

Region II New York/New Jersey (NY/NJ)
Federal Interagency Council on Homelessness

Resource Directory



February 2018 Edition

Region II New York/New Jersey (NY/NJ) Federal Interagency Council on Homelessness Resource Directory

Table of Contents

<u>Description</u>	<u>Page</u>
Regional Chair's Welcome	1
U.S. Interagency Council on Homelessness	2 - 3
Region II-Interagency Council on Homelessness Member Agency List	4
U.S. Department of Agriculture	5 – 8
U.S. Department of Commerce - U.S. Census Bureau	9 – 10
U.S. Department of Education	11 – 12
U.S. Department of Health and Human Services	13 – 23
U.S. Department of Homeland Security – Federal Emergency Management Agency	24
U.S. Department of Housing and Urban Development	25
U.S. Department of Justice – Community Relations Service	26
U.S. Department of Labor	27 – 30
U.S. Department of Veterans Affairs	31 – 34
Corporation for National and Community Service	35 – 36
U.S. Environmental Protection Agency	37
U.S. General Services Administration	38
U.S. Small Business Administration	39
Social Security Administration	40 – 42
U.S. Postal Service	43 – 44



**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF THE SECRETARY
REGION II**

New York, New Jersey, Puerto Rico, Virgin Islands

OFFICE OF THE REGIONAL DIRECTOR

26 Federal Plaza, Suite 3835, New York, NY 10278 - (212) 264-4600, (212) 264-3620 (Fax)

February 28, 2018

On behalf of the Region II Federal Interagency Council on Homelessness, I am pleased to share with you the February 2018 edition of our Resource Directory.

The Council is a collaboration of federal agencies in the New York Region, serving New York and New Jersey. Our member agencies provide funding, training or direct service to people experiencing homelessness, especially youth, or the agencies and organizations that serve them. We are committed to supporting our communities, especially in the advocacy and empowerment work you do to prevent or end homelessness. The Directory contains summary level information about our respective agencies, including our various benefits, programs and services, as well as local contacts, to help with your work.

I want to thank all the members of the ICH for their efforts and collaboration throughout all of 2017. I particularly want to thank Joyce A. Thomas, Regional Administrator of the Administration for Children and Families (ACF), for her leadership as acting chair since January 2017, Samuel E. Miller who has served as the ICH coordinator for over a decade and a special thank you to the team that worked to make this a reality.

If you have questions regarding the Directory, please contact Samuel E. Miller, U.S. Department of Housing & Urban Development, samuel.e.miller@hud.gov, Barbara L. Andrews, Administration for Children & Families, barbara.andrews@acf.hhs.gov, Everett Lo, Social Security Administration, everett.lo@ssa.gov or Anthony Borges, Department of Health and Human Services, anthony.borges@hhs.gov.

Sincerely,

Dennis E. González, Chair
Acting Regional Director & Executive Officer
Office of the Secretary, Region II
Department of Health and Human Services

U.S. Interagency Council on Homelessness

Together, we are ending homelessness.

Interagency Leadership and Collaboration

The U.S. Interagency Council on Homelessness (USICH) leads national efforts to prevent and end homelessness in America. We drive action among our 19 federal member agencies and foster the efficient use of resources in support of best practices at every level of government and with the private sector.

Our Council is made up of heads of our member agencies and meets quarterly to advance federal collaboration and support state and local activities. USICH leads interagency working groups to design and implement federal strategies and provides expert guidance to our member agencies and to state and local leaders to empower communities to end homelessness once and for all.

Members of the Council

- U.S. Department of Agriculture
- U.S. Department of Commerce
- U.S. Department of Defense
- U.S. Department of Education
- U.S. Department of Energy
- U.S. Department of Health and Human Services
- U.S. Department of Homeland Security
- U.S. Department of Housing and Urban Development
- U.S. Department of the Interior
- U.S. Department of Justice
- U.S. Department of Labor
- U.S. Department of Transportation
- U.S. Department of Veterans Affairs
- Corporation for National and Community Service
- U.S. General Services Administration
- Office of Management and Budget
- Social Security Administration
- U.S. Postal Service
- White House Office of Faith-Based and Community Initiatives

Driving National Progress toward Ending Homelessness

USICH leads the interagency implementation of the current federal strategic plan to prevent and end homelessness, [Opening Doors](#). The vision of the federal plan is simple: no one in America should be without a safe and stable home in a strong, nurturing community where they can pursue and achieve their personal goals. There has been significant progress since 2010:

- 13% reduction in the total number of people experiencing homelessness, including a 17% reduction in the number of people experiencing unsheltered homelessness—sleeping on sidewalks, in parks, in cars, or other outdoor locations

U.S. Interagency Council on Homelessness (cont'd)

- 46% reduction in the number of Veterans experiencing homelessness, including a 50% reduction in unsheltered homelessness among Veterans
- 27% reduction in the number of families with children experiencing homelessness, including a 70% drop in unsheltered homelessness among family households
- 18% reduction in the number of people with disabilities experiencing chronic homelessness, long-term or repeated episodes of homelessness, including a 4% reduction in unsheltered chronic homelessness

USICH, HUD, and VA have also confirmed that more than 55 communities, and the entire states of Virginia, Connecticut, and Delaware, have effectively ended homelessness among Veterans.

Supporting the Capacity of States and Local Communities

Our team of experts supports state and local partners to tackle difficult challenges with the most effective strategies. We also develop tools and guidance to support all communities to implement the best practices and to ensure that all Americans—regardless of where they live—have access to a full range of opportunities. Some of our most significant recent publications and documents, featured at usich.gov, include:

- [Criteria and Benchmarks for Achieving the Goal of: Ending Veteran Homelessness; Ending Family Homelessness; Ending Youth Homelessness; Ending Chronic Homelessness](#)
- [10 Strategies to End Veteran Homelessness and 10 Strategies to End Chronic Homelessness](#)
- [Preventing and Ending Youth Homelessness: A Coordinated Community Response](#)
- [Family Connection: Building Systems to End Family Homelessness](#)
- [Using Homelessness and Housing Needs Data to Tailor and Drive Local Solutions](#)
- [Partnerships for Opening Doors: Integrating Employment and Housing Strategies Final Report](#)
- [Housing First Checklist: Assessing Projects and Systems for a Housing First Orientation](#)
- [Partnering with Hospitals to End Homelessness](#)
- [Strategies to Address the Intersection of the Opioid Crisis and Homelessness](#)
- [Ending Homelessness for People Living in Encampments: Advancing the Dialogue and Case Studies](#)
- [Using Shelter Strategically to End Homelessness](#)
- [Enlisting Mainstream Resources and Programs to End Homelessness](#)
- [Public Housing Agency \(PHA\) Guidebook to Ending Homelessness](#)
- [Engaging Landlords: Private Landlords Partnering to End Homelessness](#)
- [Key Strategies for Connecting People Experiencing Homelessness to SSI/SSDI](#)
- [Reducing Criminal Justice System Involvement among People Experiencing Homelessness](#)
- [Case Studies: Building School/Housing Partnerships for Families Experiencing Homelessness](#)

USICH Contact:
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E-mail: Robert.pulster@usich.gov

Region II Federal Interagency Council on Homelessness Member Agency List

U.S. Department of Agriculture
Food & Nutrition Service
Rural Development

U.S. Department of Commerce - U.S. Census Bureau

U.S. Department of Education

U.S. Department of Health and Human Services
Administration for Children & Families
Administration for Community Living
Assistant Secretary for Health
Centers for Medicare & Medicaid Services
Health Resources & Services Administration
Regional Director (Chair)
Substance Abuse & Mental Health Services Administration

U.S. Department of Homeland Security
Federal Emergency Management Agency

U.S. Department of Housing and Urban Development

U.S. Department of Justice
Community Relations Service

U.S. Department of Labor

U.S. Department of Veterans Affairs
Veterans Benefits Administration
Veterans Health Administration

Corporation for National and Community Service

U.S. Environmental Protection Agency

U.S. General Services Administration

U.S. Small Business Administration

Social Security Administration

U.S. Postal Service

U.S. Department of Agriculture

Food and Nutrition Service

Mission:

Food and Nutrition Service (FNS) works to end hunger and obesity through the administration of 15 federal nutrition assistance programs including WIC, Supplemental Nutrition Assistance Program (SNAP), and school meals. In partnership with State and Tribal governments, our programs serve one in four Americans during the course of a year. Working with our public, private and non-profit partners, our mission is to increase food security and reduce hunger by providing children and low-income people access to food, a healthful diet and nutrition education in a way that supports American agriculture and inspires public confidence. No American should have to go hungry.

Programs:

The USDA's 15 domestic nutrition assistance programs reach one in four Americans each year and serve as our Nation's first-line of defense against hunger. They represent a nutrition safety net that protects the Nation from the long-term harm and cost of hunger and nutrition-related health and educational problems:

The Supplemental Nutrition Assistance Program (SNAP), the program formerly known as the Food Stamp Program, is the cornerstone of the Nation's nutrition assistance safety net, touching the lives of nearly 46 million Americans. It provides nutrition assistance to participants, the majority of whom are children, the elderly, or people with disabilities, helping them put food on the table using benefits that can be redeemed at authorized food retailers across the country.

