WHAT TO EXPECT DURING A CED ON-SITE MONITORING VISIT

Info Gain Consulting March 2024



Agenda

- Purpose of On-Site Monitoring
- Preparing for On-Site Monitoring
- Grantee Selection
- Pre-site Visit Timeline & Activities
- The Site Visit
- Post-site Visit Timeline & Activities
- Common Concerns & Best Practices

Key Federal Staff

CED Program Specialist –

- Assigned to the Office of Community Service (OCS)
- Responsible for programmatic compliance with applicable laws, regulations, policies, and procedures
- Grants Management Specialist
 - Assigned to the Office of Grants Management (OGM)
 - Responsible for business and other non-programmatic areas of grant award and administration ensuring compliance with applicable laws, regulations, policies, and procedures and technical aspects of grants and fiscal monitoring.
 - Official receipt point for SF-425 reports and requests for prior approval

Purpose of On-Site Monitoring

- To conduct a Programmatic Review
- To conduct a Financial Review
- Visual observation of the project
- Monitor grantee actual performance versus timeline in the proposed grant application
- Interview Board members, Project Partners and Recipients of the jobs created
- Identify successes, red flags, best practices, TA needs

Key Questions

- 1. Is the Grant creating jobs for individuals with low-income?
- Is the Grant receiving non-CED funding to support the project success? If so, from whom and how much?
- 3. Are the financials and programmatic activities in compliance with proposed project? If not, why?
- 4. What project goals have been reached?

Prior to On-Site Monitoring

- Programmatic Review
 - Review Application
 - Review all Performance Progress Reports (PPRs)
 - Review all notes in GrantSolutions (GS)
 - Consult with your assigned CED Program Specialist
- Financial Review
 - Review the application's budget and business plans
 - Financial Document and Accounting Systems

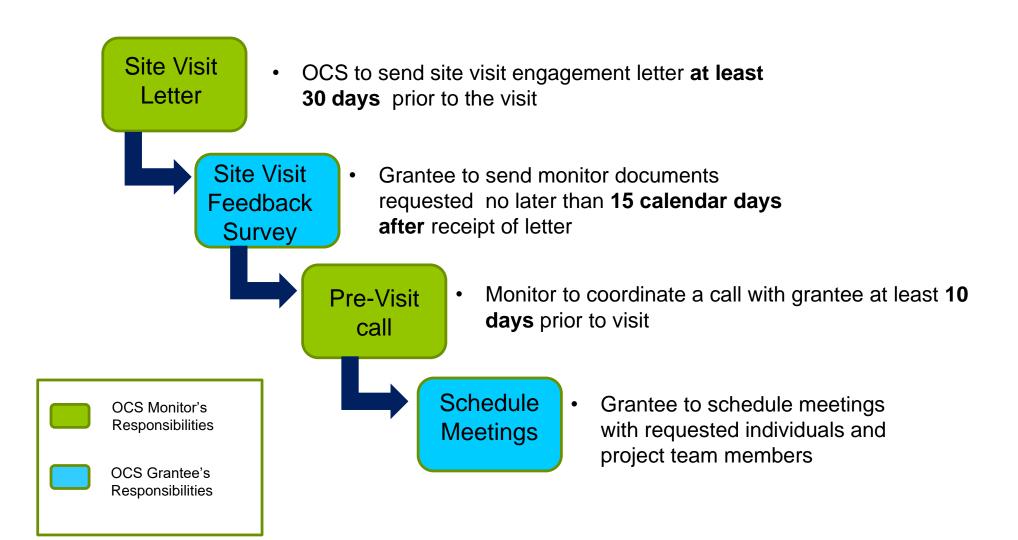
Key Monitoring Documents

- Funded Application
- HHS Grants Policy Statement
- . <u>45 CFR Part 75</u>
- . <u>2 CFR Part 200</u>
- Notice of Award (NOA)
 - Item # 16 Approved Budget
 - Item # 17 Award Computation (Federal & Non-Federal Share)
 - Item # 26 Remarks provides details on the terms and condition of the award.
- Terms and Condition of the Award

Grantee Selection

- Number of active CED grants
- Date of last on-site monitoring visit
- Year in grant life cycle
- Performance results
- Compliance with programmatic and financial reporting

Pre-Site Visit Timeline



Grantee Responsibilities

- Key grantee staff participate on a call with monitor 10 days after onsite visit notification letter is sent.
- Submit all requested documents 20 days after engagement letter is sent.
- Gather and provide requested materials in timely manner
- Collaborate with monitor to prepare a realistic agenda
- Arrange interviews with agency staff, board members, project partners, and job recipients
- Brief agency staff and partners about visit objectives

Document Submission Prior to Visit

- Most recent Independent Audit Report
- List of all program income related to the CED grant
- Documentation of businesses created or expanded
- Documentation of permanent, full-time positions created (w/salaries and benefits)

Document Submission Prior to Visit

- List of all bank accounts associated with the CED grant
- List of loans, collaterals pledged, and supporting documentation
- Copies of signed Contracts
- Copies final signed loan documents.
- Listing of individuals/organizations that have or are projected to have ownership interest in the project

