

FPLS STATE SERVICES PORTAL



The gateway to your OCSE 'app' store...

What is the FPLS State Services Portal (SSP)?

- **Internet gateway to FPLS systems**
- **Provides users with web-based access to child support data**
- **Provides a secure, single sign-on portal for effective data sharing**
- **Provides an alternative way to update case information on the OCSE Debtor File**

Why Did OCSE Develop the FPLS SSP?

- **States have budget constraints and limited resources**
- **Fast and effective way of sharing data**
- **Information is available to states with minimal or no programming**

What are the Benefits of Using the FPLS SSP?

- **Flexible – allows online actions in addition to existing FPLS batch functions**
- **Real-time access to select information**
- **Fast inroad to new FPLS features**
- **Easy initial set-up**
- **Secure – states determine who has access**
- **Easy to use**

Portal Applications (Apps) Available



Debt Inquiry



Department of Defense (DoD) Entitlement



e-Employer Search



Locate



Federal Collection and Enforcement



Federal Offset

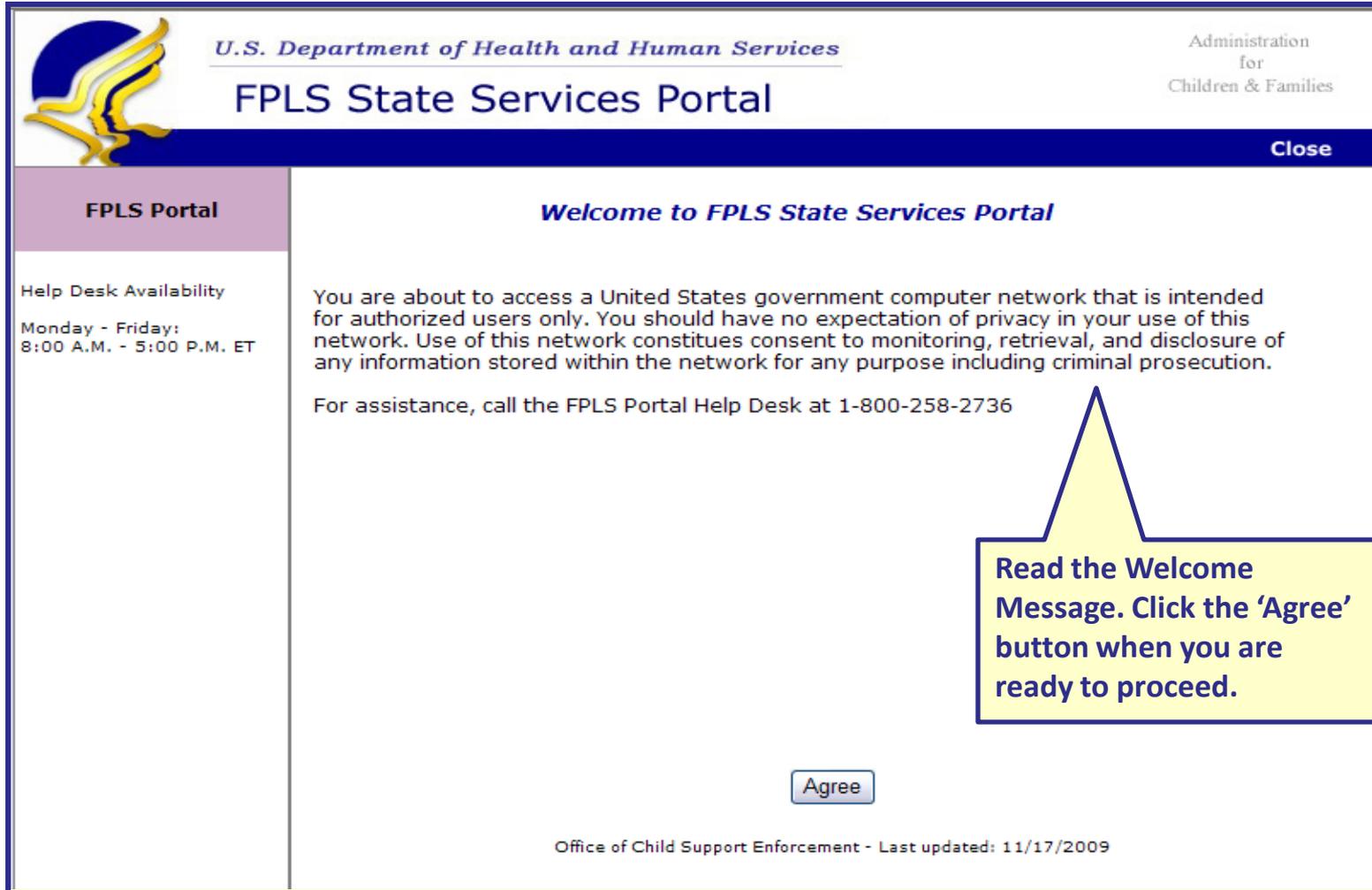


Passport Denial



Query Interstate Cases for Kids (QUICK)

FPLS State Services Portal - Welcome



 U.S. Department of Health and Human Services
Administration
for
Children & Families

FPLS State Services Portal

[Close](#)

FPLS Portal

Help Desk Availability
Monday - Friday:
8:00 A.M. - 5:00 P.M. ET

Welcome to FPLS State Services Portal

You are about to access a United States government computer network that is intended for authorized users only. You should have no expectation of privacy in your use of this network. Use of this network constitutes consent to monitoring, retrieval, and disclosure of any information stored within the network for any purpose including criminal prosecution.

