



NATIONAL HUMAN TRAFFICKING RESOURCE CENTER



What is the National Human Trafficking Resource Center (NHTRC)?

The NHTRC is a national, 24-hour, toll-free hotline for the human trafficking field in the United States. It can be reached by calling **1-888-3737-888**, emailing NHTRC@PolarisProject.org, or through the Internet at www.traffickingresourcecenter.org. Funded by the U.S. Department of Health and Human Services (HHS), the NHTRC provides victim advocates with up-to-date resources; increases access to services for foreign, U.S. Citizen and Lawful Permanent Resident victims; and provides law enforcement, social service providers and community members with the tools needed to facilitate victim identification in their communities. The NHTRC is operated by Polaris Project, a nongovernmental anti-trafficking organization, through a cooperative agreement with HHS.

What does the National Human Trafficking Resource Center Do?

The NHTRC improves national efforts to protect victims of human trafficking in the United States by providing callers with a range of services. The NHTRC receives community-based tips about potential trafficking situations, offers urgent and non-urgent service referrals, and provides comprehensive anti-trafficking resources and technical assistance to the anti-trafficking field and the general public. To perform these functions, the NHTRC maintains a national database of organizations and individuals working in the anti-trafficking field, as well as a library of available anti-trafficking resources and materials.

Who Can Call the National Human Trafficking Resource Center?

The NHTRC is equipped to handle calls from all regions of the United States and from a wide range of callers, including possible trafficking victims, community members, law enforcement agents, Federal and State government officials, medical professionals, legal professionals, students, and policy-makers. To date, calls have most frequently involved reporting of tips about potential trafficking situations, requests for training and technical assistance, requests for victim service referrals, and inquiries about how to get involved in the anti-trafficking movement.

How Does the National Human Trafficking Resource Center Respond to Calls?

The NHTRC is available to answer calls from anywhere in the country, 24 hours a day, seven days a week, every day of the year. The NHTRC responds to urgent calls 24 hours a day, seven days per week. NHTRC staff respond to urgent emails within 12 hours of receipt. The NHTRC responds to non-urgent calls and emails primarily between the hours of 9:00 am and 7:00 pm Eastern Time, Monday through Friday, within one to three business days of receipt. A chart detailing the available services of the NHTRC appears below.

Available Services – 24 hours a day/7 days a week
Crisis Calls from Victims/Potential Victims
Reporting Tips/Intelligence About Human Trafficking Situations
Urgent Requests for Training & Technical Assistance
Urgent Requests for Referrals for Services
Additional Services – 9am–7pm ET Mon–Fri
Non-urgent Requests for Training & Technical Assistance
Non-urgent Requests for Referrals for Services
General Information Requests

National Human Trafficking Resource Center 1.888.3737.888



NATIONAL HUMAN TRAFFICKING RESOURCE CENTER



What Kinds of Technical Assistance Are Available through the National Human Trafficking Resource Center?

The NHTRC is able to connect community members with additional tools to raise awareness and combat human trafficking in their local areas. It can also assist service providers and law enforcement personnel in their work with potential trafficking victims. Types of technical assistance available include:

- Direct referrals to local resources and service providers who offer training or technical assistance in a specific area;
- Provision of a variety of public awareness resources and materials;
- Phone consultations with individuals or organizations who seek detailed technical assistance on a particular topic;
- Assistance with specialized information requests;
- Review of third-party materials; and
- Support in procuring speakers/trainers for a variety of engagements and events.

How Can My Organization Become Involved with the National Human Trafficking Resource Center?

The NHTRC strives to engage and support local efforts to combat trafficking. It can connect callers to contacts, referrals, and resources in their own areas, including local HHS *Rescue & Restore* coalitions and DOJ-funded Human Trafficking Task Forces. In order to provide appropriate referrals and up-to-date resources, the NHTRC is constantly expanding its database of contacts and resource materials. To learn more, please contact the NHTRC at **1-888-3737-888**.

For more information on human trafficking, visit www.acf.hhs.gov/trafficking or www.traffickingresourcecenter.org.