# Low Income Household Water Assistance Program

WHITE MOUNTAIN APACHE TRIBE LIHWAP PROFILE SUMMARY



The White Moutain Apache Tribe's Low Income Household Water Assistance Program (LIHWAP) is funded at \$442,847 in FY21. The Tribe utilizes LIHWAP grant funds to provide emergency assistance to enable low-income households to access water and wastewater services.

## **Program Operation**

The White Mountain Apache Tribe's LIHWAP, which began in February 2022, is managed and operated at Tribal level in coordination with other programs available to low-income households. The White Mountain Apache Tribe's LIHWAP provides relief assistance to customer with existing arrearages to prevent the disconnection of water and wastewater services.

Program staff conduct outreach activities, determine client eligibility, and process benefit payments to water service providers.

#### **FY21 LIHWAP FUNDING ALLOCATION**



TOTAL: \$442,847

• ARP: \$175,881

• CAA: \$266,946

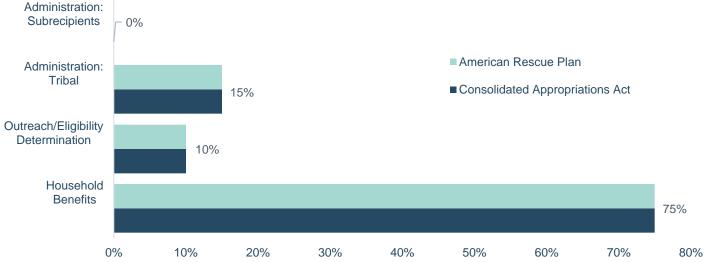


Payment of arrearages

# PROGRAM COORDINATION

 Joint coordination efforts for intake referrals to/from other programs including TANF, Social Security, Food Stamps, and Tribal Utility Authority.





#### Benefits on Behalf of Households

Under the Tribe's administration of the program, eligible households may receive up to \$250 in benefit assistance.

## **Priority Populations**

Households that meet program eligibility criteria and fall in one of the following categories receive priority assistance in the early processing of their applications and receive a higher benefit amount.

- People with disabilities
- Families with young children
- Older Adult/Seniors (60+)
- Households with high water burden

### **Program Outreach Activities**

- Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, Veterans Affairs, etc.
- Publication of articles or public service announcements in local newspapers or broadcast media announcements.
- Work directly with water utilities to identify potential recipients.
- Inclusion of inserts in water vendor billings to inform individuals of the availability of LIHWAP assistance.
- Mass mailing(s) to prior-year LIHEAP recipients or recipients of other government benefits.
- Multi-lingual announcements in languages spoken by low-income households within utility service area and/or notification in ethnic language news and broadcast media outlets.
- Inform low-income applicants of the availability of all types of LIHWAP assistance at application intake for other low-income programs.
- Outreach to faith-based institutions, including those serving low-income people and people of color.

## **Eligibility and Benefit Determination Criteria**

Title	Item
Income Thresho	old
✓	150% Federal Poverty Guideline
	60% State Median Income
	Hybrid Federal and State (based on household size)
Categorical Elig	gibility
✓	LIHEAP
✓	Means-tested Veterans Programs
✓	Supplemental Nutritional Assistance Program (SNAP)
✓	Supplemental Security Income (SSI)
✓	Temporary Assistance for Needy Families (TANF)
Eligible Househ	nolds
✓	Homeowners
<b>√</b>	Renters
Benefit Level D	etermination*
✓	Income
✓	Household size
✓	Household drinking water burden
✓	Household wastewater burden
Benefit Amount	
\$50	Minimum
\$250	Maximum
Benefit Period	
✓	One Time
	Multiple

<sup>\*</sup>Grant recipients are required to determine a benefit level for households seeking assistance with their current water and wastewater bills. Benefit level determination is based on household income, size, and drinking water and wastewater burden.

#### For more information about the White Mountain Apache LIHWAP, contact:

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