For assistance, call the FPLS Portal Help Desk at 1-800-258-2736

Read the Welcome Message. Click the 'Agree' button when you are ready to proceed.

Office of Child Support Enforcement - Last updated: 11/17/2009

FPLS State Services Portal - Welcome

The screenshot shows the FPLS State Services Portal homepage. At the top left is the U.S. Department of Health and Human Services logo. The header includes the text "U.S. Department of Health and Human Services" and "Administration for Children & Families". The main title is "FPLS State Services Portal". A dark blue navigation bar contains "FAQ | Close". On the left is a purple sidebar titled "FPLS Portal" with a list of services: "Debt Inquiry", "DoD Entitlement", "Employer Search", "Federal Collection and Enforcement", "Locate", and "Query Interstate Cases for Kids". Below this is "Help Desk Availability" with hours "Monday - Friday: 8:00 A.M. - 5:00 P.M. ET". The main content area has a "Welcome to FPLS State Services Portal" message and a paragraph explaining the service. A photo of three children is on the right. At the bottom, there is a "Contact Us" link and a date "Last updated: 07/14/2011".

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

[FAQ](#) | [Close](#)

FPLS Portal

- [Debt Inquiry](#)
- [DoD Entitlement](#)
- [Employer Search](#)
- [Federal Collection and Enforcement](#)
- [Locate](#)
- [Query Interstate Cases for Kids](#)

Help Desk Availability
Monday - Friday:
8:00 A.M. - 5:00 P.M. ET

Welcome to FPLS State Services Portal

The Federal Parent Locator Service (FPLS) State Services Portal (SSP) enables States and authorized individuals to conduct child support business and submit information to the Office of Child Support Enforcement (OCSE).



[Contact Us](#) - Last updated: 07/14/2011

If you need assistance, click on 'FAQ' to see Frequently Asked Questions.

A list of available Portal applications assigned to your user ID is displayed. To access the Debt Inquiry application, click on 'Debt Inquiry.'

Use 'Contact Us' to get a list of phone numbers you can use for questions.



Debt Inquiry

- **Provides employers and insurers with a centralized and standardized process to:**
 - **Notify states about individuals eligible for lump sum and/or in the case of insurers recurring payments**
 - **Meet most mandatory state-reporting requirements**
- **Assists states with collections of lump sum and/or recurring payments prior to disbursement to obligors who owe past-due support**



Debt Inquiry - Welcome

The screenshot shows the FPLS State Services Portal. At the top left is the U.S. Department of Health and Human Services logo. The page title is "FPLS State Services Portal" with "SSP Home" below it. On the right, there is a link for "Administration for Children & Families" and a "Close" button. A left-hand navigation menu contains "Debt Inquiry", "Payout Report Details", "Payout Report Download", and "Success Story". The "Payout Report Details" link is circled in red. The main content area features a "Welcome to Debt Inquiry" heading and a paragraph: "The Debt Inquiry service enables authorized state users to view information about debtors who are eligible to receive a payout from an employer or insurer." Below this is a section for "Pages" which is currently empty. At the bottom, it says "Office of Child Support Enforcement - Last updated: 11/09/2010" with links for "Contact Us" and "Privacy Statement".

U.S. Department of Health and Human Services

FPLS State Services Portal

Administration for Children & Families

SSP Home

Debt Inquiry

Payout Report Details

Payout Report Download

Success Story

Welcome to Debt Inquiry

The Debt Inquiry service enables authorized state users to view information about debtors who are eligible to receive a payout from an employer or insurer.

Pages

Office of Child Support Enforcement - Last updated: 11/09/2010
[Contact Us](#) | [Privacy Statement](#)

You can click on 'SSP Home' from any application's Welcome page to return to the FPLS SSP Welcome page.

Select either 'Payout Report Details' or 'Payout Report Download' to obtain information about participants eligible to receive lump sum or recurring payments. Select 'Success Stories' to share collection stories.

