

Using Data to Drive Improvements For Children in New Jersey



2011 National Child Welfare
Evaluation Summit

Washington, D.C.



Children's Research Center

A nonprofit social research organization and division of
the National Council on Crime and Delinquency

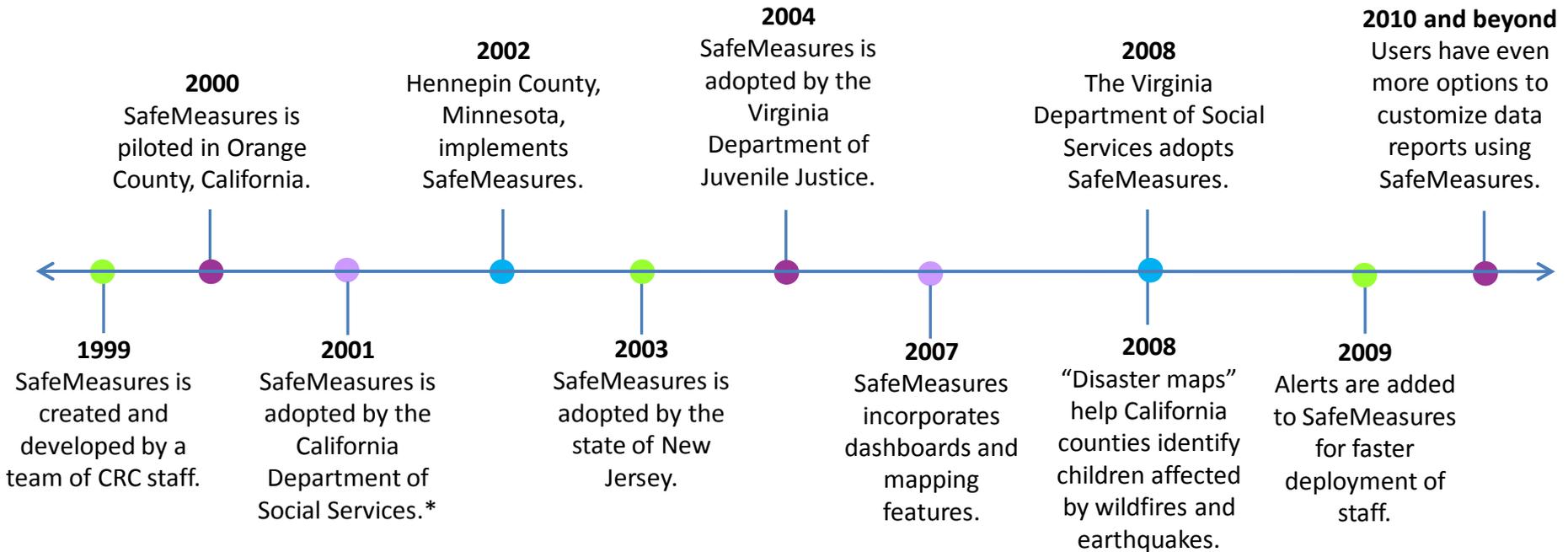
www.nccd-crc.org

We are a team of experts in the fields of:

- Social services
- Data analysis
- Technology

We provide the following to child welfare agencies on the daily provision of services to their clients:

- Customized monitoring
- Reporting
- Consulting



*Between 2001 and 2010, 55 of 58 California counties have adopted SafeMeasures.

A team of experts, not business intelligence (BI) software

- Technology does not solve problems; skilled people do.
- Even with a BI tool, someone still needs to write the analyses.
- With Safemeasures, we tackle complex analyses, pulling useful information from case management system data and present the information in easy-to-understand reports.
- We ensure analyses are timely and relevant with daily data refreshes and nightly runs, and maintaining a high-quality feedback loop to ensure that reports are accurate and useful.

- The idea is that supervisors, managers and administrators, if given easy access to current, accurate, and transparent administrative data allows them to take ownership of, and hence manage by, the data.
- Ultimately helps agency to achieve its mission and ensure needy clients are better served.

