

Low Income Household Water Assistance Program

MODOC NATION LIHWAP PROFILE SUMMARY



The Modoc Nation Low Income Household Water Assistance Program (LIHWAP) is funded at \$10,000 in FY21. The Modoc Nation LIHWAP provides services to Modoc Nation Tribal members nationwide who meet income guidelines and are in need of restoring household water services, paying water/sewer bills in arrears, and having the rates charged reduced. The Modoc Nation reported 23 different Tribal member households who required assistance for shut offs or assistance for arrears for household water utilities. Within the Tribal service area, the average amount needed to restore services is \$513 and the average amount of arrears is \$364.

Program Operation

The Modoc Nation's LIHWAP, which began in December 2021, is managed and operated at the Tribal level. The Modoc Nation LIHWAP provides relief assistance to 3 priority groups:

- Households whose water or wastewater services have been disconnected
- Households facing the threat of disconnection of their water and wastewater services
- Households in need of rate reduction in current bills

FY21 LIHWAP FUNDING ALLOCATION



AMOUNT

TOTAL: \$10,000

- ARP: \$5,000
- CAA: \$5,000



OPERATIONAL PRIORITIES

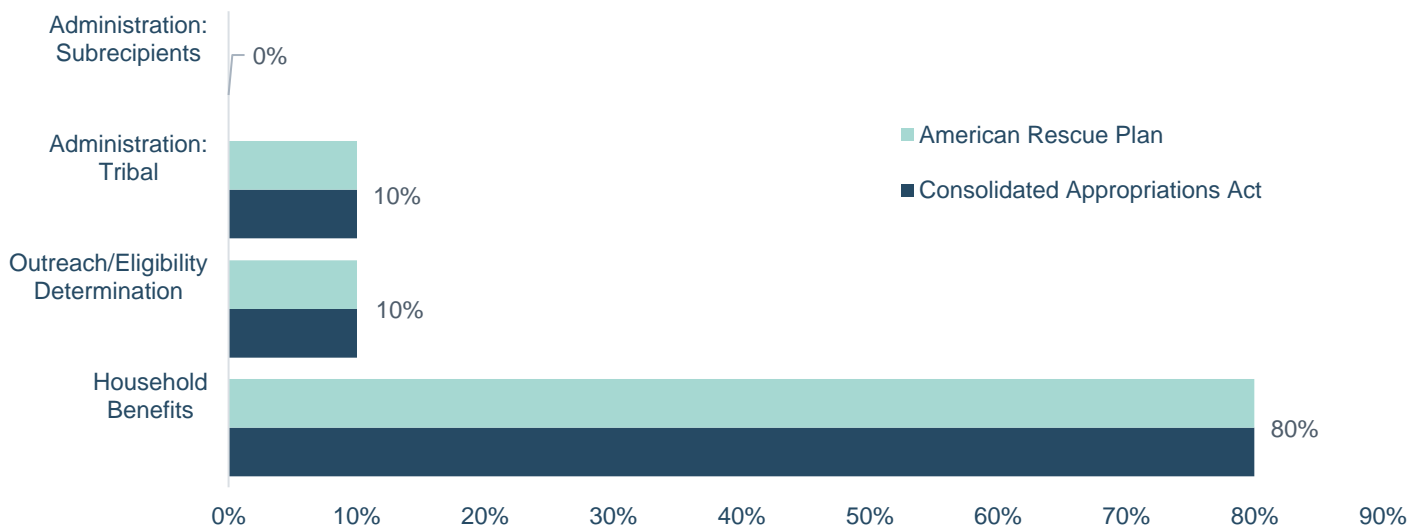
- Restoration of services
- Payment of arrearages
- Rate reductions



PROGRAM COORDINATION

- Joint application for multiple programs
- Intake referrals to/from other programs

Use of Funding by Funding Source



Benefits on Behalf of Households

Under the Modoc Nation's administration of the program, eligible households may receive up to \$1,000 in financial assistance to pay the account balance, past due arrears, or disconnection and reconnection fees. Program staff use applicants' income, household size, and drinking water and wastewater burdens to determine the benefit amount. In the case where the maximum benefit (\$1,000) exceeds the max amount benefit, a case-by-case review can occur for the household to receive additional financial support to restore service, that meets program priorities and ensures connection or prevention of disconnection for low-income households.

Priority Populations

Households that meet program eligibility criteria **and** fall in one of the following categories are prioritized and receive higher eligibility points.

- ✓ People with disabilities
- ✓ Families with young children
- ✓ Older Adult/Seniors (60+)
- ✓ Households with high water burden

Program Outreach Activities

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Publication of articles or public service announcements in local newspapers or broadcast media announcements.
- Mass mailing(s) to prior-year LIHEAP recipients or recipients of other government benefits.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.

Eligibility and Benefit Determination Criteria

Title	Item
Income Threshold	
	150% Federal Poverty Guideline
✓	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Eligibility	
✓	LIHEAP
✓	Means-tested Veterans Programs
✓	Supplemental Nutritional Assistance Program (SNAP)
✓	Supplemental Security Income (SSI)
✓	Temporary Assistance for Needy Families (TANF)
Eligible Households	
✓	Homeowners
✓	Renters
Benefit Level Determination*	
✓	Income
✓	Household size
✓	Household drinking water burden
✓	Household wastewater burden
Benefit Amount	
\$100	Minimum
\$1000	Maximum
Benefit Period	
✓	One Time
	Multiple

*Grant recipients are required to determine a benefit level for households seeking assistance with their current water and wastewater bills. Benefit level determination is based on household income, size, and drinking water and wastewater burden.

For more information about the Modoc Nation LIHWAP, contact:

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