Debt Inquiry Payout Report



U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home Print | FAQ | Close

Debt Inquiry

Payout Report Details

Payout Report Download

Success Story

Payout Report Details

* Indicates required field

Report Search

From Date:

To Date:

SSN: -

Payment Type:

Search Results

[Click on field label to sort the field.](#)

Date	SSN	Debtor Name	Organization Name	Expected Payout Date	Viewed
05/18/2011	XXX-XX-6789	Public, John	ABC Financial Institute	05/30/2011	<input checked="" type="checkbox"/>
05/17/2011	XXX-XX-2781	Mary, Grace	ABC Financial Institute	05/30/2011	<input checked="" type="checkbox"/>
05/17/2011	XXX-XX-8888	James, Peter	ABC Financial Institute	05/26/2011	<input type="checkbox"/>
05/17/2011	XXX-XX-1141	Duval, Robert	ABC Financial Institute	05/26/2011	<input type="checkbox"/>
05/16/2011	XXX-XX-0543	Plank, David	Public Corporation	05/25/2011	<input type="checkbox"/>
05/15/2011	XXX-XX-6083	Tamarevskiy, Sergey	Care Corporation	05/25/2011	<input type="checkbox"/>
05/15/2011	XXX-XX-9246	Stallworth, Richard	Care Corporation	05/25/2011	<input type="checkbox"/>

Office of Child Support Enforcement - Last updated: 05/18/2011
[Contact Us](#)

Click on underlined SSN to view payout report details.

Debt Inquiry Payout Details

The screenshot displays the FPLS State Services Portal interface. At the top, the U.S. Department of Health and Human Services logo is on the left, and the Administration for Children & Families logo is on the right. The main header reads "FPLS State Services Portal". Below the header is a navigation bar with "Home", "Print", "FAQ", and "Close" links. On the left side, there is a vertical menu with "Debt Inquiry" selected, and "Payout Report Details" circled in blue. The main content area is titled "Payout Details" and is divided into three sections: "Payor Information", "Payee Information", and "Review Status".

U.S. Department of Health and Human Services
FPLS State Services Portal
Administration for Children & Families

Home Print | FAQ | Close

Debt Inquiry
Payout Report Details
Payout Report Download
Success Story

Payout Details

Payor Information

FEIN: 234567889
Name: Alpha Testing Company
Contact Name: Tim Webb
Address Line 1: 1122 Ready Road
Address Line 2: 3500 Western Lane
City: P.O. Box 345
State: WV
ZIP/Postal Code: 11111
Phone: (444)333-5556
Ext: 777777
Fax: (567)899-9999
Email: tim.webb@atc.com
Preference: Email

Payee Information

SSN: XXX-XX-4421
Name: Jeff John
Reference Identifier:
Payment Type: Retroactive Pay Increase
Amount: \$9000.00
Expected Payout Date: 12/22/2011

Review Status

You may check the box below if the match has been reviewed.

Viewed:

Update Payout Report Details

Office of Child Support Enforcement - Last updated: 05/18/2011
[Contact Us](#)

You can click on 'Home' from any screen within an application to go to the application's Welcome page.

Use the details on this page to issue a notice to the employer or insurer to garnish the payout according to state policy.

Debt Inquiry Payout Report Download



U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal

SSP Home Print | FAQ | Close

Debt Inquiry

Payout Report Details

Payout Report Download

Welcome to Debt Inquiry

The Debt Inquiry service enables authorized state users to view information about debtors who are eligible to receive a lump sum payout from an employer or insurer.



Messages

Office of Child Support Enforcement - Last updated: 05/18/2011
[Contact Us](#)

Payout Report Download

The screenshot displays the FPLS State Services Portal. At the top left is the U.S. Department of Health and Human Services logo. The page title is "FPLS State Services Portal". On the right, it says "Administration for Children & Families". A navigation bar includes "Home", "Print", "FAQ", and "Close". A sidebar on the left has "Debt Inquiry" and "Payout Report Download" (circled in blue). The main content area is titled "Payout Report Download" and includes instructions: "Download Payout Report by Date or select from list of reports." Below this is a "Payout Report Download" section with a "Date:" input field, a calendar icon, and a "Download" button. The date format is specified as "(mm/dd/yyyy)". A "Payout Report List" table follows, with columns for "Date", "Filename", and "Action". Each row in the table has a "Download" button. At the bottom, it says "Office of Child Support Enforcement - Last updated: 05/18/2011" and "Contact Us".

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home Print | FAQ | Close

Debt Inquiry

Payout Report Download

Download Payout Report by Date or select from list of reports.

Payout Report Download

Date:  Download
(mm/dd/yyyy)

Payout Report List

Date	Filename	Action
05/18/2011	DI.REPORT.AL.20110518051657.xls	Download
05/17/2011	DI.REPORT.AL.20110517041650.xls	Download
05/16/2011	DI.REPORT.AL.20110516033654.xls	Download
05/15/2011	DI.REPORT.AL.20110515021452.xls	Download

Office of Child Support Enforcement - Last updated: 05/18/2011
[Contact Us](#)

For this example, the Excel option is selected for download.

