

RELEASE 13-02 – SPECIFICATION CALLS

September 17 and 19, 2013

Electronic Document Exchange

1. **Question:** On the Query FCR page, what type of information appears in the ‘Verify Type’ column?

Answer: If requesting information on your own state’s cases, EDE displays participants with unverified and verified SSNs.

If requesting information on other states’ cases, you will only see participants with verified SSNs.

The Verify Type column displays a ‘V’ for verified or a ‘U’ for unverified.

2. **Question:** Is the Query FCR page with the verified and unverified information available in QUICK?

Answer: This information is available in the EDE and the FCR Query applications. We will consider adding this feature to QUICK as a future enhancement.

3. **Question:** Can we still participate in EDE without a statewide imaging system?

Answer: Yes, individual counties can participate in EDE even if the entire state is not able to do so. You must have access to a local imaging system or the ability to scan documents in order to send documents using EDE.

4. **Question:** If a county FIPS code of a responding state is incorrect coming from the FCR, can the requesting state correct it?

Answer: Yes, you can change the county FIPS code by going to the ‘Respond to Request’ function and click the Case ID link in the ‘Responding State Case ID’ column and enter the correct county FIPS code.

5. **Question:** Can you assign all the EDE requests to yourself or another worker?

Answer: You can only assign requests to yourself, but you can assign all requests to yourself with a single click.

6. **Question:** Can a state send multiple documents in response to a request for a single document type via EDE?

Answer: Yes. You can put one or more documents in a zip file and send it as one package in response to a request. The other option is to attach one document in response to the request and then send the remaining documents through the unsolicited process.

QUICK

1. **Question:** Will detailed information be given in the broadcast messages?

Answer: We will include detailed information on the Broadcast page, specifying the date, time, and time zone.