

CSBG Federal Accountability Measures Dashboard Summary as of March 31, 2018

Legend

Baseline Metric Established

Score Direction Increased

No change in Score

Data Not Yet Available

Score Decreased

CSBG Federal Accountability Measures, Score Direction, Status, Actual versus Target Metric

State Plan Review and Acceptance

1Fa-1: Reviewed and provided a response for “x” percent of state plans within 45 calendar days of receipt of the submitted State plan. Score increased and target met. Actual metric is 100% and target metric is 90%.

1Fa-2: Accepted “x” percent of State plans within 60 calendar days of receipt of the submitted State plan. Score increased and target met. Actual metric is 92% and target metric is 85%.

1Fa-3: Responded to “x” percent of State inquiries regarding a State plan within 10 calendar days. Data not yet available for score direction, status and actual versus target metrics, see note 1.

1Fb: Using data from a nationally administered survey of the States and other appropriate data, OCS made organizational adjustments, as appropriate, to improve performance regarding its grant management services. Score decreased and target not met. Actual metric is 66 and target metric is 72.

Distribution of Funds

2Fa: “x” percent of States with accepted State plans received funding within 21 calendar days of OMB/Department of Health and Human Services (HHS) apportionment of funds. Score increased and target met. Actual metric is 100% and target metric is 100%.

Grant Monitoring

3Fa-1: Sent “x” percent of draft State assessment reports to the appropriate State within 30 calendar days of the State assessment site visit. Score increased and target not met. Actual metric is 16.6% and target metric is 20%.

3Fa-2: Sent “x” percent of final State assessment reports to the appropriate State within 30 calendar days from receipt of the State’s response to the draft report. Score increased. See note 2 for target status. Actual metric is 16.6% and target metric is 20%.

3Fb: OCS provided a response within 30 calendar days for “x” percent of corrective action plans submitted by the States. Data not yet available for score direction, status and actual versus target metrics, see note 3.

3Fc: “x” percent of States met the agreed upon schedule to resolve corrective action plans required by OCS as a result of State assessments. Data not yet available for score direction, status and actual versus target metrics, see note 3.

3Fd: Using data from a nationally administered survey of the States and other appropriate data, OCS made organizational adjustments, as appropriate, to improve its grant monitoring activities. Score increased and target met. Actual metric is 62 target metric is 55.

3Fe: Decrease in the number of States with repeat audit findings. Baseline data is currently being established, see note 4.

Data Collection, Analysis, and Reporting

4Fa: OCS reviewed and provided feedback on “x” percent of State annual reports (and any required quarterly or semi-annual reports) within 60 calendar days of receipt of the report. Baseline data is currently being established, see note 5.

4Fb: Using data from a nationally administered survey of the States and other appropriate data, OCS made organizational adjustments, as appropriate, to improve the quality of feedback provided by OCS about the State reports. No change in score direction and target not met. Actual metric is 55 target metric is 60.

Organizational Standards

5F: “x” percent increase in the number of eligible entities that met 100% of the organizational standards. Baseline data is currently being established, see note 5.

Training & Technical Assistance

6Fa: OCS staff identified and provided effective training and technical assistance to grantees. No change in score increased and target not met. Actual metric is 58 target metric is 63.

6Fb: Using data from a nationally administered survey of the States and feedback from other sources, OCS made organizational adjustments, as appropriate, to improve training and technical assistance provided by contractors and OCS staff. Score increased and target met. Actual metric is 60 target metric is 60.

Communications

7Fa: OCS provided to its network partners timely and clear communications about program requirements and opportunities, performance of the network, and the results obtained for low-income families. Score decreased and target not met. Actual metric is 64 target metric is 69.

7Fb: Using data from a nationally administered survey of the states and other appropriate data, OCS made organizational adjustments, as appropriate, to improve its communications. Score decreased and target not met. Actual metric is 63 target metric is 69.

Grantee Satisfaction

8F: By 20xx, OCS achieves an OVERALL SATISFACTION score of “x” (TBD). Score increased and target not met. Actual metric is 62 target metric is 64.

Notes:

1. The grantee directs State Plan-related inquiries to the designated Federal point of contact via e-mail and/or phone. OCS has developed a system to measure the time in which State plan-related inquiries are addressed. Data will be made available for State plan inquiries for FY19.
2. OCS disseminates final state assessments following the receipt of the State’s response to the draft report. As of March 31, 2018, OCS is currently awaiting the States response to draft reports from one out of six States assessed in FY17.
3. As of March 31, 2018, OCS has not required a corrective action plan from any state assessed in FY17, as a result, data is not available to measure progress.
4. The Federal Audit Clearinghouse updated its data collection form to collect repeat finding information. This data will be collected for single audits completed after December 26, 2015 and reflects baseline data. OCS estimates that FY2017 data will be present in the 2018 audits.
5. In March 2017, State CSBG Offices began submission of the CSBG Annual Report in the On-line Data Collection system. As such, this actual metrics represents the baseline data collected.