

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Alabama</p> <p>Melanie K. Duncan, Program Manager State Operations Alabama Child Support Payment Center Contact for redirecting payments to the SDU Phone: 334-242-9300 Email: sdu@dhr.alabama.gov</p> <p>Orlando Parker, Director Alabama Child Support Payment Center Phone: 334-270-9667 Phone: 866-252-4453 Email: sdu@dhr.alabama.gov</p> <p>Gloria Liggins, EFT Inbound Payments Supervisor Phone: 334-270-9667 Phone: 866-252-4453 Email: sdu@dhr.alabama.gov</p> <p>Diana Connell, Outbound Payments Phone: 205-554-1128 Email: sdu@dhr.alabama.gov</p> <p>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Contact your county court as indicated on the order.</p>	<p>Alabama Child Support Payment Center PO Box 244015 Montgomery, AL 36124-4015</p>	<p>The SDU uses the state's bank, Compass.</p> <p>Informatix - collections Payment inquiries Phone: 866-252-4453</p>
<p>Alaska</p> <p>Chris Tran, Manager Contact for redirecting payments to the SDU Phone: 907-269-6917 Email: chris.tran@alaska.gov</p> <p>Ava Corbitt, Employer Assistance Representative Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 907-269-6089 Email: ava.corbitt@alaska.gov</p>	<p>Alaska Department of Revenue Child Support Services Division PO Box 100380 Anchorage, AK 99510-0380</p>	<p>The SDU bank is Key Bank.</p> <p>Credit cards accepted through Western Union.</p>
<p>American Samoa</p> <p>Terry Fielding Phone: 684-633-4131 Fax: 684-633-1318 Email: clkoc@samoatelco.com</p>	<p>High Court of American Samoa Attention: Clerk of Court PO Box 309 Pago Pago, AS 96799</p>	<p>No e-payments; paper checks only</p>

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<p>Arizona</p> <p>Andrew Wangrycht, SDU Manager Phone: 602-771-8395 Email: awangrycht@azdes.gov</p> <p>Lisa Faison, Systems, Supervisor Phone: 602-771-9366 Email: lfaison@azdes.gov</p> <p>Karen Nowak, EFT Coordinator Phone: 602-252-9548 Phone: 888-835-6775 (toll-free) Email: karen.nowak@acs-inc.com</p> <p>Jane Huff, Systems Administrator Phone: 602-771-9327 Email: jhuff@azdes.gov</p> <p>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Contact your county court as indicated on the order.</p> <p>Karen Boyce Contact for redirecting payments to the SDU Phone: 602-771-8351 Email: kboyce@azdes.gov Email: dcse-clearinghouse@azdes.gov</p> <p>Andrew Wangrycht, back-up to Karen</p>	<p>Payments only: AZ Support Payment Clearinghouse PO Box 52107 Phoenix, AZ 85072-2107</p> <p>SDU Correspondence and Returning Interstate Payments: AZ State Disbursement Unit PO Box 36626 Phoenix, AZ 85067 (Please include reason for return and contact name, phone, and email.)</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com</p>

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<p>Arkansas</p> <p>Ruth Ann Jefferies, Manager Phone: 501-683-7918 Email: ruthann.jefferies@ocse.arkansas.gov</p> <p>Jeff Moritz (System) Phone: 501-324-8537 Email: jeff.moritz@ocse.arkansas.gov</p> <p>Marilyn Nordman Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 501-683-7917 Email: ar.sdu@ocse.arkansas.gov</p> <p>Toni Erwin Contact for redirecting payments to the SDU Phone: 800-216-0224 Email: employer.relations@ocse.arkansas.gov</p>	<p>Correspondence: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8128 Little Rock, AR 72203-8128</p> <p>Direct Payers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8124 Little Rock, AR 72203-8124</p> <p>Employers: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8125 Little Rock, AR 72203-8125</p> <p>Fees: Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8126 Little Rock, AR 72203-8126</p> <p>Returning Interstate Payments: Arkansas OCSE Attention: Tammy Young PO Box 8133 Little Rock, AR 72203-8133</p>	<p>SDU bank is Bank of America.</p> <p>Web-based payment service (fee to employers): OCSE MyWorkers Phone: 800-216-0224 Phone: 501-683-7954 Email: employer.relations@ocse.arkansas.gov (for all employers' issues) Website: www.ark.org/MyWorkers</p> <p>Credit cards accepted from employers and noncustodial parents. The fee is \$2 plus 2% of the amount of the payment.</p>
<p>California</p> <p>Kimberly Peng, DCSS SDU Manager Phone: 916-464-6731 Email: kimberly.peng@dcss.ca.gov</p> <p>Gina Fiorucci, Call Center Manager SDU Electronic Help Desk Unit Phone: 916-855-5011 Email: gina.fiorucci@acs-inc.com</p> <p>Alex Camacho, SDU Service Provider Phone: 916-855-5003 Email: alex.camacho@acs-inc.com</p> <p>DCSS/County Contact Center Phone: 866-901-3212</p> <p>SDU EFT Help Desk Phone: 866-901-3212</p>	<p>California State Disbursement Unit PO Box 989067 West Sacramento, CA 95798-9067</p> <p>Website: www.casdu.com</p>	<p>The SDU bank is Wells Fargo. Bank of America provides EFT support for ACH credit transactions.</p> <p>Affiliated Computer Services (ACS) – collections and disbursements</p> <p>Web-based online payment service (free to employers and noncustodial parents) and other electronic payments (ACH credits): SDU EFT Help Desk Phone: 866-901-3212 Fax: 888-587-5471 Email: casdu-electronichelpdesk@dcss.ca.gov Email: ccsasbusinessolutions@dcss.ca.gov (assistance to employers with other child support issues) Website: www.casdu.com</p> <p>Credit card payments accepted from employers and noncustodial parents at no fee.</p>

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<p>Colorado</p> <p>Bilinda McKay-Johnson, FSR Program Manager Phone: 303-866-4555 Email: bilinda.mckayjohnson@state.co.us</p> <p>Employers' Questions: Phone: 303-297-2849 Phone: 800-696-1468 Email: cse.employer.outreach@state.co.us</p> <p>Frank Shamoan, FSR Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to SDU Phone: 303-866-3280 Email: frank.shamoan@state.co.us</p>	<p>Payments only: Colorado Family Support Registry PO Box 2171 Denver, CO 80201-2171</p> <p>Returning Interstate Payments: Division of CSE Attention: Special Handling 1575 Sherman Street, 5th Floor Denver, CO 80203-1714</p>	<p>The SDU bank is US Bank. Systems and Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service: ACH debit (for employers without charge) Phone: 800-696-1468 or Phone: 303-297-2949 Email: cse.employer.outreach@state.co.us Website: www.childsupport.state.co.us</p> <p>Credit card payments accepted through Western Union.</p>
<p>Connecticut</p> <p>Alicia Rodriguez, Project Director Phone: 888-233-7223 Email: alicia.rodriguez@smimail.net</p> <p>Johanna Dolge, Public Assistance Consultant Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 860-424-5272 Email: johanna.dolge@ct.gov Email: eftmanager@ctchildsupport.com</p>	<p>Direct Payers: CT Centralized Child Support Processing Center PO Box 990031 Hartford, CT 06119-0031</p> <p>Employers: CT Centralized Child Support Processing Center PO Box 990032 Hartford, CT 06119-0032</p> <p>Interstate Payments: CT Centralized Child Support Processing Center PO Box 990033 Hartford, CT 06119-0033</p>	<p>The SDU bank is Wells Fargo. Systems and Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: http://www.ctchildsupport.com/</p> <p>Credit card payments accepted through Western Union. Accept credit card payments from noncustodial parents only.</p>

