

Operations, Maintenance, and Enhancements for OCSS Systems

OCSS Software Change

Release 24-03 – Minor

July 2024

Release Schedule and Manifest

Version 1.0

Administration for Children and Families
Office of Child Support Services
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Executive Summary

We are planning a minor release for the federal systems. This document describes the schedule and content of Release 24-03.

The enhancements are listed in the following table.

List of Enhancements	
Title	Proposed Implementation
ICR Portal Application	June 2024
IRG Updates to the FRC and FTC Groups	July 2024

System	Interstate Case Reconciliation (ICR)
Title	ICR Portal Application
Reason	This enhancement is necessary to replace the manual process to create customized Excel workbooks of ICR response file data and emailing them to states to use during case reconciliation. It will also remove the risk of accidental disclosure of personally identifiable information and the need to use passwords to access records.
Changes	We are adding a new ICR Portal application to allow states to have access to their ICR-24 reconciliation data. Case search, adding notes to cases, and other capabilities are also available in this new application to support states' efforts to reconcile cases. States will need to assign the State ICR Edit or State ICR View role to users who will be accessing the ICR Portal application.
Impact	States will not need to change their systems.
Point of Contact	Portal Help Desk CSPortal@acf.hhs.gov
Release Date	June 2024

System	Intergovernmental Reference Guide (IRG)
Title	IRG Updates to the FRC and FTC Groups
Reason	In support of the Hague Convention, this enhancement is necessary to allow Canadian provinces to be identified as Foreign Reciprocating Countries (FRC) or Foreign Treaty Countries (FTC).
Change	<p>We are enhancing the IRG to include 124 – Canada as an option in the FRC and FTC menus. British Columbia, Manitoba, and Ontario will be the first provinces to be removed from the FRC Canada group and added to the FTC Canada group.</p> <p>Canada is currently listed in the FRC group with the associated contacts for each Canadian province and territory. The IRG allows the administrator to choose FRC or FTC or both for Canada. This change will allow users to view or update separate contacts for countries that are both an FRC and an FTC for case management or payments.</p>
Impact	States will not need to change their systems.
Point of Contact	Portal Help Desk CSPortal@acf.hhs.gov
Release Date	July 2024