



ADMINISTRATION FOR
CHILDREN & FAMILIES

Office of Community Services | 330 C Street, S.W., Washington, DC 20201
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Low Income Household Water Assistance Program

Dear Colleague Letter

DCL#: LIHWAP-DCL-2022-05

DATE: January 7, 2022

TO: Low-Income Household Water Assistance Program (LIHWAP) Grant Recipients

SUBJECT: LIHWAP Training and Technical Assistance Resources and Videos

ATTACHMENT(S):

- 1: [December 7 Data Report Webinar PowerPoint Slides](#)
- 2: [LIHWAP Intake and Eligibility PowerPoint Slides](#)
- 3: [LIHWAP Intake Benefits Determination PowerPoint Slides](#)

Dear Colleagues,

The purpose of this message is to share newly available [training and technical assistance resources](#) with Low Income Household Water Assistance Program (LIHWAP) grant recipients. The following training resources are now available to support LIHWAP implementation.

LIHWAP Data Collection and Reporting

On December 7, 2021, from 2:30-4:00 pm ET, the Office of Community Services held the **LIHWAP Data Report Webinar**. The prerecorded portion for the session is now available on the [Training Resources](#) page of the LIHWAP website.

Presentation materials can also be found at the [Training Resources](#) page on the LIHWAP website.

The live question and answer materials will be made available at a later date.

LIHWAP Intake and Eligibility Determination

The [Intake and Eligibility Determination resource](#) is the first in a series of planned recorded trainings that will comprise the LIHWAP Implementation Toolkit. This module focuses on intake and eligibility best practices. The materials can be found on the [LIHWAP website](#).

LIHWAP Benefit Determination

The [LIHWAP Benefits Determination resource](#) is an additional recording that will be included in the LIHWAP Implementation toolkit. This resource covers procedures and best practices for determining benefit amounts for LIHWAP applicants. The materials can be found on the [LIHWAP website](#).

OCS plans to release training resources as part of the LIHWAP Implementation Toolkit on a regular basis. Please let your program specialist know if there are any topics you would like to see covered in future trainings in order to support successful LIHWAP implementation.

Thank you for your attention to these matters. OCS looks forward to continuing to provide high-quality services to OCS grantees.

/s/

Lauren Christopher
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