To improve performance you have to know the current status of individual cases.

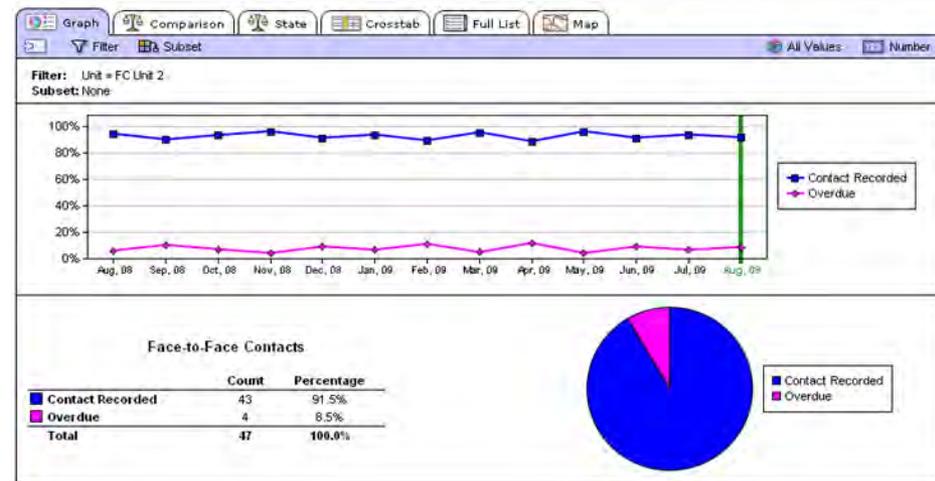
This allows you to find issues before they become negative outcomes.