The Child Nutrition Programs, including National School Lunch, School Breakfast, Summer Food Service, Special Milk, and Child and Adult Care Food Program (CACFP), support schools, child care institutions, and other organizations in providing nutritious meals to students across the nation. Over 30 million school children eat a lunch provided through the National School Lunch Program every school day; nearly 14 million children eat a school breakfast provided through the School Breakfast Program each day.

The WIC Program provides supplemental foods, nutrition and health counseling, and a link to health care for about 7.5 million low-income women, infants, and children up to age 5 who are at nutritional risk.

A variety of programs, such as the Emergency Food Assistance Program, Commodity Supplemental Food Program, and the Food Distribution Program on Indian Reservations, strengthen the Nation's nutrition safety net by providing food and nutrition assistance to children and families; and support American agriculture by distributing high quality, 100% American-grown USDA Foods.

U.S. Department of Agriculture (cont'd)

Public Contact:

Call toll free the New York State Food Stamp Program at 1-800-342-3009 and visit the USDA FNS website at <http://www.fns.usda.gov/fns/Default.htm>. Call toll free for New York State WIC Program at 1-800-522-5006. For CACFP in New York, call toll free at 1-800-942-3858.

Professional Contact:

For New York:

Cynthia Tackett, Regional Communications Director

North East Regional Office

USDA Food and Nutrition Service

Phone: (617) 565-6412

Email: Cynthia.Tackett@FNS.USDA.gov .

For New Jersey:

Alexis Lometz, Senior Program Specialist

Supplemental Nutrition Assistance Program (SNAP)

Mid-Atlantic Regional Office

USDA Food and Nutrition Service

Phone: (609) 259-5018

Fax: (609) 259-2690

Email: Alexis.Lometz@FNS.USDA.gov

U.S. Department of Agriculture (cont'd)

Rural Development

Mission:

The mission of USDA Rural Development is to increase economic opportunity and improve the quality of life for people in rural America. Housing and Community Facilities Programs help rural communities and individuals by providing loans, grants and loan guarantees for housing and community facilities.

Programs:

The **Section 502 Direct Single Family Housing Loan Program** is available to low income households who wish to purchase a home in a rural area. Under this program, individuals or families receive a loan directly from Rural Development. There is no down payment requirement, interest rates are fixed and qualifying borrowers can receive payment subsidies to make the payments more affordable. If a household's income is too high for a Section 502 Direct loan, the applicant may qualify for a **Guaranteed Rural Housing Loan**. These are loans made by participating lenders and are guaranteed by Rural Development. USDA's loan note guarantee enables lenders to offer financing at more affordable rates and terms to borrowers they may not otherwise be able to serve. There is also no down payment required and lenders can finance up to 100% of the appraised value of the home (101% if the up-front 1% Guarantee financing fee is included in the loan).

For existing homeowners with very low incomes, USDA Rural Development also has a **Section 504 Home Repair Loan and Grant Program**. Loans can be made for repairs, to improve or modernize a home or make the property more accessible to persons with disabilities. For qualifying seniors 62 and older who cannot afford a loan, grant funds may be available for repairs to address health and safety hazards or to make a home accessible for a person with a disability. The maximum loan amount is \$20,000 and the interest rate is fixed at 1 percent. Grants are limited to \$7500 of lifetime assistance but can be combined with loans to increase the amount available for repairs.

USDA also finances the construction of apartments and other multiple-family housing units in rural communities that lack sufficient, affordable rental housing through its **Rural Rental Housing Programs**. It provides rental subsidies to low income people, many of whom are elderly, so that they pay no more than 30 percent of their income for rent.

Rural communities can build or expand vital community facilities such as libraries, police stations, daycare centers, fire stations and town halls through its **Community Facilities Programs**. USDA provides direct and guaranteed loans as well as grants to help communities meet quality of life needs and to increase the competitiveness of rural communities in attracting and retaining businesses.

U.S. Department of Agriculture (cont'd)

Public Contact:

To learn more about these and other USDA Rural Development programs, please visit our website at www.rd.usda.gov

For information about USDA Rural Development in New York, to make local contacts and determine where eligible lending areas are located, please visit:

<http://eligibility.sc.egov.usda.gov/eligibility/welcomeAction.do>

Professional Contacts:

Jennifer Jackson
Single Family Housing Program Director
441 South Salina Street
Syracuse, NY 13202
Phone: (315) 477-6417
Email: Jennifer.jackson@ny.usda.gov

Michael Bosak
Multi-Family Housing Program Director
441 South Salina Street
Syracuse, NY 13202
Phone: (315) 477-6421
Email: Michael.bosak@ny.usda.gov

Michael Mathews
Housing Programs Director
New Jersey State Office
Phone: (856) 787-7732
Fax: (855) 305-7343
Mobile: (609) 351-8730
E-mail: Michael.mathews@nj.usda.gov

U.S. Department of Commerce - U.S. Census Bureau

Mission:

The Census Bureau serves as the leading source of quality data about the nation's people and economy. We honor privacy, protect confidentiality, share our expertise globally, and conduct our work openly. We are guided on this mission by our strong and capable workforce, our readiness to innovate, and our abiding commitment to our customers.

The production of high quality, relevant statistical information rests on principles that the Census Bureau holds dear. Openness to user and respondent concerns, independence and neutrality, strong statistical standards, and protection of confidentiality form the foundation for the work we do. These principles are reflected in Office of Management and Budget guidelines for the quality, objectivity, utility, and integrity of information disseminated by federal agencies. The Census Bureau's mission is built around large-scale surveys and censuses. Activities involve survey and questionnaire design, geographic infrastructure update, and data collection, processing, and dissemination. Research and data analysis help improve processes from data collection through dissemination.

Programs:

Censuses: The decennial census is the nation's oldest and most comprehensive source of population and housing information. As provided for in the Constitution, the U.S. Government uses the Census Bureau's count of the population in each state to apportion the seats in the House of Representatives.

Every five years, the economic census provides a detailed portrait of the nation's economy. Related programs supply information about business ownership. The census of governments, conducted at the same time as the economic census, covers government organization, public employment, and government finance.

Surveys: A survey is a method of collecting and analyzing social, economic, and geographic data. It provides information about the conditions of the United States, states, and counties. Throughout the decade between censuses, we are continually conducting surveys to produce a general view and comprehensive study of the United States' social and economic conditions. The New York Regional Office is involved in data collection for several surveys, including:

- The American Community Survey
- American Housing Survey
- Current Population Survey
- New York City Housing and Vacancy Survey

Description:

Census: The decennial census data are also used in drawing congressional and state legislative districts and distributing hundreds of billions of dollars of federal funds each year. State, local, and tribal governments use the data to make a wide variety of decisions to improve their communities. Businesses, nonprofit organizations, and governments use it as the basis for research, planning, and investment. The decennial census produces the widest range of information available at the smallest geographic levels.

U.S. Department of Commerce - U.S. Census Bureau (cont'd)

Demographic Surveys:

The Census Bureau conducts household and institutional surveys, many of which are sponsored by other federal agencies. Information from these surveys is used to measure income, poverty, education, health care coverage, crime victimization, computer usage, and scores of other subjects that are vital to understanding the people of the United States. The Census Bureau also supplies data that is the basis for the Bureau of Labor Statistics' monthly unemployment rate and the Consumer Price Index.

Economic Surveys:

Monthly, quarterly, and annual surveys yield information on the current state of the economy. Census Bureau economic surveys provide a majority of the information the Bureau of Economic Analysis uses to update Gross Domestic Product accounts, data used by the Bureau of Labor Statistics in reporting monthly Producer Price Index changes, and data used by the Federal Reserve Board as input to indices of industrial production and capacity utilization.

Other Surveys:

The Census Bureau collects information in many other surveys and provides the data to the survey sponsor for release. These sponsors include:

- Bureau of Justice Statistics (BJS)
- Bureau of Labor Statistics (BLS)
- Bureau of Transportation Statistics (BTS)
- Department of Housing and Urban Development (HUD)
- National Center for Education Statistics (NCES)
- National Center for Health Statistics (NCHS)
- The National Science Foundation (NSF)
- The Social Security Administration (SSA)

Public Contact:

U.S. Census Bureau New York Regional Office
32 Old Slip, 9th Floor
New York, NY 10005

Phone: (212) 584-3400 Toll free: 1-(800)-991-2520 TDD: (212) 478-4793

E-mail: new.york.regional.office@census.gov

Professional Contact:

Jeff T. Behler

Regional Director

U.S. Census Bureau New York Regional Office
32 Old Slip, 9th Floor
New York, NY 10005
Phone: (212) 584-3400

U.S. Department of Education

Mission:

Funded by the U.S. Department of Education, the National Center for Homeless Education (NCHE) operates the Department's technical assistance center for the federal Education for Homeless Children and Youth (EHCY) Program.

In this role, NCHE works with schools, service providers, parents, and other interested stakeholders to ensure that children and youth experiencing homelessness can enroll and succeed in school.

NCHE is based at the University of North Carolina at Greensboro and more information is available online at <https://nche.ed.gov/>.

Description:

Title VII-B of the McKinney-Vento Homeless Assistance Act is intended to ensure that homeless children, including preschoolers and youths, have equal access to a free and appropriate public education (FAPE).

