# Low Income Household Water Assistance Program

COLORADO RIVER INDIAN TRIBES LIHWAP PROFILE SUMMARY



The Colorado River Indian Trbies' Low Income Household Water Assistance Program (LIHWAP) is funded at \$178,152 in FY21. The program addresses the need for financial assistance in the community due to the rural area in which the reservation resides and increasingly high rates of low-income households. The Tribes utilize LIHWAP grant funds to provide emergency assistance to enable low-income households to access water and wastewater services.

## **Program Operation**

The Colorado River Indian Tribes' LIHWAP, which began in March 2022, is managed and operated by the Tribal government in coordination with other programs available to low-income households. The Colorado River Indian Tribes' LIHWAP provides relief assistance to **three priority groups** on a case-by-case basis:

- Households whose water and wastewater services have been disconnected
- Households facing disconnection of water and wastewater services
- Households needing financial assistance with their current water bill

Program staff conduct outreach activities, determine client eligibility, and process benefit payments to water service providers.

#### **FY21 LIHWAP FUNDING ALLOCATION**



**TOTAL: \$178,152**ARP: \$70,757

CAA: \$107,395



## **OPERATIONAL PRIORITIES**

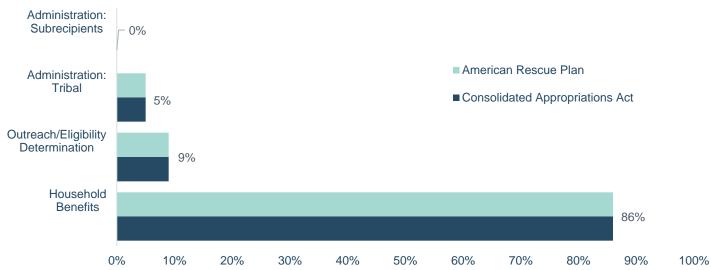
- Restoration of services
- Payment of arrearages
- Rate reductions



# **PROGRAM COORDINATION**

 Intake referrals to/from other program programs through inter-departmental referral process





#### **Benefits on Behalf of Households**

Under the Tribes' administration of the program, eligible households may receive up to \$550 in benefits. LIHWAP funds are distributed on a first-come first-serve basis. An applicant is eligible for two bi-annual regular benefits and one crisis benefit that is determined on a case-by-case basis.

# **Priority Populations**

Households that meet program eligibility criteria and fall in one of the following categories receive additional funds.

- ✓ People with disabilities
- √ Families with young children
- ✓ Older Adult/Seniors (60+)
- ✓ Households with high water burden

#### **Program Outreach Activities**

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Publication of articles or public service announcements in local newspapers or broadcast media announcements.
- Work directly with water utilities to identify potential recipients.
- Inclusion of inserts in water vendor billings to inform individuals of the availability of LIHWAP assistance.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.
- Post LIHWAP information on Tribal social media and newspaper.

# **Eligibility and Benefit Determination Criteria**

Title	Item
Income Threshold	
	150% Federal Poverty Guideline
✓	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Eligibility	
✓	LIHEAP
✓	Means-tested Veterans Programs
✓	Supplemental Nutritional Assistance Program (SNAP)
✓	Supplemental Security Income (SSI)
✓	Temporary Assistance for Needy Families (TANF)
Eligible Households	
✓	Homeowners
✓	Renters
Benefit Level Determination*	
✓	Income
✓	Household size
✓	Household drinking water burden
✓	Household wastewater burden
Benefit Amount	
\$0	Minimum
\$550	Maximum
Benefit Period	
	One Time
✓	Multiple

<sup>\*</sup>Grant recipients are required to determine a benefit level for households seeking assistance with their current water and wastewater bills. Benefit level determination is based on household income, size, and drinking water and wastewater burden.

### For more information about the Colorado Indian River Tribes LIHWAP, contact:

## Isabel De Leon

Executive Director

Colorado Indian River Tribes

Department of Health & Social Services, 12302 Kennedy Drive, Parker, AZ 85344

TEL: 928-669-6577 / FAX: 928-669-8881 E-Mail: isabel.deleon@CRIT-DHS.ORG

Website: www.crit-nsn.gov

