end youth homelessness. This mission entails not only providing services but also

conducting outreach activities to address the risks of homelessness as a means of prevention. The SOS program approach to ending youth homelessness is consistent with the framework established by the United States Interagency Council on Homelessness. This framework has two overarching strategies consisting of collecting accurate data and building capacity for service delivery. The SOS program has implemented strategies within this framework that align with the philosophy of the National Alliance to End Homelessness. The methods and strategies used are purposely diverse to meet the unique needs of RHY and have evolved through continual collaboration with community providers.

The first strategy used to accomplish the mission for the SOS program has been to gather and assess accurate data regarding RHY in the community. When the SOS program began, there was a wealth of data that had been collected and published regarding the adult homeless population of Summit County. The Akron, Barberton, Summit County Continuum of Care (CoC) participated in the Point in Time Count beginning in the mid-1990's, but there was not an organized effort to gather information on RHY, resulting in the absence of reliable data concerning the number of homeless youth or their whereabouts in Summit and the surrounding counties. Due to this lack of information, the SOS staff had no guidance in understanding the number of RHY, the areas where they could be found and the risks they were experiencing.

The SOS program's strategy to gathering this information began with increased participation in the CoC and directing an innovative shift toward the focus on RHY in the Point in Time Count. In 2013, the City of Akron was chosen by the United States Department of Housing and Urban Development as one of nine areas to participate in the first national Youth Point in Time Count. By assuming a leadership role in the Youth Point in Time Count, the SOS program was able to begin identifying RHY and enlighten the community on the growing

problem of youth homelessness. Through street based and site based activities, as well as outreach, SOS staff developed more reliable methods of obtaining important data and identifying areas where RHY congregate. Through the opening of the Drop In Center, further innovative methods are being used to make contact and build relationships with RHY. These methods include connecting with youth through texting, social media, and email to inform them of events at the Drop In Center such as movie nights, talent shows, game nights, open mic nights, cookouts, and fitness activities. These events and the daily programming enable SOS staff to develop trusting relationships with RHY that are crucial in gathering valuable information. This information is shared with other agencies in the community and is also entered into the RHY MIS/HMIS systems. The SOS program continues to emphasize the need to collect and evaluate data as a means of ending youth homelessness in the community (See 2.13 Continuous Quality Improvement, page 45).

The second strategy for ending youth homelessness consists of developing the framework and capacity for delivering services to RHY based on the data gathered. This includes the components of prevention, intervention and long-term solutions. Underlying each of these strategies is an emphasis on evidence based practices where there is continual monitoring and feedback to ensure the effective delivery of services to RHY.

Prevention is addressed through outreach education to reach those youth at risk of running away or becoming homeless. The SOS team incorporates information about the services in the community to RHY, including the SOS program and Safe Landing Youth Shelter. Innovative, interactive psychoeducational activities are utilized in presentations, to effectively engage youth in a creative way that address the risks associated with living on the streets and promote healthy decision making skills (see 2.1 Outreach Plan, page 20). The SOS team has a leadership role

with the public school systems in the community and is partnered with Project RISE to make contact with and provide information to youth in the Akron/Summit County schools. The use of innovative presentations in the schools has proven effective as evidenced by responses to the Youth Presentation Surveys. In 2014, 99 percent of surveys showed that youth responded favorably to the presentations and learned about supports in the community.

The intervention component of the SOS program involves assessment, intensive case management, street based and site based activities, and aftercare. Prior to the opening of the SOS program, these services were unavailable to unaccompanied youth. The adult homeless serving organizations were ill equipped to meet the unique needs of RHY. Safe Landing Youth Shelter provided emergency shelter for these youth, but did not have the capacity to provide street based activities. Additionally, Safe Landing was licensed to provide services to those youth under the age of 18. There was a clear gap in services to meet the needs of youth ages 18 to 21.

Shelter Care, Inc. recognized the gap and created the SOS program to meet this need in the community. The SOS program provides intervention through street based and site based activities that include survival aid and gateway services, intensive case management and connecting youth to important resources in the community. Through collaborations with emergency homeless shelters including the Haven of Rest and Safe Landing Youth Shelter, the SOS staff was able to assist RHY in moving from the streets to safe and stable housing.

A community-wide needs assessment was conducted in 2012 by area public and private youth-serving agencies. The assessment identified a growing population of homeless youth, many of whom were recently emancipated from the child welfare system. It also indicated that runaway, homeless and street youth would benefit from the provision of gateway services and the SOS program was named as the lead agency to open a drop in center. The availability of the

drop in center was viewed as an innovative approach to serving RHY in the community and a solution to filling a gap in services that had existed for years (see 2.2 Drop In Center, page 22).

The SOS Drop In Center opened in June 2014 to serve RHY who were receiving services through street based activities but were in need of assessments and intensive case management. SOS staff also assisted RHY in learning life skills, developing job skills and achieving education goals to help attain self-sufficiency. The SOS team expanded outreach efforts in the community to spread awareness about the services of the Drop In Center. Local service agencies recognized the importance of this program and helped publicize the center and make referrals (See 2.10 Service Linkages, page 35).

Lastly, the SOS program attempts to end youth homelessness through advocacy efforts and assisting RHY in acquiring safe and stable housing. The SOS program is working with other community providers to develop permanent, supportive housing options for these vulnerable youth. In 2015, the SOS team advocated for the need for transitional housing for RHY ages 18 – 21 that resulted in AMHA seeking funding to meet this need. Currently, there is a shortage of housing for these youth. Most RHY are on waiting lists for permanent, supportive housing for six to 18 months (See 2.7 Case Management and Plan for Permanency, page 32). Upon completion of this project, the SOS team will serve as the primary referring source for this underserved population.

Following the CoC's model of Project Homeless Connect, the SOS program is collaborating with other youth serving agencies in Summit County to provide a day of caring for homeless youth. The Youth Connect Project will be held at the SOS Drop In Center and Oasis Opportunity Outreach. Each participating agency will set up a vendor station for youth to visit to collect hygiene products, food items, and other resource materials. Haircuts, dental and medical

services will be provided. Planned Parenthood will also be present to discuss sexual health and offer protection. Youth will be able to directly access private showers and laundry facilities at the Drop In Center. By assembling all agencies in one location, SOS plans to increase RHY awareness of the numerous services available to them.

3.3 Capacity to Manage Program

Shelter Care, Inc., a private, nonprofit social service agency, believes that good financial management is essential to the overall and ongoing financial security of the agency and to the delivery of quality services. The **Shelter Care, Inc.** Board of Directors, who are selected for their expertise in social services, community involvement, diversity and interest in youth and families; and Executive Director work to create an environment of honest and ethical practice in all areas of service delivery, including the management of the agency's finances and the manner in which it conducts financial affairs. This begins with a definitive line of authority and accountability that follows clearly defined rules and all laws and regulatory requirements of financial management (See **Shelter Care, Inc.** Organization Chart, Appendices, page 3).

Additionally, the **Shelter Care, Inc.** Board of Directors maintain a commitment to proper financial practice through the review of audits, the review of safeguards for all assets, the evaluation of financial risks, and to the pursuit of stable sources of revenue that are consistent with **Shelter Care, Inc.**'s mission, purpose and programs. As a requirement of Ohio Department of Job and Family Services licensure, an annual external audit is conducted for the agency.

