ADMINISTRATION FOR
CHILDREN & FAMILIES
330 C Street, S.W., Washington, DC 20201 | **www.acf.hhs.gov**

UC Sexual Abuse Hotline (1-855-232-5393)

Call the UC Sexual Abuse Hotline at 1-855-232-5393 if you are an unaccompanied child, a family member, sponsor, legal service provider, child advocate or any other individual with knowledge or suspicion of sexual abuse or sexual harassment occurring at a care provider operating on behalf of the Office of Refugee Resettlement (ORR), the Administration for Children and Families, the U.S. Department of Health and Human Services (HHS).

Through its network of care providers, ORR cares for unaccompanied children (UC) who enter the United States without a parent or legal guardian and without lawful immigration status following their apprehension by the Department of Homeland Security and referral to ORR.

ORR and its care providers serving unaccompanied children have a zero tolerance policy for sexual abuse and sexual harassment. Any person with knowledge or suspicion of sexual abuse or sexual harassment occurring at a care provider facility should call the UC Sexual Abuse Hotline at 1-855-232-5393.

The UC Sexual Abuse Hotline reports, as appropriate, any allegations received directly from any child or third party to State Child Protective Services (CPS), local law enforcement, and HHS. HHS forwards each Hotline report to the appropriate care provider, who ensures that all children and youth are safe and provided with appropriate services and that all required reports have been submitted.

The Hotline is connected to live representatives who are bilingual in English and Spanish and experienced in interviewing minors. Translators will be provided for all other languages. The hours of operation are 8 a.m.—11:45 p.m. EST, seven days a week. Individuals may report anonymously if desired.