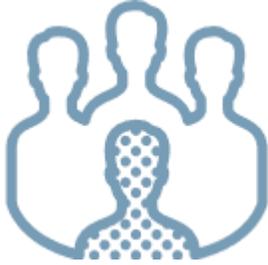




National Human Trafficking Hotline, FY 2019

The Office on Trafficking in Persons (OTIP) funds 44% of the total operating cost of the National Human Trafficking Hotline (formerly the National Human Trafficking Resource Center). The 24/7 confidential Hotline provides multilingual crisis intervention, urgent and non-urgent service referrals, options for support, and tip reporting through phone, text, email, and online chat.

25,597



POTENTIAL VICTIMS IDENTIFIED

The Hotline identified a total of **25,597** potential victims of human trafficking associated with **11,852** cases of potential trafficking in FY 2019.

54%

of potential trafficking cases referenced



Adult Victims

23%



Minor Victims

In FY 2019, the Hotline identified **11,852** potential cases of human trafficking of which **6,459** referenced adult victims and **2,701** referenced minors. Case demographics are non-cumulative and can reference multiple potential victims.

TYPE OF TRAFFICKING

70%

of potential trafficking cases referenced



Sex Trafficking

11%



Labor Trafficking

6%



Sex & Labor Trafficking

The type of trafficking was not specified in 13% of cases.

INCOMING COMMUNICATIONS

104,028



Calls

11,064



Texts

5,278



Online Tips

10,518



Emails

6,102



Chats

In FY 2019 the Hotline received **10,362** communications directly from potential victims of trafficking. **74%** of the communications were calls but the second most popular method of contacting the hotline was via text at **14%**.

TYPE OF INDIVIDUAL CONTACTING THE HOTLINE

The Hotline tracks the type of individuals reaching out through the various communications channels. The type of person contacting the Hotline was known in 63,185 instances, including:

33%



Community Members

16%



Potential Victims

11%



Family/Friends of Potential Victim

6%



Law Enforcement

6%



Nonprofit Organizations

2%



Medical Professionals

LEGAL & ILLICIT INDUSTRIES/VENUES IDENTIFIED

In FY 2019, potential trafficking cases identified through the Hotline referenced a range of legal and illicit industries and venues, most commonly:



Commercial Sex



Illicit Massage



Pornography



Escort Services



Personal Sexual Servitude



Domestic Work



Agriculture/Animal Husbandry



Traveling Sales Crew