



# LIHEAP Data Exchange System with Social Security Administration

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Missouri LIHEAP Manager

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# Information Exchange Agreement

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- Missouri Department of Social Services has an Information Exchange Agreement with the Social Security Administration (SSA).
- Purpose of this agreement is to establish terms, conditions, and safeguards under which SSA will disclose information to administer federally funded state administered benefit programs.

**INFORMATION EXCHANGE AGREEMENT  
BETWEEN  
THE SOCIAL SECURITY ADMINISTRATION (SSA)  
AND  
THE STATE OF MISSOURI,  
DEPARTMENT OF SOCIAL SERVICES (STATE AGENCY)**

- A. PURPOSE:** The purpose of this Information Exchange Agreement (“IEA”) is to establish terms, conditions, and safeguards under which SSA will disclose to the State Agency certain information, records, or data (herein “data”) to assist the State Agency in administering certain federally funded state-administered benefit programs (including state-funded state supplementary payment programs under Title XVI of the Social Security Act) identified in this IEA. By entering into this IEA, the State Agency agrees to comply with:
- the terms and conditions set forth in the Computer Matching and Privacy Protection Act Agreement (“CMPPA Agreement”) attached as **Attachment 1**, governing the State Agency’s use of the data disclosed from SSA’s Privacy Act System of Records; and
  - all other terms and conditions set forth in this IEA.
- B. PROGRAMS AND DATA EXCHANGE SYSTEMS:** (1) The State Agency will use the data received or accessed from SSA under this IEA for the purpose of administering the federally funded, state-administered programs identified in **Table 1** below. In **Table 1**, the State Agency has identified: (a) each federally funded, state-administered program that it administers; and (b) each SSA data exchange system to which the State Agency needs access in order to administer the identified program. The list of SSA’s data exchange systems is attached as **Attachment 2**:

**TABLE 1**

| <b>FEDERALLY FUNDED BENEFIT PROGRAMS</b>   |   |
|--|---|
| <b>Program</b>   | <b>SSA Data Exchange System(s)</b>                          |
| <input checked="" type="checkbox"/> Medicaid   | SDX-BENDEX-SVES   |
| <input checked="" type="checkbox"/> Temporary Assistance to Needy Families (TANF)                          | SDX-BENDEX-SVES   |
| <input checked="" type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP- formally Food Stamps) | SDX-BENDEX-SVES, QUARTERS OF COVERAGE, PRISONER QUERY       |
| <input type="checkbox"/> Unemployment Compensation (Federal)   |   |
| <input type="checkbox"/> Unemployment Compensation (State)   |   |
| <input checked="" type="checkbox"/> State Child Support Agency   | SDX-BENDEX-SVES, SOLQ, QUARTERS OF COVERAGE, PRISONER QUERY |
| <input checked="" type="checkbox"/> Low-Income Home Energy Assistance Program (LI-HEAP)                    | SDX-BENDEX-SVES   |
| <input type="checkbox"/> Workers Compensation  |   |





# SSA Data Exchange Systems

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- State Data Exchange (SDX).
- State Verification and Exchange System (SVES).
- Beneficiary and Earnings Data Exchange (BENDEX).



# LIHEAP SSN Verification

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- Nightly File Transfer Management System matches.
  - Death match information
- Weekly verification reports.
  - SSN verification

# SSA Income Information

Missouri Department of  
**SOCIAL SERVICES**

Jay Nixon, Governor  
Ronald J. Levy, Director

E1SN

## LIHEAP - SSN Request

SSN:   
DCN:   
First Name:  
Last Name:  
Date of Birth:

**Message:** Enter SSN or DCN

E1RG E1CN E1MM E1AP E1LW E1WH E1AC E1PY E1RD E1ES E1SI E1SN E1NS E1NA E1MR E1DR E1FM E1UA E1CD

E1RG E1MM E1AP E1LW E1WH E1AC E1PY E1RD E1ES E1SI E1SN E1NS E1NA E1MR E1DR E1FM E1SS E1SD  
E1CN E1UA E1CD E1PN E1ST E1CA E1CO E1CM E1IR E1UP

S024 SCLR S019

EHST

User ID:(JONEKOZ) Program(FEAU160 version=001) Tuesday, May 03, 2011 2:09:53 PM

Internet 100%

# SSA Income Information

E15

## LIHEAP - SSA Benefits Screen

DCN:

TPQY-MBR-RESPONSE

|                                     |                                |
|-------------------------------------|--------------------------------|
| <b>NAME:</b>                        | <b>DCN:</b>                    |
| <b>SSN:</b>                         | <b>Sex:</b> F                  |
| <b>Birth Date:</b> 01/08/42         | <b>Entitled:</b> 11/2007       |
| <b>Medicaid Elig:</b>               | <b>Black Lung:</b>             |
| <b>Payment Status:</b>              | <b>Prior Due Amt:</b> \$0.00   |
| <b>Monthly Benefit:</b> \$1361.00   | <b>Special Pay Amt:</b> \$0.00 |
| <b>Special Pay Dt: /</b>            |                                |
| <b>Dual Entit Num:</b>              | <b>Term: /</b>                 |
| <b>HI Entitl:</b> 10/2003           | <b>BuyIn:</b> N                |
| <b>Prem:</b> \$0.00                 | <b>Start: /</b>                |
| <b>Code:</b>                        |                                |
| <b>Stop: /</b>                      | <b>Term: /</b>                 |
| <b>SMI Entitl:</b> 10/2003          | <b>BuyIn:</b> N                |
| <b>Prem:</b> \$96.50                | <b>Start: /</b>                |
| <b>Code:</b>                        |                                |
| <b>Stop: /</b>                      |                                |
| <b>Disability Began:</b> 04/15/2001 |                                |

TPQY-SSR-RESPONSE

|                             |                           |
|-----------------------------|---------------------------|
| <b>Application Dt: / /</b>  | <b>Eligible: /</b>        |
| <b>Type Recipient:</b>      |                           |
| <b>Curr Benefit Dt: / /</b> | <b>Fed Amt:</b> \$0.00    |
| <b>State Amt:</b> \$0.00    |                           |
| <b>Pymt Status Code:</b>    | <b>Disabil Pmt Cd:</b> NA |

**Message:** DCN Found On SSA Response Database



# Contractor/Agent Responsibilities

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- Information Exchange Agreement Requirements.
- Missouri Low Income Home Energy Assistance Program Contract Agreement.

# Questions?

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Heather Jones

Department of Social Services

Family Support Division

Community Support Unit

LIHEAP Manager

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