

Maximizing the Use of the PARIS-Federal File

PARIS CONFERENCE
Tuesday, March 15 2016
3:45 PM – 4:30 PM

Session Objectives



- The purpose of this session is to give attendees an opportunity to learn from other state experiences in implementing PARIS-Federal activities.
- Now that you have been officially trained on the PARIS-Federal layout and the source information, it will be helpful if you can obtain a sense of how states use the file.

Panelists



- You will hear from three states during this session.
 - State of Michigan
 - State of Montana
 - State of California
- We will have an opportunity to take audience questions after all three presentations are complete.

PARIS Federal File

“Quick Hits”

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Michigan PARIS Federal File Process

- **PARIS Matches are filtered by the Investigative Analytics Unit using:**
 - **PARIS File Data**
 - **Recipient Eligibility Data**
 - Both stored in MDHHS' Data Warehouse
- **Investigations are assigned to OIG agents who work the matches**



1. Military SNAP “Children”

- Federal policy states parents and their children under age 22 who live together must be in the same Food Assistance (SNAP) group.
- Identify hits where an active military member, under the age of 22, is still active on their parent(s) food assistance case
 - Typically leads to parents who forgot to remove their children from their case, even though the “child” is now active military and no longer in the home

Case Example #1: I-14-07-125238

- 20 year old male matched as being Active Military
 - Active on mother's Food Assistance case
- OIG agent made contact with mother, who admitted son joined the Army a year ago and resides in Italy
- Outcome:
 - \$7,584 annualized cost avoidance
 - \$1,912 in Fraud Found
 - 12 month disqualification for the mother



Case Example #2: I-14-07-125220

- 19 year old male matched as being Active Military
 - Active on father's Food Assistance case
- OIG agent made contact with father, who admitted son joined the military and resides in New York
- Outcome:
 - \$1,896 annualized cost avoidance
 - \$2,004 in Fraud Found
 - 12 month disqualification for the father



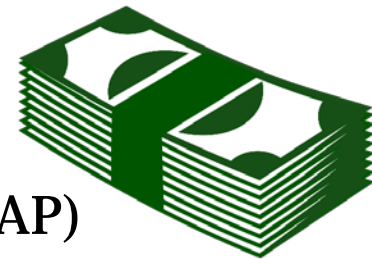
Case Example #3: I-14-07-125197

- 19 year old male matched as being Active Military
 - Active on mother's Food Assistance case
- OIG agent identified that son joined the Marines and resides in Japan
- Outcome:
 - \$2,856 annualized cost avoidance
 - \$823 in Fraud Found
 - 12 month disqualification for the mother



2. Unreported Federal Income

- Identify recipients who are:
 - Actively receiving Food Assistance (SNAP)
 - Reporting no income
 - Be sure to check both earned and unearned income amounts
 - Sometimes caseworkers document earned income under unearned income fields
 - Matched on the PARIS Federal file as having an amount in one (or more) of the below fields:
 - Result Gross Pay
 - Result Basic Salary
 - Result Fed Tax Wages



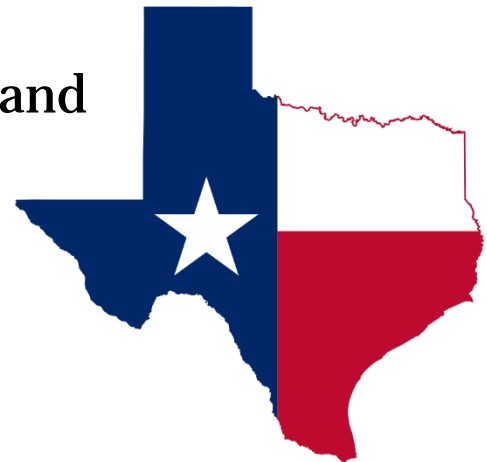
Example Case #1: I-15-01-101938

- PARIS Federal File identified recipient as being a retired civilian and receiving a pension
 - Result Record Type = CR
 - Result Gross Pay= \$3,931
- Recipient was receiving Food Assistance and reporting no income
 - OIG Agent spoke with recipient who stated she "didn't pay too much attention" to her bank account
- Outcome:
 - \$1,716 in Fraud Found
 - 12 month disqualification