State Disbursement Unit (SDU) Contacts and Program Information

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<p>Delaware</p> <p>Hope LaChance, Fiscal Administrative Officer / SDU Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 302-395-6681 Email: hope.lachance@state.de.us</p> <p>Valerie Peacock, Adjustments Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 302-395-6683 Email: dhss_dcse_oft@state.de.us</p> <p>Karen Smalls, Senior Fiscal Administrative Officer / Accounting Manager Phone: 302-395-6606 Email: karen.smalls@state.de.us</p> <p>Custodial and noncustodial parents: Delaware's Automated Assistance Line Customer Service Unit Phone: 302-577-7171</p>	<p>Regular Payments: DE Division of Child Support Enforcement PO Box 12287 Wilmington, DE 19850</p> <p>Returning Interstate Payments: DE Division of Child Support Enforcement Refund Payment PO Box 12811 Wilmington, DE 19850</p> <p>General Correspondence: DE Division of Child Support Enforcement PO Box 15012 Wilmington, DE 19850</p>	<p>The SDU bank is PNC.</p>
<p>District of Columbia</p> <p>Richard Cooper, SDU Manager Contact for redirecting payments to the SDU Phone: 202-724-2001 Email: richard.cooper@dc.gov</p> <p>Joseph Allen (System) Phone: 202-724-1410 Email: joseph.allen@dc.gov</p> <p>Kim Rodriguez, Employer Outreach Coordinator (SMI) Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 888-470-1470 Email: dceftmanager@smimail.net</p>	<p>Employers: DC Child Support Collections PO Box 37868 Washington, DC 20013-7868</p> <p>Interstate Payments: DC Child Support Collections PO Box 37789 Washington, DC 20013-7789</p> <p>Payers: DC Child Support Collections PO Box 37715 Washington, DC 20013-7715</p> <p>Returning Interstate Payments: District of Columbia Child Support Clearinghouse PO Box 37789 Washington, DC 20013-7789</p>	<p>The SDU bank is Citibank. Systems and Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service for noncustodial parents only: Website: https://dc.smartchildsupport.com/</p> <p>No credit cards accepted.</p>

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<p>Florida</p> <p>Allen Adams, Government Operations Consultant I Florida Department of Revenue Phone: 850-413-8450 Email: adamsall@dor.state.fl.us</p> <p>Joe Pilat, Project Director Phone: 850-205-8254 Email: joseph.pilat@xerox.com</p> <p>Pat Salapa (System) Phone: 850-617-8171 Email: salapap@dor.state.fl.us</p> <p>Interstate child support workers: Florida Department of Revenue Customer Call Center Interstate line: Phone: 866-787-7352 (IV-D agencies)</p> <p>Custodial and noncustodial parents calling about cases: Florida Department of Revenue Customer Call Center Phone: 800-622-KIDS [5437] (IV-D agencies)</p> <p>Custodial and noncustodial parents calling for payment information: FLSDU Customer Service Phone: 877-769-0251</p> <p>Employers calling for verifying payments or payments posted: FLSDU Employer Line Phone: 888-883-0743</p> <p>Employers calling for EFT refund checks: FLSDU Refund Check Line Phone: 877-388-0420</p> <p>Employers calling with child support questions: Phone: 866-435-2763</p>	<p>Payments only: State of Florida Disbursement Unit PO Box 8500 Tallahassee, FL 32314-8500</p> <p>Returning Interstate Payments: DOR/CSE Attention: Marcia Frostick PO Box 8030 Tallahassee, FL 32314-8030</p>	<p>The SDU bank is Wells Fargo. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements</p> <p>Web-based payment services: ExpertPay (free to employers and to noncustodial parents paying to FL; \$2.50 initial setup fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>and MyFloridaCounty (\$7.50 fee charged to employers and noncustodial parents) Phone: 877-326-8689 Email: webmaster@myfloridacounty.com Website: www.myfloridacounty.com</p> <p>Free software offered to employers for e-payments. Credit card payments accepted from noncustodial parents through Website: www.myfloridacounty.com Fee is 3.5% of the charged amount with no maximum limit.</p>

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<p>Georgia</p> <p>Audrey Champion (Vendor) Phone: 866-836-6434 Email: audrey.champion@smimail.net</p> <p>Jerri Dinning, Customer Service Manager Phone: 866-836-6434 Email: jerri.dinning@smimail.net</p> <p>Dave Langley (Program) Phone: 866-836-6434 Email: dwlangley@dhr.state.ga.us</p> <p>Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Website: http://www.georgiacourts.gov/csc/iwo</p>	<p>Employers: Family Support Registry PO Box 1800 Carrollton, GA 30112-1800</p> <p>Interstate Payments: Family Support Registry PO Box 1700 Carrollton, GA 30112-1700</p> <p>Direct Payers: Family Support Registry PO Box 1600 Carrollton, GA 30112-1600</p>	<p>The SDU bank is BB&T. Systems and Methods, Inc. (SMI) - collections</p> <p>Web-based payment service: Accepts ACH debits from non custodial parents only Georgia Family Support Registry Internet Payment Website at Website: https://ga.smartchildsupport.com/</p> <p>Credit card and debit card payments accepted from employers and noncustodial parents at Georgia Office of Child Support Services portal at Website: http://ocse.dhr.georgia.gov/portal/site</p>
<p>Guam</p> <p>Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 671-475-3360, ext. 1110 Fax: 671-475-3203 Email: yolanda.salalila@guamcse.net</p> <p>Pauline R. Chaco, Investigator Supervisor Contact for redirecting payments to the SDU Phone: 671-475-3360, ext. 1210 Email: pauline.chaco@guamcse.net</p>	<p>GU State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910</p>	<p>The SDU bank is the Bank of Guam.</p> <p>Email: child.support@guamcse.net Website: www.guamcse.net</p>
<p>Hawaii</p> <p>Roxanne H. Watanabe, SDU Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 808-692-7032 Email: roxanne.h.watanabe@hawaii.gov</p> <p>Sheri Wang, Assistant Administrator Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 808-692-7000 Email: sheri.wang@hawaii.gov</p>	<p>Returning Interstate Payments: Child Support Enforcement Agency Attn: Roxanne Watanabe PO Box 1860 Honolulu, HI 96805-1860 (Please include reason for return and contact name, phone, and email.)</p> <p>Child Support Enforcement Agency PO Box 1860 Honolulu, HI 96805-1860</p>	<p>The SDU bank is the Bank of Hawaii.</p>