The McKinney-Vento program is designed to address the problems that homeless children and youth face in enrolling, attending, and succeeding in school. Under this program, state educational agencies (SEAs) must ensure that each homeless child and youth has equal access to the same free, appropriate public education, including a public preschool education, as other children and youth. Homeless children and youth should have access to education and other services that they need to enable them to meet the same challenging state academic achievement standards to which all students are held. In addition, homeless students may not be separated from the mainstream school environment. States and districts are required to review and undertake steps to revise laws, regulations, practices, or policies that may act as a barrier to the enrollment, attendance, or success in school of homeless children and youth.

To support the program, the U.S. Department of Education provides formula grants to the 50 States, the District of Columbia, and Puerto Rico based on each State's share of Title I funds.

Additional information is available on the Education for Homeless Children website - <https://www2.ed.gov/programs/homeless/index.html>.

Every state is required by federal law to appoint a State Coordinator for Homeless Education. This person is responsible for ensuring the effective implementation of and compliance with the McKinney-Vento Homeless Assistance Act in public schools throughout the state.

U.S. Department of Education (cont'd)

Public Contacts:

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Title I & Community Services Office
EBA-Room 368
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Education for Homeless Children & Youth Program
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John McLaughlin
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Phone: (202) 401-0962
Email: john.mclaughlin@ed.gov
Public: homelessed@ed.gov
<http://www2.ed.gov/programs/homeless/index.html>

U.S. Department of Health and Human Services

Mission:

The Department of Health and Human Services is the United States government's principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.

Programs:

The department includes more than 300 programs, covering a wide spectrum of activities. Some highlights include:

- Health and social science research
- Preventing disease, including immunization services
- Assuring food and drug safety
- Medicare (health insurance for elderly and disabled Americans), Medicaid (health insurance for low-income people), and health insurance for low income children through the State Children's Health Insurance Program (SCHIP)
- Health information technology
- Financial assistance and services for low-income families
- Improving maternal and infant health
- Early childhood development (Child Care, Early Head Start and Head Start
- Faith-based and community initiatives
- Preventing child abuse and domestic violence
- Substance abuse treatment and prevention
- Services for older Americans, including home-delivered meals
- Comprehensive health services for Native Americans
- Medical preparedness for emergencies, including potential terrorism
- Supporting our nation's youth
- Preventing and ending family and youth homelessness
- Promoting emergency preparedness, response and recovery

Agencies in HHS:

- [Administration for Children and Families \(ACF\)](https://www.acf.hhs.gov/) - <https://www.acf.hhs.gov/>
- [Administration for Community Living \(ACL\)](https://www.acl.gov/) - <https://www.acl.gov/>
- [Agency for Healthcare Research and Quality \(AHRQ\)](https://www.ahrq.gov/) - <https://www.ahrq.gov/>
- [Agency for Toxic Substances and Disease Registry \(ATSDR\)](https://www.atsdr.cdc.gov/) - <https://www.atsdr.cdc.gov/>
- [Centers for Disease Control and Prevention \(CDC\)](https://www.cdc.gov/) - <https://www.cdc.gov/>
- [Centers for Medicare & Medicaid Services \(CMS\)](https://www.cms.gov/) - <https://www.cms.gov/>
- [Food and Drug Administration \(FDA\)](https://www.fda.gov/) - <https://www.fda.gov/>
- [Health Resources and Services Administration \(HRSA\)](https://www.hrsa.gov/) - <https://www.hrsa.gov/>
- [Indian Health Service \(IHS\)](https://www.ihs.gov/) - <https://www.ihs.gov/>
- [National Institutes of Health \(NIH\)](https://www.nih.gov/) - <https://www.nih.gov/>
- [Program Support Center \(PSC\)](https://www.psc.gov/) - <https://www.psc.gov/>
- [Substance Abuse and Mental Health Services Administration \(SAMHSA\)](https://www.samhsa.gov/) - <https://www.samhsa.gov/>

U.S. Department of Health and Human Services (cont'd)

Office of the Secretary

Departmental leadership is provided by the Office of the Secretary. Also included in the Department is the Office of Public Health and Science, the Office of the HHS Inspector General and the HHS Office for Civil Rights. In addition, the Program Support Center, a self-supporting division of the Department, provides administrative services for HHS and other federal agencies.

- [Immediate Office of the Secretary \(IOS\)](#)
- [Assistant Secretary for Administration and Management \(ASAM\)](#)
- [Assistant Secretary for Budget, Technology and Finance \(ASBTF\)](#)
- [Assistant Secretary for Health \(ASH\)](#)
- [Assistant Secretary for Legislation \(ASL\)](#)
- [Assistant Secretary for Public Affairs \(ASPA\)](#)
- [Assistant Secretary for Planning and Evaluation \(ASPE\)](#)
- [Departmental Appeals Board \(DAB\)](#)
- [Office for Civil Rights \(OCR\)](#)
- [Office of the General Counsel \(OGC\)](#)
- [Office of Inspector General \(OIG\)](#)
- [Assistant Secretary for Preparedness and Response \(ASPR\)](#)

Public Contact

The U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Washington, D.C. 20201
Phone: (202) 619-0257
Toll Free: (877) 696-6775
Website: <http://www.hhs.gov>

A list, by subject, of Websites and public inquiry and publication phone numbers for popular topics:

<http://www.hhs.gov/about/referlst.html>

Regional Contact Information:

Serving: New York, New Jersey, Puerto Rico, Virgin Islands

Jacob K. Javits Federal Building
26 Federal Plaza, New York, NY 10278
Phone: (212) 264-4600
Website: <http://www.hhs.gov/region2/>

All HHS Regional offices are listed at this address unless otherwise specified.

Office of the Regional Director

Dennis E. González, Acting Regional Director and Executive Officer
Phone: (212) 264-4600 E-mail: Dennis.gonzalez@hhs.gov

Regional Contact: Anthony Borges, Public Affairs Specialist
Phone: (212) 264-4600 E-mail: Anthony.borges@hhs.gov

U.S. Department of Health and Human Services (cont'd)

Administration for Children and Families (ACF)

The Administration for Children and Families (ACF), within the U.S. Department of Health and Human Services (HHS), provides national leadership and creates opportunities for families to lead economically and socially productive lives. ACF is responsible for approximately sixty federal programs that promote the economic and social well-being of families, children, individuals, and communities with funding, strategic partnerships, guidance, training, technical assistance and research.

ACF programs are designed to empower families and individuals to increase their own economic independence, productivity and social capital. ACF's goal is to develop strong, healthy, supportive families and communities that have a positive impact on the quality of life and the development of children. ACF programs address the needs, strengths and abilities of vulnerable populations including refugees and migrants. ACF builds partnerships with individuals, front-line service providers, non-governmental organizations, communities, American Indian tribes, Native communities, states and Congress to achieve solutions which transcend traditional agency boundaries. . ACF was established in 1991 by bringing together several already-existing programs.

ACF partners with states and local programs to prevent family and youth homelessness. These partnerships help vulnerable and low-income youth and families to avoid homelessness, access affordable housing and provide the supports they need to succeed. Through the Runaway and Homeless Youth Program (RHY), the Family and Youth Services Bureau (FYSB) supports street outreach, emergency shelters and longer-term transitional living and maternity group home programs to serve and protect these young people. Mindful of the impact that even a short period of homelessness can have on a child's development, ACF is committed to meeting the needs of families with children experiencing and at risk of homelessness. ACF programs also support the unique challenges faced by youth aging out of foster care as they strive to become independent, safe, successful and stably housed.

ACF's regional efforts include identifying and disseminating information about innovative and effective programs and policies being implemented in states and communities. ACF works to increase state and local adoption of promising and effective practices to prevent and end youth and family homelessness. ACF is working closely with the U.S. Interagency Council and the Regional Interagency Council on Homelessness to end family and youth homelessness by 2020.

Programs (partial list):

Runaway and Homeless Youth (RHY Programs-Street Outreach, Basic Center, Transitional Living and Maternity Group Homes for Pregnant and Parenting Youth), Temporary Assistance for Needy Families (TANF), Early Childhood Development (Early Head Start, Head Start and Child Care), Child Welfare, Child Support, Refugee Resettlement, Domestic Violence, Anti-trafficking in Persons, Emergency Preparedness, Response and Recovery.

U.S. Department of Health and Human Services (cont'd)

Resources:

Early Childhood Development

ACF's Office of Early Childhood Development (ECD) includes the Offices of Child Care and Head Start, and the Interagency Team. Child Care, Head Start and Early Head Start programs serve children who are experiencing homelessness.

Expanding Early Care and Education for Children Experiencing Homelessness: Resources, including guides, *Early Childhood Homelessness in the United States: 50-State Profile* and self-assessment tools for: (1) early childhood programs serving families experiencing homelessness, (2) family shelters and (3) supportive housing are available at <https://www.acf.hhs.gov/ecd/interagency-projects/ece-services-for-homeless-children>

Additional information and materials are available through the Office of Head Start's Early Childhood Learning & Knowledge Center (ECLKC) at <https://eclkc.ohs.acf.hhs.gov/> and the Office of Child Care at <https://www.acf.hhs.gov/occ>

Youth

Help is available for Runaway & Homeless Youth at the [National Runaway Safeline](http://www.1800runaway.org) (<http://www.1800runaway.org>); 1-800-RUNAWAY (786-2929); Live Chat: www.1800runaway.org

To locate a FYSB-funded Runaway & Homeless Youth Program, visit <https://www.acf.hhs.gov/programs/fysb/grants/fysb-grantees>

To access the National Clearinghouse on Homeless Youth and Families (NCHYF), visit <http://www.rhyclearinghouse.acf.hhs.gov>; 833-GET-RHYi (833-428-7494)

To access the Runaway and Homeless Youth Training and Technical Assistance Center, visit <https://www.rhyttac.net/>

Office on Human Trafficking in Persons

ACF is committed to preventing human trafficking and ensuring that victims of all forms of human trafficking have access to the services they need. Through the HHS Look Beneath the Surface campaign, we work with grantees and stakeholders to raise awareness of human trafficking and the factors that make certain populations more at risk. The campaign also empowers the public to help identify victims and connect those victims with services by calling the [National Human Trafficking Hotline](https://humantraffickinghotline.org/) (<https://humantraffickinghotline.org/>) at 888-373-7888.

