

## **Introduction & Acknowledgements**

Part of being a good renter is being able to effectively communicate needed repairs to property managers. Similarly, part of being a good landlord is having an understanding of the residents' repair needs. The Refugee Housing Program designed this illustrated housing repair guide to help refugees and other renters with limited English communicate repair requests to property managers.

It is our intention to provide this repair guide to service providers working with immigrants. In addition to offering this resource to refugee resettlement agencies, mutual assistance associations and other service organizations, we also hope to make this resource available to property managers.

This guide may be downloaded free of charge from [www.refugeehouse.org](http://www.refugeehouse.org) by clicking on the Resources tab and going to the Publications section.

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