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<p>Idaho</p> <p>Linda Jolly (Policy) Phone: 208-334-5715 Email: jollyl@dhw.idaho.gov</p> <p>Sandy Baker (System) Phone: 208-334-6952 Email: ~mainframesupport@dhw.idaho.gov</p> <p>Theresa Rodriguez, Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 208-334-5741 Email: rodrigut@dhw.idaho.gov</p> <p>Linda Jolly (back-up)</p>	<p>Idaho Child Support Receipting Child Support Customer Service Center Attn: Payment Department PO Box 70008 Boise, ID 83707-0108</p>	<p>The SDU bank is Wells Fargo. Policy Studies, Inc. (PSI) - collections</p> <p>Web-based payment service: Employers: Phone: 800-334-4957 Phone: 208-334-4957 (in the Boise area) Email: ideft@dhw.idaho.gov Fax: 208-334-5571 Website: www.healthandwelfare.idaho.gov</p> <p>Parents: Phone: 800-334-4957 or Phone: 208-334-4957 (in the Boise area) Email: webmaster@accessidaho.org Website: www.accessidaho.org</p> <p>Credit card payments accepted (\$7 fee)</p>
<p>Illinois</p> <p>Christine Towles, On-Site Monitor Contact for redirecting payments to the SDU Phone: 630-221-2329 Email: christine.towles@illinois.gov</p> <p>Anna Maria Abbinante, On-Site Monitor Phone: 630-221-2330 Email: annamaria.abbinante@illinois.gov</p> <p>The IL SDU uses the docket and FIPS number issued from the county the order was entered in, so the courts and attorneys do not need a separate remittance identifier.</p> <p>Employer questions: Phone: 877-664-5738</p>	<p>Correspondence or FedEx/UPS deliveries: Illinois State Disbursement Unit 335 East Geneva Road Carol Stream, IL 60188</p> <p>Payments only: Illinois State Disbursement Unit PO Box 5400 Carol Stream, IL 60197-5400</p> <p>Returning Interstate Payments: HFS BFO/IV-D Receipts 2200 Churchill Road Building A, 2nd floor Springfield, IL 62702</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

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<p>Indiana</p> <p>Eric Durnil, SDU Project Manager Email: eric.durnil@fssa.in.gov</p> <p>Mary Francis, EFT/Website Supervisor Electronic Funds Transfer Unit Indiana State Child Support Bureau The Department of Child Services Phone: 317-234-4882 Phone: 800-292-0403 Fax: 317-234-4767 Email: mary.francis@dcs.in.gov</p> <p>Peggy Boggs, Financial Manager Phone: 317-232-3450 Email: peggy.boggs@dcs.in.gov</p> <p>Sai Raj, Technical Support Email: sai.raj@dcs.in.gov</p> <p>Dawn Baker, Manager Community Outreach Phone: 317-232-4915 Email: dawn.baker@dcs.in.gov</p> <p>Electronic Funds Transfer Unit & Employer Maintenance Unit Phone: 317-232-0327 Phone: 800-292-0403</p>	<p>Payments only: Indiana State Child Support Bureau PO Box 6219 Indianapolis, IN 46206-6219</p> <p>Correspondence and Returning Interstate Payments: Indiana State Child Support Bureau Attn: Susan Smith 402 W. Washington St. MS11 Indianapolis IN 46204</p>	<p>The SDU bank is National City Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - paper checks</p> <p>Web-based payment service: IN Child Support Payment System (free to employers) Phone: 800-292-0403</p> <p>For more basic information concerning child support, go to: Website: www.childsupport.in.gov</p> <p>Credit cards accepted from Visa, MasterCard, Discovery at 2.25% of total payment (in consortium with other IN state agencies) Debit cards accepted with Nyce, Star, or Pulse logo at 2.25% of total payment (in consortium with other IN state agencies)</p>
<p>Iowa</p> <p>Angela Lathrop, Bureau Chief Collection Services Center Phone: 515-697-1524 Email: alathro@dhs.state.ia.us</p> <p>Terri Pollard, Program Planner 3 Bureau of Collections Central Office Phone: 515-242-6096 Email: tpollar@dhs.state.ia.us</p> <p>Customer Service Phone: 888-229-9223</p>	<p>Iowa Collections Services Center PO Box 9125 Des Moines, IA 50306-9125</p>	<p>The SDU bank is Wells Fargo.</p> <p>Web-based payment service (free to employers): Phone: 877-274-2580 Email: csrue@dhs.state.ia.us Fax: 319-226-7150 Website: www.iowachildsupport.gov or Website: https://secureapp.dhs.state.ia.us/epay/</p> <p>Separate website for noncustodial (NCP) and custodial parents doing business with IA's Collections Services Center: Website: https://childsupport.dhs.state.ia.us</p> <p>An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.</p>

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<p>Kansas</p> <p>Chris Kellogg, Attorney II Phone: 785-296-7209 Email: chris.kellogg@dcf.ks.gov</p> <p>Brenda Ellison, KPC Contract Administrator Phone: 785-232-7161 Email: brenda.ellison@dcf.ks.gov</p> <p>Gina Hoffman, Project Director Phone: 785-232-7120 Email: ghoffman@ywcass.com</p> <p>Kansas SDU Customer Service Phone: 877-572-5722</p>	<p>Returning Interstate Payments: Kansas Payment Center PO Box 750380 Topeka, KS, 66675-0380</p> <p>Kansas Payment Center PO Box 758599 Topeka, KS, 66675-8599</p>	<p>The SDU bank is CoreFirst Bank and Trust. YoungWilliams PC – collections</p> <p>Web-based payment service (free to noncustodial parents and employers): KPCpay Phone: 877-729-6367 (toll-free) Website: www.kspaycenter.com Fee charged on debit and credit cards based on the total of the transaction (minimum 2.43%, maximum 6%)</p>
<p>Kentucky</p> <p>Leslie LeComte, Project Manager, Xerox Phone: 859-269-9039 Email: leslie.lecomte@xerox.com</p> <p>Loretta Dawson, Processing and Distribution Branch Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 502-564-2285, ext. 4443 Email: loretta.dawson@ky.gov</p>	<p>Correspondence: KY Child Support Enforcement PO Box 2150 Frankfort, KY 40602</p> <p>KY Division of Child Support Enforcement PO Box 14059 Lexington, KY 40512-4059</p>	<p>The SDU bank is JPMorgan Chase. Affiliated Computer Services (ACS), a division of Xerox Corporation - paper check collections</p> <p>Web-based payment service (free to noncustodial parents; \$2.50 registration fee and then \$1.25 per payment for employers): ExpertPay Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: http://csws.chfs.ky.gov/csws/ (for employers and parents to check payments)</p>