Websites:

National: <http://www.acf.hhs.gov/> Regional: <https://www.acf.hhs.gov/region2>

Regional Administrator:

Joyce A. Thomas
Phone: (212) 264-2890
E-mail: Joyce.Thomas@acf.hhs.gov

Regional Contact:

Barbara L. Andrews
Lead Program Liaison Specialist
Phone: (212) 264-2890 x101
E-mail: Barbara.Andrews@acf.hhs.gov

U.S. Department of Health and Human Services (cont'd)

Administration for Community Living (ACL)

The Administration for Community Living (ACL) supports a nationwide aging network; providing services to people over the age of 60 years old under the authority of the Older Americans Act. Services enable older Americans to remain independent in their homes and communities and maintain a healthy lifestyle. ACL, and the aging network, provides 240 million meals to older Americans each year, including home-delivered "meals on wheels." Helps provide other services through the aging network such as transportation and long-term care services and supports. ACL is also responsible for the Long Term Care Ombudsman Program that provides advocacy services for nursing facility residents. ACL provides policy leadership on aging issues.

Headquarters: Washington, D.C.

Website: <http://www.acl.gov>

Regional Administrator: Kathleen Otte

Regional Contacts:

Kathleen Otte

Regional Administrator

Phone: (212) 264-5767

E-mail: Kathleen.otte@acl.hhs.gov

USVI & Puerto Rico:

Carmen Sanchez

Aging Services Program Specialist

E-mail: Carmen.sanchez@acl.hhs.gov

New York & New Jersey:

Jennifer Throwe

Aging Services Program Specialist

E-mail: Jennifer.throwe@acl.hhs.gov

U.S. Department of Health and Human Services (cont'd)

Centers for Medicare and Medicaid Services (CMS)

CMS administers the Medicare and Medicaid programs, which provide health care to about one in every four Americans. Medicare provides health insurance for more than 47 million elderly and disabled Americans. Medicaid, a joint federal-state program, provides health coverage for some 58 million low-income persons, including 34 million children, and nursing home coverage for low-income elderly. CMS also administers the State Children's Health Insurance Program that covers more than 7 million children. CMS was established as the Health Care Financing Administration: 1977.
Headquarters: Baltimore, MD.

Websites: <http://www.medicare.gov>, <http://www.cms.gov>.

Consortium Administrator: Jim Kerr
Deputy Regional Administrator: Gil Kunken

Regional Contacts:

Heather Lang
Acting Associate Regional Administrator
Chicago Division of Medicare Health Plans Operations
Phone: (312) 353-0303
E-mail: Heather.lang@cms.hhs.gov

Original Medicare:
Victoria Abril
Associate Regional Administrator
Division of Financial Management & Fee for Service Operations
Phone: (212) 616-2505
E-mail: Victoria.abril@cms.hhs.gov

Medicare Advantage & Prescription Drug Coverage:
Nancy Ng
Customer Relations Branch Manager
Division of Medicare Health Plans Operations
Phone: (212) 616-2323
E-mail: Nancy.ng@cms.hhs.gov

Medicaid:
Michael Melendez
Associate Regional Administrator
Consortium for Medicaid and Children's Health Operations
Phone: (212) 616-2430
E-mail: Michael.melendez@cms.hhs.gov

U.S. Department of Health and Human Services (cont'd)

Office of the Assistant Secretary for Health

The Office of the Regional Health Administrator performs essential functions for the U.S. Department of Health and Human Services (HHS) in three major areas: prevention, preparedness, and agency-wide coordination and collaboration. These functions directly and indirectly support the work of the Department and the individual federal agencies.

The region has team leads in the areas of Chronic Disease Prevention, HIV/AIDS and Viral Hepatitis, Minority Health, Reproductive Health, and Women's Health.

Addressing Key Public Health Concerns

- Promote Healthy People 2020 Objectives and Leading Health Indicators.
- Inform and collaborate with communities to address new and emerging public health issues e.g. Opioid crisis, Zika virus, etc.

HIV/AIDS and Viral Hepatitis

- Promote education, outreach and implementation of the National HIV/AIDS Strategy, the nation's plan towards ending new HIV infections and includes viral suppression, PREP and PEP access and use, improving the health of people living with HIV, and reducing health related disparities.
- Address and promote innovation and collaboration across HHS agencies that improve HIV prevention and treatment among racial and ethnic minorities and other subgroups at increased risk in the United States.
- Promote education, outreach and implementation of the National Viral Hepatitis Action Plan to 2020, the nation's battle plan for fighting viral hepatitis in the United States to prevent new infections, reduce deaths and improve the health of people living with viral hepatitis with an emphasis on curing HCV.

For a national search of testing sites:

- <https://gettested.cdc.gov/>
- <https://locator.hiv.gov/>

Reproductive Health

- Provide comprehensive family planning and related preventive health services to men and women, with priority on services to low-income families through Title X clinics.
- Work with family planning clinics to provide men and women with counseling and testing for sexually-transmitted infections, including HIV testing.
- Offer breast and cervical cancer screenings for women.

For a national search of family planning clinics:

- <https://www.opa-fpclinicdb.com/>

U.S. Department of Health and Human Services (cont'd)

Minority Health

- Reduce health disparities and promote health equity to increase access to culturally and linguistically appropriate services, improve health literacy and foster use of preventive services.
- Address disease prevention, health promotion, risk reduction, healthier lifestyle choices, use of health care services and barriers to health care for racial and ethnic minorities.
- Establish and strengthen partnerships to integrate health equity into policies and programs, and promote a diverse public health workforce.

For more information:

- <https://www.minorityhealth.hhs.gov/>

Women's Health

- Improve women's health across the lifespan through health promotion and disease prevention education campaigns, programs and policies.
- Reduce health disparities, including gender disparities, and promote access to health, behavioral health and social services for women and girls.
- Mitigate the impact of violence and trauma on the health and wellbeing of women and girls and educate on a trauma-informed approach to services.
- Recent research shows that about 25 to 30 percent of veterans of the wars in Iraq and Afghanistan report symptoms of a mental disorder. Untreated mental health issues can result in long-term problems for you, your family, and your community, so it's important to see your doctor or a counselor if you're feeling depressed, sad, or anxious.

For more information on women veterans and mental health

- <https://www.womenshealth.gov/mental-health/veterans/>

Acting Regional Health Administrator: April Smith-Hirak

Regional Contact:

April Smith-Hirak

Acting Regional Health Administrator

Phone: (212) 264-2560

E-mail: April.Smith-Hirak@hhs.gov

U.S. Department of Health and Human Services (cont'd)

Health Resources and Services Administration (HRSA)

The Health Resources and Services Administration (HRSA) is the primary Federal agency for improving health care to people who are geographically isolated, economically or medically vulnerable. HRSA programs help those in need of high quality primary health care, people living with HIV/AIDS, pregnant women and mothers. HRSA also supports the training of health professionals, the distribution of providers to areas where they are needed most and improvements in health care delivery. HRSA oversees organ, bone marrow and cord blood donation. It compensates individuals harmed by vaccination, and maintains databases that protect against health care malpractice, waste, fraud and abuse.

HRSA's Health Center Program supports nearly 1,400 health centers operating more than 10,400 sites in every U.S. state, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and the Pacific Basin. Nearly 26 million people – 1 in 12 nationwide – rely on a HRSA-funded health center for affordable, accessible primary health care. Many focus specifically on health care for the homeless. To locate a nearby health center, go to <https://findahealthcenter.hrsa.gov>.

Website: <http://www.hrsa.gov>

Regional Administrator: Ronald Moss

Regional Contact:

Cheryl Donald

Deputy Regional Administrator

Phone: (212) 264-2768

E-mail: Cdonald@hrsa.gov

U.S. Department of Health and Human Services (cont'd)

Substance Abuse and Mental Health Services Administration (SAMHSA)

The Substance Abuse and Mental Health Services Administration (SAMHSA) is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation.

SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities. SAMHSA operationalizes this mission by helping Tribes, states, cities, municipalities and the community act on the knowledge that behavioral health is essential to health, prevention works, treatment is effective and people recover.

Resources:

National Suicide Prevention Lifeline: 1-800-273-TALK (8255)

The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

- Nacional de Prevención del Suicidio: 1-888-628-9454
- Options For Deaf & Hard of Hearing: 1-800-799-4889
- Website: <https://suicidepreventionlifeline.org/>

National Helpline: 1-800-662-4357 (HELP)

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

- Website: <https://www.samhsa.gov/find-help/national-helpline>

Veteran's Crisis Line: 1-800-273-TALK (8255) TTY: 1-800-799-4889

Connects veterans in crisis (and their families and friends) with qualified, caring Department of Veterans Affairs responders through a confidential, toll-free hotline, online chat, or text.

