



FYSB Family & Youth Services Bureau

Family Violence Prevention & Services Program

National Domestic Violence Hotline

FVPSA
FACT SHEET

FYSB Mission

To support the organizations and communities that work every day to put an end to youth homelessness, adolescent pregnancy and domestic violence.

FVPSA Purpose

The Family Violence Prevention and Services Act helps states, territories, and tribes provide emergency shelter and supportive services to victims of domestic violence and their dependents.

Overview of Family Violence Prevention and Services Act Funding

The Family and Youth Services Bureau (FYSB), an office of the Administration on Children, Youth and Families at the Administration for Children and Families, administers funding through the Family Violence Prevention and Services Act (FVPSA) to ensure provision of emergency shelter and other non-shelter support services to address and prevent domestic violence and dating violence ([42 U.S.C. § 10401-10414](#)). Appropriated funds are allocated through three types of formula grants to states and territories, for distribution to local programs, to Tribes, and to state domestic violence coalitions. FVPSA also funds competitive discretionary grants to national, special issue, culturally specific, and emerging or current issue resource centers to provide training, technical assistance, and systems-based advocacy across the United States; and to a national domestic violence hotline. Generally, the FVPSA appropriation has been approximately \$150 million, with an additional \$8 million for the national domestic violence hotline.

The National Domestic Violence Hotline

The National Domestic Violence Hotline (The Hotline) is a compassionate, knowledgeable resource focused on shifting power back to those experiencing domestic or dating violence through human connection and practical help every day of the year. The Hotline offers immediate crisis counseling, emotional support, safety planning, and resources. Highly trained advocates provide warm referrals by directly connecting callers to local domestic violence shelters. For decades, The Hotline has served as FVPSA's national domestic violence hotline, providing services that are free, anonymous, and confidential.

The Hotline Special Projects

The StrongHearts Native Helpline launched in March 2017 between The Hotline and the National Indigenous Women's Resource Center ([niwrc.org](#)), a FVPSA-funded national training and technical assistance provider.

The National Domestic Violence **HOTLINE**

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)



The National Domestic Violence Hotline, loveisrespect, and StrongHearts Native Helpline

Answered 323,081 total contacts in FY 17



**Calls
239,479**



**Texts
13,619**



**Online Chats
69,983**

StrongHearts is a culturally relevant, safe, and confidential resource staffed by Native Americans for American Indian/Alaska Native individuals experiencing domestic or dating violence.

Loveisrespect helps teens and 20-somethings learn about healthy relationships and dating violence. Advocates provide support, information, and advocacy to young people who have questions or concerns about their dating relationships, and can also help concerned parents, teachers, service providers, clergy and law enforcement understand how to address abuse among the young people they serve.

| Services Provided | The Hotline | loveisrespect |
|-----------------------|-------------|---------------|
| Crisis Intervention | 43.1% | 25.5% |
| Safety Planning | 37.2% | 18.3% |
| Referral | 34.8% | 20.0% |
| DV Education | 13.6% | 10.3% |
| Healthy Relationships | 7.9% | 19.4% |

Accessibility

The Hotline provides service referrals to agencies in all 50 states, Puerto Rico, Guam, and the U.S. Virgin Islands. Telephone and chat services are available in English 24 hours a day, every day of the year. Assistance is available from both English-speaking and Spanish-speaking advocates with access to more than 200 languages via a telephonic language line. Services are provided without regard to race, color, national origin, religion, age, sex, gender identity, sexual orientation, or disability (including deaf and hard of hearing).

Reach The Hotline

The Hotline

Tel: 1-800-799-SAFE(7233)
 For Deaf and Hard of Hearing:
 1-800-787-3224 (TTY)
 1-855-812-1001 (Videophone)
Web: thehotline.org

StrongHearts Native Helpline

Tel: 844-7NATIVE (844-762-8483)
Web: strongheartshelpline.org



loveisrespect

Tel: 866-331-9474
 For Deaf and Hard of Hearing:
 866-331-8453 (TTY)
Web: www.loveisrespect.org
 Text “loveis” to 22522