Payout Report Download

U.S. Department of Health and Human Services
Administration for Children & Families
FPI S State Services Portal

DI.REPORT.AL.20110518051657.xls [Compatibility Mode] - Microsoft Excel

Home Insert Page Layout Formulas Data Review View Add-Ins

Clipboard Font Alignment Number Styles Cells Editing

R1 LAST NAME

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SUBMISSION DATE	SUBMITTER TYPE	FEIN	COMPANY NAME	CONTACT NAM	ADDRESS1	ADDRESS2	CITY	STATE	ZIP	PHONE	FAX	CONTACT EMAIL	PREFERENC
2	5/18/2011	DEM	12345678	Lincoln Financial	Joe Murphy	311 St Balti	Ste 100	Winds	MD	21224	999-888-	145-888-23	joe.murphy@lfa.	Phone
3	5/18/2011	DIN	12345678	Lincoln Financial	Joe Murphy	311 St Balti	Ste 100	Winds	MD	21224	999-888-	145-888-23	joe.murphy@lfa.	Phone
4	5/17/2011	DTP	12345678	Lincoln Financial	Joe Murphy	311 St Balti	Ste 100	Winds	MD	21224	999-888-	145-888-23	joe.murphy@lfa.	Phone
5	5/16/2011	DTI	12345678	Lincoln Financial	Joe Murphy	311 St Balti	Ste 100	Winds	MD	21224	999-888-	145-888-23	joe.murphy@lfa.	Phone
6														
7														
8														
9														
10														
11														
12														
13														
14														
15														

States Output File

Ready

100%



DoD Entitlement Data

- **Detailed income data for active duty military and reservists**
 - Supports fair and equitable child support orders
 - Aids in processing review and adjustment actions
 - Helps with the timely exchange of data
 - Eliminates expensive processing costs for subpoenas
- You can only receive this comprehensive breakdown from the FPLS through this application



FPLS State Services Portal - Welcome

U.S. Department of Health and Human Services
FPLS State Services Portal

Administration for Children & Families

[FAQ](#) | [Close](#)

FPLS Portal

- [Debt Inquiry](#)
- [DoD Entitlement](#)
- [Electronic Income Withholding Order](#)
- [Employer Search](#)
- [Federal Collection and Enforcement](#)
- [Locates](#)
- [Query Interstate Cases for Kids](#)

Help Desk Availability
Monday - Friday:
8:00 A.M. - 5:00 P.M. ET

Welcome to FPLS State Services Portal

The Federal Parent Locator Service (FPLS) State Services Portal (SSP) enables States and authorized individuals to conduct child support business and submit information to the Office of Child Support Enforcement (OCSE).



Messages

To access the DoD Entitlement application, click on 'DoD Entitlement.'

Office of Child Support Enforcement - Last updated: 07/14/2011
[Contact Us](#)

DoD Entitlement - Welcome



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration for Children & Families

SSP Home [FAQ](#) | [Close](#)

Department of Defense Entitlement

[Request](#)

[Response](#)

Help Desk availability
Monday - Friday:
8:00 A.M. - 5:00 P.M. ET

Welcome to DoD Entitlement

The Department of Defense (DoD) Entitlement Online assists States with obtaining military entitlement information for the purpose of modifying and establishing child support obligations. Authorized users can request and receive responses on DoD entitlement data for active military and reservist participants in IV-D cases.



Messages

Office of Child Support Enforcement - Last updated: 01/18/2011
[Contact Us](#)

Click 'Request' to request DoD entitlement information for an active duty military member or a reservist.

DoD Entitlement Request

The screenshot shows the 'FPLS State Services Portal' for the 'U.S. Department of Health and Human Services' and 'Administration for Children & Families'. The page title is 'Department of Defense Entitlement'. A navigation bar includes 'Home', 'FAQ', and 'Close'. The main content area is titled 'Request' and includes a note: '* Indicates required field'. Below this is the section 'Active Military/Reservist Participant in IV-D Case Search', with a disclaimer: 'The information may only be used for the sole purpose of establishing and modifying child support orders.' A search form contains the label '*SSN:' followed by three input fields: '999', '- XX', and '- 9999', and a 'GO' button. A 'Clear' button is located below the search fields. At the bottom, it says 'Office of Child Support Enforcement - Last updated: 01/18/20' and has a 'Contact Us' link. A sidebar on the left has a 'Request' link circled in blue.

Enter the SSN of the CP or NCP military member for whom you are requesting DoD entitlement information.

Click 'GO.'

Military retirees do not receive entitlements. They are not included in this match. Military pension amounts are provided on NDNH Quarterly Wage records and through DoD Locate requests.

DoD Entitlement Request

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home FAQ | Close

Department of Defense Entitlement

Active Military/Reservist Participant in IV-D Case Search

Participant Search Criteria

SSN: 999-XX-9999

Participant Selection

	Social Security Number	Name
<input checked="" type="checkbox"/>	999-XX-9999	Jones, William J Name
<input type="checkbox"/>	999-XX-9999	Jones, William
<input type="checkbox"/>	999-XX-9999	Jones, Will
<input type="checkbox"/>	999-XX-9999	Jones, Will J
<input type="checkbox"/>	999-XX-9999	Jones, William Jacob
<input type="checkbox"/>	999-XX-9999	Jones, Will Jacob

Advanced Search Criteria

User Text: 878996655 i

Submitter's Email Address: john.doe@state.gov

Office of Child Support Enforcement - Last updated: 01/18/2011
[Contact Us](#)

Request
Response

An information indicator appears when additional instruction is available.