- Website: www.veteranscrisisline.net (link is external)

Drug-Free Workplace: 1-800-WORKPLACE (967-5752)

Assists employers and union representatives with policy development, drug testing, employee assistance, employee education, supervisor training, and program implementation.

- Website: www.samhsa.gov/workplace/resources/drug-free-helpline

Disaster Distress Helpline: 1-800-985-5990 or Text TalkWithUS to 66746

SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.

Spanish Speakers: Call 1-800-985-5990 and press "2"

From the U.S., text Hablamos to **66746**

From Puerto Rico or the U.S. Virgin Islands, text Hablamos to **1-212-461-4635**

U.S. Department of Health and Human Services (cont'd)

Deaf/Hard of Hearing: Text TalkWithUs to 66746

Use your preferred relay service to call the Disaster Distress Helpline at 1-800-985-5990

Website: <https://www.samhsa.gov/find-help/disaster-distress-helpline>

Treatment Locator:

The Behavioral Health Treatment Services Locator is a confidential and anonymous source of information for persons seeking treatment facilities in the United States or U.S. Territories for alcohol, substance abuse/addiction and/or mental health problems.

- You can narrow your search by county or distance and include any or all of the following facilities:
 - Substance Abuse (SA)
 - Mental Health (MH)
 - SA & MH
 - Health Care Centers
 - Veterans Affairs
 - Behavioral Health Treatment Services Locator
- Buprenorphine Physician & Treatment Program Locator
 - Find information on locating physicians and treatment programs authorized to treat opioids, such as heroin or prescription pain relievers, at www.samhsa.gov/medication-assisted-treatment/physician-program-data/treatment-physician-locator .
- Opioid Treatment Program Directory
 - Find treatment programs in your state that treat addiction and dependence on opioids, such as heroin or prescription pain relievers, at <http://dpt2.samhsa.gov/treatment/>
 - Website: <https://findtreatment.samhsa.gov/>

Website: <http://www.samhsa.gov>

Regional Administrator: Dennis Romero

Regional Contact:

Dennis Romero

Regional Administrator

Phone: (212) 264-8097

E-mail: Dennis.romero@samhsa.hhs.gov

U.S. Department of Homeland Security - Federal Emergency Management Agency

Program:

Emergency Food and Shelter Program (EFSP) is a federally-funded program administrated by FEMA. Unlike FEMA's disaster assistance programs authorized under the Stafford Act, EFSP is authorized by the McKinney-Vento Homeless Assistance Act of 1987 (PL 100-77). Implementation of the EFSP is not contingent on a Presidential disaster declaration, and funds are not to be used to provide emergency assistance for circumstances that are the immediate result of a disaster situation.

The purpose of the EFSP is to supplement and expand the ongoing work of local social service organizations, both non-profit and governmental, to provide shelter, food and supportive services to individuals and families who have economic emergencies. Accordingly, EFSP funding is open to all organizations helping hungry and homeless people, as well as organizations that support those at risk of becoming hungry or homeless due to economic hardships.

A national board, chaired by FEMA, with representatives from American Red Cross; Catholic Charities USA; The Jewish Federations of North America; National Council of the Churches of Christ in the USA; The Salvation Army; and United Way Worldwide, is the sole recipient of EFSP funds from FEMA and establishes the program's policies, procedures, and guidelines.

United Way Worldwide also serves as the National Board's Secretariat and Fiscal Agent, administering the program on a day-to-day basis. In alignment with the program's mission, the National Board seeks to allocate funds to the neediest areas in the country, ensure fast response, foster public-private sector partnerships, ensure local decision-making, and maintain minimal, but accountable, reporting.

The National Board provides EFSP funds to local jurisdictions (counties or cities) based on an allocation formula using the most recent national population, unemployment, and poverty statistics. Those jurisdictions that qualify for an allocation must each convene a local board comprised of representatives at the local level of the same organizations as those on the National Board and a local government official must serve in place of the FEMA representative. In jurisdictions where affiliates of National Board agencies do not exist, other appropriate representatives should be invited to sit on the Local Board. For example, if there is no Catholic Charities, a comparable Roman Catholic group or a priest could serve. Each Local Board must have a Native American representative if the jurisdiction is located within or encompasses a federally-recognized Native American reservation, and each Local Board must have a representative who is homeless, formerly homeless, or a former recipient of program services. Additionally, the National Board encourages organizations representing or serving the special emphasis groups named in the McKinney-Vento Homeless Assistance Act be included on Local Boards. These groups include the elderly, families with children, veterans, and the physically and mentally disabled.

Website: <https://www.fema.gov/media-library-data/1502477141530df7f588ddc79484d2e3f79c44da7dcfd/FACTSHEETEmergencyFood.pdf>

Public Contact:

Address: 26 Federal Plaza, 13th Floor, New York, NY 10278

Email: fema-r2-externalaffairs@fema.dhs.gov.

U.S. Department of Housing and Urban Development

Mission:

HUD's mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes: utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination; and transform the way HUD does business. To fulfill this mission, HUD will embrace high standards of ethics, management and accountability and forge new partnerships--particularly with faith-based and community organizations--that leverage resources and improve HUD's ability to be effective on the community level.

Programs:

Housing, Homeless and Special Needs Programs:

- Supportive Housing Program
- Shelter Plus Care
- Single Room Occupancy (SRO) Dwellings for Homeless Individuals
- Emergency Shelter Grants (ESG) program
- Surplus Federal Property for Use to Assist the Homeless – Title V
- HOME Investment Partnerships Program
- Housing Opportunities for People with AIDS (HOPWA)

Description:

HUD is the nation's housing agency committed to increasing homeownership, particularly among minorities; creating affordable housing opportunities for low-income Americans; and supporting the homeless, elderly, people with disabilities and people living with AIDS. The Department also promotes economic and community development as well as enforces the nation's fair housing laws.

Public Contact:

People who wish to learn more about the U.S. Department of Housing and Urban Development's programs may contact HUD via the Internet at www.hud.gov, or by calling HUD toll-free. A directory of HUD 800 numbers can be found on the Internet at <http://www.hud.gov/directory/800/index.cfm>. People who must conduct their HUD business in person can find the appropriate address online or calling the toll-free number.

Professional Contact:

If your agency would like to arrange for a presentation or staff training on HUD Programs, contact:
Samuel E. Miller

U.S. Department of Housing and Urban Development

Jacob K. Javits Federal Building

26 Federal Plaza, Room 3541

New York, NY 10278—0088

Phone: (212) 264-8000 Ext. 7144

Samuel.e.miller@hud.gov

U.S. Department of Justice

Community Relations Service Northeast/Caribbean Region

Mission:

The Community Relations Service is the Department's "peacemaker" for community conflicts and tensions arising from differences of race, color, and national origin. Created by the Civil Rights Act of 1964, CRS is the only Federal agency dedicated to assist State and local units of government, private and public organizations, and community groups with preventing and resolving racial and ethnic tensions, incidents, and civil disorders, and in restoring racial stability and harmony. With passage of the Matthew Shepard and James Byrd, Jr. Hate Crimes Prevention Act of 2009, CRS also works with communities to employ strategies to prevent and respond to alleged violent hate crimes committed on the basis of actual or perceived race, color, national origin, gender, gender identity, sexual orientation, religion or disability.

Programs:

Overview of CRS Activities:

- Assisting with Police-Community Relations, e.g. Use of Force, Racial Profiling
- Responding to Hate and Bias-Based Activities, Attacks on Houses of Worship
- Keeping Community Protest Marches, Demonstrations, and Special Events Peaceful
- Assisting with Federal/State/Local Response to Natural Disasters
- Training Schools and Law Enforcement Officials in Conflict Resolution Measures
- Responding to the Aftermath of 9/11

Description:

CRS facilitates the development of viable, mutual understandings and agreements as alternatives to coercion, violence, or litigation. It also assists communities in developing local mechanisms, conducting training, and other proactive measures to prevent racial/ethnic tension and violent hate crimes committed on the basis of actual or perceived race, color, national origin, gender, gender identity, sexual orientation, religion, or disability. CRS does not take sides among disputing parties and, in promoting the principles and ideals of non-discrimination, applies skills that allow parties to come to their own agreement.

Public Contact:

People who wish to learn more about the Community Relation Service can visit:

www.justice.gov/crs

Professional Contact:

If your agency would like to arrange for a meeting or training please contact:

Conciliation Specialists Matthew T. Lattimer matthew.lattimer@usdoj.gov or Linda Ortiz, linda.ortiz@usdoj.gov.

U.S. Department of Justice, Community Relations Service
Northeast/Caribbean Region
Phone: (212) 264-0702
Fax: (212) 264-2143

U.S. Department of Labor

Mission:

The Department of Labor fosters and promotes the welfare of the job seekers, wage earners, and retirees of the United States by improving their working conditions, advancing their opportunities for profitable employment, protecting their retirement and health care benefits, helping employers find workers, strengthening free collective bargaining, and tracking changes in employment, prices, and other national economic measurements. In carrying out this mission, the Department administers a variety of Federal labor laws including those that guarantee workers' rights to safe and healthful working conditions; a minimum hourly wage and overtime pay; freedom from employment discrimination; unemployment insurance; and other income support.

