

OCSE O&M and Continuous Improvements

OCSE Software Changes

Release 18-01 – Minor

January 19, 2018

Release Schedule and Manifest

Version 1.0

December 20, 2017

Administration for Children and Families
Office of Child Support Enforcement
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Washington, DC 20201

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TABLE OF CONTENTS

Executive Summary	ii
Add Text Box to the EDE Cannot Provide Document Page (OCSE Ref. # CLI-6550)	1
Enhance Broadcast Message Functionality to Allow Multiple Broadcasts and Application-Level Broadcasts (OCSE Ref. # CSP-6549).....	2
Automatic Delivery of the Child Support Portal Audit Logs (OCSE Ref. # CSP-6567)	3
Add Logout Button to the Child Support Portal Webpages (OCSE Ref. # CSP-6569)	4

EXECUTIVE SUMMARY

We are planning a minor release for the Federal Parent Locator Service (FPLS) and other federal systems. This document describes the schedule and content of Release 18-01.

Note: The official implementation date for Release 18-01 is January 19, 2018. However, the Office of Child Support Enforcement (OCSE) will implement release changes at other times. You can view the other dates on each page that describes the change.

The Release Schedule focuses on four main events:

- Notification of the release contents
- Release of the detailed specifications
- Review and discussion of enhancements at the monthly state conference calls
- Implementation of the software changes

Release 18-01 changes will enhance the Child Support Portal.

We will discuss Manifest topics in the Division of Federal Systems December integrated conference call, and the Specifications in the January conference call.

LIST OF ENHANCEMENTS	
Title	Proposed Implementation
Add Text Box to the EDE Cannot Provide Document Page (OCSE Ref. # CLI-6550)	January 2018
Enhance Broadcast Message Functionality to Allow Multiple Broadcasts and Application-Level Broadcasts (OCSE Ref. # CSP-6549)	January 2018
Automatic Delivery of the Child Support Portal Audit Logs (OCSE Ref. # CSP-6567)	January 2018/ March 2018 (States)
Add Logout Button to the Child Support Portal Webpages (OCSE Ref. # CSP-6569)	January 2018

System	CHILD SUPPORT PORTAL
Title	Add Text Box to the EDE Cannot Provide Document Page (OCSE Ref. # CLI-6550)
Proposed Changes	We are enhancing the Electronic Document Exchange (EDE) Cannot Provide Document webpage to include a text box for additional information in the Respond to Requests section. The text box (with 250 characters limit) will allow users to enter additional details when they cannot send a requested document.
Impact	States will not need to change their systems to take advantage of this enhancement.
Business Requirements or Benefit	This enhancement will allow states to include additional information when the responder cannot provide a requested document.
Reason	This enhancement is in response to states' requests to be able to include additional information when responding to a request for a document they cannot provide.
Point of Contact	Courtney Garnand Courtney.Garnand@acf.hhs.gov
Targeted Release Date	January 2018

System	CHILD SUPPORT PORTAL
Title	Enhance Broadcast Message Functionality to Allow Multiple Broadcasts and Application-Level Broadcasts (OCSE Ref. # CSP-6549)
Proposed Changes	This change will allow the Portal to display multiple active broadcast messages at both the Portal and application levels.
Impact	States will not need to change their systems to take advantage of this enhancement.
Business Requirements or Benefit	This enhancement will allow states to view more than one active broadcast message, and view broadcasts specific to a single application.
Reason	This enhancement is so states can receive multiple broadcast messages related to the system or application they are using, such as for downtimes or system unavailability.
Point of Contact	Portal Help Desk csportal@acf.hhs.gov
Targeted Release Date	January 2018

System	CHILD SUPPORT PORTAL
Title	Automatic Delivery of the Child Support Portal Audit Logs (OCSE Ref. # CSP-6567)
Proposed Changes	This enhancement will allow OCSE to send Portal and QUICK audit files to states. The current secure file transfer protocol (SFTP) and email processes send Portal and QUICK audit files only to states that opt to receive the files.
Impact	States that do not currently receive the audit files will work with OCSE technical staff to set up a process no later than March 31, 2018, to receive the files.
Business Requirements or Benefit	This enhancement will allow states' management to view audit information for their state users who access the Portal and QUICK applications.
Reason	This enhancement is in support of expanded audit requirements, including users' access to federal tax information.
Point of Contact	Portal Help Desk csportal@acf.hhs.gov
Targeted Release Date	January 2018/March 2018 (States)

System	CHILD SUPPORT PORTAL
Title	Add Logout Button to the Child Support Portal Webpages (OCSE Ref. # CSP-6569)
Proposed Changes	We are enhancing the Portal application to give OCSE and states additional audit information. A 'Logout' button will replace the existing 'Close' button on the Portal. For audit purposes, we will capture logout events when users click the 'Logout' button.
Impact	States will not need to change their systems to take advantage of this enhancement. State users will need to click 'Logout' to exit the Portal.
Business Requirements or Benefit	This enhancement will help correlate state user login and logout events contained in Portal audit logs.
Reason	This enhancement is so that states have enhanced audit requirements to better track user logouts.
Point of Contact	Portal Help Desk csportal@acf.hhs.gov
Targeted Release Date	January 2018