Full List

Subset Export Maximize

Filter: None
Subset: None
Caseload For: Tim Connell

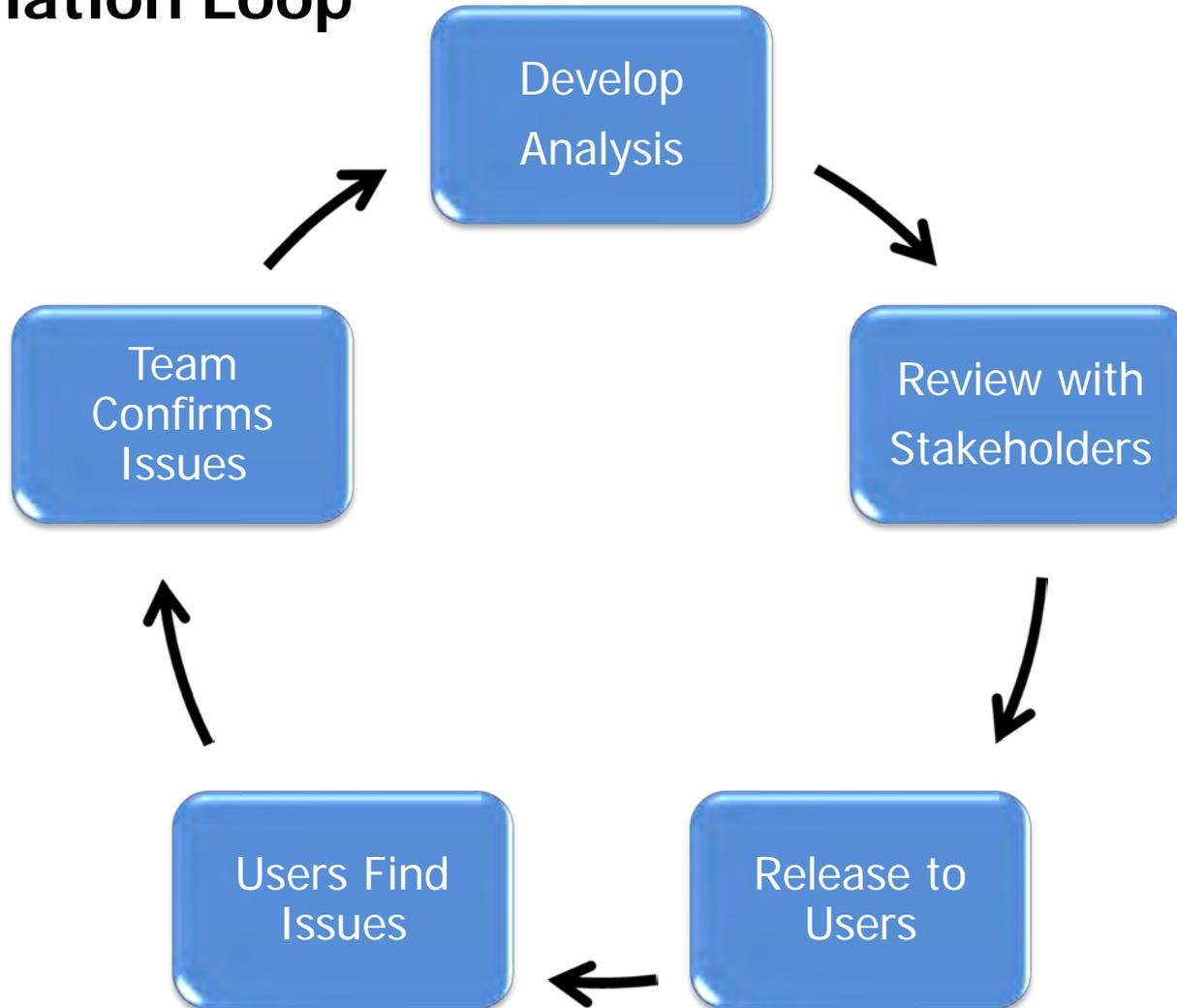
Case ID	Case Name	Type	Case Plan Valid	Next Case Plan	Contact Schedule	Contacts Compliant	Next Contact
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Logan	FR	Pending	09/26/2009	Monthly	No	09/30/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Kasandra	FR	Pending	Past Due	Monthly	No	09/30/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Luis	FR	Pending	Past Due	Monthly	No	09/30/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Bob	FM	Yes	03/02/2010	Monthly	Yes	10/31/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Bob	FM	Yes	03/02/2010	Monthly	Yes	10/31/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Bob	ER	Pending	10/08/2009	Monthly	Yes	10/31/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Bob	FM	Yes	03/02/2010	Monthly	Yes	10/31/2009
XXXX-XXXX-XXXX-XXXXXXXX	XMASKEDX, Stevie	FR	Yes	11/05/2009	Monthly	No	Past Due



Users can drill down to specific cases and see why they were categorized a certain way.