The Financial Management policies provide the following fiscal controls:

- a. **Shelter Care, Inc.** Board of Directors reviews and approves the SOS budget annually.
- b. **Shelter Care, Inc.** Board of Directors provides oversight of all SOS expenditures at

- the bimonthly board meetings.
- c. **Shelter Care, Inc.** Board of Directors approves the SOS Financial Reports at the bimonthly board meetings.
 - d. **Shelter Care, Inc.** utilizes the accrual system of accounting that ensures immediate, accurate and complete recording of revenues and expenses.
 - e. **Shelter Care, Inc.** undergoes an annual audit by a certified public accountant that is approved by the Board of Directors within 180 days of the end of the fiscal year under the government auditing standards.
 - f. The **Shelter Care, Inc.** Executive Director approves SOS expenditures before funds are reimbursed or spent. Two signatures are required on all checks.
 - g. All financial records are backed up and stored off site.

The **Shelter Care, Inc.** Clinical Director supervises the SOS Program Director and staff. The Licensing Coordinator maintains the **Shelter Care, Inc.** Policies and Procedures Manual and ensures that policies are in compliance with the Ohio Department of Job and Family Services, Ohio Department of Mental Health and Addiction Services and the Council on Accreditation (See 3.5 Staffing Plan below).

3.4 Partners and Third Party Agreements

The Street Outreach Services Program does not utilize sub-contractors.

3.5 Staffing Plan

The SOS program employs 1 full-time and 3 part-time staff members. The Program Director is a full-time position and the part-time staff are the Street Outreach workers. One additional part-time Street Outreach worker position is vacant. The SOS Program Director oversees all program operations; provides weekly individual and group supervision to the

outreach staff; and develops the monthly schedule. As part of the daily schedule, SOS staff are available to provide back up to those staff providing street based activities. The Clinical Director provides weekly supervision to the SOS Program Director, along with an annual evaluation. Annual evaluations of SOS staff are conducted by the Program Director that address job performance, facilitation of program activities, overall professionalism and ethical practice. The Program Director acts as liaison to the other homeless agencies and serves as the **Shelter Care, Inc.** representative to the CoC. The agency's Policy and Procedures Manual contains personnel policies and a job description for each SOS position and the necessary qualifications. (See Resumes for Key Staff, Appendices, page 7; Job Descriptions, Appendices, page 11; and **Shelter Care, Inc.** Organization Chart, Appendices, page 3; Street Outreach Services Organization Chart, Appendices, page 2.)

The Program Director is required to have a Bachelor's Degree in social services and a minimum of five years experience working with at-risk youth and two years supervision of direct care staff. All part-time street outreach workers are required to be at least 21 years of age and have had two years of post high school education, leading to a BS or BA in human services or a related field, or high school diploma with one year directly related experience. Staff are also required to have one year experience directly related in the social services field. The educational and professional experience requirements, along with orientation and ongoing training, assist staff in their understanding of the needs of RHY and in providing effective outreach services.

The following is a listing of the key project staff for this proposal that includes their educational background, years of service as a SOS staff member and job description:

Shelter Care, Inc. Staff			
Position	Experience	Job Descriptions	Unit
Executive Director	28 years in child welfare and community based youth services	Direct and supervise the personnel and programs of Shelter Care, Inc.	0.25
Wesley D. Fair, Ph.D.	24 years with Shelter Care, Inc.	Assume the responsibility of securing and maintaining adequate funding for the agency	
	Ph.D. from The University of Akron	Assume the responsibility for establishing and maintaining the agency budgeting process	
		Serve ex-officio as a member on all agency committees including personnel screening committees	
Clinical Director	20 years in therapeutic treatment of youth	Supervise Program Directors and assist them in the programs of Shelter Care, Inc.	0.25
(b)(6) Ph.D., PCC-S	18 years with Shelter Care Inc.	Serve as liaison between Shelter Care, Inc. and outside agencies when necessary	
	Ph.D. from The University of Akron		
	Licensed Professional Clinical Counselor		
Psychologist	35 years with Shelter Care, Inc.	Conducts weekly case reviews	0.25
(b)(6) Ph.D., LPCC-S			
The SOS Key Staff			
Program Director, Street Outreach Services	2 years with Shelter Care, Inc.; 3 years experience with RHY	Oversee the SOS program; provide supervision to SOS staff; serve as liaison to community agencies that serve RHY; provide case management to RHY; provide presentations.	1.0
(b)(6) MSW, LSW	MSW from The University of Akron	Be responsible for recruiting, screening, training, of SOS staff.	

Position	Experience	Job Descriptions	Unit
Street Outreach Staff		Provide psycho-educational groups, case management, and transportation.	4.0
		Responsible for follow-up with any individual seeking case management services or referrals to any service provider.	
		Follow any specific instructions from the Program Director for a particular youth.	
		Facilitate Ansell Casey Life Skills Assessments.	
(b)(6)	BA in Political Science/Criminal Justice; 5 years experience working with RHY		
(b)(6)	3 years toward BA in missions; 5 years experience working with youth		
(b)(6)	High school diploma; 13 years experience working with RHY.	See above.	
One vacant position			

3.6 Background Checks on Staff

As a program of **Shelter Care, Inc.**, the SOS program conducts Ohio criminal background checks on all prospective employees prior to hire as a requirement of the Ohio Department of Job and Family Services licensure. With the passage of the Adam Walsh Protection and Safety Act of 2006, FBI and Ohio background checks are conducted for all new hires. **Shelter Care, Inc.** also contacts the Ohio Department of Job and Family Services to search its Statewide Automated Child Welfare Information System (SACWIS) for any child abuse and neglect registry entries for foster parents. At this time the SACWIS system is not yet operational to provide child abuse and neglect registry entries checks for child care workers. **Shelter Care, Inc.** will not hire an individual if the person has been convicted of or plead guilty to specific offenses identified by

the Ohio Department of Job and Family Services in the Ohio Administrative Code. The Haven of Rest acts in compliance with state, local and other applicable laws providing emergency shelter for RHY over the age of 18 by requiring background checks for all employees at the time of hire.

3.7 Staff Training

The SOS program uses a plan of training all staff that includes initial orientation, ongoing bimonthly agency wide training, weekly SOS team meetings and individual weekly supervision. All SOS staff members receive 40 hours of orientation training by the SOS Program Director within the first 30 days of employment. The SOS Program Director collaborates bimonthly with the **Shelter Care, Inc.** Senior Management Team to evaluate best practices on the provision of orientation training.

Ongoing training is sponsored by the agency on a biweekly basis conducted by community professionals, educators and experts from area agencies. Ongoing staff training needs are identified by the Senior Management team where emerging trends and best practices with youth are discussed. Training topics are also based upon feedback from youth served and SOS workers. Please see the SOS Training Plan below:

Harm reduction	Trauma informed care	Positive youth development
Homelessness and poverty	Safety Protocols/worker safety	Alcohol, drug and chemical dependency awareness
Case Management/planning	Sexual exploitation and prostitution	Bullying and harassment
Case documentation	Basic life skills	Cultural awareness and sensitivity
Evidence informed practices	Needs of GLBTQ youth	CPR and First Aid
Safe and ethical practices	Healthy sexual behavior	Crisis de-escalation

Emergency Preparedness	Follow up support	Universal precautions
Assessment/ Mental health awareness	Domestic violence	Coping skills
Child abuse prevention	Domestic trafficking	Effectively approaching and engaging youth on the street

Required annual training topics include: suicidal tendencies and suicide prevention; child abuse reporting; and behavior management and crisis de-escalation techniques. Staff attend the training sessions conducted by the Ohio Association of Child Caring Agencies, as well as the many one-day seminars conducted by local agencies. Staff will complete 52 hours of training the first year of employment and 24 hours each subsequent year. American Red Cross First Aid and adult and child CPR training will be completed biannually. Staff also participates in RHYTTAC (Runaway and Homeless Youth Training and Technical Center) training events.

SOS staff participate in diversity and cultural sensitivity training to increase awareness and understanding of the diverse needs of youth and families served by the shelters. The SOS staff model the acceptance and appreciation of varied cultural and ethnic practices and encourages youth to regard each other with respect and to value the diversity of race, ethnicity, social background, sexual orientation or ability.