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<p>Louisiana</p> <p>Lisa Andry, IV-D Director Executive Director, LA CSE Phone: 225-342-4780 Email: lisa.andry@la.gov</p> <p>Patricia Cason, Program Manager Phone: 225-342-4783 Email: patricia.cason@la.gov</p> <p>Sherrika Grimes, Operations Manager Phone: 225-924-5990, ext. 101 Email: sherrika.grimes@la.gov</p> <p>Rochalette Moore, Operations Supervisor Phone: 225-924-5990, ext. 109 Email: rochalette.moore@la.gov</p> <p>Josie Howell Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 225-342-0531 Email: josie.howell@la.gov</p>	<p>Louisiana Centralized Collection Unit Post Office Box 260222 Baton Rouge, LA 70826-0222</p>	<p>SDU bank is JPMorganChase. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 866-645-6347 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit cards) Phone: 866-645-6348</p> <p>Credit card payments accepted from noncustodial parents. Fee is \$11.75.</p>
<p>Maine</p> <p>Mike Hughes, Central Office Supervisor Maine DHS / Division of Support Enforcement & Recovery Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDUs Phone: 207-287-2916 Email: mike.hughes@maine.gov</p> <p>Janet A. Croll (System) Phone: 207-287-6990 Email: janet.croll@maine.gov</p>	<p>Child Support Enforcement Cashier PO Box 1098 Augusta, ME 04333</p>	<p>The SDU bank is TD North.</p> <p>Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Online and credit card payments accepted from noncustodial parents: Website: http://www.maine.gov/dhhs/ofi/dser/online.payments/html</p>