SafeMeasures [®] Bridging Data and Results CHILD WELFARE		C-1: Time to Investigation - By Referral						Demo	
		Did the social worker initiate an in-person investigation within the required timeframe?						Extract Date: 04/09/2008 Analysis Date: 04/11/2008	
		Investigations Included: Investigated referrals received in the selected month (03/01/2008 to 03/31/2008).							
BACK MAIN MENU		Logged in as Rod Caskey (demo)				SEARCH FAQ HELP			
Back to Graph								Export Maximize	
Time to Investigation: Investigation Not Timely Filter: None Subset: None									
Supervisor	Staff Member	Referral ID	Referral Name	Referral Date	Response Priority	Contact Worker	First Contact	Time (Days)	
Caroline Clay	XMASKEDX, An	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Bob	03/06/2008	10 Day	XMASKEDX, An	03/17/2008	12	
Caroline Clay	XMASKEDX, Beverly	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Natalie	03/26/2008	10 Day	XMASKEDX, Beverly			
Caroline Clay	XMASKEDX, Beverly	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Romona	03/25/2008	10 Day	XMASKEDX, Beverly			
Caroline Clay	XMASKEDX, Beverly	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Andrea	03/25/2008	10 Day	XMASKEDX, Beverly			
Caroline Clay	XMASKEDX, Beverly	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Daina	03/26/2008	10 Day	XMASKEDX, Beverly			
Caroline Clay	XMASKEDX, Beverly	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Belinda	03/18/2008	10 Day	XMASKEDX, Beverly			
Caroline Clay	XMASKEDX, Beverly	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Brenda	03/21/2008	10 Day	XMASKEDX, Beverly			
Caroline Clay	XMASKEDX, Cindy	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Dawn	03/14/2008	10 Day	XMASKEDX, Cindy			
Caroline Clay	XMASKEDX, Cindy	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Bob	03/07/2008	10 Day	XMASKEDX, Cindy			
Caroline Clay	XMASKEDX, Cindy	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, HOLLY	03/03/2008	10 Day	XMASKEDX, Cindy			
Caroline Clay	XMASKEDX, Cindy	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Miriam	03/28/2008	10 Day	XMASKEDX, Cindy			
Caroline Clay	XMASKEDX, Cindy	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Lily	03/14/2008	Immediate	XMASKEDX, Cindy			
Caroline Clay	XMASKEDX, Ctiall	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Luz	03/10/2008	10 Day	XMASKEDX, Ctiall			
Caroline Clay	XMASKEDX, Ctiall	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Emma	03/26/2008	10 Day	XMASKEDX, Ctiall			
Caroline Clay	XMASKEDX, Ctiall	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Lucero	03/17/2008	10 Day	XMASKEDX, Ctiall			
Caroline Clay	XMASKEDX, Cynthia	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Maria	03/10/2008	10 Day	XMASKEDX, Cynthia	03/20/2008	11	
Caroline Clay	XMASKEDX, Jamie	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Alice	03/19/2008	10 Day	XMASKEDX, Jamie			
Caroline Clay	XMASKEDX, Jessica	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Michelle	03/03/2008	10 Day	XMASKEDX, KyMBER	03/24/2008	22	
Caroline Clay	XMASKEDX, Jessica	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Unknown	03/21/2008	10 Day	XMASKEDX, Jessica			
Caroline Clay	XMASKEDX, Jessica	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Irini	03/26/2008	10 Day	XMASKEDX, Jessica			
Caroline Clay	XMASKEDX, Jessica	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Rossana	03/13/2008	Immediate	XMASKEDX, Jessica			
Caroline Clay	XMASKEDX, Jessica	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Rubi	03/18/2008	10 Day	XMASKEDX, Jessica			
Caroline Clay	XMASKEDX, Jessica	xxxx-xxxx-xxxx-xxxxxxx	XMASKEDX, Christina	03/27/2008	10 Day	XMASKEDX, Jessica			

Reconciliation Loop



Policy Declaration/Goal:

Reduce the length of time children/youth spend in out-of-home care

Implementation Directives (what agency intends to do):

- Reduce caseloads
- Increase supervised visitation
- Increase parenting skills mentoring
- Family team meetings
- Etc.

Menus

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- Proposed
- Administrator
- Documentation
- Index

Favorites

No Favorites Defined

Utilities

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- [User Profile](#)
- [User List](#)
- [Usage Report](#)

Measuring Improvement in Case Practice Fundamentals

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- › [Timely CPS Investigation Completion](#)
- › [Monthly Staff Contacts with Children](#)
- › [Monthly Staff Contacts with Children - In Home](#)
- › [Monthly Staff Contacts with Children - In Placement](#)
- › [Contacts with Children Placed Out of the State \(Quarterly\)](#)
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- › [Two Contacts/Month for Children in OOHP - First Two Months in Placement](#)
- › [Two Contacts/Month With Parent\(s\) - Goal of Reunification](#)
- › [Monthly Contact With Parent\(s\) - Not Reunification Goal](#)
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- › [Initial Family Team Meeting Timeliness](#)
- › [Family Team Meeting Timeliness - In OOHP by Child](#)
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- › [Assignment to an Adoption Worker Timeliness](#)
- › [Recruitment Plan Timeliness](#)
- › [TPR Petition Timeliness](#)