The Program Director conducts weekly SOS team meetings. The purpose of these meetings is to provide supervision, process specific cases, review safety protocol and boundaries, discuss ethical dilemmas and promote team building. This also serves as an opportunity for SOS team members to provide input and feedback regarding training needs and the effectiveness of particular training topics.

3.8 Sustainability Plan

The SOS program receives the required ten percent cash match of the total SOS program

budget from the Shelter Care Endowment Fund, Inc. The Shelter Care Endowment Fund, Inc. was established on February 11, 2000, for the purpose of raising monies to be used for special programs in **Shelter Care, Inc.** and capital expenditure projects (See Non-federal resources commitment letter, Appendices, page 15). The fiscal year for the Street Outreach program is July 1 through June 30 and the projected budget for FY 15 - 16 is \$138,889.

INCOME

HHS/SOP	\$ 125,000.00
Shelter Care Endowment Fund, Inc. (Operating expenses)	13,889.00
Total	\$ 138,889.00

The **Shelter Care, Inc.** project sustainability plan for the SOS program utilizes an approach that emphasizes a diversified, stable funding base. The SOS program is supported through local grants; foundations; public donations; and through the Shelter Care Endowment Fund, Inc. Also foundational to the SOS program sustainability plan is the pursuit of contracts with youth serving agencies, contributions from local churches, foundations, community groups and individuals. The SOS program is also seeking state funding through the Ohio Attorney General's office in its efforts to combat human trafficking. Additionally, the SOS program is also exploring Medicaid reimbursement for assessment, case management and counseling services provided. The Shelter Care Endowment Fund, Inc. provides monies for operating expenses and the required match for the SOP federal grant. In 2014 the SOS program was awarded a two-year grant by the Margaret Clark Morgan foundation to open the drop in center.

The SOS program is supported by services offered at the other ACF funded programs of **Shelter Care, Inc.** Safe Landing secured funding through HHS in 1978 and has maintained that

funding as a Basic Center grantee. The comprehensive services offered through Safe Landing Youth Shelter that support the SOS program include: 24-hour access to residential care, drop in counseling, individual and family counseling, supplemental education, 24-hour crisis hotline, assistance in finding alternative living situations, transportation and aftercare services. As part of the milieu of treatment of RHY, the SOS team and the Safe Landing staff work together to ensure the provision of these necessary services. In 2013, Safe Landing received Basic Center funding which will sustain the provision of services.

In July 2005 **Shelter Care, Inc.** opened The Highlands Teen Pregnancy Shelter, which provides residential services for pregnant and/or parenting youth throughout their pregnancies and up to three years after the birth of their baby. **Shelter Care, Inc.** first secured MGH funding in 2008. Funding was secured through HHS in 2013 and The Highlands Teen Pregnancy Shelter is the only residential parenting facility in Northeastern Ohio licensed by the Ohio Department of Job and Family Services. Safe Landing and SOS program act as an entry point for pregnant teens to The Highlands Teen Pregnancy Shelter. Comprehensive services include free residential care; an adult supervised supportive living arrangement; case management; individual, family and group counseling; education services; prenatal, postpartum and infant medical care; independent living skills; parenting skills; employment opportunities; assistance in transitioning to a new living arrangement; transportation; and aftercare services. The SOS team and The Highlands staff collaborate to ensure the provision of these necessary services.

BUDGET

4.1 Line Item Budget

		<u>HHS</u>	<u>Matching Funds</u>	<u>Total</u>
<u>INCOME</u>				
Federal - HHS		\$125,000		\$125,000
Shelter Care Endowment Fund, Inc. Contribution			\$13,889	\$13,889
Total		\$125,000	\$13,889	\$138,889
<u>Expenses</u>				
<u>Personnel</u>				
1 Full-time SOS Program Director - 100% of time	\$32,000	\$32,000	\$5,985.00	\$78,326
1 Part-time (20 hours per week) Street Outreach Worker (direct care staff) - 80% of time to project	\$10,085.25		\$1,496.25	
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1 Part-time (20 hours per week) Street Outreach Worker (direct care staff) - 80% of time to project	\$10,085.25		\$1,496.25	
<u>Fringe Benefits</u>				
Retirement Expenses (5% employer match)	\$1,600	\$15,762	\$470	\$16,232
Hospitalization and Life Insurance Program - 10% staff contribution	\$6,366			
Social Security taxes @ 7.65 percent	\$5,992			
Unemployment taxes @ .006			\$470	
Worker's Compensation taxes @ 0.022359	\$1,804			
<u>Travel</u>				
Program Director travel to annual RHY TAC conference	\$1,000	\$1,000		\$1,000
<u>Supplies</u>				
Office Expense and Equipment			\$750	\$750
<u>Contractual</u>				
			\$0	\$0
<u>Construction</u>				
			\$0	\$0

		<u>HHS</u>	<u>Matching Funds</u>	<u>Total</u>
Other		\$35,897	\$6,684	\$42,581
<u>Drop In Center Expenses:</u>				
Rent for Drop In Center @ \$600 per month	\$7,200			
Utilities for Drop In Center (gas, electric, and water)	\$4,000			
Security system for Drop In Center	\$960			
Repair and Maintenance for Drop In Center			\$1,000	
Internet service for Drop In Center			\$720	
Insurances: Property Insurance for Drop In Center (\$150); Professional Insurance (\$150); Liability Insurance (\$775)			\$1,075	
Furniture and fixtures for Drop In Center			\$1,000	
Telephone for Drop In Center			\$480	
Two cell phones for outreach teams to use while out in the field to ensure safety	\$700			
Food for homeless youth including sandwiches; water; fruit; granola bars; individual packets of macaroni and cheese, ramen noodles, dry soups, and dry cereal for street based services and survival kits (\$455.25 per month)	\$5,463			
Survival Kits (250 @ \$25 each), including shampoo, soap, washcloth, toothbrush, toothpaste, notepad, pens	\$5,000		\$1,250	
Clothing, blankets (\$100 per month) to distribute to homeless youth	\$1,200			
Printing of street cards for distribution at sites, schools and drop in center	\$1,500			
Personnel expenses including background checks for new hires, pre-employment physicals, Red Cross First Aid & CPR	\$1,000			
Food, laundry supplies, hygiene supplies for drop in center (\$416.67 per month)	\$5,000			
Fuel and maintenance of outreach vans - to travel to area outreach sites - fuel fill-up each week and maintenance, including oil changes, brakes, tires, etc.	\$3,874		\$1,159	
<u>Total Direct Charges</u>			\$0	\$0
<u>Indirect Costs</u>			\$0	\$0
<u>Total Expenses</u>	\$125,000	\$125,000	\$13,889	\$138,889

4.2 Budget Justification

This Street Outreach Program requests the amount of \$125,000 annually for the next three years to be utilized for personnel salaries, Drop In Center expenses and program related supplies.

This financial assistance will provide the funding necessary to continue the current outreach practices of the Street Outreach program. This funding will enable the SOS program to hire one additional staff member. By providing outreach services that help youth leave the streets and assist them in moving and adjusting to a safe and appropriate living arrangement, the Street Outreach Program will continue to address the goals of the RHY legislation and meet FYSB program requirements. The SOS program is the only program providing street outreach services to RHY in the City of Akron and Summit County.

