OFFICE OF REFUGEE RESETTLEMENT

ANNUAL OUTCOME GOAL PLAN

Instructions

General Overview

These instructions are intended to provide assistance in completing the *Annual Outcome Goal Plan: Performance Goals and Actuals* and *Performance Narrative*. For your convenience, individualized forms are provided to all State Refugee Coordinators each year with the *Goals* data entered by ORR from the previous year’s approved Annual Outcome Goal Plan. For each data point, please review the entered information and make any necessary changes.

When setting Goals, States/agencies should establish targets aimed at improving upon the previous year’s *Actuals* while maintaining a realistic approach to possible outcomes based upon knowledge of your state’s job market and economic environment. Other considerations include employability characteristics and/or limitations of the anticipated caseload for employment services and the various forces that impact a client’s entering employment.

A Final Completion Checklist is attached to these instructions for your convenience. This is a tool to assist you in ensuring proper completion of the Annual Outcome Goal Plan. It is for your use only and does not need to be submitted with your *Annual Outcome Goal Plan: Performance Goals and Actuals* and *Performance Narrative*.

The completed *Annual Outcome Goal Plan: Performance Goals and Actuals* and *Performance Narrative* should be submitted to RADS database, via email by **November 30 each year**.

If you need assistance, please contact your Regional Representative or Goran Debelnogich, at goran.debelnogich@acf.hhs.gov or (330) 907-3480.

1. Caseload

   **Match Grant Enrollees:**
   States/Wilson Fish Agencies that provide English language instruction to Match Grant enrollees through their employment services *should not* count these participants in their caseload.

   In the available fields under FY [previous year] Actual, enter the unduplicated number of active, employable adults enrolled in employability services by category of assistance. The form will automatically calculate the total caseload by adding the number of refugees in each category of assistance. Enrolled refugees receiving neither Temporary Assistance for Needy Families (TANF) nor Refugee Cash Assistance (RCA) should be included in the category No Federal Cash Assistance. Refugees receiving only state cash assistance should also be included in this category.

   The caseload consists only of those refugees actively receiving employability services as defined under 45 CFR 400.154 (a) (c) (d) and (e). The full text of these sections can be found at [ecfr.gov](http://ecfr.gov).

   In the available fields under FY [current year] Goal, enter the proposed unduplicated number of active, employable adults to be enrolled in employability services by category of assistance.
2. Entered Employment

In the available fields under FY [previous year] Actual, enter the *unduplicated* number of refugees entered employment by category of assistance and employment type. The form will automatically calculate the total number of refugees entered employment by adding the number of refugees in each category of assistance and employment type. Enrolled refugees receiving neither Temporary Assistance for Needy Families (TANF) nor Refugee Cash Assistance (RCA) should be included in the category No Federal Cash Assistance Entered Employment.

In the available fields under FY [current year] Goal, enter the proposed number of refugees to enter employment by category of assistance and employment type. As part of the Program Assessment Rating Tool (PART) reported to Congress, the Office of Refugee Resettlement has committed to specific increases based on a given program’s performance for this measure. For State/Wilson Fish programs with previous FY Actual entered employment rates of less than 50%, the current FY Goal should reflect at least a 5% increase over the Actual. For programs with previous FY Actual of more than 50% but less than 85%, a 3% increase is acceptable.

3. Federal Cash Assistance Terminations

In the available fields under FY [previous year] Actual, enter the *unduplicated* number of refugees terminating federal cash assistance due to earnings from employment by category of assistance. The form will automatically calculate the total number of refugees terminating assistance by adding the number of refugees in each category of assistance.

In the available fields under FY [current year] Goal, enter the proposed *unduplicated* number of refugees to terminate federal cash assistance due to earnings from employment by category of assistance.

---

**Termination Rate:**

The termination rate is automatically calculated by dividing total federal cash assistance terminations by the total number of TANF and RCA recipients entered employment.

---

4. Federal Cash Assistance Reductions

In the available fields under FY [previous year] Actual, enter the *unduplicated* number of refugees reducing federal cash assistance due to earnings from employment by category of assistance. The form will automatically calculate the total number of refugees reducing assistance by adding the number of refugees in each category of assistance.

In the available fields under FY [current year] Goal, enter the proposed *unduplicated* number of refugees to reduce federal cash assistance due to earnings from employment by category of assistance.
5. Entered Full Time Employment Offering Health Benefits

In the available fields under FY [previous year] Actual, by category of assistance, enter the unduplicated number of refugees entered full-time employment where health benefits are offered within the first six months of employment. The form will automatically calculate the total number of refugees entered full-time employment where health benefits are offered.

In the available fields under FY [current year] Goal, by category of assistance, enter the proposed unduplicated number of refugees to enter full-time employment where health benefits are offered within the first six months of employment.

6. Average Hourly Wage of Refugees Entering Full Time Employment

In the available fields under FY [previous year] Actual, enter the average wage at placement for all refugees entered full-time employment.

In the available fields under FY [current year] Goal, enter the proposed average wage at placement for all refugees to enter full-time employment.

7. 90-Day Retention Rate

For the FY [previous year] Actual, in the available field titled “Unduplicated # of Entered Employments,” enter the unduplicated number of entered employments counting from July of the previous Calendar Year (CY) through June of the current CY.

In the available field titled “Unduplicated # of Retentions,” enter the unduplicated number of retentions for FY [previous year] Actual. The form will automatically calculate the previous FY’s Actual 90-Day Retention Rate in the row above entitled “Percentage” by dividing the total retentions by the total entered employments from the 90-Day Retention Rate Calculator (7a).

In the available field under FY [current year] Goal, enter the proposed retention percentage goal.
8. Office of Refugee Resettlement Funding

In the available fields, enter the total Office of Refugee Resettlement funds, for employment services as defined by CFR 400.154 (a) ONLY (“including development of a family self-sufficiency plan and an individual employability plan, world-of-work and job orientation, job clubs, job workshops, job development, referral to job opportunities, job search, and job placement follow up”) liquidated in FY [previous year], regardless of the year in which those funds were received. The form will automatically calculate the total funding expended in the previous FY and the cost per placement.

In the available fields, enter the total Office of Refugee Resettlement funds for employment services as defined by CFR 400.154 (a) ONLY proposed to be liquidated in FY [current year]. The form will automatically calculate the total funding proposed to be expended in the current FY and the proposed cost per placement.

Agency Point of Contact

In the available fields, enter the name, title, and contact information of the agency staff person best equipped to respond to questions regarding your Annual Outcome Goal Plan submission.

Performance Narrative

Using the available fields in the attached Performance Narrative, respond to each of the ten questions as thoroughly as possible. Information provided in the Performance Narrative is important for understanding not only an individual program’s performance but in analyzing overall trends affecting programs nationwide.

Deadline

The completed Annual Outcome Goal Plan: Performance Goals and Actuals and Performance Narrative should be submitted to RADS database, by November 30 each year.