

# Low Income Household Water Assistance Program

## SAN CARLOS APACHE TRIBE LIHWAP PROFILE SUMMARY



The San Carlos Apache Tribe's Low Income Household Water Assistance Program (LIHWAP) is funded at \$310,510 in FY21. The Tribe utilizes LIHWAP grant funds to provide emergency assistance to enable low-income households to access water and wastewater services.

### Program Operation

The San Carlos Apache Tribe's LIHWAP, which began in January 2022, is managed and operated by the Tribal Social Services Department in coordination with other programs available to low-income households. The San Carlos Apache Tribe's LIHWAP provides relief assistance to **three priority groups**:

- Households whose water and wastewater services have been disconnected due to nonpayment
- Households with arrearages to prevent disconnection of water services
- Households that need assistance paying their current water bill

Program staff conduct outreach activities, determine client eligibility, and process benefit payments to water service providers.

### FY21 LIHWAP FUNDING ALLOCATION



#### AMOUNT

**TOTAL: \$310,510**

- ARP: \$123,274
- CAA: \$187,236



#### OPERATIONAL PRIORITIES

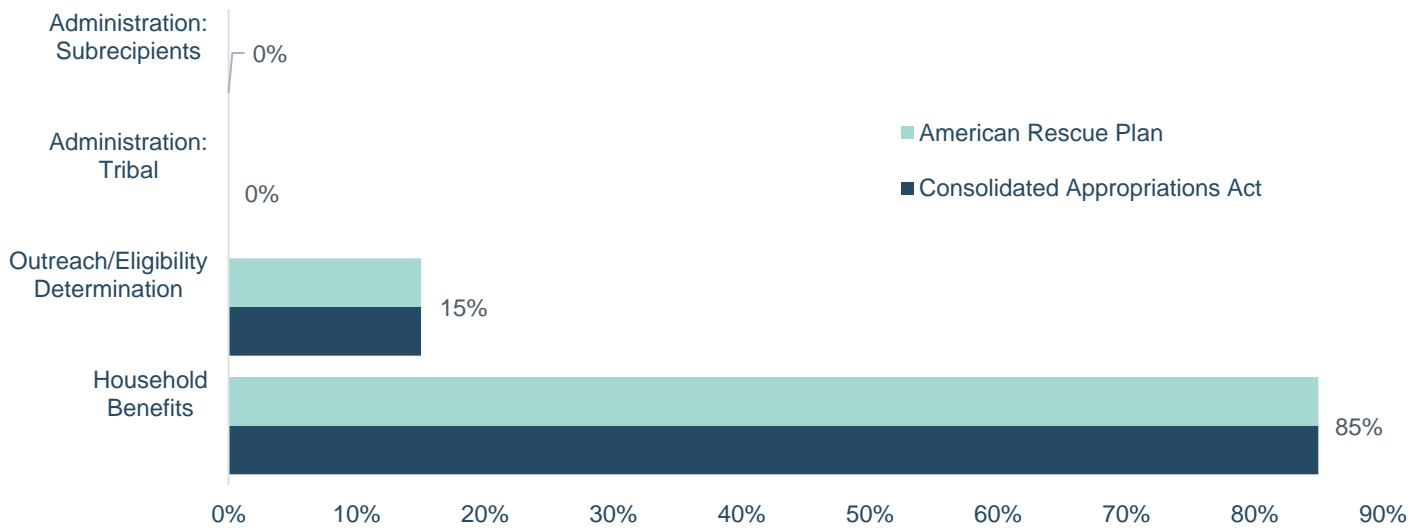
- Restoration of services
- Payment of arrearages
- Rate reductions



#### PROGRAM COORDINATION

- One application for LIHEAP and LIHWAP
- Coordination with Tribal TANF
- Collaboration with all 90 tribal programs under San Carlos Apache Tribe
- Information and application distribution via all committees where LIHWAP exists

### Use of Funding by Funding Source



### Benefits on Behalf of Households

Under the Social Services Department's administration of the program, eligible households may receive up to \$5,000 in benefit assistance. Household can apply for assistance each month, for up to seven months.

### Priority Populations

Households that meet program eligibility criteria **and** fall in one of the following categories receive priority assistance.

- ✓ People with disabilities
- ✓ Families with young children
- ✓ Older Adult/Seniors (60+)
- ✓ Households with high water burden

### Program Outreach Activities

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Publication of articles or public service announcements in local newspapers or broadcast media announcements.
- Work directly with water utilities to identify potential recipients.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.
- Announcements and information distribution via all committees where LIHWAP exists and Tribal radio.
- Advertising through social media and local newspaper Apache Messenger.

## Eligibility and Benefit Determination Criteria

Title	Item
Income Threshold	
✓	150% Federal Poverty Guideline
	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Eligibility	
✓	LIHEAP
✓	Means-tested Veterans Programs
✓	Supplemental Nutritional Assistance Program (SNAP)
✓	Supplemental Security Income (SSI)
✓	Temporary Assistance for Needy Families (TANF)
Eligible Households	
✓	Homeowners
✓	Renters
Benefit Level Determination*	
✓	Income
✓	Household size
	Household drinking water burden
✓	Household wastewater burden
Benefit Amount	
\$0	Minimum
\$5,000	Maximum
Benefit Period	
	One Time
✓	Multiple

\*Grant recipients are required to determine a benefit level for households seeking assistance with their current water and wastewater bills. Benefit level determination is based on household income, size, and drinking water and wastewater burden.

### For more information about the San Carlos Apache Tribe LIHWAP, contact:

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