Recent Notices

- [The Current View -- February 2009](#)
- [New Feature -- Automated Password Reset Function](#)
- [The Current View -- October 2008](#)
- [The Current View -- June 2008](#)

Tutorials

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- [Applying Multiple Filters](#)
- [Clearing a Filter](#)
- [Saving a Filter](#)
- [Deleting a Filter](#)
- [Viewing Compliance Data](#)
- [SafeMeasures V4 Manual](#)
- [Changing Timeframes](#)
- [Sorting Lists](#)
- [Using Subsets](#)



Parent Visit with Child - Goal of Reunification (Monthly)

Children in placement with a goal of reunification should have a weekly visit with their parent(s).

Clients Included: Clients who are in a removal episode during the selected month (07/01/2010 to 07/31/2010) and have a goal of reunification. Clients who are legally freed are excluded.

All Area Offices

Extract Date: 08/11/2011
Analysis Date: 08/12/2011

[MAIN MENU](#) | Logged in as: NJSPIRIT Login: |
 [ADD TO FAVORITES](#) |
 [SEARCH](#) |
 [FAQ](#) |
 [HELP](#) |
 [FEEDBACK](#)

Timeframes

- Month to Date
- July, 2011
- June, 2011
- May, 2011
- April, 2011
- March, 2011
- February, 2011
- January, 2011
- December, 2010
- November, 2010
- October, 2010
- September, 2010
- August, 2010
- July, 2010

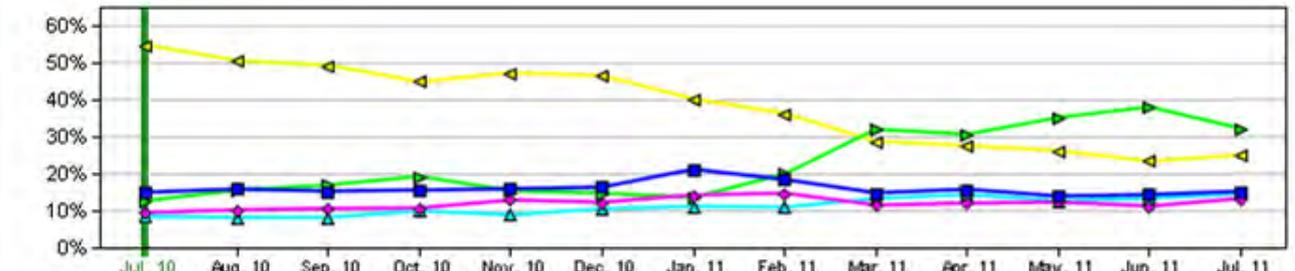
Click a date to change the time frame

Graph
Comparison
Crosstab
Full List

Filter
Subset

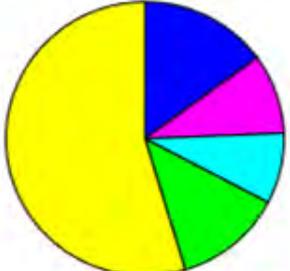
All Values
123
Number

Filter: None
Subset: None



Parent/Child Contacts Made in Month

	Count	Percentage
One Contact	438	14.9%
Two Contacts	277	9.4%
Three Contacts	245	8.3%
Four Contacts	370	12.6%
No Contacts	1605	54.7%
Total	2935	100.0%





Parent Visit with Child - Goal of Reunification (Monthly)

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All Area Offices

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[MAIN MENU](#) | Logged in as: _____ | NJSPIRIT Login: _____ |
 [ADD TO FAVORITES](#) | [SEARCH](#) | [FAQ](#) | [HELP](#) | [FEEDBACK](#)

Timeframes

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- September, 2010
- August, 2010
- July, 2010