In 2008 **Shelter Care, Inc.** submitted a Street Outreach Program grant and received funding for the project through 2011. The funding was restored in 2012, but at a reduced amount due to sequestration. The **Street Outreach** program has proven effective in enhancing the efforts of Safe Landing, a division of **Shelter Care, Inc.**, by assisting RHY in accessing safe, emergency shelter and providing services through the Drop In Center. **Shelter Care, Inc.** submitted a grant to a local foundation for funding to open the Drop In Center. This was a two-year grant for 2014-2015. The Drop In Center has been a worthwhile investment and has served as a hub for the Street Outreach team. Youth throughout the county are learning about the Drop In Center and are accessing services and building relationships with staff. The provision of gateway services, hot meals, psycho-educational groups have assisted staff in relationship building with RHY. Through these relationships, RHY are encouraged to make positive decisions and utilize resources in the community that would provide alternatives to running away or becoming homeless.

The requested financial assistance provides for the following staff positions: one full-time Program Director to oversee the SOS program and four part-time Street Outreach workers. The total number of staff involved in this program would total one full-time and four part-time.

The staff compensation is comparable to that of other similar positions within the agency, as well as other local and state agencies. This proposal would provide for a Program Director at \$32,000 per year; four part-time Street Outreach workers at \$12 per hour for twenty hours. Twenty percent of the part-time staff salaries are provided through the match from the Shelter Care Endowment Fund, Inc. Fringe benefits and employer taxes are also included in the funding. Unemployment taxes will be provided through the match. The salary scale for all personnel and positions is established and reviewed annually by the Board of Directors.

Following are expenses that will be paid through the Street Outreach Program grant:

- Travel expenses including \$1,000 to provide transportation and lodging for the Program Director to the annual RHYTTAC conference.
- Supplies include office expenses and equipment for the Drop In Center. The \$750 will provide for a copy machine and office supplies.

The line item category titled “Other” includes the following monthly charges:

- Drop In Center expenses that will be paid through the SOP grant including:
 - Rent at \$600
 - Utilities at \$333.33
 - Security system at \$80.
- Cell phones for the Street Outreach Program Director and team at approximately \$58 per month
- Clothing and blankets to distribute to RHY at \$100 per month including socks,

underwear, sweatshirts, rain jackets, boots and winter clothing

- Printing of street cards (\$1,500 annually)
- Personnel expenses including background checks, pre-employment physicals and Red Cross First Aid and CPR (\$1,000 annually)
- Fuel and maintenance of the SOS van (\$3,874 annually)
- A portion of the expenses for survival kits (\$5,000) which are estimated to cost approximately \$25 per backpack, and include a variety of items such as bus passes, toothbrushes and toothpaste, hand sanitizer, wet wipes, first aid kits, cough drops, flashlights, laundry detergent, school supplies, and resource lists for service linkages.
- \$872 is also budgeted for food that will be distributed through the pantry at the Drop In Center, along with hot meals. It also provides food items such as sandwiches, drinks, healthy snacks, instant soup and noodles, individual cereal cartons to be distributed by the Street Outreach workers at site based and street based locations.

The match will provide yearly expenses for the Drop In Center including:

- Repair and maintenance of \$1,000
- Technology expenses including internet fees for RHY MIS/HMIS of \$720
- Insurances in the amount of \$1,075
- Furniture and fixtures (\$1,000)
- Telephone land line (\$480)
- Balance of fuel and maintenance for outreach van (\$1,159)
- Balance of survival backpacks (\$1,250).

Upload #5

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: ProjectNarrativeAttachments-Attachments-1238-Appendices.pdf



Shelter Care

A Residential Program for Children

Appendix A

ASSURANCES

Street Outreach Program

HHS-2015-ACF-ACYF-YO-0956

As the Authorized Organizational Representative (AOR) signing this application on behalf of

Shelter Care, Inc.

I hereby attest and certify that:

The needs of lesbian, gay, bisexual, transgender, and questioning youth are taken into consideration in applicant's program design. Applicant has considered how its programs will be inclusive of and non-stigmatizing toward such participants. If not already in place, applicant and, if applicable, subawardees will establish and publicize policies prohibiting harassment based on race, sexual orientation, gender, gender identity (or expression), religion, and national origin. The submission of an application for this funding opportunity constitutes an assurance that applicant has or will have such policies in place prior to receiving the award. Awardee will ensure that all youth-serving staff are trained to prevent and respond to harassment or bullying in all forms. Awardee will be prepared to monitor claims, address them seriously, and document their corrective action(s) so all participants are assured that programs are safe, inclusive, and non-stigmatizing by design and in operation. In addition, any subawardees or subcontractors:

- Have in place or will have in place, within 30 days of grant award, policies prohibiting harassment based on race, sexual orientation, gender, gender identity (or expression), religion, and national origin;
- Will enforce these policies;
- Will ensure that all staff will be trained prior to program implementation on how to prevent and respond to harassment or bullying in all forms, and;
- Have or will have, within 30 days of grant award, a plan to monitor claims, address them seriously, and document their corrective action(s).

(b)(6)

Wesley D. Fair, Ph.D., Executive Director

3-17-15
Date

Tel: 330.630.5600 • Fax: 330.630.5810 • www.sheltercareinc.org
32 South Avenue • Tallmadge, OH 44278
Wesley D. Fair, Ph.D., Executive Director