Displays cases in your state that are found on the FCR for the SSN you entered. Select the case for which DoD entitlement data is needed.

Click 'Submit.'

User Text allows free form entry for your own use.

Enter your email address to receive a notification when a response is received.

DoD Entitlement Request Confirmation

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home Print | FAQ | Close

Department of Defense Entitlement

Request Submission Confirmation

Transaction successfully submitted. Notification will be sent to the email address below when a response is received. The responses are available for 30 days after the date the response is received.

SSN: 999-XX-9999
Locate Source: DoD Entitlement
Submitter's Email Address: john.doe@state.gov
User Text: 878996655

[Request](#)
[Response](#)

[Update Request](#) [New Request](#)

Office of Child Support Enforcement - Last updated: 01/18/2011
[Contact Us](#)

If you need to change your request, use the 'Update Request' button. Click 'New Request' to return to the SSN entry screen to enter a new SSN.

You receive a confirmation message when you are done. If you provided an email address, the message says a response will be sent to that address when received. If you did not provide an email address, the message advises you to check back in 7 days.

DoD Entitlement Response

The screenshot displays the FPLS State Services Portal. At the top left is the U.S. Department of Health and Human Services logo. The page title is "FPLS State Services Portal". On the right, it says "Administration for Children & Families". A navigation bar contains "Home" and "FAQ | Close". A sidebar on the left is titled "Department of Defense Entitlement" and contains two links: "Request" and "Response". The "Response" link is circled in blue. The main content area is titled "Response Search" and "Search Criteria". It features three input fields: "SSN:" with three separate boxes, "Request Start Date:" with a date picker, and "Request End Date:" with a date picker. A "GO" button is to the right of the date fields. A "Clear" button is at the bottom center. At the bottom of the page, it says "Office of Child Support Enforcement - Last updated: 01/07/2011" and a "Contact Us" link.

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home FAQ | Close

Department of Defense Entitlement

Response Search
Search Criteria

Request
Response

SSN: - -

Request Start Date:

Request End Date: **GO**

Clear

Office of Child Support Enforcement - Last updated: 01/07/2011
[Contact Us](#)

Click 'Response' to view responses to your DoD entitlement requests.

You may view responses by entering any or all of the search criteria. You also have the option to enter no criteria at all. Click 'GO.'

DoD Entitlement Response

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home FAQ | Close

Department of Defense Entitlement

Request Response

Response Status

The responses below are only available for 30 days after the response date.

Search Criteria

SSN: _____ Request Date Range: _____

Active Military/Reservist Participant in IV-D Case

SSN	Name	Request Date	Response Date	Status
<input checked="" type="checkbox"/> 999-XX-9999	Jones, William J	07/01/2011	07/08/2011	Received
<input type="checkbox"/> 999-XX-0000	Smith, Robert	07/08/2011	07/16/2011	Received
<input type="checkbox"/> 000-XX-9999	Davis, Thomas	07/12/2011	07/19/2011	Received
<input type="checkbox"/> 111-XX-9999	Public, John	07/12/2011	07/19/2011	Received
<input type="checkbox"/> 111-XX-2222	Doe, Jane	07/21/2011		Request Sent

Office of Child Support Enforcement - Last updated: 01/18/2011
[Contact Us](#)

Select a response with a status of 'Received' and click 'View' to display a PDF document with your response.

The 'Response Date' is blank and the 'Status' says 'Request Sent' until a response from DoD is received.

DoD Entitlement Response - Identifying Data

Report ID: CDOE01

Report Date: 06/15/2011

*** Sensitive Information ***

Protected by Privacy Act of 1974

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement
Department of Defense Entitlement Match

Page: 1 of 2

**This notice contains wage and earning information provided by the U.S. Department of Defense.
The information may only be used for the sole purpose of establishing and modifying child support orders.**

This information is payments made during the month of 05/2011.

Request Information

Submitted SSN: 999-XX-9999

User Text: 3469

Submitted Name: JONES, WILLIAM

SSN/Name/Date Information

Service Member Name: WILLIAM JONES

Initial Military Service Date: 12/31/99

SSN: 999-XX-9999

Expiration Term of Service Date:

Military Service Code: Coast Guard

Retired Reserve, Involuntary
Discharge or Transfer Date: 12/31/10

Component Code: Guard

Military Status Code: Enlisted

Separation Dropped From Rolls Date: 12/31/10

Separation Payment Code: Readjustment Pay

Pay Entry Base Date: 12/31/10

DoD Entitlement Response - Taxable Income

Payment Information (taxable amounts)

(fields will not display if \$ amount is equal to zero.)

* This is not a monthly amount.