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SDU Contact	SDU Address	Vendor/E-Payments
<p>Maryland</p> <p>Cynthia E. Shockey, MD SDU Assistant Director Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 443-957-2683 Email: cshocke2@dhr.state.md.us</p> <p>Crystal Gebhart, MD SDU Project Director Phone: 443-957-2640 Email: crystal.gebhart@acs-inc.com</p> <p>Customer Service Phone: 800-332-6347</p> <p>MD SDU EFT Unit Phone: 443-957-2680</p>	<p>Payments only: MD Child Support Account PO Box 17396 Baltimore, MD 21297-1396</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit cards)</p> <p>Credit card payments accepted from noncustodial parents. Fee is \$11.00.</p>
<p>Massachusetts</p> <p>Michael Grugnale, Contract Manager Contact for redirecting payments to the SDU Phone: 781-917-0040, ext. 4811 Email: grugnale@dor.state.ma.us</p> <p>Dieter Wahl, Director, CSE Finance Phone: 617-626-3502 Email: wahl@dor.state.ma.us</p> <p>Christopher Jones, Customer Service Bureau Massachusetts Dept. of Revenue Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 617 887-7634 Email: jonesc@dor.state.ma.us</p>	<p>Employers: DOR/CSE PO Box 55140 Boston, MA 02205-5140</p> <p>Direct Payers: DOR/CSE PO Box 55144 Boston, MA 02205-5144</p> <p>Interstate Payments: DOR/CSE PO Box 55149 Boston, MA 02205-5149</p>	<p>The SDU bank is Bank of America. Systems and Methods, Inc. (SMI) - collections</p> <p>Web-based payment service: Smart System (free to employers and noncustodial parents): Email: marilyn.obrien@smimail.net Website: https://ma.smartchildsupport.com</p> <p>Credit cards accepted from noncustodial parents at website</p> <p>Employer Relations Unit and EFT Outreach: Phone: 781-917-0050 Fax: 781-917-0055 Email: maeru.fax@smimail.net</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Michigan</p> <p>Pratin Trivedi, Director of Information Technology and Payment Operations Phone: 517-334-6560 Email: trivedip@michigan.gov</p> <p>Cheryl Webster (Program) Phone: 517-334-8695 Email: websterc2@michigan.gov</p> <p>Burton Parsons (System) Phone: 517-334-7395 Email: parsonsb2@michigan.gov</p> <p>Monica Bowman, Project Director Phone: 517-318-4609 Email: bowmanm@michigan.gov</p>	<p>Employers: Michigan State Disbursement Unit PO Box 30350 Lansing, MI 48909-7850</p> <p>Interstate Payments, including Interstate Returns: Michigan State Disbursement Unit PO Box 30352 Lansing, MI 48909-7852</p> <p>Direct Payers: Michigan State Disbursement Unit PO Box 30351 Lansing, MI 48909-7851</p> <p>Correspondence: Michigan State Disbursement Unit PO Box 30037 Lansing, MI 48909</p> <p>Other returned mail: Michigan State Disbursement Unit PO Box 30353 Lansing, MI 48909-7853</p>	<p>The SDU bank is Fifth Third Bank. Informatix - collections</p> <p>Web-based payment service (free to employers): Phone: 800-817-0805 Email: misduoutreach@michigan.gov Website: www.misdu.com</p> <p>Credit cards accepted from employers and noncustodial parents; fee is 2.35% of the total amount.</p>
<p>Minnesota</p> <p>Larry Janski Phone: 651-431-3322 Email: larry.janski@state.mn.us</p> <p>MN Child Support Help Desk: Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Help Desk Phone: 651-431-4400</p>	<p>Employers: Minnesota Child Support Payment Center PO Box 64306 St. Paul, MN 55164-0306</p> <p>Interstate: Minnesota Child Support Payment Center PO Box 64323 St. Paul, MN 55164-0323</p>	<p>The SDU bank is US Bank. Informatix - collections</p> <p>Web-based payment service: Minnesota Child Support Online (free to employers) Phone: 651-431-4344 or Phone: 800-657-3890 (toll free) Email: dhs.mncseft@state.mn.us Website: www.childsupport.dhs.state.mn.us/Action/Welcome</p>
<p>Mississippi</p> <p>Chandra Marshall, Child Support Supervisor Phone: 601-359-9880 Email: chandra.marshall@mdhs.ms.gov</p> <p>Godwin Agulanna, Program Administrator, Sr. Phone: 601-359-9901 Email: godwin.agulanna@mdhs.ms.gov</p>	<p>MS CRDU PO Box 4301 Jackson, MS 39296-4301</p>	<p>The SDU banks are Trustmark Bank (paper check collections) and Regions Bank (EFT collections and disbursements).</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Missouri</p> <p>Joe LaBella (Program) Phone: 573-751-3396 Email: joseph.r.labela@dss.mo.gov</p> <p>Donna Morgan, SDU Project Director Email: donna.morgan@smimail.net</p> <p>Matt Luadzars, EFT Coordinator Phone: 888-761-3665, ext. 4010 Email: matt.luadzars@smimail.net</p> <p>Employer Team Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 800-585-9234</p> <p>SDU calls Phone: 888-761-3665</p>	<p>Correspondence: MO Family Support Payment Center PO Box 109006 Jefferson City, MO 65110-9006</p> <p>Payments: Systems and Methods, Inc. PO Box 109001 Jefferson City, MO 65110-9001</p> <p>Returning Interstate Payments: MO Family Support Division PO Box 2277 Jefferson City, MO 65102-2277</p>	<p>The SDU bank is Central Bank and Trust. Systems and Methods, Inc. (SMI) - collections</p> <p>Web-based payment service: Family Support Payment Center (free for employers and NCPs) Phone: 888-761-3665 or Phone: 888-761-6390 Parents may obtain payment information. Phone: 800-225-0530 Email: fspceft@smimail.net Website: https://mo.smartchildsupport.com</p> <p>Missouri Child Support Employer Information Phone: 800-585-9234 or Phone: 573-526-8699</p>
<p>Montana</p> <p>Kimmer O'Leary (Program) Phone: 406-444-0558 Email: koleary@mt.gov</p> <p>Sue Deyo, Project Manager Phone: 406-443-8430 Email: sue.deyo@ngc.com</p> <p>Karen Trettin, Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 406-444-2530 Email: ktrettin@mt.gov</p> <p>Cathy Beckett Contact for redirecting payments to the SDU Phone: 406-444-1924 Email: cbeckett@mt.gov</p>	<p>Income Withholding: DPHHS-Child Support Enforcement Division PO Box 8001 Helena, MT 59604-8001</p> <p>Other Payments: DPHHS-Child Support Enforcement Division PO Box 5955 Helena, MT 59604-5955</p>	<p>The SDU Bank is US Bank.</p> <p>Web-based payment service: MT Child Support Payments (employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Phone: 406-444-2775 Email: slevengood@mt.gov Website: http://app.mt.gov/csp</p> <p>Credit card payments and e-checks (online banking) accepted from employers and noncustodial parents through MT Child Support Payments website above (fee charged).</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Nebraska</p> <p>John Kwiatek (Program) Phone: 402-471-7309 Email: john.kwiatek@nebraska.gov</p> <p>Lisa Schafers (System) CHARTS Project Phone: 402-471-0633 Email: lisa.schafers@nebraska.gov</p>	<p>Employers' Payments and Interstate Payments: Nebraska Child Support Payment Center PO Box 82890 Lincoln, NE 68501-2890</p> <p>Returning Interstate Payments*: Nebraska Child Support Enforcement - Finance Attention: Deb Cary 220 South 17th Street PO Box 94728 Lincoln NE 68509-4728</p> <p>*Contact: Deb Cary Phone: 402-471-7322 or Phone: 402-471-1400 Email: debra.cary@nebraska.gov</p>	<p>The SDU banks are the First National Bank of Omaha (collections and check disbursements) and US Bank (EFT disbursements) through a contract with the State Treasurer's Office.</p> <p>Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 (toll-free) Website: https://www.nebraskachildsupport.com/index.asp</p> <p>Credit card payments accepted from noncustodial parents.</p>