The Highlands Teen Pregnancy Shelter

Tel: 330.633.9474
Fax: 330.633.9479

262 South Ave.
Tallmadge, OH 44278

Safe Landing Youth Shelter for Girls

Tel: 330.784.7200
Fax: 330.784.0081

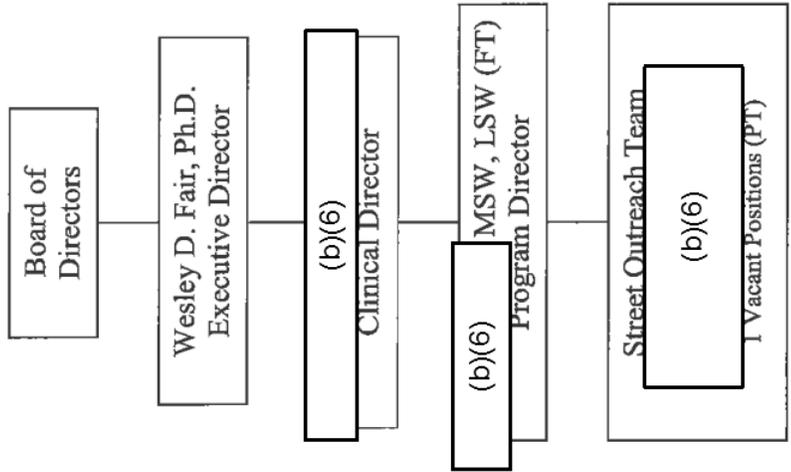
587 Seiberling St.
Akron, OH 44306

Safe Landing Youth Shelter for Boys

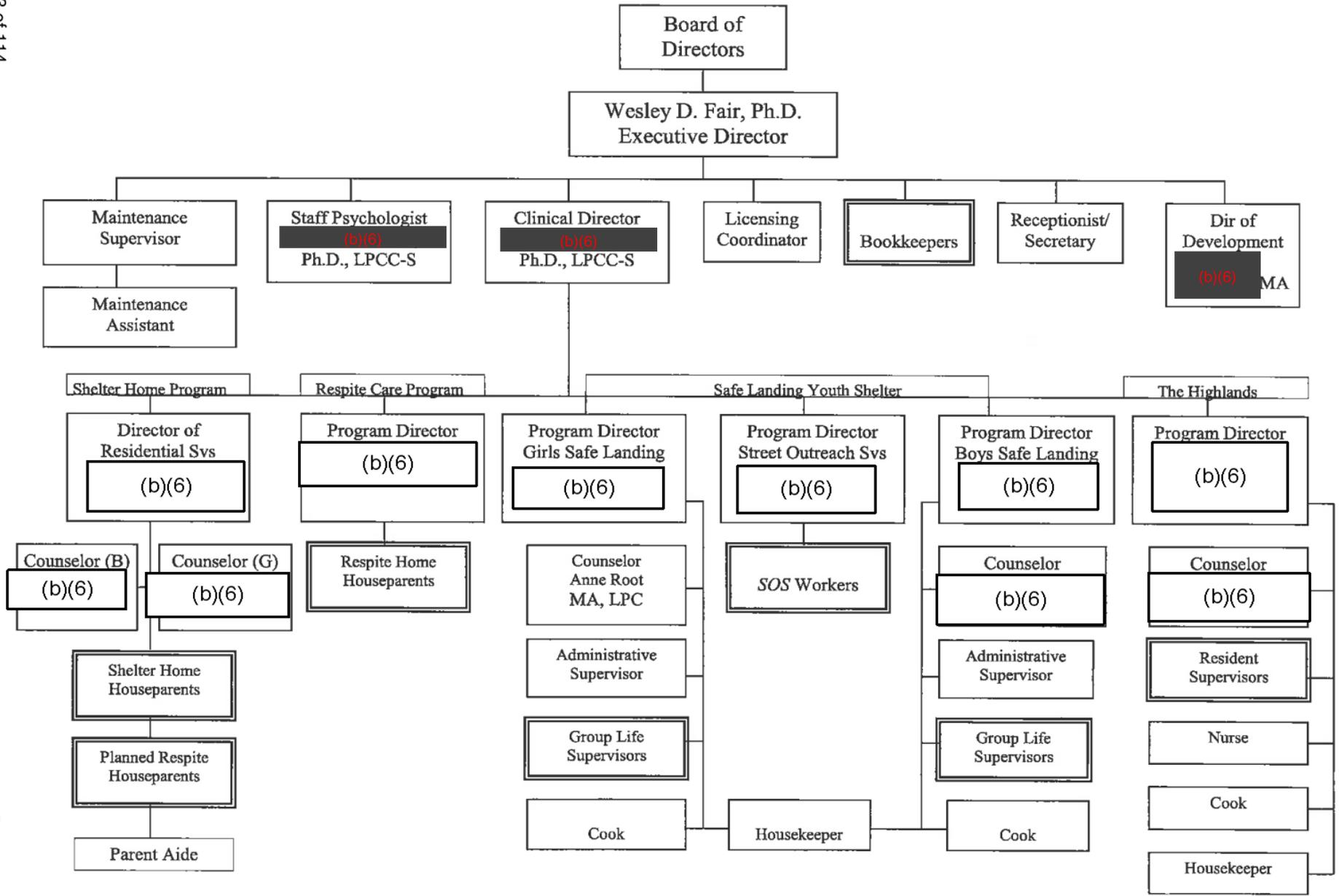
Tel: 330.253.7632
Fax: 330.253.7884

39 W. Cuyahoga Falls Ave.
Akron, OH 44310

Shelter Care, Inc.
Street Outreach Services Program
Table of Organization



**Shelter Care, Inc.
2014 Table of Organization**



**State of Ohio
Department of Job and Family Services**

**John R. Kasich
Governor**

**This is to Certify that
SHELTER CARE, INC.
32 SOUTH AVENUE
TALLMADGE, OHIO 44278
(AMENDMENT – STUDY# 77979)**

Has been inspected pursuant to Chapter 5103, of the Ohio Revised Code and applicable Ohio Administrative Code rules.
The specific functions which the agency is certified to perform are listed below and explained in detail in the accompanying letter.

To operate a Group Home(s)

To operate a Children's Residential center(s)

To operate a Residential Parenting Facility

This certificate is effective From February 1, 2015 To June 15, 2016
Temporary certificate expiration date To _____

Unless sooner revoked or amended by the Ohio Department of Job and Family Services



JFS 01359 (Rev. 1/07)

Mental Health Certification Certificate of Services

For
Shelter Care, Inc.

Certification Number: 01-0670

Issued: May 05, 2014

Expires: May 04, 2017

In accordance with Section 5119.611 (A) and (C) of the Ohio Revised Code, this agency meets the minimum standards and is hereby certified for a period of three (3) years to provide mental health services and activities at the location(s) specified below:

Behavioral Health Counseling & Therapy
Mental Health Assessment

Community Psychiatric Supportive Treatment (CPST)

(b)(6)

Director, Ohio Department of Mental Health and Addiction Services



CREDIBILITY • INTEGRITY • ACHIEVEMENT

COUNCIL ON ACCREDITATION

Attests That

**Shelter Care, Inc.
Talmadge, OH**

is

ACCREDITED

Achieving the Highest Standards of Professional Practice for the Services It Provides

Accredited Through

3/31/2018

Cassie L. Durdel, MSW, LSW

(b)(6)

Email: (b)(6)

WORK EXPERIENCE

Shelter Care, Inc. Akron, OH
Street Outreach Program Director February 2014-present

- Organize required documentation for Street Outreach Services program.
- Supervise four part-time staff members who work directly with youth at the SOS Drop-In Center.
- Actively collaborate with community members to better assist RHY.
- Complete intakes to gather information regarding client biopsychosocial background.
- Work directly with RHY providing emotional support, addressing goals, and creating appropriate referrals.
- Oversee the operation of a clean and safe drop-in center for RHY ages 16-21.
- Present information about good decision making and healthy choices to middle and high school students in area schools, also disseminating SOS information.

Safe Landing Youth Shelters Akron, OH
Intern 2013 – 2014

- Assist in supervising youth during recreational activities.
- Research topics for psychoeducational and therapeutic groups.
- Facilitate group activities and discussion for male and female youth.

Community Support Services, Inc. Akron, OH
Intensive Treatment Specialist 2012 - 2014

- Researched and organized daily psychoeducational group activities and discussion topics.
- Facilitated morning groups by engaging clients in psychoeducational topics and activities.
- Observed behavior and presentation of maximum 15 clients at once.

EDUCATION

The University of Akron Akron, Ohio
Master of Social Work Major: Psychology (b)(6)

The University of Mount Union Alliance, Ohio
Bachelor of Science Major: Psychology (b)(6)

LICENSURE

Licensed Social Worker (LSW) October 2014

Licensed Independent Social Worker (LISW) Expected 2015

DeJuan Adams

(b)(6)

WORK EXPERIENCE

Shelter Care, Inc. Akron, OH
Street Outreach Services - Street Outreach Worker Drop In Center

First Grace UCC Akron, OH
Youth Mentor Supervisor April 2011 – present

Summit County Adult Probation Akron, OH
Intern August 2010 – December 2010

Teleperformance Akron, OH
Billing Agent 2006 - 2010

The University of Akron Akron, OH
University Dining Services, Food Service Manager 2005 – 2006

Ocean Blue Seafood Carry Out Akron, OH
Head Cook 2004 – 2005

EDUCATION

The University of Akron Akron, OH
Bachelor of Science Major: Political Science 2010

Jason F. Blakely

(b)(6)

WORK EXPERIENCE

Shelter Care, Inc.

Street Outreach Services - Street Outreach Worker Drop In Center

Akron, OH
2013 - present

Firestone Park YMCA

Youth Worker

Akron, OH
2000 – present

Phoenix School

Case Manager

Akron, OH
2000 – present

EDUCATION

Akron Public Schools

High School Diploma

Mike Radebaugh

(b)(6)

Work Experience

Shelter Care, Inc., Tallmadge, OH

2013- present

Street Outreach Services - Street Outreach Worker Drop In Center

Summit County Board of Elections, Akron, OH

During Election Months

All aspects of election duties including but not limited to: voter research, election equipment test setup, stuffing envelopes, computer data updates, operating voter tally machines, etc.

Self-Employed, Akron, OH

2010 - 2013

Plumbing, Carpentry, Electrical, Construction, Lawn Care, Pool Maintenance, Etc.