Basic Pay Amount:	\$500.00	* Selective Reenlistment Bonus Amount:	\$1.09
Officer Saved Pay Amount:	\$1.01	* Regular Reenlistment Bonus Amount:	\$1.00
Health Professionals Saved Pay Amount:	\$1.02	* Nuclear Officer Accession Bonus Amount:	\$1.01
Variable Special Pay Amount:	\$1.03	Career Sea Pay Amount:	\$1.02
Board Certified Pay Amount:	\$1.04	Career Sea Pay Premium Amount:	\$1.03
* Additional Special Pay Amount:	\$1.05	Hostile Fire and Imminent Danger Pay Amount:	\$1.04
* Incentive Special Pay Amount:	\$1.06	Diving Duty Pay Amount:	\$1.05
* Medical Officer Retention Bonus/Multi-year Service Pay Amount:	\$1.07	Hazardous Duty Incentive Pay Amount:	\$1.06
* Nuclear Career Accession Bonus Amount:	\$1.08	Continental United States Cost of Living Allowance Amount:	\$1.06
* Nuclear Qualified Officer Continuation Pay Amount:	\$1.09	* Nuclear Career Annual Incentive Bonus Amount:	\$1.00
* Separation Payment Amount:	\$1.00	Aviation Career Incentive Pay Amount:	\$1.01
* Contract Cancellation Pay Allowances Amount:	\$1.00	* Aviation Officer Continuation Pay Amount:	\$1.02
Foreign Language Proficiency Pay Amount:	\$1.00	Miscellaneous Officer Pay Amount:	\$1.03
* Special Separation Benefit Amount:	\$1.00	Essential Service Pay Amount:	\$1.04
* Voluntary Separation Pay Amount:	\$1.00	Hardship Duty Pay Amount:	\$1.05
Reserve Drill Pay Amount:	\$1.00	Proficiency Pay Amount:	\$1.06
Reserve Active Duty Pay Amount:	\$1.00	* Overseas Extension Pay Amount:	\$1.07
Airborne Warning Control Systems Controller Pay Amount:	\$1.00	* Enlistment Bonus Amount:	\$1.08

DoD Entitlement Response - Taxable Income

Report ID: CDOE01

Report Date: 06/15/2011

*** Sensitive Information ***

Protected by Privacy Act of 1974

Department of Health and Human Services
Administration for Children and Families
Office of Child Support Enforcement
Department of Defense Entitlement Match

Page: 2 of 2

**This notice contains wage and earning information provided by the U.S. Department of Defense.
The information may only be used for the sole purpose of establishing and modifying child support orders.**

This information is payments made during the month of 05/2011.

Payment Information (taxable amounts) continued

Reserve Component Incentive Program
Payments: Enlistment bonus (six-year, prior service only)

* Reserve Component Incentive Program
Pay Amount: \$999.01

Reserve Component Incentive Program
Education Payments: Educational assistance (converted from bonus)

* Reserve Component Incentive Program
Education Pay Amount: \$888.02

Incapacitation Pay Amount: \$666.04

Reserve Medical Officers Special
Payment Amount: \$777.03

DoD Entitlement Response - Non-Taxable Income

Payment Information (non-taxable amounts)

(fields will not display if \$ amount is equal to zero.)

* This is not a monthly amount.

Basic Allowance For Housing Differential Amount:	\$1.07	Basic Allowance For Housing Partial Amount:	\$1.09
Basic Allowance For Subsistence Amount:	\$1.08	Family Separation Amount:	\$1.00
Overseas Cost Of Living Allowance Amount:	\$1.01	Overseas Housing Allowance Amount:	\$1.02
Move In Housing Allowance Miscellaneous Amount:	\$1.03	Move In Housing Allowance Security Amount:	\$1.05
Move In Housing Allowance Rent Amount:	\$1.04	Basic Allowance Housing Amount:	\$1.07
* Clothing Equipment Allowance Amount:	\$1.08		



e-Employer Search

- **Quickly identify employers using e-IWO**
- **Search by employer name or FEIN**
- **View employer addresses**



e-Employer Search

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

SSP Home Print | FAQ | Close

e-Employer Search

Employer Search Selection
One field is required

Employer Search

FEIN: e-IWO Source Only

Organization Name:

City:

State:

Office of Child Support Enforcement - Last updated: 10/01/2010
[Contact Us](#)

Employer Search

Enter employer name, partial name or FEIN . You may also enter the city and state. Click 'GO.'

e-Employer Search Result

The screenshot displays the FPLS State Services Portal interface. At the top left is the U.S. Department of Health and Human Services logo. The page title is "FPLS State Services Portal". On the right, it says "Administration for Children & Families". A navigation bar contains "SSP Home", "Print", "FAQ", and "Close". A sidebar on the left has "e-Employer Search" and "Employer Search" (circled in blue). The main content area is titled "Employer Search Results" and "Employer Search Information". It shows search criteria: Fein, Organization Name: Major, City Name, and State Code. Below is a table of results with columns: Select, FEIN, Organization Name, City, State, and Source. Two rows are checked. At the bottom are "Submit" and "Cancel" buttons, and a footer with "Office of Child Support Enforcement - Last updated: 10/01/2010" and a "Contact Us" link.