<p>Nevada</p> <p>Marci Boggs, Chief State Collection and Disbursement Unit Phone: 775-684-0649 Email: mboggs@dwss.nv.gov</p> <p>Mike Worman, EFT Coordinator Phone: 775-684-0684 Email: mworman@dwss.nv.gov</p> <p>Guy Puglisi, Office Manager Phone: 702-486-8578 Email: gpuglisi@dwss.nv.gov</p> <p>Tyler Lentz, Management Analyst I Contact for redirecting payments to the SDU Phone: 702-486-1042 Email: tlentz@dwss.nv.gov</p> <p>Tracy Sandborn, Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 775-684-0589 Email: tsandborn@dwss.nv.gov</p> <p>Deidra Johnson, Program Specialist Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 775-684-0573 Email: dxjohnson@dwss.nv.gov</p>	<p>Payments only: Nevada SCaDU PO Box 98950 Las Vegas, NV 89193-8950</p>	<p>The SDU bank is Bank of America. Debit payments accepted from noncustodial parents.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>New Hampshire</p> <p>Jean Marston, Regional Manager, DCSS Phone: 603-223-4820 Email: jmarston-dockstader@dhhs.state.nh.us</p> <p>Annette Harney Contact for attorneys and courts for remittance identifiers for non-IV-D orders Contact for redirecting payments to the SDU Phone: 603-223-4803 Website: www.dhhs.nh.gov/dcscs/contact.htm</p>	<p>Employers: NH Child Support Regional Proc. Ctr. PO Box 9501 Manchester, NH 03108-9501</p> <p>Interstate/International: NH Child Support Regional Proc. Ctr. PO Box 9503 Manchester, NH 03108-9503</p> <p>Payers/District Offices: NH Child Support Regional Proc. Ctr. PO Box 9502 Manchester, NH 03108-9502</p> <p>Website: www.dhhs.nh.gov/dcscs</p>	<p>The SDU bank is Citizens Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>
<p>New Jersey</p> <p>Sara Pascale, Child Support Specialist 1 Phone: 609-631-2787 Email: sara.pascale@dhs.state.nj.us</p>	<p>Correspondence and Returned Interstate Payments: Administrative Office of the Courts Probation Services/Child Support Enforcement 171 Jersey Street PO Box 976 Trenton, NJ 08625-0976</p> <p>NJ Family Support Payment Center PO Box 4880 Trenton, NJ 08650-4880</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements to direct deposit and debit card; other disbursements are handled by the state.</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from NCPs)</p>
<p>New Mexico</p> <p>Joseph Anaya, SDU Bureau Chief Phone: 505-476-3918 Email: joseph.anaya@state.nm.us</p> <p>Adam Medina, EFT Coordinator Phone: 505-476-3922 Email: adam.medina@state.nm.us</p> <p>Yolanda Gabaldon-Fuentes NM SDU Section Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 505-476-3917 Email: yolanda.gabaldon-fuentes@state.nm.us</p> <p>Michelle Castaneda PPB/Centralized Services Manager Contact for redirecting payments to the SDU Phone: 505-827-7242 Email: michelle.castaneda@state.nm.us</p>	<p>Correspondence: NM State Disbursement Unit PO Box 25110 Santa Fe, NM 87502-5110</p> <p>Payments only: CSED Payment Processing PO Box 25109 Albuquerque, NM 87125</p> <p>Returning Interstate Payments: NM State Disbursement Unit PO Box 2348 Santa Fe, NM 87504-2348</p>	<p>The SDU bank is Wells Fargo.</p> <p>An employer may set up a recurring automatic withdrawal for child support payments on NM's website: Website: https://elink.hsd.state.nm.us/elink/Default.aspx Website: www.e-childspay.com (credit card payments from noncustodial parents)</p> <p>Payments also accepted from Western Union.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>New York</p> <p>Barbara Ruggirello, SDU Program Director Phone: 518-473-0574 Email: barbara.ruggirello@otda.state.ny.us</p> <p>Val Lamaestra, SDU Operations Manager Phone: 518-452-9814, ext. 3100 Email: val.lamaestra@acs-inc.com</p> <p>Bob Madan, SDU Deputy Project Manager Phone: 518-452-9814 Email: bob.madan@acs-inc.com</p>	<p>NYS Child Support Processing Center PO Box 15363 Albany, NY 12212-5363</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com</p> <p>Credit card payments accepted from NCPs for fee of \$11.25.</p>
<p>North Carolina</p> <p>Astra Wilson-Kirksey, SS Program Administrator 1 Phone: 919-855-4454 Email: astra.wilson-kirksey@dhhs.nc.gov</p> <p>David Steele, E-Commerce Branch Chief Phone: 919-715-9597 Email: david.steele@dhhs.nc.gov</p> <p>Bonnie Knowles, IT Manager ACTS Team 84 Email: bonnie.knowles@dhhs.nc.gov</p> <p>Jennifer Creech, EFT/Debit Card Coordinator Contact for attorneys and courts for remittance identifiers for private (non-IV-D orders) Contact for redirecting payments to the SDU Phone: 919-855-4450 Email: jennifer.creech@dhhs.nc.gov</p> <p>Dee Robinson, EFT/Debit Card Coordinator Contact for attorneys and courts for remittance identifiers for private (non-IV-D orders) (back-up) Contact for redirecting payments to the SDU (back-up) Phone: 919-855-4452 Email: dilthra.robinson@dhhs.nc.gov</p>	<p>Payments and Employers: NC Child Support Centralized Collection PO Box 900012 Raleigh, NC 27675-9012</p> <p>Returning Interstate Payments: NC Child Support Enforcement Section Attention: Dallas Hartsfield PO Box 20800 Raleigh, NC 27619</p> <p>Phone: 919-855-4408</p>	<p>The SDU banks are SunTrust (paper deposits) and Wachovia (electronic collections and disbursements). Systems and Methods Inc. (SMI)</p> <p>Web-based payment service (for employers and noncustodial parents): Website: www.ncchildsupport.com/ Employers should click on the "Employer" icon. Noncustodial payers should click on the "Parents" icon. Then follow the transmit funds or pay child support links.</p> <p>Credit and debit card payments accepted from NCPs for fee of \$5.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>North Dakota</p> <p>Lee Bjerklie (Program) Phone: 701-328-7502 Email: lebjerklie@nd.gov</p> <p>Leila Brucker (System) Phone: 701-328-7511 Email: lbrucker@nd.gov</p> <p>Customer Service Phone: 800-321-4255 Phone: 701-328-3582 Email: centralofficecse@nd.gov</p> <p>Jolene Schaffer Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 701-328-7531 Email: soiwic@nd.gov</p> <p>Suzanne "Sam" Witkowski Contact for redirecting payments to the SDU Phone: 701-328-7528 Email: sewitkowski@nd.gov</p>	<p>Lump Sum Payments: North Dakota SDU PO Box 7425 Bismarck, ND 58507-7425</p> <p>Returning Interstate Payments: North Dakota SDU PO Box 7190 Bismarck, ND 58507</p> <p>State Disbursement Unit ND Child Support Enforcement PO Box 7280 Bismarck, ND 58507-7280</p>	<p>The SDU bank is Bank of North Dakota (BND) - state-owned.</p> <p>Web-based payment service: Employer EFT (free to employers and noncustodial parents) Phone: 800-251-8685 #2 Phone: 701-328-7512 (out-of-state employers) Email: soeft@nd.gov Website: www.state.nd.us/humanservices/services/childsupport/efthomepage.html or Website: www.childsupportnd.com</p>