Fuchs Mizrachi Schools, University Heights, OH

2009 – 2010

Maintenance Supervisor

Responsible for building and grounds maintenance of grades 1 – 12 School

Duties include general setups and tear downs for everyday and special events.

Maintaining cleanliness of school property.

Lawn care during summer months and snow removal in winter months.

Akron Baptist Temple, Akron, OH

1993 - 2009

Director of Music Ministries & Audio/Video supervisor

Directing music and audio program for church.

Leading congregational music in all church services.

Creating and maintaining neat and furnished music office and music library.

Training for members for all music departments in church.

Recruiting, rehearsing and maintaining adult sanctuary choir and orchestra.

Recruiting, rehearsing and maintaining Praise band and vocalists for services.

Overseeing audio and video departments, teaching video presentation software and live audio mixing techniques for all services and events in church.

Reporting to Senior Pastor for music department progress and achievements.

Education

Graduation from Pleasant Local Schools, Marion, OH

Baptist Bible College, Springfield, MO – Missions Major/Music Minor

Malone College, Canton, OH – Church Music

Shelter Care, Inc.

Street Outreach Services Job Descriptions

Street Outreach Services Director

- A. Responsible for the screening, training, supervision, and evaluation of volunteers and Street Outreach team workers.
- B. Develops a plan to inform the Summit County community including: the general public, schools, churches, social agencies, law enforcement agencies, service clubs, etc. about the Safe Landing Youth Shelter program.
- C. Serve as liaison with other homeless serving agencies through the City of Akron Continuum of Care.
- D. Administrative responsibilities:
 - 1. Oversee compliance with COA accreditation, CoC requirements, and RHY grant requirements;
 - 2. Serve as an agency representative in meetings with public or private agencies at the discretion of the Clinical Director;
 - 3. Manage day to day operations of the drop in center;
 - 4. Assist in grant writing process;
 - 5. Participate on the senior management team;
 - 6. Compile data and reports;
 - 7. Ohio Benefit Bank counselor certification.

Minimum skills that the Program Director shall possess include:

- A. Minimum five years experience working with at-risk youth.
- B. Directly responsible to the Clinical Director.

Street Outreach Services Worker

- A. Work with outreach team to provide assistance to homeless youth on the streets by providing services such as: shelter, food, clothing, “survival kits”, crisis intervention and access to community resources.
- B. Work with outreach team to meet and complete required reports and maintain data required by grants.
- C. Attend community events and school presentations as outlined by the SOS Director.
- D. Hold a valid Ohio driver’s license, have an acceptable driving record and be able to enter, exit, drive and maneuver the outreach van.
- E. Be in good physical and mental health, emotionally mature and stable.
- F. Not have been convicted or plead guilty to any felony offense in violation of Sections 959.13, 2903, 2905, 2907, 2909, 2911, 2917, 2919, 2923, 2925, 2927.12, 3716.11 or 4511.19 of the Ohio Revised Code.
- G. Provide good character references.
- H. Must be screened by the Street Outreach Services Program Director and complete the training program, which will include:
 - 1. A twenty-hour orientation.
 - 2. American Red Cross First Aid and Adult and Child CPR training within the first six months of employment. The first aid and CPR certifications shall be maintained current at all times.
 - 3. A minimum of 52 hours of training the first year and 24 hours annually pursuant to rule 5101:2-9(03).
- I. Two years of post high school education, leading to a BS or BA in human services or a related field, or high school diploma plus one year directly related experience.
- J. Meet with the SOS Director as appropriate for team meetings and individual supervision.
- K. Be at least 21 years of age and successfully pass an FBI and BCI background check.

Revisions: Created: 8/27/09; approved 1/25/10; 1/24/11; 1/23/12; 1/28/13, 1/27/14; 1/26/15.



REV. JEFFREY A. KAISER, EXECUTIVE DIRECTOR

March 3, 2015

U. S. Department of Health and Human Services
Administration for Children and Families
ACYF/FYSB
Washington, D. C. 20201

Re: Safe Landing Street Outreach Services

The purpose of this letter is to review the collaboration that exists between Shelter Care, Inc. and Haven of Rest Ministries. The collaboration of these organizations helps to assure street youth have access to proper shelter.

Haven of Rest was founded in 1943 as a nonprofit, nondenominational, Christian social service organization. The Mission has grown to become one of the largest private social service agencies in a seven-county area. Haven of Rest provides emergency shelter and care to homeless and disadvantaged people through our Men's Division, Harvest Home (our women and children's shelter), and our Client Services Center. We provide meals, emergency shelter, clothing, case management, counseling, educational classes, career development, and aftercare for hundreds of men, women and children daily.

This letter serves to affirm the continuing collaboration between Shelter Care, Inc. and Haven of Rest Ministries: Safe Landing will refer to Haven of Rest Ministries street youth over the age of 18 who are homeless or in need, thus assuring that they have access to vital shelter; Haven of Rest will continue to refer homeless youth under the age of 18 to the Safe Landing Youth Shelter Program, thus assuring them access to vital shelter. The case managers at Haven of Rest will continue to collaborate with the street outreach workers of Safe Landing to assure quality of care for the youth in need. Haven of Rest will continue to provide 24-hour access to allow follow up by street outreach workers to street youth residing in the homeless shelter.

The Street Outreach Services Grant is vital to the ongoing programming of Safe Landing Youth Shelter. It is the full intention of Haven of Rest Ministries to continue to collaborate with Safe Landing Youth Shelter Outreach Program.

Sincerely,

(b)(6)

Rev. Jeffrey A. Kaiser
Executive Director

175 EAST MARKET ST. P.O. BOX 547 AKRON, OH 44309-0547 PHONE: 330-535-1563 FAX: 330-535-8917
E-MAIL: hrm@havenofrest.org www.havenofrest.org



Shelter Care

A Residential Program for Children

March 26, 2015

U.S. Department of Health and Human Services
Administration for Children and Families
ACYF Street Outreach Program
Washington, D.C. 20201

RE: Support for the Street Outreach Services Program

To Whom It May Concern:

I am writing this letter to express my support for the Shelter Care, Inc. Street Outreach Services Program. The Street Outreach Services Program is one of the programs under the Shelter Care, Inc. umbrella. Being such, the Street Outreach Services Team will be able to collaborate with and be given access to Safe Landing Youth Shelter, which is also a provider in Shelter Care, Inc. Safe Landing Youth Shelter provides crisis residential services to youth up to the age of 18. The Street Outreach Services program will have access to Safe Landing and the residential services at Safe Landing for any runaway or homeless youth they encounter who is in the need of residential care. Street Outreach staff will be provided 24-hour access to those RHY to provide case management and continued services while he or she is staying at Safe Landing.

In addition, any RHY receiving services from the Street Outreach Team who is either pregnant and/or parenting will have access to The Highlands Teen Pregnancy Shelter, which is another program under the Shelter Care, Inc. umbrella. Street Outreach Services team members will have 24-hour access to The Highlands so that the pregnant and/or parenting RHY will continue to receive case management and counseling services while residing at The Highlands Teen Pregnancy Shelter.

The Street Outreach Services program is a vital part of Shelter Care, Inc., providing comprehensive services to RHY who continue to be at risk on the streets of Akron, as well as the surrounding communities.

