

## INSURANCE MATCH WORKGROUP CONFERENCE CALL

### MEETING MINUTES

**DATE:** July 11, 2006  
**LOCATION:** OCSE, Dawson Room  
**TIME:** 1:30 PM – 2:45 PM

#### **OCSE:**

<input checked="" type="checkbox"/> Nix, Roy	<input checked="" type="checkbox"/> Deimeke, Linda	<input checked="" type="checkbox"/> Keely, Linda
<input checked="" type="checkbox"/> Grigsby, Sherri	<input checked="" type="checkbox"/> Kenher, Chuck	<input type="checkbox"/> Higgs, Renee
<input checked="" type="checkbox"/> Young, Sue	<input checked="" type="checkbox"/> O'Conner, Joan	<input checked="" type="checkbox"/> Hale, Scott
<input checked="" type="checkbox"/> Marsolais, Matt		

#### **WORKGROUP:**

##### State Representation:

<input type="checkbox"/> O'Neill, Dolores (MA)	<input checked="" type="checkbox"/> Santilli, Sharon (RI)	<input checked="" type="checkbox"/> Budnik, Jan (NJ)
<input type="checkbox"/> Clayman, Amy (MA)	<input type="checkbox"/> Bermudez, Rick (CA)	<input type="checkbox"/> Sheaffer, Tom (PA)
<input checked="" type="checkbox"/> Knowles, Larry (NY)	<input type="checkbox"/> Bailey, Rebecca (VA)	<input type="checkbox"/> Passaro, Athony (NJ)
<input checked="" type="checkbox"/> Simmerson, Diane (PA)	<input checked="" type="checkbox"/> Duncan, Melanie (AL)	<input checked="" type="checkbox"/> Odom, Vickie (NC)
<input checked="" type="checkbox"/> Cooper, Sarah (OH)	<input checked="" type="checkbox"/> Langhorst, Joyce (NM)	<input type="checkbox"/> Farley, Bob (RI)
<input type="checkbox"/> Trammell, Annette (AR)	<input checked="" type="checkbox"/> Taylor, Doris (IA)	<input checked="" type="checkbox"/> Brown, Paula (CO)
<input type="checkbox"/> Takeuchi, Jadine (CA)	<input checked="" type="checkbox"/> Whitehead, Dabretta (AR)	<input checked="" type="checkbox"/> Roland, Marty (PA)
<input checked="" type="checkbox"/> Donnelly, Charles (WA)	<input type="checkbox"/> Anderson, LeAnn (CO)	<input checked="" type="checkbox"/> French, George (Rep. for RI)

##### Insurance Representation/ISO/SSA/Other:

<input checked="" type="checkbox"/> Bachman, Janet (AIA)	<input checked="" type="checkbox"/> Currie, Carrie (State Farm)
<input checked="" type="checkbox"/> Pickard, Jennifer (CMI)	<input checked="" type="checkbox"/> Maddox, Paraskevi (Vivi) (SSA)
<input checked="" type="checkbox"/> Giknis, John (ISO)	<input checked="" type="checkbox"/> Lavie, Ann (ISO)
<input checked="" type="checkbox"/> Aiger, John (PCIAA)	<input checked="" type="checkbox"/> Griffin, Don (PCIAA)
<input checked="" type="checkbox"/> Eager, John (PCIAA)	<input checked="" type="checkbox"/> Baldini, Don (Lib. Mutual)
<input checked="" type="checkbox"/> Casey, Bill (Amica)	<input type="checkbox"/> Nangle, Steve (Nationwide)

#### **Decisions/Discussion**

1. Roll Call/welcome/introduction of Workgroup members.
2. Linda Keely presented an overview on the history of the Child Support Program, covering all of the systems that are managed by the Federal Parent Locator Service (FPLS). It was made clear that the Insurance Match initiative will be one of the many tools that states already use to collect unpaid child support.

3. John Giknis presented the history and current process of the Insurance Service Office (ISO) match with the Child Support Lien Network (CSLN).
4. Sherri Grigsby reviewed the legislation that pertains to the Insurance Match, and made the Workgroup aware that OCSE is still in the “what” phase of the initiative (gathering requirements, and looking at specific options for match).
5. The following items were discussed regarding the centralized data match:
  - a. **Misuse of data** – OCSE will prepare a draft agreement containing language that addresses non-liability of insurers in the event a child support enforcement representative misuses insurance data.
  - b. **Uniformity** – Insurers would be more apt to participate if there is a standardized, uniform approach and process which would reduce the impact on, and cost to, insurers.
  - c. **Defined Requirements** – It is crucial to develop clearly-defined business and data requirements (e.g., definition of which types of claims would be matched against, and what data elements would be used in the match). Insurers noted the importance of limiting the required data elements for the centralized insurance match to data that they currently collect, thereby minimizing the impact on insurers who participate in the match.
  - d. **Use of SSNs** – The collection and use of Social Security numbers for property/casualty claims is not required; with the exception of workers’ compensation claims. It was also noted that in the future employers will not use SSNs as they do today.
  - e. **Insurance Industry Outreach** – Insurance industry associations will assist OCSE to inform insurers about the new legislation that concerns the centralized insurance data match. Insurance industry representatives noted the importance of designing a system and process that would appeal to insurers (e.g., low resource impact, ease of use, efficient).
  - f. **Claim vs. Benefit** – Insurers noted no difference between the two terms and noted, for purpose of the Insurance Match, that both terms relate to individuals that are seeking settlement.

### Action Items

1. Send statutory and regulatory sites regarding access to child support data to the Workgroup.
2. Send the State of New York’s insurance match and intercept process flow/diagram to insurers.