Programs:

Employment and Training Administration (ETA): The mission of the Employment and Training Administration is to contribute to the more efficient functioning of the U.S. labor market by providing high quality job training, employment, labor market information, and income maintenance services primarily through State and local workforce development systems.

Employee Benefits Security Administration (EBSA): To protect the retirement, health, and other benefits of over 150 million participants and beneficiaries in private sector employee benefit plans.

Pension Benefit Guaranty Corporation (PBGC): To protect retirement-plan participants' pension benefits and support a healthy retirement plan system by encouraging the continuation and maintenance of private pension plans; protecting pension benefits in ongoing plans; providing timely payments of benefits in the case of terminated pension plans; and making the maximum use of resources and maintaining premiums and operating costs at the lowest levels consistent with statutory responsibilities.

Employment Standards Administration (ESA): To protect the welfare and rights of, and generate equal employment opportunity for, American workers by promoting compliance with the various laws that it administers; and to provide the best possible program for income replacement, medical treatment, and rehabilitation for injured federal workers, longshore workers, and miners.

Occupational Safety and Health Administration (OSHA): In 1970, Congress established the Occupational Safety and Health Administration (OSHA). As defined in its enabling legislation, the *Occupational Safety and Health Act of 1970*, OSHA's mission is to "Assure so far as possible every working man and woman in the Nation safe and healthful working conditions." This mandate includes such strategies as rulemaking, enforcement, compliance assistance, outreach, and partnerships to enable employers to maintain safe and healthful workplaces.

U.S. Department of Labor (cont'd)

Mine Safety and Health Administration (MSHA): To protect the safety and health of the Nation's miners by determining compliance with federal safety and health standards through inspections and investigations and working cooperatively with the mining industry, labor, and the States to improve training programs aimed at preventing accidents and occupationally caused diseases.

Bureau of Labor Statistics (BLS): To produce, analyze, and disseminate essential and accurate statistical data in the field of labor economics to the American public, the U.S. Congress, other federal agencies, State and local governments, business, and labor.

Office of the Solicitor (SOL): To ensure that the Nation's labor laws are forcefully and fairly applied in implementing the priority enforcement initiatives of and defending the actions taken by the Department; and to advise agency officials on legal matters, including the development of regulations, standards, and legislation.

Bureau of International Labor Affairs (ILAB): To carry out the Secretary's international responsibilities, develop Departmental policy and programs relating to international labor activities, and coordinate Departmental international activities involving other U.S. Government agencies, intergovernmental organizations, and non-governmental organizations.

Office of the Assistant Secretary for Administration and Management (OASAM): To provide service, policy guidance and assistance to the Secretary of Labor on matters relating to DOL's budget, human resources, information technology, electronic communications, management, and administration; provide centralized administrative and support services to DOL agencies and their employees; and ensure compliance with nondiscrimination statutes.

Women's Bureau (WB): To promote profitable employment opportunities for women, to empower them by enhancing their skills and improving their working conditions, and to provide employers with more alternatives to meet their labor needs.

Office of the Chief Financial Officer (OCFO): To provide high-integrity financial information, policy, services, and products in support of the Department's mission to prepare and protect American workers.

Office of Disability Employment Policy (ODEP): To provide leadership to increase employment opportunities for adults and youth with disabilities on both the supply and demand sides of the labor market, by expanding access to training, education, employment supports, assistive technology, integrated employment, entrepreneurial development, and small-business opportunities; and by building partnerships with employers and State and local agencies to increase awareness of the benefits of hiring people with disabilities, and to facilitate the use of effective strategies related to employment of people with disabilities.

Office of the Inspector General (OIG): To serve the American worker and taxpayer by conducting audits, investigations, and evaluations that result in improvements in the effectiveness, efficiency, and economy of Departmental programs and operations; prevent fraud and abuse in DOL programs and labor racketeering in the American workplace; and provide advice to the Secretary and the Congress on how to attain the highest possible program performance.

U.S. Department of Labor (cont'd)

Veterans' Employment and Training Service (VETS): VETS proudly serves veterans and service members, we provide resources and expertise to assist and prepare them to obtain meaningful careers.

Programs:

- Veterans Employment and Training Service (VETS)
- Employment Services for Veterans (www.dol.gov/vets)
- Transition Assistance Program (www.dol.gov/vets/programs/tap/)
- Job Rights for Veterans and Reserve Component Members (www.dol.gov/vets/programs/userra/)
- Homeless Veterans' Reintegration Project (www.dol.gov/vets/programs/hvrp/)
- Veterans Workforce Investment Program (www.dol.gov/vets/programs/vwip/)
- Federal Contractor Program (www.dol.gov/vets/vets4212.htm)
- Veterans' Preference (www.dol.gov/vets/programs/findajob.htm)
- National Veterans' Training Institute (www.dol.gov/vets/programs/nvti/nvti_fs.htm)
- Incarcerated Veterans' Transition Program (www.dol.gov/vets/programs/ivtp/)
- Licensing and Certification Program (www.dol.gov/vets/programs/licert/licensing_and_certifications.pdf)
- Vocational Rehabilitation and Employment initiative (www.dol.gov/vets/programs/vre/vre.pdf)

Stand Downs: Applications for funds will be accepted from State and Local Workforce Investment Boards, Public agencies, non-profit organizations, including faith-based and community-based and neighborhood partnerships. Applicants must have a familiarity with the area and population to be served and the ability to administer an effective and timely program.

Note that entities organized under Section 501(c)(4) of the Internal Revenue Code are not eligible to receive funds under this announcement. Section 18 of the Lobbying Disclosure Act of 1995, Public Law 104-65, 109 Stat. 691 (2 U.S.C. 1611) prohibits instituting an award, grant, or loan of federal funds to 501(c)(4) entities that engage in lobbying.

Entities that are debarred or suspended shall be excluded from Federal financial assistance and are ineligible to receive a Stand Down grant.

Homeless Veterans' Reintegration Program: The purpose of the Homeless Veterans' Reintegration Program (HVRP) is to provide services to assist in reintegrating homeless veterans into meaningful employment within the labor force and to stimulate the development of effective service delivery systems that will address the complex problems facing homeless veterans.

Thank you for serving our Nation's homeless veterans.

U.S. Department of Labor (cont'd)

Public Contact:

More information about the Department of Labor's homeless veteran programs can be found via the Internet at www.dol.gov/vets.

Professional Contact:

For local contacts, the State Directors' offices are listed below:

New York

DVET Barry Morgan
U.S. Department of Labor
Veterans' Employment and Training Service
Harriman State Campus Bldg. 12, Room 518
Albany, New York 12240-0099
Phone: (518) 457-7465, (518) 435-0831
Fax: (518) 435-0833
E-mail: morgan.barry@dol.gov

Puerto Rico and Virgin Islands

DVET Miguel Gonzalez
U.S. Department of Labor
Veterans' Employment and Training Service
Puerto Rico Department of Labor and Human Resources
1590 Ponce De Le'on Ave.
San Juan, Puerto Rico 00926
Phone: (787) 625-3137 x2530
Fax: (787) 975-7471
E-mail: gonzalez.miguel@dol.gov

New Jersey

DVET Donna M. Scheel
U.S. Department of Labor
Veterans' Employment and Training Service
Labor Building, 10th Floor
P.O. Box 058
Trenton, New Jersey 08625
Phone: (609) 292-2930
Fax: (609) 292-9070
E-mail: scheel.donna@dol.gov

U.S. Department of Veterans Affairs

Veteran's Benefits Administration

Mission:

To provide Veterans the world-class benefits and services they have earned by adhering to the highest standards of compassion, commitment, excellence, professionalism, integrity, accountability, and stewardship. (Source: <http://www.vets.gov>)

Programs:

- Compensation
- Pension and Fiduciary
- Vocational Rehabilitation and Employment
- Loan Guaranty
- Education
- Life Insurance

Description:

Since 2017, VBA has provided \$79 billion in Post 9/11 GI Bill benefits for 1.8 million Veterans and their dependents. From October 2016 to September 2017, VBA guaranteed a record of 740.3K loans, provided more than \$1.2 trillion in life insurance coverage for 6M Service members, Veterans and family members and served 132,000 Veterans through VR&E programs.

Public Contact:

People who wish to learn more about the Department of Veterans Affairs may contact VA via Internet at www.va.gov or by calling VBA's national call centers at 1-800-827-1000.

Veterans or family members who wish to visit the VA Regional Office for assistance with benefit applications or questions who live in the 31 Eastern counties of New York State may visit the 245 W. Houston Street, New York, NY from 8:30am to 4:00pm.

Veterans in the 31 Western Counties of New York State may visit the Buffalo Regional Office at 130 S. Elmwood Avenue, Buffalo, NY.

Veterans in New Jersey may visit the Newark Regional Office at 20 Washington Place.

