

Notification of Another State's Involvement in Your Child Support Case

We understand that there are many things about child support that are complex and at times you may not always understand what is happening with your case. We are here to help you.

The [Agency Name] believes that children need both financial and family support to grow and thrive. Our dedicated staff are committed to helping you support your child(ren). This letter contains information about what to expect next on your case as well as case information and how to contact us. We have learned that the other parent in your case lives in another state. While this requires additional steps in order to provide the services you are requesting, the good news is that our office works with child support offices in every state to coordinate services. This means that the other state's child support agency will help us try to get the monetary support you deserve.

This type of state--to--state case is the best way to get an order entered or to enforce an existing support order. Because this involves working with the other state, however, there may be some extra time needed before an order is entered or payments start coming in.

Please be aware that if an order for paternity or support needs to be established, or if the support order needs to be changed, you may have to complete additional forms or answer several questions before we can send your case to the other state. Providing complete answers to those questions will help the other state work your case more quickly. If you already have a child support order, the other state will work to enforce that order for you.

Even though another state is involved, our office will continue to work your case by checking on the progress of your case with the other state and answering your questions. We are here for you! If you have any questions, please contact us at [call center or office number] or through our online portal [add link to website].