

Federal Parent Locator Service

Release 11-01

Manifest and Specifications Multistate Conference Calls

Questions and Answers

The *Release 11-01 Manifest* was posted to the OCSE website on February 3, 2011, as announced in e-Flash 11-02. Multistate conference calls were held on February 15 and 17, 2011 to discuss the manifest. Federal Offset manifest calls were held on February 22 and 23, 2011.

The *Release 11-01 Specifications* were posted to the OCSE website on March 3, 2011, as announced in e-Flash 11-03. Multistate conference calls were held on March 22 and 24, 2011 to discuss the specifications. Federal Offset specification calls were held on March 22 and 23, 2011.

This release is considered a minor release because implementation of these changes can be deferred until states are ready. Implementation of most of FPLS Release 11-01 is scheduled for June 2011. However, some changes will be implemented at other times, as described in the *Release Manifest*.

Following are the questions, and their answers, that arose during the Release 11-01 conference calls.

CSENet New Transactions for Case Closures, Interest and Arrearage Notification

- Question:** Is an advance 60-day notification required on the new case closure transactions?

Answer: The advance notice is not required for the new case closure transactions. MSC P GSC13 is the only exiting transaction that requires a 60-day notice before closing the case.
- Question:** For the MSC P GSTAI transaction, what is the definition of total arrears owed?

Answer: The total arrears owed amount is an aggregate amount of child support, medical support, any fees, etc., as well as the interest that is calculated on overdue support. It is the total amount of overdue support that a state needs to collect on a case.

3. **Question:** Is the “As of Date” in the MSC P GSTAI transaction used for the life of the case?

Answer: Yes, the “As of Date” is used for the life of the case.

4. **Question:** Do states need to send all of the MSC P GSTAI interest transactions at one time?

Answer: The requirement is for states to notify other states annually. States can determine how to send these transactions to other states, as long as they are sent annually.

5. **Question:** Can both the initiating and responding state send the MSC R GRINT transaction?

Answer: Yes, both the initiating and responding state can request the other state’s interest information on a case.

Online Locates – State Services Portal (SSP)

1. **Question:** When will the online locate information be available?

Answer: This information will be available to states in June 2011.

2. **Question:** Will the online SSP Locates have any effect on the batch process?

Answer: No. The batch process will operate as it currently does. When an SSP Locate request is made, the user will chose to have their request responses sent via SSP, batch or both.

3. **Question:** What batch number will be assigned to the SSP Locate?

Answer: The FCR will use a special batch number of all zeroes on acknowledgements, which is currently being used today. The batch number of all zeroes indicates that the acknowledgement is a result of a portal online locate request, or the result of the FCR recycling a state’s unverified SSN/name combination for verification. The batch number is not returned on the locate responses.

4. **Question:** When will the security roles be defined?

Answer: User roles can be found in *FPLS State Services Portal State Interface Specifications (SIS)* on the OCSE National Workplace. To gain access to this document on the QUICK Workplace, please contact your QUICK/CSENet technical representative or the service desk at (800) 258-2736 or CSENet.2000@lmco.com.

e-IWO – New Reason Codes

1. **Question:** If an employer uses a reason code of ‘W’ to notify states of the correct FEIN, will they still process the IWO, or must it be re-issued?

Answer: The majority of employers will still process the IWO. If the employer does reject the IWO, the state must resend the IWO using the corrected FEIN.

2. **Question:** Is the name match based on the full name, or just on certain characters of the name.

Answer: This depends on the employer and the criteria they use to process the incoming e-IWO record.

- Question:** Is there a provision for employers to provide the name, if what they have is different?

Answer: There is no provision.

Debt Inquiry Service

- Question:** What is the role needed in order to access the Debt Inquiry web application on the SSP?

Answer:

CHART 1: DEBT INQUIRY USER ROLES			
Role Type	Role Name	Role Description/User Story	View/Application
SD	State Debt Inquiry Worker	State Debt Inquiry workers have access to view payout details and download payout reports.	SSP/Debt Inquiry

- Question:** How can we express interest in the pilot? When will we find out if our state is part of the pilot?

Answer: States can contact Erica Holliman if interested. States that express interest will be invited to attend a conference call to discuss further details.

Federal Offset – Correct an Unverified State-Submitted SSN

- Question:** How often will we receive the Unaccountable and Reject files?

Answer: The Reject file is a weekly file and will remain so. The Unaccountable Missing Address file was returned to states once a month. With the addition of corrected SSNs to that file, it could be returned weekly. If no SSNs were corrected for that week, the file will not be returned.

- Question:** Will the corrected SSNs be updated on the debtor file?

Answer: No, the Add transaction will be rejected with a value of ‘02’ in the Rejected Error Codes field of the Rejected Case Submission and Update record. The Corrected SSN Indicator field on this record will contain a ‘Y.’ The corrected SSN will be returned to the states in the Corrected SSN field of the Unaccountable Corrected SSN/Missing Address record (formerly referred to as the Unaccountable Missing Address record). The Corrected SSN Source Indicator field on this record will contain an ‘I.’ The states then must send a new Add transaction using the corrected SSN.

- Question:** Will the original state-submitted SSN be added to the Debtor file, or will it truly be rejected?

- **Answer:** When a corrected SSN is found, the original state-submitted SSN will not be added to the Debtor file. If no corrected SSN is found, the original state-submitted SSN will be added to the Debtor file, as is done currently.
4. **Question:** If an old TANF record exists and a new non-TANF record is submitted and rejected, will the change affect the TANF record? Will TANF and non-TANF still be treated as separate records?
Answer: This change is not retroactive and will not affect previously submitted records. TANF and non-TANF records will continue to be processed as separate records. There is no change to that procedure. However, if a corrected SSN is found for one case type, and the obligor has a current active case for the other case type under another SSN, it is recommended that the active case under the other SSN be closed, and the corrected SSN be submitted as an Add transaction for both case types.
 5. **Question:** Will OCSE issue a “clean-up” file to the states regarding this change?
Answer: There is no plan for a blanket clean-up file to be issued for all states. However, we can work with states individually to prepare one at their request.
 6. **Question:** Will there be changes to the Unaccountable file that is received by the states?
Answer: The title will change from the Unaccountable Missing Address file to the Unaccountable Corrected SSN/Missing Address file. The format of the file will not change, except for the addition of the Corrected SSN Source Indicator field.
 7. **Question:** Are there any changes that are related to the SSN High-Group Check process?
Answer: SSA will discontinue the use of the SSN High-Group Check process. In its place OCSE will determine if the SSN has been issued. If it has not been issued, the record will be returned to the state with an error code of ‘02’ as an invalid SSN. If the SSN has been issued, OCSE will proceed with the verification process.