<p>Ohio</p> <p>Joyce Ellinwood, CSPC Project Manager Phone: 614-985-4549 Email: joyce.ellinwood@jfs.ohio.gov</p> <p>Dawna Dailey, Operations Phone: 614-985-4558 Email: dawna.dailey@jfs.ohio.gov</p> <p>CSPC Customer Service Phone: 888-965-2676</p>	<p>OH CSPC PO Box 182394 Columbus, Ohio 43218-2394</p>	<p>The SDU bank is Fifth Third Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 (outside Ohio) Phone: 888-965-2676 (within Ohio) Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from noncustodial parents)</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Oklahoma</p> <p>Stefanie Hanson, Program Supervisor Phone: 405-522-0023 Email: stefanie.hanson@okdhs.org</p> <p>Tina Parsons, SDU General Manager Phone: 405-600-0014 Email: tina.parsons@okdhs.org</p> <p>Oklahoma Central Case Registry, Non-IV-D Office Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 405-522-8999</p> <p>Oklahoma Employer Services Center Contact for redirecting payments to the SDU Phone: 405-325-9190 Phone: 866-553-2368 (toll-free)</p> <p>Jim Hutchinson, Information Systems Administrator Phone: 405-522-1338 Email: jim.hutchinson@okdhs.org</p>	<p>Employers: Oklahoma Centralized Support Registry PO Box 268809 Oklahoma City, OK 73126-8809</p> <p>Interstate: Oklahoma Centralized Support Registry PO Box 268954 Oklahoma City, OK 73126-8954</p> <p>Returning Interstate Payments: OKDHS/CSED Attention: Refund for the Center For Finance and Budget PO BOX 53552 Oklahoma City, Oklahoma 73152</p>	<p>The SDU bank is Chase Bank. Data Image Systems, Inc., an IKON company - collections</p> <p>Web-based payment service (free for employers and noncustodial parents): Website: www.okdhs-paycs.com</p> <p>Credit and debit card payments accepted from noncustodial parents at no cost.</p>
<p>Oregon</p> <p>Ginger Fleming Phone: 503-986-6071 Email: ginger.fleming@doj.state.or.us</p> <p>Mikki Reid, Financial Services Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Phone: 503-986-2469 Email: mikki.a.reid@doj.state.or.us</p> <p>For redirecting payments to the SDU: Website: http://www.oregonchildsupport.gov/employers/contact.shtml</p> <p>Employer Services Central Unit Phone: 866-907-2857 Email: efthelp@doj.state.or.us (help desk)</p>	<p>OR Department of Justice Division of Child Support Program Services Center PO Box 14506 Salem, OR 97309-0420</p> <p>Oregon Child Support Office's website: Website: oregonchildsupport.gov</p>	<p>The SDU bank is US Bank.</p> <p>Web-based payment service: CSPay (free to employers): Phone: 866-907-2857 Website: oregonchildsupport.gov/employers</p> <p>Credit card payments not accepted.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Pennsylvania</p> <p>Thomas Sheaffer, Policy Phone: 717-783-7792 Email: thsheaffer@pa.gov</p> <p>Tammy Barrick DACSES Financial Unit Supervisor Phone: 717-705-5144 Email: tbarrick@pa.gov</p> <p>Customer Service Phone: 800-932-0211</p> <p>AVR Phone: 877-727-7238</p>	<p>Wage-attached Payments: PA SCDU PO Box 69112 Harrisburg, PA 17106-9112</p> <p>Non Wage-attached Payments: PA SCDU PO Box 69110 Harrisburg, PA 17106-9110</p> <p>Returning Interstate Payments PA SCDU PO Box 61167 Harrisburg, PA 17106-1167</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from NCPs)</p> <p>Credit card payments accepted from NCPs via a toll-free phone line and online for fee of \$11.95. Free software offered to employers for e-payments.</p> <p>For information on PA's EFT requirement or to request not to receive remittance statements, call PA-SCDU Customer Service: Phone: 877-676-9580 Email: pa-childsupp-2.fc-sls@xerox.com</p>
<p>Puerto Rico</p> <p>Alba L Alvarez Del Valle Deputy Administrator Case Management Office Phone: 787-767-1500, ext. 2005 Fax: 787-282-7411 Email: aalvarez2@asume.pr.gov</p> <p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2772 Fax: 787-767-1852 Email: lserrano@asume.pr.gov</p> <p>Wilberto Rosario, Collection Unit Supervisor Phone: 787-767-1500, ext. 2738 or 2719 Email: wrosario@asume.pr.gov</p>	<p>Employers: ASUME PO Box 71442 San Juan, PR 00936-8542</p> <p>Returning Interstate Payments: ASUME PO Box 71420 San Juan, PR 00936-8520</p>	<p>The SDU bank is Banco Popular de Puerto Rico (BPPR).</p> <p>Web-based payment service for noncustodial parents: Website: www.gobierno.pr/ASUME/Inicio/</p> <p>Credit card payments accepted from non-custodial parents.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Rhode Island</p> <p>Alicia Rodriguez, SDU Project Director Email: alicia.rodriguez@smimail.net</p> <p>Kathleen McCusker, Chief Human Services Policy and Systems Specialist Contact for redirecting payments to the SDU Phone: 401-458-4427 Email: kmccusker@dhs.ri.gov</p> <p>Rhode Island Child Support Information Phone: 401-458-4450</p> <p>Michael Venturino Rhode Island Family Court Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 401-458-3119 Fax: 401-458-3083 Email: mventurino@courts.ri.gov</p>	<p>Rhode Island Family Court c/o RI Child Support Payment Service PO Box 5073 Hartford, CT 06102-5073</p>	<p>The SDU bank is Citizens Bank.</p> <p>Web-based payment service: Rhode Island Child Support Processing Center (free to employers and non custodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com</p> <p>Credit card payments from employers and noncustodial parents accepted. The fee is 3% of the payment.</p>
<p>South Carolina</p> <p>Jenny Syracuse (Program) Phone: 803-898-9478 Email: jenny.syracuse@dss.sc.gov</p> <p>Jim Dingeldine (System) Phone: 803-454-7118 Email: jdingeldine@cfssc.org</p>	<p>46 Clerks of Court receiving payments</p>	<p>The SDU is being developed.</p>
<p>South Dakota</p> <p>Rocco Konop, Program Specialist Contact for redirecting payments to the SDU Phone: 605-773-7236 Email: rocco.konop@state.sd.us</p> <p>Shannon Abernathy (System) Phone: 605-773-3641 Email: shannon.abernathy@state.sd.us</p> <p>Cindy Anderson Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 605-773-7235 Email: cindy.anderson@state.sd.us</p>	<p>Child Support Payment Center 700 Governors Drive, Suite 84 Pierre, SD 57501-2291</p>	<p>The SDU banks are First Premier Bank (check payments), eFunds (electronic payments) and Wells Fargo (field office collections).</p> <p>SD Department of Social Services Website: http://dss.sd.gov/childsupport/</p> <p>Credit card payments accepted from noncustodial parents</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Tennessee</p> <p>Richard Paige, Child Support Fiscal Services Director Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 615-313-5348 Email: richard.paige@tn.us</p> <p>Jay Butler, SDU Manager Phone: 615-916-5225, ext. 4901 Email: jay.butler@tn.gov Email: jay.butler@smimail.net</p>	<p>Tennessee Child Support Centralized Collections PO Box 305200 Nashville, TN 37229-5200</p>	<p>The SDU bank is Regions Bank. Systems and Methods, Inc. (SMI) – collections and customer service</p> <p>Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911</p> <p>Website: https://tn.smartchildsupport.com Website: http://www.tn.gov/humanserv/cs/cs_main.html</p> <p>ACH debit payments from employers and noncustodial parents are accepted at no cost.</p>