Documents Needed During the Visit

- Proof of Notice of Federal Interest (NFI) filing with the local jurisdiction (if applicable)
- Reconciliation procedures between fixed asset system and general ledger
- Written organizational procedures for funds drawdown
- Procedures for any asset operated by a third party related to the CED grant
- Written codes of conduct for employees engaged in the grant
- Procurement procedures

Documents Needed During the Visit

- Board of Directors meeting minutes (from inception of grant to the time of site visit)
- Proof of insurance coverage for assets related to the CED grant (if applicable)
- Letters, Beneficiary Agreements, Memoranda of Understanding (MOUs) entered into after the grant award
- Temporary Assistance for Needy Families (TANF) & Child Support Enforcement (CSE) agreements
- List of collaborating organizations

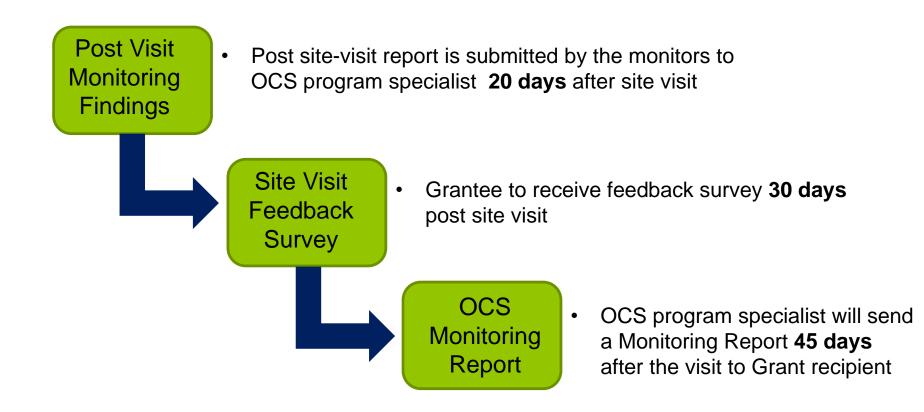
- Compare proposed to actual jobs created
- Verify the accuracy of the programmatic and financial reports (PPRs and SF 425s)
- Verify the amount and use of leveraged non-Federal funds and in-kind services

- Assessment of financial management system
- Review of program income
- Verification of budget revision approval

- Physical visit of project site
- Verification of equipment & real property
- Interviews with clients, staff, and board members, community partners, low-income individuals hired through grant

- Discussion of project challenges, such as,
 - Delays in project implementation
 - Changes in organizational leaders
 - Changes in partners
 - Changes in financing structure of the project

Post-Site Visit Timeline



Common Project Concerns

- Failure to file Notice of Federal Interest
- Inadequate financial accounting systems
- Inadequate written program procedures
- Inaccurate accounting, documenting, of jobs created
- Failure to create full-time jobs for individuals with low-income at least 75% required!

Ensuring a Successful Visit

- Requested documents submitted on time
 - Documents to be reviewed on site are organized and readily available
- Contact with assigned monitor prior to the visit-REQUIRED!
- Site visit interviews are scheduled
- Tour of the CED-funded project
- Board member(s) are available to discuss the progression of the grant

Ensuring a Successful Visit

- Answer theses **Key Questions**:
 - 1. Does use of funds match the project budget in the application?
 - 2. If not -
 - Was a change for the use of funds ACF approved?
 - Is there documentation at GS to support that approval?

2024 Site Visits

- 10 grantees
- Completed prior to September 30, 2024

OCS Monitoring Team

Pam Foster

614-581-1824

pam.foster@infogainconsulting.com

Rita Obi 646-721-6865 rita.obi@infogainconsulting.com

OCS Program Specialists

Program Specialist	Contact Information
Regine Adrien	Regine.Adrien@acf.hhs.gov 202-205-9741
Chanel Jackson	Chanel.Jackson@acf.hhs.gov 202-969-3633
MiChelle-Serena Lopes	MiChelle-Serena.Lopes@acf.hhs.gov 202-401-6979
Ann Pharr	Ann.Pharr@acf.hhs.gov 202-401-5559
Benjamin Wills	benjamins.wills@acf.hhs.gov 202-401-5064
Steve Seuser	Steven.Seuser@acf.hhs.gov 202-478-0713
Harold Taylor	Harold.Taylor@acf.hhs.gov 202-401-5711
Sarah Dalgleish	Sarah.Dalgleish@acf.hhs.gov 202-401-9342
Sharon Williams	Sharon.Williams@acf.hhs.gov 202-401-6411
Emily Rome	emily.rome@icf.com 303-728-6382

Useful Links

- 1. <u>CED Guidance and Policies</u> <u>https://www.acf.hhs.gov/ocs/resource/ced-guidance-and-policies</u>
- 2. <u>PPR Information</u> <u>https://www.acf.hhs.gov/ocs/form/ced-ppr-forms-and-instructions</u>
- 3. <u>New Grantee Information</u> <u>https://www.acf.hhs.gov/ocs/resource/new-grantee-resources</u>
- 4. <u>HHS Poverty Guidelines for Job Creation</u>- <u>https://aspe.hhs.gov/topics/poverty-</u> economic-mobility/poverty-guidelines/frequently-asked-questions-related-povertyguidelines-poverty