



PROMISING PRACTICE

Partnerships

Health Workforce for the Future (HWF) Project at
Workforce Development Council of Seattle-King County
Seattle, WA

There is no straight line to success.



A unique team-staffing model guides HPOG participants along career pathways in King County, Washington.

Health Workforce for the Future (HWF) Project serves the diverse population of Seattle and surrounding King County. HWF helps program participants maneuver complex healthcare career pathways. Support services ensure that every participant excels, but every person has different needs. HWF uses a team of Navigators to provide that support. The design of the program evolved with this in mind.

Movement along a healthcare career pathway is rarely linear. Ever-changing market demands and participant needs require program staff with a broad set of skills, experience, and knowledge. The Navigator approach allows HWF to leverage individual strengths and assemble a diverse team that collectively possesses the range of expertise required to support HWF customers. Working as a team help participants develop new skills and knowledge through peer learning.

The success of the Navigator team approach is a community effort. The model is a partnership between HPOG grantee,

Workforce Development Council of Seattle-King County (WDC), and community-based service providers with a rich history of delivering employment and training-related services. The WDC brings strategic leadership and support. Their network of partners, including the local TANF agency, local colleges and employers, and housing authorities, adds to the Navigators' vast pool of knowledge.

This network allows HWF Navigators' reach to extend to every corner of the county. They are co-located in one-stop centers, local TANF offices, and college campuses to maximize geographic coverage and accessibility. Though widespread, the team comes together on a bi-weekly basis to share updates, challenges, and receive technical assistance. HWF builds the cohesiveness needed to serve its diverse clientele by celebrating the talent of each staff member.

The Navigator team approach creates the shared expertise and infrastructure needed to engage customers and support their progress on a healthcare career pathway.

This Promising Practice was self-identified by the grantee and information contained in this document was provided by the grantee.