Example Case #2: I-15-01-101970

- **PARIS Federal File identified recipient as being active military**
 - Result Record Type= MA
 - Result Basic Salary= \$2,287
 - Result Gross Pay= \$3,631
- **Recipient was receiving Food Assistance and reporting no income**
 - **OIG Agent spoke with recipient who admitted she was living in Texas**
- **Outcome:**
 - \$3,066 in Fraud Found
 - 12 month disqualification



Example Case #3: I-15-01-102011

- **PARIS Federal File identified recipient as being active military**
 - Result Record Type = MA
 - Result Basic Salary = \$2,735
 - Result Gross Pay = \$19,755
- **Recipient was receiving Food Assistance and reporting no income**
 - OIG Agent identified that recipient's fraud period spanned over three years
- **Outcome:**
 - \$10,030 in Fraud Found
 - 12 month disqualification



Lessons Learned

- There are issues with the Federal Government responding to requests for employment dates and payment amounts

Recommendation:

- Place responsibility on the client to prove correct employment/income Amounts
- Use following resources to gain “talking points” when speaking with the recipient



**KEEP
CALM
AND
LEARN YOUR
LESSONS WELL**

Helpful Resources



<https://www.dmdc.osd.mil/appj/scra/scraHome.do>

- Shows active military start dates and status as of the date of your choosing
 - May be used as an investigative lead, but not for employment verification

The screenshot shows the homepage of the Official Servicemembers Civil Relief Act (SCRA) Website. The header includes the website title and navigation links: Home, Single Record Request, Multiple Record Requests, User's Guide, FAQs, News, and My Account. A 'News and Alerts' section features a headline about heavy SCRA usage in February 2016. A 'Welcome to SCRA' section explains the program's purpose and provides instructions for submitting requests. A 'Resources' sidebar lists links for the User's Guide, Privacy Notice, and help with browser certificate errors. The footer contains links for Privacy Notice, No Fear Act Notice, USA.Gov, and SCRA 3.0.

The screenshot displays the 'Single Record Request' form. The navigation bar at the top includes Home, Single Record Request, Multiple Record Requests, User's Guide, FAQs, News, and My Account. The form title is 'Single Record Request' with the instruction: 'Use this page to request a Certificate verifying Active Duty Status for an individual on a specified date.' A red asterisk indicates required fields. The form contains several input fields: SSN, Repeat SSN, Birth Date (with a date format example MM/DD/YYYY), Last Name, First Name, Middle Name, and Active Duty Status Date (with a date format example MM/DD/YYYY). A red bracket groups the SSN and Birth Date fields with the text 'SSN OR Birth Date Required'. At the bottom of the form are 'Clear' and 'Submit' buttons. On the right side, there is a 'Tips & Notes' section with three bullet points and a 'Resources' section with two links: 'Download Adobe Reader' and 'Unexpected results?'.

Helpful Resources Continued



- **800-321-1080**
- Defense Finance and Accounting Service (DFAS)
- Follow the prompts after calling this number:
 - For example, for military retired and annuity benefit information, start with option #1, and then proceed with the following prompts: #6, #2, #2. Enter the client's social security number when prompted and the date of retirement and current benefit amount will be heard.
 - For Active/reserve/guard, start with prompt #2
 - For current employment (civilian/non-military), start with prompt #7

3. Active Military, Active Medicaid

- Identify recipients currently receiving Medicaid as their primary insurance (not reporting TRICARE)
 - Match with those recipients who are Active Military per the PARIS Federal File



Example Case #1: I-16-02-106392

- PARIS Federal File identified recipient as active military
 - Result Record Type = MA
- Recipient was receiving Medicaid and not reporting any insurance coverage
- OIG Agent discovered that recipient is actively deployed and is receiving TRICARE Outcome:
 - Recipient's Medicaid case closed
 - \$5,136 annualized cost avoidance

