

OCSE O&M and Continuous Improvements

OCSE Software Change

Release 19-02 – Minor

May 17, 2019

Release Schedule and Manifest

Version 1.0

March 14, 2019

Administration for Children and Families
Office of Child Support Enforcement
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Executive Summary

We are planning a minor release for the Federal Parent Locator Service (FPLS) and other federal systems. This document describes the schedule and content of Release 19-02.

Note: The official implementation date for Release 19-02 is May 17, 2019. However, the Office of Child Support Enforcement (OCSE) will implement release changes at other times. You can view the other dates on each page that describes the change.

The Release Schedule focuses on four main events:

- Notification of the release contents
- Release of the detailed specifications
- Review and discussion of enhancements at the monthly Division of Federal Systems (DFS) and state conference calls
- Implementation of the software changes

Release 19-02 changes will enhance the Child Support Portal (Portal).

We will discuss the Specifications during the April conference call.

List of Enhancements	
Title	Proposed Implementation
Establish a Basic Profile for State Portal Users (OCSE Ref. # CSP-6871)	May 2019
Add SSN and Case ID to QUICK FCR Audit Log_(OCSE Ref. # CLI-7207)	June 2019

System	Child Support Portal – Portal Authentication
Title	Establish a Basic Profile for State Portal Users (OCSE Ref. # CSP-6871)
Proposed Changes	We will enhance the Portal to capture the name, email address, and, at user option, the phone number for state users accessing the Portal.
Impact	<ul style="list-style-type: none"> • States will not need to change their systems. • After implementation, each state user will be prompted to complete their user profile the first time they log on to gain access to the Portal.
Business Requirements or Benefit	<p>This enhancement will offer the following benefits:</p> <ul style="list-style-type: none"> • Increase Portal security by uniquely identifying users with a name and an email address. • The information will help OCSE to improve the user’s Portal experience through automation of email communications, system-related notifications, and real-time audit capabilities for state Portal administrators.
Reason	This enhancement will improve the Portal’s security and access controls.
Point of Contact	Portal Help Desk csportal@acf.hhs.gov
Targeted Release Date	May 2019

System	Query Interstate Cases for Kids
Title	Add SSN and Case ID to QUICK FCR Audit Log (OCSE Ref. # CLI-7207)
Proposed Changes	We will enhance the Query Interstate Case for Kids (QUICK) Federal Case Registry (FCR) Audit log to include queried Social Security numbers (SSNs), displayed case IDs, and the state codes from the FCR.
Impact	This enhancement will have the following impact on states: <ul style="list-style-type: none"> • States may need to change their system to accept the QUICK FCR Audit log in the new format that includes SSNs and multiple case IDs.
Business Requirements or Benefit	This enhancement will offer the following benefit: <ul style="list-style-type: none"> • States will have additional information – queried SSNs and displayed state code and case IDs – included in the QUICK FCR Audit log files.
Reason	This enhancement is in response to requests from state users.
Point of Contact	Portal Help Desk csportal@acf.hhs.gov
Targeted Release Date	June 2019