FPTRQ Family Services Staff Scoring Sheet

		ID									
	Program ID	1001	1001	1001	1001	1001	1001	1001	1001	1001	1001
	FSS ID	101	102	103	104	105	106	107	108	109	110
Item #	Item										
FSSQ1a	Encouraged families to seek or receive services										
FSSQ1b	Followed up about whether services received met their needs										
FSSQ1c	Made appointments or arrangements for families to receive services										
FSSQ1d	Helped families find services they need										
FSSQ1e	Advocated to ensure that outside service providers are responsive										
FSSQ2a	Followed up with parents about goals they set for their child										
FSSQ2b	Followed up with parents about goals they set for themselves										
FSSQ2c	Offered parents ideas or suggestions about parenting										
FSSQ2d	Suggested activities for parents and children to do together										
FSSQ2e	Worked with parents to develop strategies they can use at home										
FSSQ2f	Taken parents' values and culture into account when serving them										
FSSQ2g	Offered parents books and materials on parenting										
FSSQ3a	How many children they have										
FSSQ3b	How many adult relatives live in their households										
FSSQ3c	Their work and school schedules										
FSSQ3d	Their marital status										
FSSQ3e	Their parenting styles										
FSSQ3f	Their employment status										
FSSQ3g	Their family's financial situation										
FSSQ3h	The role that faith and religion play in their household										
FSSQ3i	Their family's cultures and values										
FSSQ3j	What they do outside Head Start to encourage children's learning										
FSSQ3k	How they discipline their children										
FSSQ3l	Problems their child is having at home										
FSSQ3m	Changes happening at home										
FSSQ3n	Health issues their children may have										
FSSQ3o	Health issues they or other family members may have										
FSSQ4a	My goal is to help parents reach their full potential										
FSSQ4b	I help parents to reach their job and educational goals										
FSSQ4c	I work with parents to figure out the steps to reach their goals										
FSSQ4d	I encourage parents to make decisions about education and care										
FSSQ4e	Parents' beliefs about childcare and education vary by culture										
FSSQ4f	I encourage parents to provide feedback on services and support										
FSSQ4g	I am open to information on different ways to help parents and children										
FSSQ4h	I accept that parents are decision makers for care and education										
FSSQ5a	Sometimes hard to support the way parents raise their children										
FSSQ5b	Sometimes hard to support the way parents discipline children										
FSSQ5c	Sometimes hard to accept different cultural beliefs of parents										
FSSQ5d	Sometimes hard to support goals parents have for children										
FSSQ5e	Sometimes hard to work with parents who have different beliefs										
FSSQ5f	Sometimes hard to accept the choices that parents make										
FSSQ6a	Information parents share about their child										
FSSQ6b	Activities welcoming to all family members, including fathers										
FSSQ6c	Information parents share about their home life										
FSSQ6d	Make fathers or other family members feel comfortable at centers										
FSSQ6e	Families' values and cultures										
FSSQ6f	Information parents share about their career or education goals										
FSSQ6g	Information parents share about their "life goals"										
FSSQ7a	How their child is doing in the Head Start/Early Head Start program										
FSSQ7b	Their child's learning or development										
FSSQ7c	Goals parents have for their child										
FSSQ7d	Goals parents have for themselves										
FSSQ7e	How parents are progressing towards goals they have										
FSSQ7f	Problems their child is having in Head Start/Early Head Start										
FSSQ7g	Problems parents may be having with their work or school										
FSSQ7h	Parents' vision for their family's future										
FSSQ8a	Help families get services available in the community										
FSSQ8b	Offer parents information about community events										
FSSQ8c	Respond to issues or questions outside of my normal work hours										
FSSQ8d	Learn the values and beliefs of the families I serve										
FSSQ8e	Change work schedule in response to parents' schedules										
FSSQ8f	Learn new ways to assist families										
FSSQ8g	Change how services are offered in response to parent feedback										
FSSQ8h	Talk to parents about parenting										
FSSQ8i	Help parents reach their goals										
FSSQ8j	Tailor approach with mothers, fathers, or other family members										
FSSQ8k	Help parents learn skills needed to succeed										

FSSQ8l	Consider how culture shapes the way should approach work										
FSSQ8m	Make home visits to provide support and work on goal setting										
FSSQ8n	Help families meet their basic needs										
FSSQ9	If question or problem comes up, how easy or difficult to reach you										
FSSQ10a	Employment or job training										
FSSQ10b	Food banks or pantries										
FSSQ10c	Child care subsidies or vouchers										
FSSQ10d	Adult education, GED classes, ESL classes, or continuing education										
FSSQ10e	Housing assistance										
FSSQ10f	Energy or fuel assistance										
FSSQ10g	Parenting skills group										
FSSQ10h	Health insurance										
FSSQ11a	Health screening for children										
FSSQ11b	Developmental assessments for children										
FSSQ11c	Counseling services for children										
FSSQ11d	Counseling services for parents										
FSSQ11e	housing assistance, food stamps, financial aid, or medical care										
FSSQ11f	Nutritional screening for children										
FSSQ11g	Legal services										
FSSQ11h	Substance abuse										
FSSQ11i	Crisis assistance										
FSSQ11j	Domestic violence										
FSSQ12a	I work as a Family Service Worker because I enjoy it										
FSSQ12b	I see this job as *just* a paycheck										
FSSQ12c	work as Family Service Worker because like helping families										
FSSQ12d	If I could find something else to do to make a living I would										
FSSQ12e	Work because like helping children and families get services										
FSSQ13a	Child abuse and neglect										
FSSQ13b	Domestic violence										
FSSQ13c	Substance abuse										
FSSQ13d	Depression or mental health issues in parents										
FSSQ13e	Hunger										
FSSQ13f	Developmental delays in children										
FSSQ13g	Developmental delays in adults										
FSSQ14	How many families currently serve										
FSSQ15	How many centers currently serve										
FSSQ16	How many years working in field										
FSSQ17	How long worked at current center										
FSSQ18	Have children living in household who attends Head Start										
FSSQ19	Ever had child in household who attended Head Start										
FSSQ20	Have Child Development Associate										
FSSQ21	Have some type of family services credential										
FSSQ22	Highest level of education completed										
FSSQ23	Hispanic or Latino										
FSSQ24a	White										
FSSQ24b	Black or African American										
FSSQ24c	American Indian or Alaska Native										
FSSQ24d	Asian Indian										
FSSQ24e	Chinese										
FSSQ24f	Filipino										
FSSQ24g	Japanese										
FSSQ24h	Korean										
FSSQ24i	Vietnamese										
FSSQ24j	Other Asian										
FSSQ24k	Native Hawaiian										
FSSQ24l	Guamanian or Chamorro										
FSSQ24m	Samoan										
FSSQ24n	Other Pacific Islander										

FSS MEASURE SCORES										
TOTAL FSS Measure Score										
Construct: Knowledge										
Subscale: Family-specific Knowledge										
Construct: Practices										
Subscale: Collaboration										
Subscale: Responsiveness										
Subscale: Communication										
Subscale: Connecting to Services										

Subscale: Family-focused Concern										
Construct: Attitudes										
Subscale: Commitment										
Subscale: Openness to Change										
Subscale: Respect										