

(Refugee Case Management Agency Letterhead)

## Massachusetts Refugee Resettlement Program (MRRP)

### CONCILIATION AGREEMENT (#2)

I, \_\_\_\_\_, understand that I have been found to be in non-compliance with my Refugee Employment Services (RES) Program for a second time because:

- I did not participate in program activities according to my MRRP Family Employment Plan and the MRRP/service provider participation requirements.
- I terminated a job or refused a reasonable job offer without good cause.
- (Other): \_\_\_\_\_  
\_\_\_\_\_

I now agree to come back into compliance with the program and agree to:

- participate in RES program activities as required.
- take the next available job offered to me.
- (Other): \_\_\_\_\_  
\_\_\_\_\_

I agree that if I am found to be out of compliance again, after signing this agreement, my access to MRRP benefits and services, other than Refugee Medical Assistance (if applicable), will be denied for the next two years.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Case Manager Signature: \_\_\_\_\_ Date: \_\_\_\_\_

CM Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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(To be filled out by Case Manager and signed by Supervisor upon client's positive or negative termination from RES)

#### Outcome:

- Conciliation successful, because: \_\_\_\_\_  
\_\_\_\_\_
- Conciliation not successful, because: \_\_\_\_\_  
\_\_\_\_\_

Case Manager Signature: \_\_\_\_\_ Date: \_\_\_\_\_

CM Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_