

# Low Income Household Water Assistance Program

## PIT RIVER TRIBE LIHWAP PROFILE SUMMARY



The Pit River Tribe's Low Income Household Water Assistance Program (LIHWAP) is funded at \$10,000 in FY21. The Tribe utilizes LIHWAP grant funds to provide emergency assistance to enable low-income households to access water and wastewater services.

### Program Operation

The Pit River Tribe's LIHWAP, which began in March 2022, is managed and operated at Tribal level in coordination with other programs available to low-income households. The Pit River Tribe's LIHWAP provides relief assistance to all eligible Tribal members.

- Households with elder adults
- Households with small children
- Households that have received shut-off notices and are at-risk of service disconnection

Program staff conduct outreach activities, determine client eligibility, and process benefit payments to water service providers.

### FY21 LIHWAP FUNDING ALLOCATION



#### AMOUNT

**TOTAL: \$10,000**

- ARP: \$5,000
- CAA: \$5,000



#### OPERATIONAL PRIORITIES

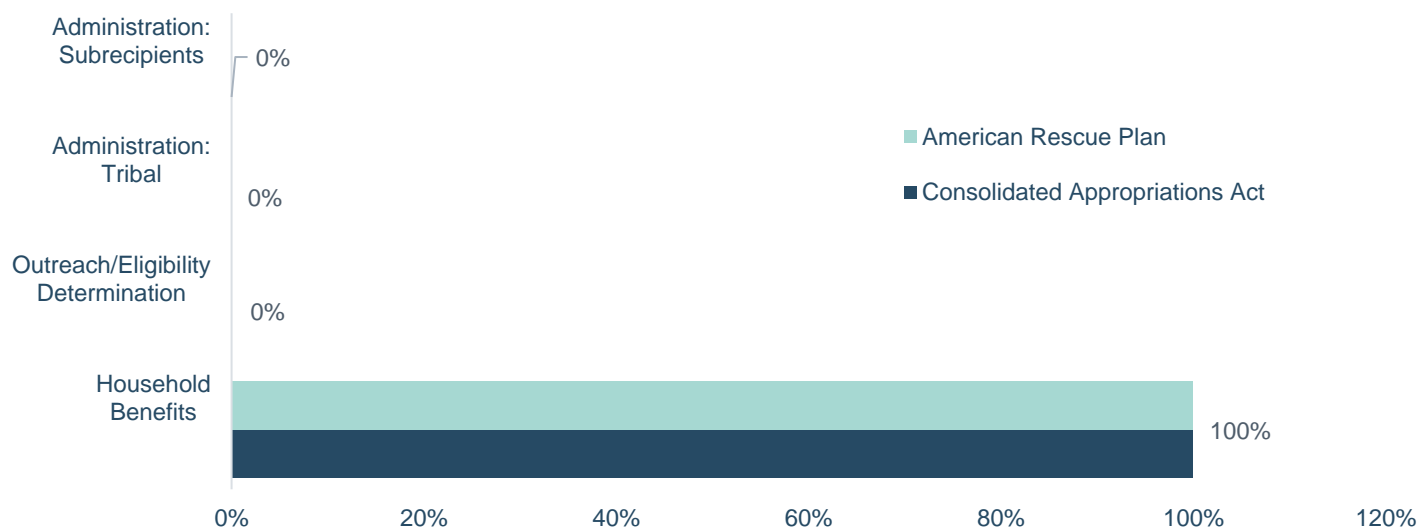
- Restoration of services
- Payment of arrearages
- Rate reductions



#### PROGRAM COORDINATION

- One application for multiple programs, i.e., SNAP, Medicaid, TANF, LIHEAP, and LIHWAP
- Intake referrals when customers apply for assistance for other programs that are offered through the Income Support Division
- One-stop intake centers through the Income Support Field offices located in all 33 counties within the state where customers can apply for benefits
- Coordination with organizations across the state (e.g., food banks statewide, non-profit agencies) that help customers apply for benefits

### Use of Funding by Funding Source



### Benefits on Behalf of Households

Under the Tribe's administration of the program, eligible households may receive \$100 in benefit assistance.

### Priority Populations

Households that meet program eligibility criteria **and** fall in one of the following categories receive priority assistance in the processing of their applications.

- ✓ People with disabilities
- ✓ Families with young children
- ✓ Older Adult/Seniors (60+)
- ✓ Households with high water burdens

### Program Outreach Activities

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Work directly with water utilities to identify potential recipients.
- Inclusion of inserts in water vendor billings to inform individuals of the availability of LIHWAP assistance.
- Automated phone campaigns and/or social media outreach.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.

## Eligibility and Benefit Determination Criteria

Title	Item
Income Threshold	
✓	150% Federal Poverty Guideline
	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Eligibility	
✓	LIHEAP
	Means-tested Veterans Programs
	Supplemental Nutritional Assistance Program (SNAP)
	Supplemental Security Income (SSI)
	Temporary Assistance for Needy Families (TANF)
Eligible Households	
✓	Homeowners
✓	Renters
Benefit Level Determination*	
N/A	Income
N/A	Household size
N/A	Household drinking water burden
N/A	Household wastewater burden
Benefit Amount	
\$100	Minimum
\$100	Maximum
Benefit Period	
✓	One Time
	Multiple

\* Due to limited funding, the Pit River Tribe opted to provide \$100 to each eligible household in order to serve as many households as possible. Therefore, an allowance was made to the tribe and Pit River Tribe is not using a benefit matrix to determine benefit levels because each household receives the same benefit amount.

### For more information about the Pit River Tribe LIHWAP, contact:

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