[Graph](#) | [Comparison](#) | [Crosstab](#) | [Full List](#)

[Up One Level](#) | [Show All](#) | [Filter](#) | [Subset](#) |
 [All Values](#) | [Number](#) | [Export](#) | [Maximize](#)

Filter: None
Subset: None

Display: All Area Offices

Area Office	Total	One Contact	Two Contacts	Three Contacts	Four Contacts	No Contacts
Atlantic-Burlington-Cape May	310	13.9% 43	8.4% 26	8.7% 27	13.5% 42	55.5% 172
Bergen-Hudson	305	13.1% 40	9.8% 30	9.2% 28	12.5% 38	55.4% 169
Camden	365	4.9% 18	5.8% 21	3.0% 11	4.1% 15	82.2% 300
Capital Center - Closed	1	0.0% 0	0.0% 0	0.0% 0	0.0% 0	100.0% 1
DYFS Central Office	9	0.0% 0	0.0% 0	11.1% 1	22.2% 2	66.7% 6
Essex	423	16.5% 70	8.3% 35	9.9% 42	13.2% 56	52.0% 220
Gloucester-Cumberland-Salem	320	10.6% 34	7.8% 25	14.4% 46	11.3% 36	55.9% 179
Hunterdon-Mercer-Somerset-Warren	295	19.3% 57	11.5% 34	3.1% 9	12.2% 36	53.9% 159
Middlesex	178	19.7% 35	9.6% 17	5.1% 9	18.0% 32	47.8% 85
Monmouth-Ocean	288	14.6% 42	11.5% 33	11.8% 34	20.1% 58	42.0% 121
Morris-Passaic-Sussex	248	19.8% 49	12.9% 32	10.1% 25	16.1% 40	41.1% 102
Union	193	25.9% 50	12.4% 24	6.7% 13	7.8% 15	47.2% 91
Total	2935	14.9% 438	9.4% 277	8.3% 245	12.6% 370	54.7% 1605

Click a date to change the time frame

Help: Parent Visit with Child - Goal of Reunification (Monthly)

Description

Children in placement with a goal of reunification should have a weekly [visit](#) with their parent(s).

NOTE: "[Parent Child Visit Not Held - Parent Unavailable](#)" and [Parent/Child Visit Not Required](#) events documented in the timeframe (07/01/2010 to 07/31/2010) also count towards the number of required visits.

Clients Included:

Clients who are in a [removal episode](#) during the selected month (07/01/2010 to 07/31/2010) with a [goal of reunification](#) having been [approved](#) prior to (07/01/2010). Clients who are [legally freed](#) are excluded.

Categories: Total Parent/Child Contacts Made in Month

■ One Contact	The child and parent visited exactly one time in the selected month (07/01/2010 to 07/31/2010).
■ Two Contacts	The child and parent visited exactly two times in the selected month (07/01/2010 to 07/31/2010).
■ Three Contacts	The child and parent visited exactly three times in the selected month (07/01/2010 to 07/31/2010).
■ Four Contacts	The child and parent visited four times or more in the selected month (07/01/2010 to 07/31/2010).
■ No Contacts	The child and a parent did not visit at all in the selected month (07/01/2010 to 07/31/2010).
■ Child Entered/Exited Placement	The child started or ended a removal episode in the selected month (07/01/2010 to 07/31/2010) and did not visit with a parent at all in the selected month (07/01/2010 to 07/31/2010).

Limits

Clients who are [legally freed](#) are excluded.

