



ADMINISTRATION FOR
CHILDREN & FAMILIES

Office of Community Services | 330 C Street, S.W., Washington, DC 20201
www.acf.hhs.gov/ocs

Low Income Household Water Assistance Program

Dear Colleague Letter

DCL#: LIHWAP-DCL-2023-20

DATE: August 25, 2023

TO: Low Income Household Water Assistance Program (LIHWAP) Grant Recipients, Partners, and Stakeholders

SUBJECT: LIHWAP Serves Over One Million Households

ATTACHMENT(S): N/A

Dear Colleagues,

To celebrate the last day of World Water Week 2023, the Office of Community Services (OCS) is proud to announce that the Low Income Household Water Assistance Program (LIHWAP) has provided water and wastewater bill assistance to over **ONE MILLION households**. Thanks to your efforts, we have helped improve the lives of over a million individuals and families, helping them to access water to drink, cook with, and maintain their personal hygiene as well as wastewater services for sanitation needs. Additionally, since the inception of the program, LIHWAP funding has been used to:

- Reconnect water and wastewater services **84,514** times.
- Pay **565,273** past due bills for families and individuals with low incomes, preventing water shutoff.
- Help low-income households that have been struggling with water affordability by paying **486,628** current water bills.

See these milestones, and other important data, in the updated [LIHWAP Data Dashboard](#). OCS has added Fiscal Year 2023 Quarter 3 reports from grant recipients, which cover the reporting period from April 1, 2023 through June 30, 2023.

OCS thanks the grant recipients and local service providers for their dedication and work on LIHWAP. We would also like to thank the water utilities, associations, water equity advocates, and partners for their commitment and support in serving low-income households.

Thank you for your attention to these matters. OCS looks forward to continuing to provide high-quality services to OCS partners.

/s/

Dr. Lanikque Howard

Director

Office of Community Services