Sincerely,

(b)(6)

Wesley D. Fair, Ph.D.,
Executive Director

Tel: 330.630.5600 • Fax: 330.630.5810 • www.sheltercareinc.org
32 South Avenue • Tallmadge, OH 44278
Wesley D. Fair, Ph.D., Executive Director



DEDICATED • INTEGRITY • ACHIEVEMENT

**The Highlands Teen
Pregnancy Shelter**

Tel: 330.633.9474
Fax: 330.633.9479

262 South Ave.
Tallmadge, OH 44278

**Safe Landing Youth
Shelter for Girls**

Tel: 330.784.7200
Fax: 330.784.0081

587 Seibering St.
Akron, OH 44306

**Safe Landing Youth
Shelter for Boys**

Tel: 330.253.7632
Fax: 330.253.7884

39 W. Cuyahoga Falls Ave.
Akron, OH 44310

Robert P. Reffner
Vice President and General Counsel

330-761-7896
Fax: 330-384-3875

March 17, 2015

RECEIVED

MAR 20 2015

U. S. Department of Health and Human Services
Administration for Children and Families
ACYF/FYSB
Washington, D. D. 20201

RE: HHS-2015-ACF-ACYF-YO-0956
Safe Landing Street Outreach Services

To Whom It May Concern:

The purpose of this correspondence is provide assurance that the Shelter Care Endowment Fund, Inc. Board of Directors has approved a ten percent match of funds provided to Shelter Care, Inc. for the Street Outreach Program. The Shelter Care Endowment Fund, Inc. Board of Directors understands that Shelter Care, Inc. is requesting \$125,000 in funds from the ACF and will provide up to \$13,889 toward meeting the match for this project.

The purpose of the Shelter Care Endowment Fund, Inc. is to provide funding for capital improvement projects and special program related projects such as this.

We are pleased to give assurance of the cash match for this valued program.

Sincerely,

(b)(6)

Robert P. Reffner, President
Shelter Care Endowment Fund, Inc.
Board of Directors

RHY will experience improved safety, well-being, self-sufficiency and build permanent connections with caring adults.

Inputs	Activities	Outputs (annual)	Short-Term	Long-Term
<p>Financial Sustainability</p> <ul style="list-style-type: none"> • Federal and local grants • Shelter Care Endowment Fund • Private donations <p>Access to Safe Shelter</p> <ul style="list-style-type: none"> • Emergency shelter for RHY under 18 at Safe Landing Youth Shelter • Emergency shelter for RHY over 18 at Haven of Rest homeless shelter • Transportation provided <p>Drop In Center</p> <ul style="list-style-type: none"> • Outreach staff operate SOS Drop In Center • Food, clothing, meals, shower, phone & laundry facilities • Computers, internet access, phone <p>Organization Competence</p> <ul style="list-style-type: none"> • Operate SOP in compliance with <ul style="list-style-type: none"> ◦ Ohio Dept of Job & Family Svs ◦ Council on Accreditation • Supervisory structure • Quality Improvement Program • Policies & Procedures • Cultural competence • Emergency Preparedness & Response • Staff Training • Confidentiality <p>Program Model (Evidence based)</p> <ul style="list-style-type: none"> • Positive Youth Development • Trauma-informed care • Harm reduction <p>Partners & Service Linkages</p> <ul style="list-style-type: none"> • RHY and family members • Schools, McKinney-Vento liaisons, post-secondary • Health clinics & mental health agencies • Ohio Means Jobs Center • Housing Services • Summit County Job & Family Services & Ohio Benefit Bank • City of Akron CoC 	<p>Outreach</p> <ul style="list-style-type: none"> • Middle & high schools • LGBTQ youth • Culturally diverse youth • Youth centers • Community fairs <p>Intake & Assessment</p> <ul style="list-style-type: none"> • Safety and trauma screening • Casey Homeless Assessment <p>Gateway Services</p> <ul style="list-style-type: none"> • Food, drink, hygiene, showers, bus passes, clothing, hot meals, laundry <p>Positive Youth Development</p> <ul style="list-style-type: none"> • Youth on board of directors • RHY input in programming • RHY input in service plan • Peer mentoring <p>Supportive Services</p> <ul style="list-style-type: none"> • Transitional living plan including safe & stable housing • Counseling/ case management • Psycho-educational groups • Access to health care • Transportation • Secure legal aid • Advocacy • Assistance through Ohio Benefit Bank <p>Basic Life Skills</p> <ul style="list-style-type: none"> • Basic Living Skills training • Developing permanent connections w/ supportive adults <p>Education</p> <ul style="list-style-type: none"> • McKinney-Vento supplemental education • Collaboration with schools • GED preparation • Enroll in post secondary <p>Job Readiness</p> <ul style="list-style-type: none"> • Job training • Employment & interviewing skills • Job maintenance 	<p>Outreach</p> <ul style="list-style-type: none"> • 150 outreach presentations to 3500 youth • 5000 street cards distributed • 200 Survival kit backpacks distributed <p>Intake & Assessment</p> <ul style="list-style-type: none"> • 90% of RHY will complete assessment instruments <p>Gateway Services</p> <ul style="list-style-type: none"> • 300 RHY will receive: <ul style="list-style-type: none"> • Food, drink, hygiene, bus passes, clothing, hot meals, laundry & access to showers • Community resources <p>150 RHY will receive services at the Drop In Center, including:</p> <ul style="list-style-type: none"> • Support Services <ul style="list-style-type: none"> • Secure safe, stable housing • Participate in counseling/ case management • Participate in psychoeducational groups • Apply for health and financial benefits • Securing identification, green cards & SS cards, birth certificates, adoption decrees <p>Basic Life Skills</p> <ul style="list-style-type: none"> • Develop a transitional living plan • Participate in basic life skills • Establish permanent connections with peers, family & supportive adults <p>Education</p> <ul style="list-style-type: none"> • 90% of RHY will: <ul style="list-style-type: none"> • Work toward graduation or GED • Explore post secondary & complete FAFSA • Be provided tutoring services <p>Job Readiness</p> <ul style="list-style-type: none"> • RHY will participate in job training, job interviewing skills & job maintenance <p>Aftercare</p> <ul style="list-style-type: none"> • RHY will be provided aftercare services after securing safe and stable housing 	<p>Improve safety</p> <ul style="list-style-type: none"> • Increased environmental safety by leaving the streets • Improved emotional safety • Improved decision-making skills and ability to avoid/manage unsafe situations including sexual exploitation <p>Improve well-being</p> <ul style="list-style-type: none"> • RHY experience a better quality of life through improved: <ul style="list-style-type: none"> • Physical health • Mental and emotional health • Job readiness • Academic success • Coping skills <p>Increased permanent connections</p> <ul style="list-style-type: none"> • RHY demonstrate the ability to replace unstable, unhealthy relationships with peers, family & supportive adults. <p>Improve self-sufficiency</p> <ul style="list-style-type: none"> • RHY increase their self-sufficiency through: <ul style="list-style-type: none"> • Secure safe and stable housing • Obtain & maintain employment • Achieving academic success • Demonstrating the ability to utilize community resources <p>Recovery from Trauma</p> <ul style="list-style-type: none"> • RHY develop increased awareness of impact of trauma • RHY display increased coping strategies and resiliency 	<p>Improve safety</p> <ul style="list-style-type: none"> • Continued environmental safety (ie, living situation, relationships, friends & family) • Sustain physical & emotional safety • Maintain healthy decision-making skills and ability to avoid/manage unsafe situations including sexual exploitation <p>Improve well-being</p> <ul style="list-style-type: none"> • RHY continue to experience a improved quality of life as evidenced by: <ul style="list-style-type: none"> • Quality physical health • Mental health stability and emotional maturity • Career satisfaction • Academic achievement & success • Effective management of daily stressors <p>Increased permanent connections</p> <ul style="list-style-type: none"> • RHY sustains stable, healthy relationships with peers, family & supportive adults. <p>Improve self-sufficiency</p> <ul style="list-style-type: none"> • RHY are independent adults who: <ul style="list-style-type: none"> • Maintain housing • Achieve academic success; • Perform daily living activities • Meet financial obligations <p>Recovery from Trauma</p> <ul style="list-style-type: none"> • RHY no longer see themselves as victims of trauma, but survivors who are defined by self-regulation, emotional awareness and resiliency.