U.S. Department of Veterans Affairs (cont'd)

Professional Contact:

If your agency would like to arrange for a presentation or staff training on the Veterans Benefits Administration, please contact:

Public Contact Team Coach

245 W. Houston Street
New York, NY 10014
Phone: (212) 807-3055
Email: vavbanyn/ro/dir@va.gov

For Veterans interested in filing for compensation/pension benefits in New Jersey:

Paul Charbonneau
Homeless Veterans Outreach Coordinator
20 Washington Place
Newark, NJ 07102
Cell Phone: (973) 704-3865
Email: Paul.Charbonneau@va.gov

For Veterans interested in filing for compensation/pension benefits in the Buffalo Regional Office jurisdiction:

Stacy Seyler
Homeless Veterans Coordinator/VSR
Niagara Center, 130 S. Elmwood Ave
Buffalo, NY 14202
Phone: (716) 857-2937
Email: Stacy.Seyler@va.gov

For Veterans interested in filing for compensation/pension benefits in the New York Regional Office jurisdiction:

Sandy Browning
Homeless Veterans Outreach Coordinator
245 W. Houston Street
New York, NY
Phone: (212) 807-4471
Cell Phone: (917) 597-3787
Email: Sandy.Browning@va.gov

U.S. Department of Veterans Affairs

Veteran's Health Administration

Mission:

The mission of the Veterans Healthcare System is to serve the needs of America's veterans by providing primary care, specialized care, and related medical and social support services. To accomplish this mission, VHA is committed to being a comprehensive, integrated healthcare system that provides excellence in health care value, excellence in service as defined by its customers, excellence in education and research, and an organization characterized by exceptional accountability and by being an employer of choice.

Program:

With 163 VA medical centers (VAMCs) and a large number of community-based outpatient clinics nationwide, VHA manages one of the largest health care systems in the United States. VAMCs within a regional Veterans Integrated Service Network (VISN) work together to provide efficient, accessible health care to eligible veterans in their areas. The VHA also conducts research and education, and provides emergency medical preparedness. Each medical center has a coordinator to assist veterans returning from Afghanistan and Iraq. Readjustment counseling is available for eligible veterans at Vet Centers.

Description:

The VA Homeless Assistance Programs constitute the largest integrated network of services in the United States. A variety of programs specifically designed to assist homeless veterans is available. These include outreach, case management, drop-in centers, aftercare, vocational rehabilitation, justice outreach and re-entry coordination, residential rehabilitation treatment programs, and housing assistance. Homeless veterans also can receive VA medical, mental health and substance abuse treatment services. In partnership with other government agencies, faith-based and community-based non-profit organizations, VA has made ending homelessness among veterans one of its highest priorities. VA is the only federal agency that provides direct, extensive, hands-on assistance to homeless individuals.

U.S. Department of Veterans Affairs (cont'd)

Public Contact:

To learn more about VA's programs for homeless veterans, the national internet site is <http://www.va.gov/HOMELESS/index.asp>.

The VA New York / New Jersey Health Care Network (VISN 2) serves Veterans in New York State and New Jersey.

For information about homeless veterans' programs in New York and New Jersey, the internet site is <http://www.visn2.va.gov/>.

The Department of Veterans Affairs' (VA) National Call Center for Homeless Veterans hotline ensures that homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors. The hotline is intended to assist homeless Veterans and their families, VA Medical Centers, federal, state and local partners, community agencies, service providers and others in the community. Veterans and their families are connected with a trained VA staff member by calling **1-877- 4AID VET (1-877-424-3838)**.

Professional Contacts:

Upstate NY (VISN 2) – Elizabeth McDonald, Network Homeless Coordinator, (716) 862-6016 or Elizabeth.McDonald4@va.gov

Downstate NY and NJ (VISN 2) – Julie Irwin, Homeless Care Line Manager, (212) 807-3474 or Julie.Irwin@va.gov

Corporation for National and Community Service

Mission:

The mission of the Corporation for National and Community Service (CNCS) is to improve lives, strengthen communities, and foster civic engagement through service and volunteering among Americans of all ages and backgrounds.

Created in 1993, and reauthorized as part of the Edward M. Kennedy Serve America Act in 2009, the federal agency plays a vital role in supporting the American culture of citizenship, service and responsibility. Working hand in hand with local partners, the federal agency taps the ingenuity and can-do spirit of the American people to tackle some of the most pressing challenges facing our nation.

CNCS leverages the strength of grantees, participants in its Senior Corps and AmeriCorps programs, and state service commissions to offer effective solutions in areas related to disaster services, economic opportunity, education, healthy futures, veterans and military families, and conservation and energy. The agency recognizes that national service will have its greatest impact if we target resources on a core set of critical problems and carefully measure our progress.

The agency's vision includes the following strategic goals:

- Increase the impact of national service in communities served by CNCS-supported programs
- Strengthen national service so that participants engaged in CNCS-supported programs consistently find satisfaction, meaning and opportunity
- Maximize the value we add to grantees, partners and participants

Programs:

Each year, CNCS engages millions of Americans in service through its [AmeriCorps](#) and [Senior Corps](#) programs. The more than 325,000 citizens serving through AmeriCorps and Senior Corps reduce crime and revive cities, connect returning veterans to jobs, fight the opioid epidemic, support seniors to live independently, make college more accessible and affordable, rebuild homes and communities following disasters, mentor and tutor students, and more.

AmeriCorps is a network of local, state, and national service programs that engages approximately 80,000 Americans each year in intensive service to meet our country's most critical needs.

AmeriCorps members serve with nonprofits, public agencies, higher education institutions, and faith-based and community organizations. Since 1994, more than one million men and women have provided needed assistance to millions of Americans across the nation through their service.

AmeriCorps opens the door for citizens to serve in a variety of ways.

- [AmeriCorps*State and National](#) supports a broad range of local service programs to address critical community needs through community groups and nonprofits.
- [AmeriCorps VISTA](#) provides members to community organizations and public agencies to create and expand programs that build capacity and ultimately bring low-income individuals and communities out of poverty.
- [AmeriCorps NCCC](#) is a full-time residential program for men and women, ages 18-24 that strengthens communities and responds to disasters, while developing leaders through direct, team-based national and community service.

Corporation for National and Community Service (cont'd)

Senior Corps taps the skills, talents, and experience of more than 245,000 Americans age 55 and over to meet a wide range of community challenges through its three programs – the Foster Grandparent Program, RSVP, and the Senior Companion Program. Their contributions of skills, knowledge, and experience make a real difference to individuals, nonprofits, and faith-based and other community organizations throughout the country.

- [Foster Grandparents](#) serve one-on-one as tutors and mentors to children and youth with special needs in schools, hospitals, drug treatment centers, correctional institutions, and child care centers.
- [Senior Companions](#) help seniors and older adults maintain independence primarily in the clients' homes. They assist with daily living tasks, such as grocery shopping and bill paying, offering friendship and companionship, and provide respite to family caregivers.
- [RSVP](#) volunteers engage in a diverse range of volunteer activities. From building houses to preparing disaster recovery kits, from managing and recruiting other volunteers to tutoring and mentoring youth, RSVP volunteers put their unique talents to work to make a difference.

Public Contact:

Corporation for National and Community Service
250 E Street SW
Washington, DC 20525
Website: www.nationalservice.gov
Phone: (202) 606-5000
TTY: (202) 565-2799
Email: info@cns.gov

State Contacts:

New Jersey Corporation State Office
Corporation for National and Community Service
Melissa Allen, State Program Director
402 E State Street, Suite 3050,
Trenton, NJ 08608
Phone: (609) 503-2043
Fax: (609) 989-2304
Email: NJ@cns.gov

New York Corporation State Office
Corporation for National and Community Service
Jessica F. Vasquez, State Program Director
11a Clinton Avenue,
Suite 900
Albany, NY 12207
Phone: (518) 431-8042
Fax: (518) 431-5154
Email: NY@cns.gov

U.S. Environmental Protection Agency

Mission:

The mission of the EPA is to protect human health and the environment.

Program:

Environmental Workforce Development and Job Training-Through an annual grant competition, Environmental Workforce Development and Job Training grant funds are provided to nonprofit organizations and other eligible entities to recruit, train, and place predominantly low-income and minority, unemployed and under-employed residents from solid and hazardous waste-impacted communities. Residents learn the skills needed to secure full-time, sustainable, employment in the environmental field, including a focus on assessment and cleanup activities. These grants help to create green jobs that reduce environmental contamination and build more sustainable futures for communities. For more information, go to <http://www.epa.gov/brownfields/job.htm>

Public Contact:

US EPA
Office of Brownfields and Land Revitalization
Mail Code 5105 T
1200 Pennsylvania Ave. NW
Washington, DC 20460
Phone: (202) 566-2777
Fax: (202) 566-2757

Region 2 Contact:

Schenine Mitchell
Brownfields Project Manager
290 Broadway, 18th Floor
New York, NY 10007
Phone (212) 637-3283
Fax (212) 637-4360
Email: mitchell.schenine@epa.gov

U.S. General Services Administration

Mission:

GSA is a centralized federal procurement, property management, and policy agency created by Congress to improve government efficiency and help federal agencies better serve the public. It acquires, on behalf of federal agencies, office space, equipment, telecommunications, information technology, supplies and services. It also plays a key role in developing and implementing government-wide policies. Through its personal property and real property disposal programs GSA frequently facilitates the delivery of needed goods and realty to organizations through the various state agencies for surplus property.

Programs:

Personal Property Disposal Program: The Federal Surplus Personal Property Donation Program enables certain nonfederal organizations to obtain property that the federal government no longer needs. The Federal Property and Administrative Services Act of 1949, as amended, provide for the transfer of surplus personal property to State Agencies for Surplus Property.

Real Property Disposal Program: If a property is suitable for homeless use, according to the Department of Housing and Urban Development, GSA must first consider transferring the property as a homeless conveyance before any other public benefit conveyance can be considered.