Example Case #2: I-16-02-106393

- **PARIS Federal file identified recipient as being active military**
 - Result Record Type = MA
- **Recipient was receiving Medicaid and not reporting any insurance coverage**
- **OIG Agent discovered that recipient was stationed outside of Michigan and was receiving TRICARE**
- **Outcome:**
 - Recipient's Medicaid case closed
 - \$5,136 annualized cost avoidance

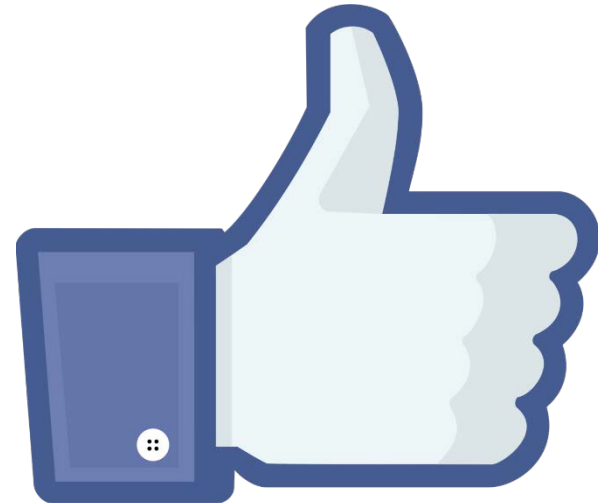
Example Case #3: I-16-02-106396

- **PARIS Federal file identified recipient as being active military**
 - Result Record Type = MA
- **Recipient was receiving Medicaid and Food Assistance and not reporting any insurance coverage**
- **OIG Agent discovered that recipient was residing in South Carolina, soon to be stationed in Korea**
- **Outcome:**
 - Recipient's Medicaid and Food Assistance programs were closed
 - \$6,516 annualized cost avoidance



Summary

- **Advantages of “Quick Hits”**
 - **Simple queries**
 - **Will lead to:**
 - **Cost avoidance**
 - **Fraud Found (recoupment)**
 - **Disqualifications**
 - **For example...**



Military FAP “Children” Outcomes

One quarter:

- 57 investigations created
- To date, 51 investigations have closed, resulting in:
 - \$204,468 annualized cost avoidance
 - \$23,547 in Fraud Found
 - One 24-month disqualification
 - Nine 12-month disqualifications
- Many had no disqualification due to being under the county threshold (\$500), yet OIG action still resulted in saving taxpayer dollars

Contact Information

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MONTANA



A scenic landscape photograph featuring a calm, light-colored lake in the foreground. The lake is framed by large, dark pine trees in the immediate foreground, with their branches and needles extending into the frame. In the background, a dense forest of evergreen trees covers the lower slopes of a mountain range. The mountains themselves are rugged, with rocky peaks and some snow patches visible under a bright, slightly cloudy sky. The overall atmosphere is peaceful and natural.

**Big state
Not many people**

Montana covers 174,164 square miles

4th largest state in size being slightly larger than Japan.

Population 1.024 million * 5.87 people per square mile.



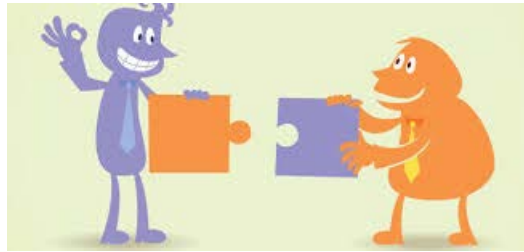
**PARIS use is divided between 2 divisions in
DPHHS**

**Human and Community Services
Quality Assurance**

I am the PARIS 'unit' for HCSD



Quality Assurance uses PARIS to check for TPL



HCSD uses PARIS to check for program compliance

**Federal Sections – check Federal income sources
against
reported income by recipients**

Main focus is the Interstate report

Average 2600+ case matches per quarter

VA Gross Pay report

Average 800 case matches

Federal report

Average 200 case matches per quarter



Challenges for Montana

Because our current focus is on other issues our resources are allocated in other areas.

