

Child and Family Services Reviews Update

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2010 CFSR Onsite Reviews Schedule

The fiscal year (FY) 2010 Child and Family Services Reviews (CFSRs) have begun this month. The current CFSR FY 2010 onsite review schedule is as follows:

Louisiana: March 8-12, 2010
Wisconsin: April 12-16, 2010
Rhode Island: April 26-30, 2010
Mississippi: May 17-21, 2010
Missouri: June 7-11, 2010
Utah: June 21-24, 2010
Puerto Rico: July 12-16, 2010
New Hampshire: August 2-6, 2010
Iowa: August 23-27, 2010
Washington: September 13-17, 2010

The FY 2010 onsite review schedule can also be found at the following link:

http://www.acf.hhs.gov/programs/cb/cwmonitoring/general_info/fy2010.htm

Hotel Search Process for CFSR Onsite Reviews

If you are a consultant or a Regional Office staff member, you may have wondered how hotels are chosen. About 6 months before the scheduled onsite review of a State, JBS International, Inc., requests hotel recommendations from the Children's Bureau Regional Office for each State Team Training, each review site, and each statewide exit conference. The Children's Bureau Regional Office works collaboratively with the State to come up with the list of recommended hotels. Once JBS receives the suggested hotels, research is conducted on each one of them. JBS then recommends up to three hotels that have availability and meet the basic hotel specifications.

JBS identifies the top three hotels based on a "Hotel Search Checklist" and "Hotel Quality Checklist" for each hotel. These documents outline the minimum specifications that the hotel should meet, including proximity to the State office, acceptance of the Federal and State room rate, safety of the area, restaurants open late near the hotel, Internet availability, exercise facilities, room service, the last hotel renovation, handicap accessibility, occupancy tax

exemption for Federal employees, and the overall impression of the hotel and its staff. JBS sends the hotel recommendations to the Children's Bureau Regional Office for discussion and consideration with the State. The Children's Bureau Regional Office then sends its final decision for site locations and hotel options to JBS International, Inc.

Consultant Reviewer Trainings Held in Various Cities

Consultant reviewer trainings for fiscal year 2010 have been completed. The Consultant Reviewer Skill Enhancement Trainings were held in Kansas City, Missouri; Atlanta, Georgia; and Boston, Massachusetts; the Consultant Reviewer Evaluation and Training was held in Chicago, Illinois; and the Consultant Co-Local Site Leader Training was held in Washington, D.C.

Successful CCLSL Training Held in March

The Consultant Co-Local Site Leader (CCLSL) training was held in Washington, D.C., on March 3 and 4, 2010. This was a very successful training with 34 Consultant Co-Local Site Leaders in attendance along with 6 Child Welfare Specialists and JBS International, Inc., staff presenting the training and providing logistical and technical support. The training focused on the data integrity process, working with review teams, and stakeholder interviews. Focus groups were also facilitated on the afternoon of the first day to gather feedback from the experts on CFSR round 2. The feedback has been extremely positive.

Commenters said the training was "superb"; that the format of the training "made it both enjoyable and informative"; that the training "was great" and built on the skills CCLSL have; and that it was "nice to be asked for [an] opinion and feel heard."

Many of the CCLSLs said they feel well-prepared on the topics covered during this training and are looking forward to beginning the onsite reviews.

Changes in the CFSR Unit

The Children's Bureau recently welcomed Christina Vela to the CFSR Unit.

The CFSR Unit is saying farewell to John Henderson, Region X Program Manager, who retired last month, and to Will Hornsby, Senior Child Welfare Specialist at the Children's Bureau Central Office.