Close

Contact Method

How to get to this screen:

Create > Case Work > Contact/Activity Notes

or

Click the "Actions" hyperlink next to the case name on the NJS desktop

Note Information

Date Occurred: AM PM

Category:

Type of Activity:

Method:

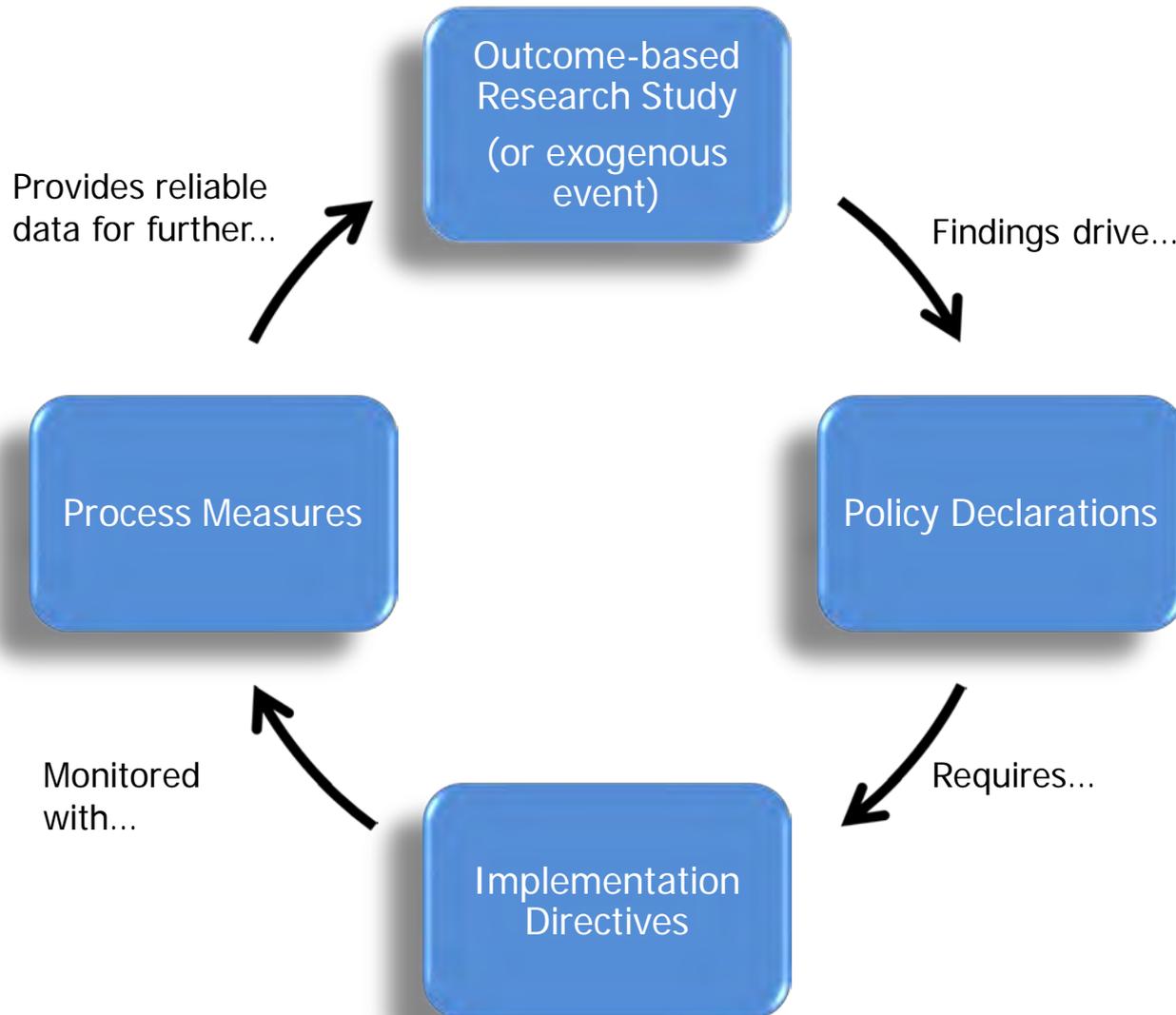
Place:

