



Electronic National Medical Support Notice (e-NMSN) Overview

The e-NMSN process is a cost-effective and efficient way for you to process medical support orders and reduce manual paper processing!

Employers, third-party processors, unions, and plan administrators can reap the benefits of using the e-NMSN process on OCSS's centralized hub.

- Receive and respond to registered child support agencies
- Increase accuracy and reliability of data
- Save time and money

Highlights

- NOTE: There's no cost to use the e-NMSN process!
- This is not an email service, and there is no option for emailing e-NMSNs to your organization.
- You'll continue to get a paper NMSN when a child support agency either hasn't implemented the e-NMSN process or cannot issue an e-NMSN for a specific case.

Option 1 – No Programming

How it works:

- OCSS sends e-NMSNs in an image-ready, fillable PDF (portable document format) copy of Parts A and B.
- It requires minimal effort from your IT department to configure a server and directories.
- You can send attachments such as plan option summaries in Word or PDF format.

Option 2 – System-to-System

How it works:

- OCSS sends e-NMSNs in your choice of a flat file or XML format.
- OCSS can send a PDF copy of the e-NMSN along with your file format selection.
- Your system generates and returns Part A – and, when appropriate, Part B – in your selected format.



e-NMSN