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

SSP Home Print | FAQ | Close

e-Employer Search

Employer Search

Employer Search Results

Employer Search Information

Fein:
Organization Name: Major
City Name:
State Code:

Employer Search Results

Select	FEIN	Organization Name	City	State	Source
<input checked="" type="checkbox"/>	946000000	Major Corporate Services, LLC	Omaha	NE	e-IWO
<input checked="" type="checkbox"/>	946100000	Minor Corporate Services, LLC	Omaha	NE	e-IWO
<input type="checkbox"/>	205000000	Streamline Inc			e-IWO
<input type="checkbox"/>	470000000	Union Pacific			e-IWO

Submit Cancel

Office of Child Support Enforcement - Last updated: 10/01/2010
[Contact Us](#)

Select the employer(s) to view additional information.

Click 'Submit.'

e-Employer Details



U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal

SSP Home Print | FAQ | Close

e-Employer Search

[Employer Search](#)

Employer Details

FEIN:	946000000
Organization Name:	Major Corporate Services, LLC
Known As Name:	HRB1 Corporate Services, LLC
IWO Address	NDNH Address
One H&R Block Way NE 31000	123 Main St. NE 31000

FEIN:	946100000
Organization Name:	Minor Corporate Services, LLC
Known As Name:	Major Corporate Services, LLC
IWO Address	NDNH Address
Two H&R Block Way NE 31000	456 Main St. NE 31000

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The IWO address and employer address reported to the NDNH are displayed.



Locate

- **Submit locate requests as needed**
- **Locate can be requested on a person not in locate status on your state system**
- **NDNH matches are available immediately when response is requested to be returned via the portal**
- **New data sources are available without state programming**



Locate - Welcome

The Locate menu allows you to select which type of request you are making and to view locate responses that have been received.

For this example, click 'IV-D Request' to continue.

Locate - IV-D Request

The screenshot displays the FPLS State Services Portal. At the top left is the U.S. Department of Health and Human Services logo. The page title is "FPLS State Services Portal". On the right, it says "Administration for Children & Families". A navigation bar contains "Home" and "FAQ | Close". A left sidebar has a "Locate" section with three options: "IV-D Request" (circled in blue), "Other Request", and "Response". The main content area is titled "IV-D Request" and includes a red asterisk note: "* Indicates required field". Below this is the "Participant Search" section. It features an SSN input field with three sub-fields containing "999", "XX", and "9999". Below the SSN field is a "Participant Type" dropdown menu set to "-All-" and a blue "GO" button. A yellow callout box with a blue border points to the "GO" button and contains the text: "Enter the SSN for the person you are attempting to locate. You may also select the participant type (CP, NCP, PF, CH, or ALL) to refine your search. Click 'GO' to continue." At the bottom center is a "Clear" button. The footer text reads "Office of Child Support Enforcement - Last updated: 01/06/2011" and includes a "Contact Us" link.

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home FAQ | Close

Locate

- IV-D Request**
- Other Request
- Response

IV-D Request
* Indicates required field

Participant Search

*SSN: - -

Participant Type:

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Enter the SSN for the person you are attempting to locate. You may also select the participant type (CP, NCP, PF, CH, or ALL) to refine your search. Click 'GO' to continue.

Locate - IV-D Case Selection and Search Criteria

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Locate

IV-D Request
Other Request

IV-D Participant Search
* Indicates required field

Participant Search Criteria

SSN: 999-XX-9999 Participant Type: All

Case Selection

Case ID	Name	Date of Birth	Participant Type
<input type="checkbox"/> 5378104306	Jones, William J	02/20/1965	NCP
<input type="checkbox"/> 0012345688	Jones, William J	02/20/1965	PF
<input type="checkbox"/> 4306537810	Jones, William	02/20/1965	CP
<input type="checkbox"/> 123789654	Jones, Will J		CP

Advanced Search Criteria

* Locate Source Type: DoD/OPM DVA FBI IRS NDNH SSA ALL

Date of Birth: / /
(mm/dd/yyyy)

FIPS County Code:

User Text:

Submitter's Email Address:

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Displays all cases in your state that are found on the FCR based on the SSN and participant type you entered. Select the appropriate case for which you want to submit a request.

If the Date of Birth is **NOT** populated on the list above **AND** you are requesting SSA information, you must enter the person's DOB.

Select the agencies from which you want locate information.

Enter the FIPS county code *if* your state needs it.

User Text is free form for your own use.

Enter your email address to receive notification when a response is received.

Click 'Submit' to continue.

Locate - Submission Confirmation

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Locate

Request Submission Confirmation

Request successfully submitted. Notification will be sent to the email address below when a response is received. The responses are available for 30 days after the date the response is received.

