

## HPOG Program Summary



### Full Employment Council 21<sup>st</sup> Century Healthcare Works Program

#### Location:

Kansas City, Missouri

#### Program Goals:

- Enroll 783 participants in training and education programs
- Train 520 participants to program completion
- Place 353 participants in employment

#### Health Professions Taught:

Successful participants earn credentials qualifying them for employment as registered nurses, licensed practical and vocational nurses, medical records and health information technicians, medical assistants, respiratory therapy assistants, radiologic technologists and technicians, surgical technologists, dental assistants, pharmacy technicians, emergency medical technicians and paramedics, phlebotomists, physical therapy assistants, medical and clinical laboratory technicians and technologists, occupational therapy assistants, and cardiovascular technologists and technicians.

#### Approach:

The 21st Century Healthcare Works program provides training and support services to help participants advance along a healthcare career ladder and earn a family-sustaining wage. The program targets low-income adults, food stamp recipients, TANF recipients, economically disadvantaged youth ages 16-24, and low-wage healthcare workers seeking career progression in the healthcare field. The target region encompasses the Missouri counties of Clay, Platte, Cass, Ray, and Jackson; an area with urban, suburban, and rural communities and a high percentage of people with income below the poverty level.

The program uses a strategy comprising four distinct elements: career skills assessment, job training and support services, job placement, and job retention and post-employment services. The program will engage employers by convening a healthcare employer skills panel, meeting with healthcare trade associations, using referrals from employers currently serviced by FEC, seeking referrals from economic development organizations, and reaching out to local employers through job developers and healthcare representatives of Workforce Investment Boards (WIBs).

FEC is supported by contractors and program partners, including the Missouri Career Center, local and State of Missouri Workforce Investment Boards, Missouri Apprenticeship Agency, state and local assistance programs for TANF recipients, and programs for economically disadvantaged youth.