

Release 09-01 Manifest and Specification Calls Questions and Answers

The Release 09-01 Manifest was posted to the OCSE Web site on December 5, 2008. Multistate conference calls were held on December 16 and 18, 2008, to discuss the CSENet, FCR, IRG, and QUICK items in this Release. The change related to e-IWO was discussed with the e-IWO workgroup and was not discussed during the Manifest or Specification calls.

The Release 09-01 Specifications were posted to the OCSE Web site on January 5, 2009. Multistate conference calls were held on January 21 and 22, 2009, to discuss the Release Specifications.

This Release is considered a Major Release because a change to State systems is required for the Federal Offset item, the IRG item, and one of the QUICK items. Implementation of most of FPLS Release 09-01 is set for April 3, 2009. However, some changes will be implemented at other times as described in the Release Manifest.

Federal Case Registry

There are three enhancements to the FCR:

1. Break Link with Incorrect SSN (OCSE Ref. # 2389)

States will be able to designate an SSN as incorrect for a person they are attempting to register on the FCR via Add Person and Change Person input transactions.

Q. Will SSNs identified as not belonging to a case participant be removed from the participant record?

A. No, the State must send in a Delete Person transaction when the attached SSN is incorrect and then resubmit the person with an Add Person transaction. Keep in mind that the FCR does not store the incorrect SSN, so it must be submitted with each Add Person or Change Person transaction for the participant.

Q. Will filler be used for this new field?

A. Yes, the incorrect SSN is submitted in positions 589-597 of the Input record. The field name is "Incorrect SSN".

Q. Can an incorrect SSN be identified multiple times for the same person with a common name and the same date of birth?

A. Yes, but we believe it would be a very rare occurrence. We will monitor the process and will look at making future changes if this becomes major issue.

Q. If we send a transaction identifying an SSN as being incorrect, do we need to delete the case from the FCR to break the link?

A. No, you will delete that participant, not the case. You will send a Delete person transaction followed by an Add Person transaction. You will include the incorrect

SSN in the Add Person transaction. Note: If the participant deleted in this process is the last or only adult on the case, routine processing will delete the entire case.

Q. Can the Add Person transaction (with the incorrect SSN) be submitted at the same time as the Delete Person transaction?

A. Yes, you can send both transactions at the same time, and the FCR will sort them with Deletes processed first, Adds second, and Changes last.

Q. If there is only one adult on the case when we delete the adult participant due to an incorrect SSN, will the usual process be followed causing the entire case to be deleted?

A. Yes, on cases with just one adult and one child, deleting the adult will delete the case.

Q. Can this process be applied to multiple SSNs for the same participant?

A. At this time, this process can only be used to break the link with one SSN at a time. Therefore, if there is more than one SSN that is incorrect but likely to link with the person you are adding or updating, you must submit a separate input record for each such incorrect SSN. The process will be monitored and expanded in the future, if necessary. However, the process can be used to break the link with SSA-provided SSNs known as 'Multiples'.

Q. Once we send an SSN as incorrect, will we no longer receive Locate data on the SSN?

A. Yes, that is correct.

Q. To prevent the FCR from using the 'Bad' SSN again, do we need to send the 'bad' SSN on all future transactions for this person?

A. Yes, because the FCR will not store the incorrect SSN.

2. Verified Additional and Multiple SSNs (OCSE Ref #2554)

The FCR system is being modified to provide States with a new code value to distinguish a State-submitted Verified Additional SSN from a valid Multiple SSN that was issued by SSA to the same person.

Q. Will this change have any impact on the file layout?

A. For the majority of the record layouts, new code values will be added to existing fields. New fields will be added to filler areas on the FF Locate Response Record and the FW DMDC Proactive Match Response Record. Refer to the 09-01 Release Specifications CCI 2554 Summary of Record Modifications (Chart 2-2).

Q. Are Additional SSNs only submitted by a State?

A. Yes. Additional SSNs are submitted by the State. As part of the 09-01 Release, if the Additional SSN is verified as a valid Multiple SSN by SSA, the SSN will only be flagged as a Multiple SSN. Problems may be encountered when States use the Additional SSN that is not verified by SSA as belonging to the participant.

- Q. Will States need to make programming changes in order to accept the new SSN Match Code value of 'A'?
- A. If your system is currently programmed to accept Multiple SSNs, you only need to program to accept the new code value.

3. Develop AWR Sweep Process (OCSE Ref #2587)

The FCR will provide a periodic match of FCR participant types NP and PF in IV-D cases against the SSA Annual Wage Reporting (AWR) database.

- Q. How often will the AWR sweep occur and how will a State request it?
- A. States will submit an AWR Sweep Election Form requesting to be included when the AWR sweep is conducted. OCSE will decide the scheduling, but it will likely be run once or twice each year. The first run is targeted for late June of 2009.
- Q. Do we get employer information returned with the AWR wage record?
- A. Yes. You will receive the employer name and address, unless the participant is self-employed.
- Q. Do we receive FEIN as part of the employer information?
- A. No, the FEIN is not returned in the AWR record. The FEIN is returned on New Hire and Quarterly Wage records.

Query Interstate Cases for Kids (QUICK)

There are four enhancements to the QUICK system:

1. After Timeout Period Display Timeout Screen (OCSE Ref. # 2410)

The system is being modified to ensure that QUICK session's timeout after 15 minutes of inactivity and that no information remains on the Web browser.

- Q. What happens when a user takes no action on the QUICK window for 15 minutes? Will the QUICK user session timeout?
- A. If a user takes no action on the QUICK window for 15 minutes, the browser window with the data page will display the Session Time Out page and the timeout warning pop-up window will be closed automatically.

No questions were raised on the following QUICK system enhancements:

2. Display QUICK Icon for URL (OCSE Ref. #2541)

The system is being modified to display the QUICK icon next to the URL.

3. Implement QUICK Migration to the Internet (OCSE Ref. #2552)

The system is being modified to provide Internet connectivity for States.

4. Automate the Process of Delivering Audit Reports to States Through SFTP (OCSE Ref. #2608)

The system is being modified to automatically deliver audit reports to States in production.

Child Support Enforcement Network (CSENet)

There is one enhancement to CSENet and no questions were recorded:

1. Modify IRG Download and Filter Process (OCSE Ref #338)

States will receive the expanded IRG extract file via the CSENet/OCSENet data file. Any State processing that uses the IRG extract file may require modifications, due to the additional entries included in the file.