






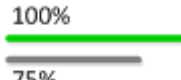




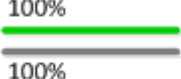



























**Dashboard-CSBG Federal Accountability Measures
 Summary (As of January 9, 2017)**
Legend

-  **Baseline Metric Established**
-  **Exceeded or On Target**
-  **Data Not Yet Available**
-  **Not On Target**

| | CSBG Federal Accountability Measure | Status | <u>Actual</u> vs <u>Target</u> Metric |
|---|--|--|---|
| State Plan Review and Acceptance | 1Fa-1: Reviewed and provided a response for “x” percent of State plans within 45 calendar days of receipt of the submitted State plan; |  | 100%  75% |
| | 1Fa-2: Accepted “x” percent of State plans within 60 calendar days of receipt of the submitted State plan; |  | 100%  75% |
| | 1Fa-3: Responded to “x” percent of State inquiries regarding a State plan within 10 calendar days. |  See Note 1 | |
| | 1Fb: Using data from a nationally administered survey of the States and other appropriate data, OCS made organizational adjustments, as appropriate, to improve performance regarding its grant management services. |  See Note 2 |  72 |
| Distrib. of Funds | 2Fa: “x” percent of States with accepted State plans received funding within 21 calendar days of OMB/Department of Health and Human Services (HHS) apportionment of funds. |  | 100%  100% |
| Grant Monitoring and Corrective Action | 3Fa-1: Sent “x” percent of draft State assessment reports to the appropriate State within 30 calendar days of the State assessment site visit; |  See Note 3 |  20 |
| | 3Fa-2: Sent “x” percent of final State assessment reports to the appropriate State within 30 calendar days from receipt of the State’s response to the draft report. |  See Note 3 |  20 |
| | 3Fb: OCS provided a response within 30 calendar days for “x” percent of corrective action plans submitted by the States. |  See Note 3 |  50 |
| | 3Fc: “x” percent of States met the agreed upon schedule to resolve corrective action plans required by OCS as a result of State assessments. |  See Note 3 |  50 |

| | CSBG Federal Accountability Measure | Status | Actual vs Target Metric |
|--|---|--|---|
| | 3Fd: Using data from a nationally administered survey of the States and other appropriate data, OCS made organizational adjustments, as appropriate, to improve its grant monitoring activities. |  See Note 2 |  55 |
| | 3Fe: Decrease in the number of States with repeat audit findings. |  See Note 5 | |
| Data Collection, Analysis, and Reporting | 4Fa: OCS reviewed and provided feedback on “x” percent of State annual reports (and any required quarterly or semi-annual reports) within 60 calendar days of receipt of the report. |  See Note 6 | |
| | 4Fb: Using data from a nationally administered survey of the States and other appropriate data, OCS made organizational adjustments, as appropriate, to improve the quality of feedback provided by OCS about the State reports. |  See Note 2 |  60 |
| Org Standards | 5F: “x” percent increase in the number of eligible entities that met 100% of the organizational standards. |  See Note 6 | |
| Training & Technical Assistance | 6Fa: OCS staff identified and provided effective training and technical assistance to grantees. |  See Note 2 |  63 |
| | 6Fb: Using data from a nationally administered survey of the States and feedback from other sources, OCS made organizational adjustments, as appropriate, to improve training and technical assistance provided by contractors and OCS staff. |  See Note 2 |  60 |
| Communications | 7Fa: OCS provided to its network partners timely and clear communications about program requirements and opportunities, performance of the network, and the results obtained for low-income families. |  See Note 2 |  69 |
| | 7Fb: Using data from a nationally administered survey of the states and other appropriate data, OCS made organizational adjustments, as appropriate, to improve its communications. |  See Note 2 |  69 |
| Grantee Satisfact. | 8F: By 20xx, OCS achieves an OVERALL SATISFACTION score of “x” (TBD). |  See Note 2 |  64 |

Notes:

1. The grantee directs State Plan-related inquiries to the designated Federal point of contact via e-mail and/or phone. OCS is in the process of determining a system to efficiently track the response time to support this measure. When this system is in place, data will be made available to measure the time in which State plan-related inquiries are addressed.
2. The ACSI surveys occur every two years. As of January 9, 2017, the ACSI survey for 2017 has not yet been completed, and as a result, data is not yet available to measure progress.
3. As of January 9, 2017, OCS is in the process of finalizing its selection of States for the 2017 assessment period, and as a result, data is not yet available to measure progress.
4. The decrease in the number of States with repeat audit findings is dependent on some factors outside OCS's influence (e.g., timing of single audit submissions, State policies/systems, and State resources). This measure will support OCS's efforts to identify areas of training and technical assistance, however given external factors outside OCS's influence, setting a target to achieve is not feasible at this time.
5. The Federal Audit Clearinghouse updated its data collection form to collect repeat finding information. This data will be collected for single audits completed after December 26, 2014. OCS estimates that this data will be present in the 2016 audits. This data will be available in March 2017 for States with fiscal years ending in June.
6. OCS is in the process of replacing the CSBG Information Survey (CSBG-IS), which is the Microsoft Access database system developed by the National Association for State Community Services Programs (NASCSPP), with the new Annual Report (OLDC). In March 2017, Module 1 of the new Annual Report will be available and used by the States in reporting FY16 data. When this system is in place, data will be made available to measure the Data Collection, Analysis, and Reporting area. Until Modules 2 through 4 become available (estimated March 2018), the data for this measure will only reflect Module 1.