Business process change

Medicaid expansion

New eligibility system



Challenges cont.

Staff limitations

no one is assigned PARIS on a full time basis

Lack of Awareness

Difficulty verifying VA income



Rewards

Few overpayments on the Federal reports but the ones we have are substantial in size

Our recovery rate on Interstate report is high (for MT)
average \$114,000 per year

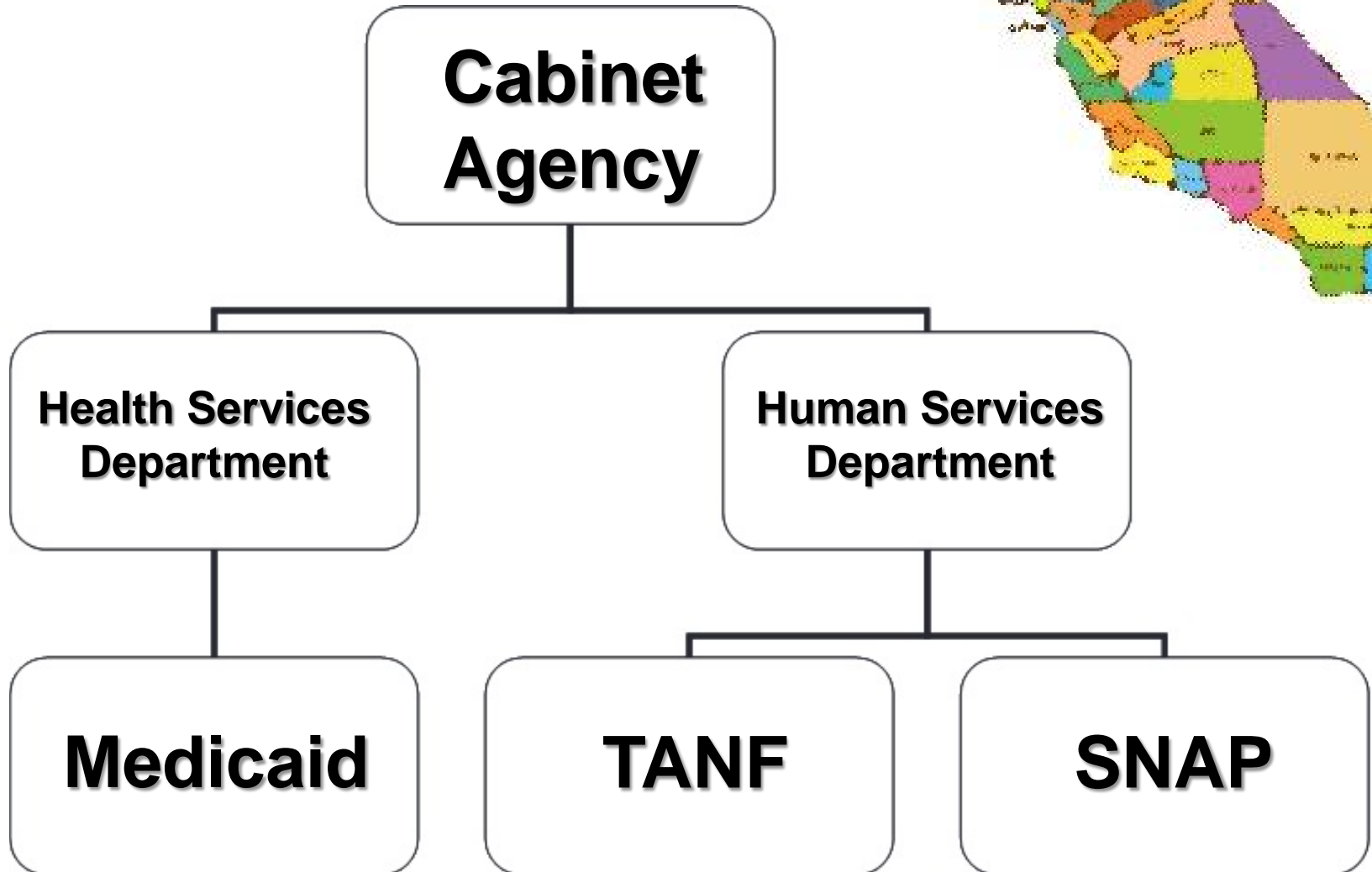
GOALS

Increase awareness

Increase staffing to increase recovery



About California



Famous California Locations



Agriculture

- Leading state in farm output (13% of US total)
- Over a third of the country's vegetables
- Over two thirds of the country's fruits and nuts
- Huge Dairy industry