SSN: 999-XX-9999
Locate Source: NDNH, FBI
Submitter's Email Address: john.doe@state.gov
User Text: 878996655

Update Request **New Request** **Retrieve NDNH**

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IV-D Request
Other Request
Response

'Update Request' allows you to edit your request.

'New Request' returns you to the SSN entry screen to make a new locate request.

If you requested NDNH data AND your state elected to receive responses online, you can view the responses immediately.

You will receive a confirmation message when you are done. If you provided an email address, the message says a response will be sent to that address when received. If you did not provide an email address, the message advises you to check back in 7 days.

Locate - Other Request

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Administration for Children & Families

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Locate

Other Request

** Indicates required field*

Person Search

**SSN:* 999 - XX - 9999

** Locate Request Type:*

- Parental Kidnapping
- Adoption or Foster Care
- Custody and Visitation Establishment or Enforcement
- Other than IV-D Child Support **GO**

Clear

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To request locate for other than for IV-D purposes, enter the SSN and the reason for the locate request.

Click 'GO.'

Locate - Parental Kidnapping

 U.S. Department of Health and Human Services
Administration for Children & Families

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Locate

[IV-D Request](#)
[Other Request](#)
[Response](#)

Other Person Search
** Indicates required field*

Person Search Criteria

SSN: 999-XX-9999 Locate Request Type: Parental Kidnapping

Advanced Search Criteria

* Last Name: i

* First Name:

Middle Name:

* Date of Birth: / / i
(mm/dd/yyyy)

Gender:

Participant Type: i

* Locate Source Type: DoD/OPM DVA FBI i
 NDNH SSA ALL

FIPS County Code:

User Text: i

Submitter's Email Address:

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Enter the person's name and date of birth. Then, select the agencies you are requesting for locate. Gender and participant type are optional.

Click 'Submit.'

An information indicator appears when additional instruction is available.

Locate - Response

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Administration for Children & Families

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Home FAQ | Close

Locate

Response Search

Search Criteria

SSN: - -

Request Start Date:

Request End Date:

Locate Source Type:

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[Contact Us](#)

IV-D Request
Other Request
Response

You may view responses by entering any or all of the search criteria . You also have the option to enter no criteria at all. Click 'GO.'

Locate - All Response Data

The screenshot displays the FPLS State Services Portal interface. At the top, it features the U.S. Department of Health and Human Services logo and the Administration for Children & Families. The main header includes 'Home' and 'FAQ | Close'. A navigation menu on the left has 'Locate' selected, with sub-options for 'IV-D Request', 'Other Request', and 'Response' (circled in blue). The main content area is titled 'Response Selection' and includes a notice: 'The responses below are only available for 30 days after the date the response is received.' Below this is the 'Search Criteria' section with fields for 'SSN:', 'Request Date Range:', 'User Id:', and 'Locate Source Type: All'. A 'Source Match Data' table is shown with columns for SSN, Name, Locate Source, Request Date, Response Date, and Status. The table contains four rows of data. At the bottom, there are 'View' and 'Cancel' buttons. A footer note reads 'Office of Child Support Enforcement - Last updated: 06/07/2011' with a 'Contact Us' link.

U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

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Locate

- IV-D Request
- Other Request
- Response**

Response Selection

The responses below are only available for 30 days after the date the response is received.

Search Criteria

SSN: _____
Request Date Range: _____
User Id: _____
Locate Source Type: All

Source Match Data

	SSN	Name	Locate Source	Request Date	Response Date	Status
<input checked="" type="checkbox"/>	999-XX-9999	Jones, William J	FBI	06/15/2011	06/19/2011	Received
<input type="checkbox"/>	999-XX-9999	Jones, William J	DVA	06/15/2011	06/20/2011	Received
<input type="checkbox"/>	000-XX-9999	Davis, Thomas	DoD	06/22/2011	06/29/2011	Data Not Found
<input type="checkbox"/>	000-XX-0000	Smith, James		06/02/2011		Request Sent

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A list of responses is displayed based on the criteria you entered. Select a response with a status of 'Received' and click 'View' to display the PDF document with your response.

'Locate Source' is not displayed until a locate response is received.



Federal Collections and Enforcement

- **Replaces the mainframe “green screens” for Federal Offset and Passport Denial**
- **Easy retrieval of obligor collections and case activity**
- **Simplifies case submittal and update process**
- **Improves customer service**





QUICK

- **Access QUICK states via the FPLS SSP**
- **View your own and other states' case and financial information**
- **Receive automated response**
- **Query FCR by SSN to locate another state's case ID**
- **Use standardized case and financial information**

FPLS SSP Contacts

- **End User Support Team (SSP)**
[QUICK Help Desk/Technical Support Team](#)
- **State Technical Support Team (Training)**
[State Technical Support Liaison Contacts](#)
- **Federal Collection and Enforcement**
(Case Specific Federal Offset and Passport Denial Questions)
scollections@acf.hhs.gov