



ADMINISTRATION FOR
CHILDREN & FAMILIES

Office of Community Services | 330 C Street, S.W., Washington, DC 20201
www.acf.hhs.gov/ocs

Low Income Household Water Assistance Program Dear Colleague Letter

DCL#: LIHWAP-DCL-2021-03

DATE: April 19, 2021

TO: Low-Income Household Water Assistance Program (LIHWAP) Grantees, Low-Income Home Energy Assistance Program (LIHEAP) State and Tribal Administrators, and LIHWAP Stakeholders

SUBJECT: FY 2021 LIHWAP Feedback Gathering Survey and Accompanying Documents

ATTACHMENT(S): N/A

Dear Colleagues,

The purpose of this message is to provide you the survey and links to the accompanying documents that the Office of Community Services (OCS) is using to gather feedback regarding the implementation of the Low Income Household Water Assistance Program (LIHWAP). The **survey must be completed no later than Tuesday, April 27, 2021**. If you complete the survey after that date, we cannot guarantee that your responses will be reviewed, as we are working on an expedited timeline to review responses and proceed with the distribution of LIHWAP funding.

As the survey will include specific questions regarding the accompanying documents, we encourage you to review all documents before beginning the survey, and to have the documents at hand as you complete the survey for easy reference.

Survey:

- The link to the survey can be found here:
https://www.surveymonkey.com/r/LIHWAP_InputSurvey

Accompanying Documents:

- LIHWAP Terms and Conditions:

- States and Territories:
https://acf.hhs.gov/sites/default/files/documents/ocs/Attachment%20A_LIHWAP%20Terms%20and%20Conditions_State%20Signature%20Block.pdf
- Tribes:
https://acf.hhs.gov/sites/default/files/documents/ocs/Attachment%20A_LIHWAP%20Terms%20and%20Conditions_Tribal%20Signature%20Block.pdf
- Details: This is a final document.
- The LIHWAP Grantee Plan:
 - https://acf.hhs.gov/sites/default/files/documents/ocs/GDL_LIHWAP_Model%20Plan_FY2021.pdf
 - Details: This is a draft document and may be modified. Upon approval of this plan, grantees will be able to begin drawing down the full amount of their LIHWAP allocation, above the 15% portion for administrative purposes.

Contact and Questions:

- If you are a prospective state or territory LIHWAP grantee, please use the LIHWAP States and Territories email at LIHWAPStates@acf.hhs.gov.
- If you are a prospective tribal LIHWAP grantee, please use the LIHWAP Tribes email at LIHWAPTribes@acf.hhs.gov.
- For general questions, please reach out to LIHWAP@acf.hhs.gov. The LIHWAPStates@acf.hhs.gov and LIHWAPTribes@acf.hhs.gov emails are for grantees only

Thank you for your attention to these matters. OCS looks forward to continuing to provide high-quality services to OCS grantees.

/s/

Lauren Christopher
Director, Division of Energy Assistance
Office of Community Services