

Federal Parent Locator Service

Query Interstate Cases for Kids

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Release Specifications

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1. PROVIDE STATES' TIME PERIODS FOR FINANCIAL INFORMATION (OCSE REF #2976)

The QUICK system is being modified to display the time period (e.g., number of years) on the State Status web page, for financial information that is provided by participating states.

1.1 Summary of Changes

The State Status web page will be streamlined for users, and will be enhanced to provide a time period in the Financial column.

OCSE will contact existing QUICK states to collect the number of years of financial data they provide, in order to populate and maintain the State Status web page.

New QUICK states will use the State Profile form to provide OCSE with this data in the future.

1.2 Background

During a QUICK Technical Workgroup meeting in July 2009, states requested an enhancement to QUICK to provide users with easy access to the number of years of financial data that is provided by each state participating in QUICK.

1.3 Description of Changes

The State Status web page will be modified to display the time period of the earliest financial data that can be provided and the operations that participating states provide. This information will be available to HTML-requesting states in production.

Figure 1-1 shows the current user interface of the QUICK State Status web page.

Figure 1-1: Current User Interface of the QUICK State Status Web Page

State Status

State Name	Case Participants	Financial	Case Activities	Contact Information
Arkansas	X	X	X	X
Arizona	X	X		
Colorado	X	X		
Florida	X	X		
Maryland	X	X	X	X
Nebraska	X	X		
North Carolina	X	X		
North Dakota	X	X		
Ohio	X	X		
Pennsylvania	X	X		
Vermont	X	X		

Notice
 Access to Query Interstate Cases for Kids (QUICK) is limited to authorized IV-D personnel and subject to safeguards that are applicable to all confidential information handled by the state agency and designed to protect the privacy rights of the parties. [42 U.S.C. § 654 (26)]. QUICK data shall be used for informational purposes only.
Page Last Updated: 12-04-2009

Figure 1-2 displays sample data using the new user interface, with the following changes from Figure 1-1:

- modify the heading of the Financial column
- modify the information that is displayed in the Financial column
- display the time period for financial information (e.g., number of years and months, or the ‘from’ year)
- remove the Case Participants column
- provide a message that indicates, “ALL STATES PROVIDE CASE PARTICIPANT INFORMATION”
- merge the Case Activities and Contact Information columns (states that provide Case Activities data also provide Contact Information), and modify the heading

Figure 1-2: Modified User Interface of the QUICK State Status Web Page Displaying Available Financial Information

The screenshot shows the QUICK State Status web page. At the top, there is a navigation bar with the U.S. Department of Health & Human Services logo, the text "Administration for Children & Families", and "Office of Child Support Enforcement". To the right, it says "Query Interstate Cases for Kids" and "QUICK" with a child's photo. There are links for "Case Request", "Print", and "Help".

The main content area is titled "State Status" and contains a table with the following data:

State Name	Financial (Available Information)	Case Activities/ Contact Information
Arkansas	1 year	X
Arizona	30 years	
Colorado	9 months	
Florida	1 year 2 months	
Maryland	6 years 4 months	X
Nebraska	20 years	
North Carolina	11 months	
North Dakota	1 year 6 months	
Ohio	From 2000	
Pennsylvania	12 years	
Vermont	1 year	

Below the table, a green message states: "ALL STATES PROVIDE CASE PARTICIPANT INFORMATION".

A "Notice" section at the bottom reads: "Access to Query Interstate Cases for Kids (QUICK) is limited to authorized IV-D personnel and subject to safeguards that are applicable to all confidential information handled by the state agency and designed to protect the privacy rights of the parties. [42 U.S.C. § 654 (26)]. QUICK data shall be used for informational purposes only. Page Last Updated: 12-04-2009".

1.4 Impact on States

OCSE will develop and display the page; this change has no impact for HTML-requesting states. This enhancement will not be available to XML-requesting states.

1.5 State Testing

States may elect to participate in testing from September 16, 2010, to October 4, 2010. For assistance in testing or questions, contact your QUICK technical representative, the Service Desk at (800) 258-2736.

2. PRODUCE AND SEND FCR QUERY LOOKUP AUDIT REPORT VIA SFTP (OCSE REF #3057)

The QUICK system is being modified to provide states with an option to receive an automated delivery of FCR Query Lookup audit reports via Secure File Transfer Protocol (SFTP.) This enhancement will be available to HTML-requesting states in production.

2.1 Summary of Changes

The FCR Query Lookup audit report is being made available through the same automated delivery process as other QUICK audit reports for the Financial and Case Activities modules. Adding this report to the existing SFTP process, which was made available as part of the OCSE Release 09-01 (OCSE Ref #2608), will provide states an opportunity to receive FCR Query Lookup audit reports.

2.2 Background

States requested the enhancement to receive the FCR Query Lookup audit reports using the existing SFTP process.

2.3 Description of Changes

OCSE will add functionality to the QUICK system to provide states the FCR Query Lookup audit reports.

2.4 Impact on States

HTML-requesting states already receiving the monthly QUICK audit reports electronically may request the new FCR Query audit report by contacting the QUICK Help Desk at (800) 258-2736, or their QUICK technical representative.

HTML-requesting states that do not have SFTP connectivity established must first establish connectivity. This process was published as part of the OCSE Release 09-01 (OCSE Ref #2608). For additional information about this process, refer to OCSE's website.

XML-requesting states will not be impacted by this enhancement, because the QUICK FCR Lookup process is only available to HTML-requesting states.

2.5 State Testing

States may elect to participate in testing from September 16, 2010, to October 4, 2010. For assistance in testing or questions, contact your QUICK technical representative, the Service Desk at (800) 258-2736.