

Low Income Household Water Assistance Program

TLINGIT-HAIDA REGIONAL HOUSING AUTHORITY LIHWAP PROFILE SUMMARY



The Tlingit-Haida Regional Housing Authority (THRHA) Low Income Household Water Assistance Program (LIHWAP) is funded at \$435,680 in FY21. Emergency vouchers are provided so that clients with arrearages can inform their water vendor of the amount that will be paid. Water vendors honor the award amount until they receive a check from THRHA in the mail.

Program Operation

Tlingit-Haida Regional Housing Authority's (THRHA) LIHWAP, which began in October 2021, is managed and operated at the tribal level. The THRHA LIHWAP provides relief assistance to **two priority groups**:

- Households whose water or wastewater services have been disconnected
- Households facing the threat of disconnection of their water and wastewater services

FY21 LIHWAP FUNDING ALLOCATION



AMOUNT

TOTAL: \$435,680

- ARP: \$173,239
- CAA: \$262,441



OPERATIONAL PRIORITIES

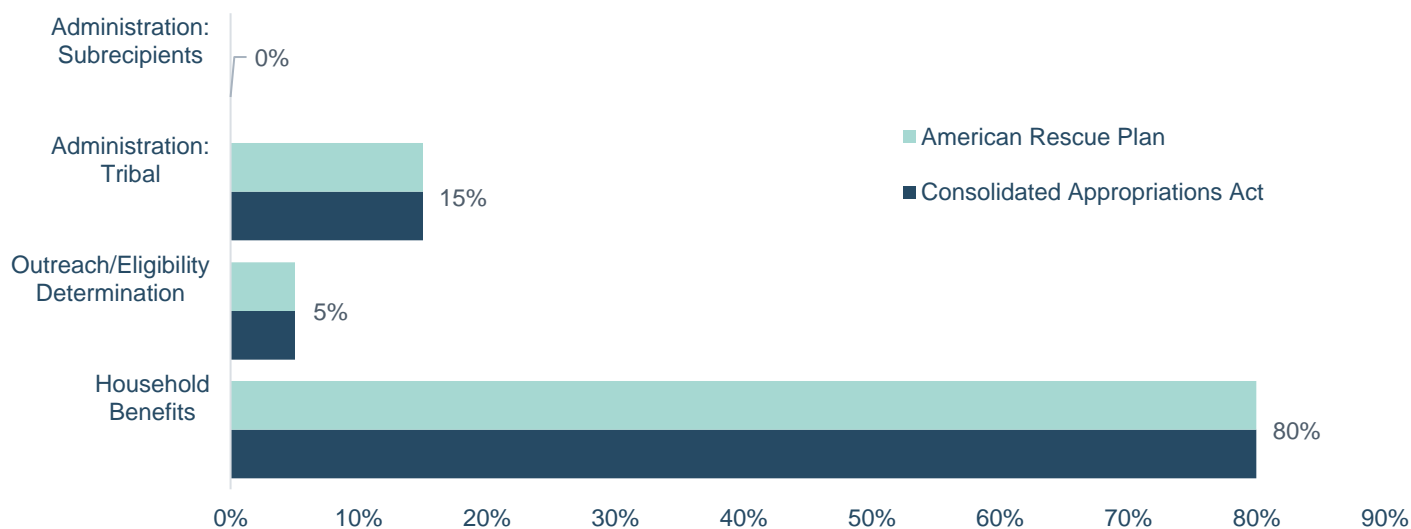
- Restoration of services
- Payment of arrearages



PROGRAM COORDINATION

- Joint application for multiple programs
- Intake referrals to/from other programs

Use of Funding by Funding Source



Benefits on Behalf of Households

Under the Tlingit-Haida Regional Housing Authority's administration of the program, eligible households may receive up to \$2,000 in financial assistance to pay the account balance, past due arrears, or disconnection and reconnection fees. Program staff use applicants' income and household size to determine the benefit amount.

Priority Populations

Households that meet program eligibility criteria **and** fall in one of the following categories are prioritized and have designated early application times.

- ✓ People with disabilities
- ✓ Families with young children
- ✓ Older Adult/Seniors (60+)
- ✓ Households with high water burden

Program Outreach Activities

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Publication of articles or public service announcements in local newspapers or broadcast media announcements.
- Work directly with water utilities to identify potential recipients.
- Inclusion of inserts in water vendor billings to inform individuals of the availability of LIHWAP assistance.
- Mass mailing(s) to prior-year LIHEAP recipients or recipients of other government benefits.
- Automated phone campaigns and/or social media outreach.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.
- Outreach to faith-based institutions, including those serving low-income people and people of color.

Eligibility and Benefit Determination Criteria

Title	Item
Income Threshold	
✓	150% Federal Poverty Guideline
	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Eligibility	
✓	LIHEAP
✓	Means-tested Veterans Programs
✓	Supplemental Nutritional Assistance Program (SNAP)
✓	Supplemental Security Income (SSI)
✓	Temporary Assistance for Needy Families (TANF)
Eligible Households	
✓	Homeowners
✓	Renters
Benefit Level Determination*	
✓	Income
✓	Household size
	Household drinking water burden
	Household wastewater burden
Benefit Amount	
\$0	Minimum
\$2000	Maximum
Benefit Period	
✓	One Time
	Multiple

*Grant recipients are required to determine a benefit level for households seeking assistance with their current water and wastewater bills. Benefit level determination is based on household income, size, and drinking water and wastewater burden.

For more information about the Tlingit-Haida Regional Housing Authority LIHWAP, contact:

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