Low Income Household Water Assistance Program

REDDING RANCHERIA LIHWAP PROFILE SUMMARY



The Redding Rancheria Low Income Household Water Assistance Program (LIHWAP) is funded at \$10,000 in FY21. Due to the severe health and economic impacts and negative effects of the COVID 19 pandemic, their Native American communities with low income have been especially hard hit. Changes or loss of jobs, schools, child care, rent, utilities, water services, and more have been affected.

Program Operation

The Redding Rancheria's LIHWAP, which began in December 2021, is managed and operated by the Tribe's Community Services Department. The Redding Rancheria's LIHWAP provides relief assistance to **three priority groups** listed here in order of priority:

- Households whose water or wastewater services have been disconnected (first priority)
- Households facing the threat of disconnection of their water and wastewater services (second priority)
- Households in need of assistance with reducing rates charged on their current bill (third priority)

At LIHEAP intake, the needs of the individual or household client are assessed and matched with a list of available resources (through internal and external agencies) that may meet current and other needs of the client. If the intake worker assesses that an outside agency may be able to assist, all efforts to properly refer the household to that service, such as LIHWAP, are made.

FY21 LIHWAP FUNDING ALLOCATION



TOTAL: \$10,000• ARP: \$5,000

• CAA: \$5,000



OPERATIONAL PRIORITIES

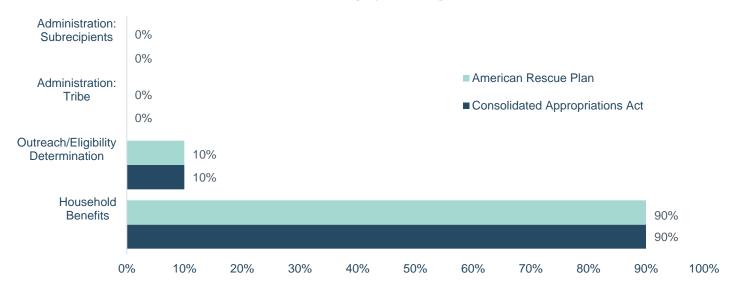
- Restoration of services
- Payment of arrearages
- Rate reductions



PROGRAM COORDINATION

- Joint application for LIHEAP
- Intake referrals to/from LIHEAP

Use of Funding by Funding Source



Benefits on Behalf of Households

Under Redding Rancheria's administration of the program, eligible households may receive up to \$800 in financial assistance to pay the account balance, past due arrears, or disconnection and reconnection fees. Agency staff use applicants' income and drinking water and wastewater burdens to determine the benefit amount.

Priority Populations

Households that meet program eligibility criteria, hold a Tribal ID, **and** fall in one of the following categories are prioritized and are given first priority.

- People with disabilities
- Families with young children
- Older Adult/Seniors (60+)
- Households with high water burdens

Program Outreach Activities

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.
- Outreach to the local Tribal Clinics, Tribal TANF, and Indian Education Centers.

Eligibility and Benefit Determination Criteria

Title	ltem
Income Threshold	
	150% Federal Poverty Guideline
✓	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Eligi	bility
✓	LIHEAP
	Supplemental Nutritional Assistance Program (SNAP)
	Supplemental Security Income (SSI)
	Temporary Assistance for Needy Families (TANF)
Eligible Househo	olds
✓	Homeowners
	Renters
Benefit Level Determination*	
✓	Income
	Household size
✓	Household drinking water burden
✓	Household wastewater burden
Benefit Amount	
\$20	Minimum
\$800	Maximum
Benefit Period	
	One Time
✓	Multiple

^{*}Grant recipients are required to determine a benefit level for households seeking assistance with their current water and wastewater bills. Benefit level determination is based on household income, size, and drinking water and wastewater burden.

For more information about Redding Rancheria's LIHWAP, contact:

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