Internal Revenue Service
District Director

Department of the Treasury

P. O. Box 2508
Cincinnati, OH 45201

Date: **OCT 19 1995**

Shelter Care, Inc.
32 South Avenue
Tallmadge, OH 44278

Person to Contact:
Gordon Schnur
Telephone Number:
513-684-3957
Refer Reply to:
EP/EO
Federal Identification Number:
34-1172458

Dear Sir or Madam:

This letter is in response to your request for a copy of your determination letter. This letter will take the place of the copy you requested.

Our records indicate that a determination letter issued on February 24, 1977, granted your organization exemption from Federal income tax under section 501(c)(3) of the Internal Revenue Code. That letter is still in effect.

Based on information subsequently submitted, we classified your organization as one that is not a private foundation within the meaning of section 509(a) of the Code because you are an organization described in section 509(a)(1) and 170(b)(1)(A)(vi).

This classification was based on the assumption that your organization's operations would continue as stated in the application. If your sources of support, or your purposes, character, or method of operations have changed, please let us know so we can consider the effect of the change on the exempt status and foundation status of your organization.

You are required to file Form 990, Return of Organization Exempt from Income Tax, only if your gross receipts each year are normally more than \$25,000. If a return is required, it must be filed by the 15th day of the fifth month after the end of your annual accounting period. The law imposes a penalty of \$10 a day, up to a maximum of \$5,000, when a return is filed late, unless there is reasonable cause for the delay.

All exempt organizations (unless specifically excluded) are liable for taxes under the Federal Insurance Contributions Act (social security taxes) on remuneration of \$100 or more paid to each employee during a calendar year. You are not liable for the tax imposed under the Federal Unemployment Tax Act (FUTA).

Organizations that are not private foundations are not subject to the excise taxes under Chapter 42 of the Code. However, you are not automatically exempt from other Federal excise taxes.

Donors may deduct contributions to you as provided in section 170 of the Code. Bequests, legacies, devises, transfers, or gifts to you or for your use are deductible for Federal estate and gift tax purposes if they meet the applicable provisions of sections 2055, 2106, and 2522 of the Code.

(2)

Shelter Care, Inc.
34-1172458

You are not required to file Federal income tax returns unless you are subject to the tax on unrelated business income under section 511 of the Code. If you are subject to this tax, you must file an income tax return on the Form 990-T, Exempt Organization Business Income Tax Return. In this letter, we are not determining whether any of your present or proposed activities are unrelated trade or business as defined in section 513 of the Code.

Because this letter could help resolve any questions about your exempt status and foundation status, you should keep it with your permanent records.

Please direct any questions to the person identified in the letterhead above.

This letter affirms your exempt status.

Sincerely,

(b)(6)

C. Ashley Bullard
District Director



DATE: 03/28/2013	DOCUMENT ID 201308700742	DESCRIPTION CERTIFICATE OF CONTINUED EXISTENCE (CCE)	FILING 25.00	EXPED .00	PENALTY .00	CERT .00	COPY .00
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Receipt

This is not a bill. Please do not remit payment.

SHELTER CARE, INC.
 WES FAIR
 32 SOUTH AVENUE
 TALLMADGE, OH 44278

STATE OF OHIO CERTIFICATE

Ohio Secretary of State, Jon Husted

474251

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

SHELTER CARE, INC.

and, that said business records show the filing and recording of:

Document(s)

CERTIFICATE OF CONTINUED EXISTENCE

Document No(s):

201308700742

Effective Date: 03/26/2013



United States of America
 State of Ohio
 Office of the Secretary of State

Witness my hand and the seal of
 the Secretary of State at Columbus,
 Ohio this 28th day of March, A.D.
 2013.

Ohio Secretary of State

1421 LONGWORTH BUILDING
WASHINGTON, DC 20515
202-225-5261
202-225-3719 FAX



TIM RYAN
CONGRESS OF THE UNITED STATES
13TH DISTRICT, OHIO

COMMITTEE ON APPROPRIATIONS
DEFENSE SUBCOMMITTEE
TRANSPORTATION, HOUSING, AND URBAN
DEVELOPMENT SUBCOMMITTEE

COMMITTEE ON THE BUDGET

April 2, 2015

Sylvia Mathews Burwell, Secretary
The U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Washington, D.C. 20201-0004

Dear Secretary Burwell:

I would like to take this opportunity to request consideration for Shelter Care, Inc. (D&B #089251896) located at 32 South Avenue, Tallmadge, OH 44278, as they pursue the Street Outreach Program grant from the U.S. Department of Health and Human Services, Administration for Children, Youth, and Families—Family and Youth Services Bureau,(CFDA#93.557) .

Shelter Care, Inc. is a non-profit social service agency that provides emergency residential services to address the needs of runaway, homeless, and street youth. Their mission is to provide outreach services to help youth leave the streets to a safe living arrangement. This funding will allow Shelter Care, Inc. to operate a Drop In Center to that would offer hot meals, food and beverages, clothing, hygiene, laundry; and referrals for shelter, services, and transportation. The Drop In Center is the only program of its type reaching runaway and homeless youth ages 16 – 21 in Summit County.

Again, on behalf of Shelter Care, Inc., I respectfully ask for consideration to help advance and accelerate the needs of homeless and runaway youth in Northeast Ohio. Through fostering private and public collaborations, we can identify, evaluate, and expand programs to help homeless youth and runaways to overcome their most pressing challenges and redirect them to a better future.

Sincerely,

Tim Ryan
Member of Congress

TR:pw

197 WEST MARKET STREET
WARREN, OH 44481
330-373-0074
330-373-0098 FAX

241 FEDERAL PLAZA WEST
YOUNGSTOWN, OH 44503
330-740-0193
330-740-0182 FAX

1030 EAST TALLMADGE AVENUE
AKRON, OH 44310
330-630-7311
330-630-7314 FAX

TOLL-FREE: 1-800-856-4152
WWW.HOUSE.GOV/TIMRYAN

Page 20

Upload #6

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: Form GG_LobbyingForm-V1.1.pdf

CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

* APPLICANT'S ORGANIZATION <input style="width: 90%;" type="text" value="Shelter Care, Inc."/>	
* PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE	
Prefix: <input style="width: 50px;" type="text" value="Dr."/>	* First Name: <input style="width: 150px;" type="text" value="Wesley"/> Middle Name: <input style="width: 100px;" type="text" value="D"/>
* Last Name: <input style="width: 150px;" type="text" value="Fair"/>	Suffix: <input style="width: 50px;" type="text"/>
* Title: <input style="width: 200px;" type="text" value="Executive Director"/>	
* SIGNATURE: <input style="width: 250px;" type="text" value="Susan Hartney"/>	* DATE: <input style="width: 100px;" type="text" value="04/08/2015"/>

Upload #7

Applicant: Shelter Care, Inc.
Application Number: YO15001262
Project Title: The Street Outreach Services program addresses the needs of runaway, homeless and street youth by providing outreach services to help youth leave the streets to a safe living arrangement.
Status: Awarded
Document Title: Form PerformanceSite_2_0-V2.0.pdf

Project/Performance Site Location(s)

Project/Performance Site Primary Location I am submitting an application as an individual, and not on behalf of a company, state, local or tribal government, academia, or other type of organization.

Organization Name:

DUNS Number:

* Street1:

Street2:

* City: County:

* State:

Province:

* Country:

* ZIP / Postal Code: * Project/ Performance Site Congressional District:

Project/Performance Site Location 1 I am submitting an application as an individual, and not on behalf of a company, state, local or tribal government, academia, or other type of organization.

Organization Name:

DUNS Number:

* Street1:

Street2:

* City: County:

* State:

Province:

* Country:

* ZIP / Postal Code: * Project/ Performance Site Congressional District:

Additional Location(s)