California's top ten valued commodities:

Milk — \$9.4 billion

Almonds — \$5.9 billion

Grapes — \$5.2 billion

Cattle, Calves — \$3.7 billion

Strawberries — \$2.5 billion

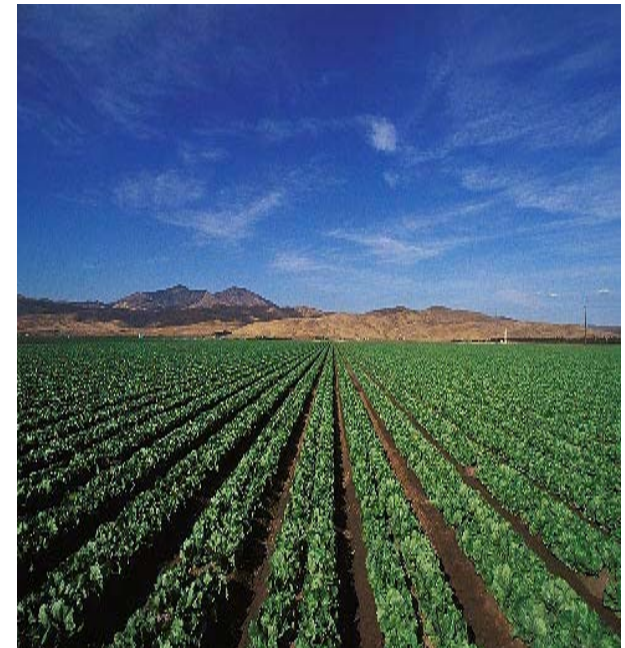
■ **Lettuce — \$2 billion**

■ **Walnuts — \$1.8 billion**

■ **Tomatoes — \$1.6 billion**

■ **Pistachios — \$1.6 billion**

■ **Hay — \$1.3 billion**



Demographics

- 13,000,000 enrolled in California Medicaid. This is one-third of the population. Annual California Medicaid cost is \$93,000,000,000.
- California has the highest poverty rate in the nation.
- California built a state-based marketplace to enroll clients in Affordable Care Act programs and expanded Medicaid. We have enrolled 3,700,000 new individuals since January 1, 2014.
- Expansion and simplified enrollment is based on the premise that state agency has robust program integrity controls.

Medicaid TPL

- The PARIS-Federal match can be used to identify TRICARE enrollment.
- While you are re-evaluating the eligibility of the client, you can code the record with the TRICARE and all costs will be avoided.
- This is commonly called Third Party Liability (TPL) or Coordination of Benefits (COB).
- You must have access to DEERS to confirm TRICARE enrollment.
- Once the record is coded, states can then proceed to perform residency and income evaluations.

Residency

- To receive California Medicaid, the client must be living in California.
- All changes in residency, even intra-state moves, must be reported within 10 days.
- For those cases where the client has enlisted in the military and moved overseas, the client does not qualify for California Medicaid.
- Out of the 1200 average quarterly TRICARE discoveries, California then averages approximately 400 non-resident discontinuances.
- Many clients think that since they are not using their Medicaid card, they are not costing the State any money.

Integrity

Integrity is the fundamental premise of service in a free society. Without integrity, public trust and self-respect are lost.

-General Charles A. Gabriel
Eleventh Chief of Staff, USAF



The End

A decorative horizontal line consisting of a solid teal bar on top, followed by a white bar, and then three thin, parallel teal lines below it.

Questions?