

HPOG Program Summary

Buffalo and Erie County Workforce Development Consortium Health Professions Collaborative



Location:

Buffalo, New York

Program Goals:

- Enroll 1,250 participants in training and education programs
- Train 1,125 participants to program completion
- Place 1,000 participants in employment

Health Professions Taught:

Program participants are prepared for employment as direct support professionals (DSPs), medical office assistant, medical billing clerk, licensed practical nurses (LPNs), pharmacy technician, and health information technicians.

Approach:

The Buffalo and Erie County Workforce Development Consortium prepares TANF recipients and other low-income individuals with the skills and credentials needed to enter employment and advance in the healthcare field.

Erie County's one-stop career centers lead outreach and recruitment efforts. Participants entering the program receive comprehensive assessments, basic skills training, work readiness training, and case management. The program also provides supportive services, including childcare, transportation, and uniforms.

Healthcare education and training is provided by Erie Community College; People, Inc.; Suburban Adult Services; and Erie Board of Cooperative Educational Services (BOCES). Key partners in this project include the New York State (NYS) Department of Labor (DOL), NYS Workforce Investment Board, and NYS Office of Temporary and Disability Assistance. The program is working with the two largest private-sector employers in western New York, Kaleida Health and the Catholic Health System, to place trainees in employment.