Public Contact:

People who wish to learn more about the General Services Administration's Personal and Real Property Disposal Programs will find information at GSA's website: www.gsa.gov under Surplus Federal Property.

Professional Contact:

Personal Property:
Joseph M. Hvorecky
Director
Personal Property Management Division
Phone: (215) 266-4505
Fax: (215) 829-2760

Real Property:
Meta Cushing, Realty Specialist
Phone: (617) 565-5823

U.S. Small Business Administration

Mission:

To aid, counsel, assist and protect, insofar as is possible, the interests of small business concerns.

Programs:

- Financial Assistance
- Business Counseling and Training
- Government Contracting
- Disaster Assistance
- Advocacy

Description:

The SBA helps Americans start, build and grow businesses. Through an extensive network of field offices and partnerships with public and private organizations, SBA delivers its services to people throughout the United States, Puerto Rico, the U. S. Virgin Islands and Guam. In fiscal year 2017 the SBA supported more than \$26 billion in lending to small businesses.

Professional Contact:

If your agency would like to arrange for a presentation or staff training on the U.S. Small Business Administration, please contact:

Phone: (212) 264-5269

Email: denise.galgano@sba.gov

Public Contact:

People who wish to learn more about the U.S. Small Business Administration may contact SBA via Internet at www.sba.gov or by calling your local SBA Regional Office at (212) 264-5269.

Existing or potential small business entrepreneurs in New York City and Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester counties may visit the New York District Office for assistance at 26 Federal Plaza, Room 3100, from 10 a.m. to 2 p.m., Phone: (212) 264-4507 or 4508.

Small business entrepreneurs in Western New York may visit the Buffalo District Office, 130 S. Elmwood Avenue, Suite 540, Buffalo, NY, Phone: (716) 551-4301, Fax: (716) 551-4418.

Small business entrepreneurs in Upstate New York may visit the Syracuse District Office, 224 Harrison Street, 5th Floor, Syracuse, NY, Phone: (315) 471-9393, Fax: (315) 471-9288.

Small business entrepreneurs in New Jersey may visit the New Jersey District Office, Two Gateway Center, Suite 1501, Newark, NJ, Phone: (973) 645-2434, Fax: (973) 645-6265.

Small business entrepreneurs in Puerto Rico may visit our offices in San Juan, 273 Ponce de León Ave., Plaza 273, Suite 510, San Juan, PR, (787) 766-5572, Fax: (787) 766-5309.

Social Security Administration

Mission:

Administer national Social Security, Supplemental Security Income and Extra Help programs.

Programs:

- Issue and maintain Social Security Numbers.
- Administer Social Security retirement, disability and survivors' benefits programs for workers and certain family members.
- Administer Supplemental Security Income benefits program for aged (65+), disabled (at any age) or blind (at any age) beneficiaries in need.
- Enroll Medicare beneficiaries in Medicare Part A (Hospital) and Part B (Medical) insurance and assist Medicare beneficiaries with applications for Extra Help with the cost of their prescription drugs under the Medicare Prescription Drug Program.

Description:

Social Security is the most successful social insurance program in America's history. In 2017, over 62 million Americans will receive approximately \$955 billion in Social Security benefits. These are retirement or disability benefits for workers who contributed to Social Security by paying FICA taxes, as well as their spouses and minor or disabled dependent children. These are also benefits paid under Supplemental Security Income, a program based on need for people age 65 and older or people with disabilities or visual impairment regardless of age. We also administer work incentives, special rules for people with disabilities who receive benefits from Social Security or Supplemental Security Income and who wish to work.

Public Contact:

People who wish to learn more about the Social Security Administration's programs and apply for benefits may visit Social Security Online at www.socialsecurity.gov.

You also may contact Social Security by phone, toll-free, by calling 1-800-772-1213 (Voice) or 1-800-325-0778 (TTY).

People who must conduct their Social Security business in person may visit one of the local, community Social Security offices throughout the Region – New York, New Jersey, Puerto Rico and the U.S. Virgin Islands. Generally, most Social Security field offices are open to the public Monday, Tuesday, Thursday and Friday, from 9:00 a.m. to 4:00 p.m. and Wednesday, from 9:00 a.m. to noon. You can find the office address of your local Social Security field office online at www.socialsecurity.gov or by calling Social Security toll-free 1-800-772-1213 (Voice) or 1-800-325-0778 (TTY).

Social Security Administration (cont'd)

Public Contact (cont'd):

For people who live or receive mail in the Bronx, Brooklyn, Manhattan or Queens NY, and wish to apply for a new or replacement Social Security Number card, you must apply in-person or by mail to a Social Security Card Center. Card Centers are open to the public Monday to Friday, 9:00 a.m. to 4:00 p.m.

Brooklyn (New York) Social Security Card Center - Serving people who live or receive mail in Brooklyn (Kings County), New York:
154 Pierrepont Street, 6th Floor, Brooklyn NY, 11201

Queens (New York) Social Security Card Center - Serving people who live or receive mail in Queens (Queens County), New York:
155-10 Jamaica Avenue, Second Floor, Jamaica, NY 11432

Bronx (New York) Social Security Card Center - Serving people who live or receive mail in the Bronx (Bronx County), New York:
820 Concourse Village West, Second Floor, Bronx, NY 10451-3638

Manhattan (New York) Social Security Card Center - Serving people who live or receive mail in Manhattan (New York County), New York:
123 William Street, 3rd Floor, New York, NY 10038

How you can help:

Encourage workers and beneficiaries to register for my Social Security – www.ssa.gov/myaccount.

Partner with Social Security to learn how to complete applications for benefits online. Social Security staff will provide training on how to use the Online Retirement Estimator, Application for Social Security Retirement or Disability Benefits and Disability Report so that you may help your clients.

Website: www.socialsecurity.gov.

Professional Contact:

If your agency would like to arrange for a presentation or staff training on Social Security, Supplemental Security Income or Extra Help, as well as the free public resources available at www.socialsecurity.gov, please contact:

Mr. Everett Lo
Social Security Administration
New York Regional Public Affairs Office
26 Federal Plaza, Room 40-120
New York, NY 10278
Phone: (212) 264-2715
Email: everett.lo@ssa.gov

Social Security Administration (cont'd)

Youth Initiatives:

<https://www.ssa.gov/people/kids/>

Materials for children and parents to learn about Social Security and why it is important for families.

<https://www.ssa.gov/people/youngpeople/>

Social Security is important to young people, even before they start working.

<https://www.ssa.gov/ssi/spotlights/spot-disabled-youth.htm>

Spotlight on SSI Benefits for Disabled or Blind Youth in Foster Care.

<https://www.ssa.gov/news/press/factsheets/young-alt.pdf>

Social Security is important to young people.

Archival:

<https://www.ssa.gov/disabilityresearch/youth.htm>

Youth Transition Demonstration

<https://www.ssa.gov/policy/docs/ssb/v73n1/v73n1p59.html>

Linking Youth Transition Support Services: Results from Two Demonstration Projects

<https://www.ssa.gov/policy/docs/ssb/v74n1/v74n1p1.html>

Earnings and Disability Program Participation of Youth Transition Demonstration Participants After 24 Months

Homeless Initiative:

<https://www.ssa.gov/ssi/spotlights/spot-homeless.htm>

Spotlight on Homelessness

U.S. Postal Service

Mission:

The Postal Service's mission is to provide postal services to bind the nation together through the personal, educational, literary, and business correspondence of the people. We are the centerpiece of the U.S. mailing industry. We provide a wide variety of products and services to meet almost any mailing need. Some of our major products and services are: First Class Mail, Priority Mail, Express Mail, Periodicals, Standard Mail, Package Services, and Special Services.

Programs:

General Delivery Program:

General Delivery is primarily intended as a temporary means of delivery for transients and customers who are not permanently located or who want post office box service when boxes are unavailable. Delivery of mail without charge to the recipient is available to all postal customers. Where residential delivery service is authorized, it is provided by means of city carriers, rural carriers, and highway contractors. Customers who are ineligible for carrier delivery can obtain free post office box service. General delivery mail is held for no more than 30 days, unless the sender requests a shorter period. Extension of this time period is at the discretion of local postmasters. The unit is open Monday-Friday from 10AM-1PM. Two pieces of identification is required to pick up the mail.

Food Drive Program:

On every first Saturday in May the National Association of Letter Carriers hold their annual "Stamp Out Hunger" Food Drive, the nation's largest one-day food drive. To make a donation, customers leave their non-perishable food donations in a bag near their mailbox before their letter carriers arrive. Letter carriers will collect the donations as they deliver the mail. US Postal Service will collect and distribute canned goods and foods to community food banks, shelters, soup kitchens and pantries to help families in need.

Operation Santa Claus:

Every year in December customers can pick up letters addressed to Santa from needy children and answer their request as part of the Postal Service's "Operation Santa Claus" program. Many corporations and individuals play Santa and adopt the children and families in need. These letters can be picked up at a designated post office. In 2004 an estimate of eight thousand letters were answered.

U.S. Postal Service (cont'd)

Public Contact:

General Delivery Program: (212) 330-2182

Food Drive Program- New York Letter Carriers Branch 36 (NALC)

Website: www.nylcbr36.org

Phone: (212) 239-3901

Operation Santa Claus : 1-800-275-8777

Professional Contact:

Operation Santa Claus

Gail Branham

Phone: (212) 330-3000