<p>Texas</p> <p>William Irby, Payment Operation Manager Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 512-460-6915 Email: william.irby@texasattorneygeneral.gov</p> <p>Becky Arredondo, SDU Operations Manager Phone: 210-334-6503 Email: becky.arredondo@xerox.com</p> <p>John Kofman, Payment Adjustments Supervisor Contact for redirecting payments to the SDU Phone: 512- 460-6272 Email: john.kofman@texasattorneygeneral.gov</p> <p>For employer inquiries: Problem Resolution Call Center Phone: 877-474-4463</p> <p>For custodial and noncustodial parent inquiries: TXSDU Call Center Phone: 800-252-8014</p>	<p>Payments only: Office of the Attorney General TXCSDU PO Box 659791 San Antonio, TX 78265-9791</p> <p>Interstate, exceptions, e.g., refunds: Office of the Attorney General TXCSDU PO Box 245993 San Antonio, TX 78265-5993</p>	<p>The SDU banks are Bank of America (paper checks) and JPMorganChase (electronic payments). Affiliated Computer Services (ACS), a division of Xerox Corporation – collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 Email: customer.service@expertpay.com</p> <p>Website: www.expertpay.com (employers and noncustodial parents) Website: www.e-childspay.com (credit card payments by noncustodial parents)</p> <p>Credit card payments accepted from noncustodial parents. The fee is \$11.75.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Utah</p> <p>Steve Burton (Program) Phone: 801-536-8970 Email: sburton@utah.gov</p> <p>Shauna Hair, Senior Business Analyst Phone: 801-536-0375 Email: shair@utah.gov</p> <p>Christine Nguyen, Senior Business Analyst Phone: 801-536-8685 Email: clnguyen@utah.gov</p> <p>Employer/Agency Customer Service Unit Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 801-536-8333 Email: orsempagency@utah.gov</p>	<p>Office of Recovery Services PO Box 45011 Salt Lake City, UT 84145-0011</p>	<p>The SDU bank is Zions Bank.</p> <p>Web-based payment service: Interactive Case Access System (noncustodial parents only) Phone: 801-536-8333 Email: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debit card or any major credit card accepted</p> <p>Credit cards from noncustodial parents accepted at payment windows, via phone (fee is \$5) or online (fee is \$1) if registered. Credit card payments from employers accepted at payment windows throughout UT.</p>
<p>Vermont</p> <p>Christine Cassel, Federal Programs Chief Contact for attorneys and courts for remittance identifiers for non-IV-D orders Contact for redirecting payments to the SDU Phone: 802-241-3357 Email: christine.cassel@ahs.state.vt.us</p> <p>Andrew Warren, Child Support Program Chief Employer Services Unit Phone: 802-241-6522 Email: andrew.warren@ahs.state.vt.us</p>	<p>Payments only: Vermont Office of Child Support PO Box 1310 Williston, VT 05495-1310</p> <p>Returning Interstate Payments: Vermont Office of Child Support Attention: Refunds/CRU 103 South Main St. Waterbury, VT 05671-1901</p>	<p>The SDU bank is TDBanknorth - collections.</p>
<p>Virgin Islands</p> <p>Sonia Thompson, Computer Manager Phone: 340-775-3070, ext. 3001 Email: sthompson@pcsd.gov.vi Email: sjthompsonvi@hotmail.com</p>	<p>Paternity and Child Support Division Department of Justice 8000 Nisky Center 2nd Floor, Suite 500 St. Thomas, Virgin Islands 00802</p>	<p>The SDU bank is Banco Popular de Puerto Rico (BPPR).</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Virginia</p> <p>Peter Finn, SDU Manager Phone: 804-726-7341 Email: peter.finn@dss.virginia.gov</p> <p>Carolyn Ballard, Payment Processing Manager Phone: 804-726-7296 Email: carolyn.ballard@dss.virginia.gov</p> <p>Diane Marrow, Lead Incoming Payment Specialist Phone: 804-726-7316 Email: diane.marrow@dss.virginia.gov</p> <p>Christy Osterloh, Exceptions Unit Manager Phone: 804-726-7289 Email: christy.osterloh@dss.virginia.gov</p> <p>Paulette Rainey Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Contact for redirecting payments to the SDU Phone: 804-726-7466 Email: paulette.rainey@dss.virginia.gov Email: askdcse@dss.virginia.gov</p> <p>Pat Watson Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders: Contact for redirecting payments to the SDU Phone: 804-726-7413 Email: pat.watson@dss.virginia.gov Email: askdcse@dss.virginia.gov</p>	<p>Payments only: Division of Child Support Enforcement PO Box 570 Richmond, VA 23218-0570</p>	<p>The SDU banks are SunTrust (collections); Wells Fargo (disbursements).</p> <p>Web-based payment service: Virginia \$4Kids (free to employers, noncustodial parents, and third-party providers) Phone: 804-726-7277 Email: nikita.atkinson@dss.virginia.gov Website: https://epm.virginiainteractive.org/vdss/money4kids/Login.aspx</p> <p>Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Washington</p> <p>Bill Green, Child Support Program Manager DSHS Phone: 360-664-5314 Email: bgreen@dshs.wa.gov</p> <p>Rhonda Thomas, Child Support Program Manager Central Services Phone: 360-664-5185 Email: rhonda.thomas@dshs.wa.gov</p> <p>Patrick Whalin, Supervisor Phone: 360-664-5280 Email: patrick.whalin@dshs.wa.gov</p> <p>Wendy Cole-Deardorff, EFT/Accounting Services Manager Phone: 360-664-5160 Email: wcoledea@dshs.wa.gov</p> <p>Chuck Donnelly Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 360-664-5067 Email: chuck.donnelly@dshs.wa.gov</p>	<p>Washington State Support Registry PO Box 45868 Olympia, WA 98504-5868</p>	<p>The SDU bank is US Bank.</p> <p>Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>West Virginia</p> <p>WV BCSE Employer Relations Unit Phone: 800-835-4683 Phone: 304-558-1134</p> <p>Hal Pendell, Chief Financial Officer Phone: 304-558-8907 Email: hal.m.pendell@wv.gov</p> <p>Frank Lewis (System) Phone: 304-558-1422 Email: frank.lewis@wv.gov</p> <p>Susan Linville, Administrative Service Manager 2 Phone: 304-558-8293 Email: susan.a.linville@wv.gov</p> <p>WV BCSE Customer Service hotline Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Phone: 800-249-3778</p> <p>Susan Dennis, Supervisor Phone: 304-356-4683</p> <p>WV Employer Relations hotline Contact for redirecting payments to the SDU Phone: 800-835-4683</p> <p>Carol Lemon, Supervisor Phone: 304-356-4713</p>	<p>Payments only: WV BCSE PO Box 247 Charleston, WV 25321</p>	<p>The SDU bank is JPMorganChase - collections and disbursements</p> <p>Web-based payment service: WV Support Payment Center Phone: 800-446-5382 (phone payments) Phone: 800-835-4683 (employer relations) Website: https://www.wvdhhr.org/bcseapp \$3.00 service fee per transaction</p> <p>Visa, MasterCard and electronic checks accepted. The system is designed for noncustodial parents as the payers. Payers may make a one-time payment or set up recurring payments at \$3.00 service fee per transaction. Employers may use the service too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.</p>
<p>Wisconsin</p> <p>Alisa Comber, Fiscal Collection Chief Bureau of Child Support Enforcement Phone: 608-266-9909 Email: alisa.comber@wisconsin.gov</p> <p>Gary Rogowski, SDU Project Director Phone: 414-615-2404 Email: gary.rogowski@xerox.com</p> <p>Dave Fehlauer, EFT Transaction Processing Manager Phone: 414-615-2422 Email: dave.fehlauer@xerox.com</p>	<p>Employers: Wisconsin Support Collections Trust Fund PO Box 74400 Milwaukee, WI 53274-0400</p> <p>Interstate and Returning Interstate Payments: Wisconsin Support Collections Trust Fund PO Box 74700 Milwaukee, WI 53274-0700</p>	<p>The SDU bank is US Bank. Affiliated Computer Services (ACS), a division of Xerox Corporation - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments)</p> <p>Credit card payments accepted from employers and noncustodial parents Payments accepted by phone from a checking account.</p> <p>Free child support file software for employers Contact Dave Fehlauer Phone: 414-615-2422 Email: dave.fehlauer@xerox.com</p> <p>Employer Customer Service Phone: 877-209-5211 EFT Outreach Phone: 414-615-2425</p>

State Disbursement Unit (SDU) Contacts and Program Information

SDU Contact	SDU Address	Vendor/E-Payments
<p>Wyoming</p> <p>Valerie Spencer, EFT Supervisor Contact for attorneys and courts for remittance identifiers for non-IV-D (private) orders Contact for redirecting payments to the SDU Phone: 307-777-6942 Email: valerie.spencer@wyo.gov</p> <p>Sydney Ellis, SDU Manager Phone: 307-777-5693 Email: sydney.ellis@wyo.gov</p>	<p>Wyoming State Disbursement Unit 2617 E. Lincolnway, Suite C Cheyenne, WY 82003 or Wyoming State Disbursement Unit PO Box 1027 Cheyenne, WY 82003-1027</p>	<p>The SDU bank is ANB.</p>