

## HPOG Program Summary



### Workforce Investment Board SDA-83, Inc. Northeast Louisiana Professional Healthcare Opportunities—Careers and Support

#### **Location:**

Monroe, Louisiana

#### **Program Goals:**

- Enroll 1,000 participants into training and education programs
- Ensure that 625 of those enrolled complete training
- Enable 500 of those who complete training to find employment in healthcare

#### **Health Professions Taught:**

The program is preparing participants for positions in a wide variety of healthcare professions experiencing workforce shortages. These include, but are not limited to: certified nurse assistant (CNA), medical office assistant, emergency medical technician, pharmacy technician, licensed practical nurse (LPN), registered nurse (RN), patient care technician, radiology technician, respiratory technician, and medical records and health information technicians.

#### **Approach:**

The Professional Healthcare Opportunities-Careers and Support (PHOCAS) program provides healthcare sector education and training leading to employer or industry-recognized certificates and degrees. The program serves TANF recipients and other low-income individuals in eleven northeast Louisiana parishes. Case management and supportive services are provided to ensure the success of participants.

The program recruits participants, assesses for eligibility and basic skills, and provides remedial education when necessary. Louisiana Delta Community College and other area educational institutions provide healthcare sector education and training. Student Liaisons (case managers) guide and mentor participants during education/training. Follow-up continues as students receive job readiness training and employment placement assistance.

Workforce Investment Board SDA-83 is implementing the program in partnership with Northeast Louisiana Workforce Centers, Inc. (operator of the One Stop Centers), the Louisiana Department of Children and Family Services, Louisiana Workforce Investment Council, Louisiana Workforce Commission/Apprenticeship Division, Workforce Investment Board (WIB) 81, WIB 82, Louisiana Delta Community College, and regional healthcare employers.