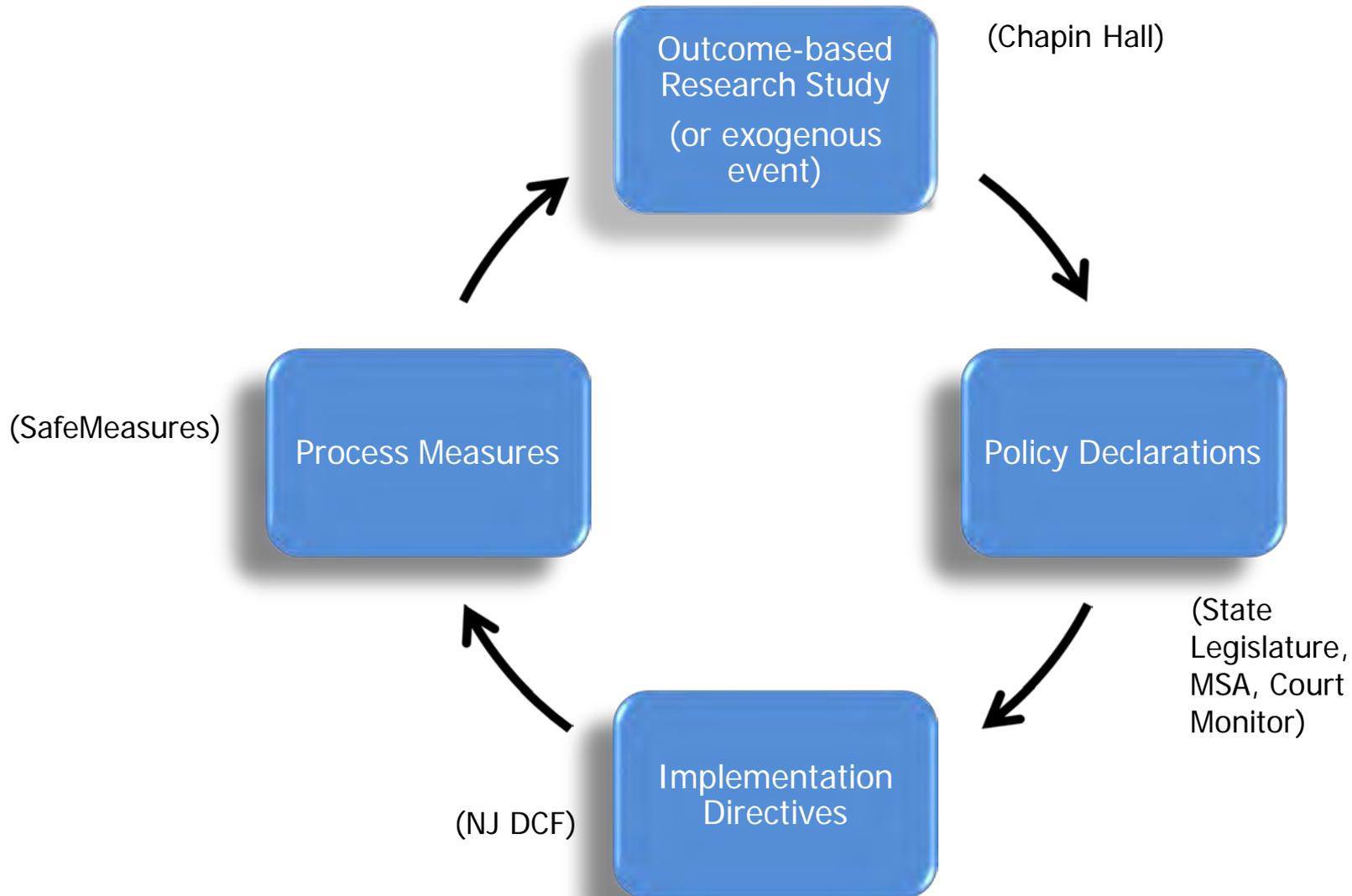
Result:

Units/Hours:

Email
Fax
In Person
Other
Phone
Written

Close





Joel Ehrlich

jehrlich@mw.nccd-crc.org

608-831-1180