



## MTS History

**2000:** Interim final rule for tribal child support programs published

**2002-2005:** Tribal Systems Workgroup studied feasibility of automating tribal child support programs, developed essential system requirements, and created the general system design

**2004:** Final rule for tribal child support programs published (45 CFR Part 309)

**2006:** Feasibility study, market study and cost-benefit analysis for MTS completed

**2007:** Concurrence of ACF Assistant Secretary to build MTS; software development begins

**2009:** Forest County Potawatomi Community selected to pilot test the MTS

**2010:** Modoc Tribe of Oklahoma joins pilot testing; tribal system regulations published (45 CFR Part 310)

**2012:** MTS Pilot ended

**2013:** EBCI begins installation as the first OCSE-supported tribe

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## MTS Training



As you know, the MTS is operational and the Eastern Band of Cherokee Indians (EBCI) was selected as the first tribe to have OCSE's full support with installation. To prepare for the installation, Tom Mahony of BAE Systems Inc., (under OCSE contract) led EBCI program staff through a

four-day comprehensive system training in Washington, D.C. The training attendees gave us great feedback for future MTS program staff trainings, quick reference guides, etc. They really enjoyed the opportunity to try out the system and work through various exercises.

In the coming weeks, OCSE will provide EBCI with a help desk for questions that arise when the trainees return to their workstations. In addition, there will be weekly calls to provide additional training and support as the tribe implements the MTS.

## OCSE Tribal Discussion

On July 11, 2013, OCSE held a tribal child support program discussion at OCSE's central office in DC. The MTS national launch status was a part of the discussion.

We noted these high-level milestones for the MTS national launch:

- The Eastern Band of Cherokee Indians should complete installation before year end.
- Cherokee Nation should begin installation in early 2014.
- Mille Lacs Band of Ojibwe has received approval of their Advance Planning Document (APD) and is working on implementation with the Forest County Potawatomi Community MTS Service Group.
- Lac Courte Oreilles has submitted an APD for review as part of the Forest County Potawatomi Community MTS Service Group.
- The Suquamish Tribe will work on planning activities this summer in preparation for implementing the MTS with a future EBCI-led consortium.

We also noted that the system design is complete for the new Automated Clearing House (ACH) for direct deposit/debit card enhancement to process





payment transactions on the system. The ACH enhancement will allow a tribe to disburse payments to a client's bank account via electronic direct deposit. It will also allow a tribe to disburse payments to a client via direct deposit through a state disbursement unit. We assisted in completing the project plan, and we are working with EBCI to develop and test the ACH modifications.

The attendees requested additional information on the MTS Change Control Board and how the APD process relates to the program grant process. Watch for additional information to come on these two topics.

## MTS Spotlight: Automatic Processing in the System Background

Job Name	Schedule	Frequency	Description
Print Manager	Every minute	Daily	Prints notices
Disbursement	Every 5 minutes	Mon. – Fri. 7 am – 9 pm	Processes all disbursements
Distribution Producer	Every 5 minutes	Mon. – Fri. 7 am – 9 pm	Performs distribution on all receipts
Case Type Assignment	2 am nightly	Daily	Updates case type assignment
Interest Charging	2 am nightly	Daily	Applies interest to debts with an interest rate. Only runs once a month
Obligation Monitor	2 am nightly	Daily	Opens and closes debt accounts based on effective date and end date
Account Charging	2 am nightly	Daily	Charges current support and ordered arrears based on charge date
Delinquency Monitor	2 am nightly	Daily	Manages account delinquency based on child support balances
Billing Notice	2 am nightly	Daily	Generates billing statements
Unreimbursed Assistance (URA) Accrual	2 am nightly	Daily	URA accrual
Accounts History	6 am last day of month	Monthly	Resets month end balances
Annual Fed FY Report	6 am last day of month	Monthly	Federal Annual Reports
Case Function Monitor	3 am nightly	Daily	Updates case function assignment
Case Closure Monitor	3 am nightly	Daily	Monitor for case closure
Intake Document Monitor	3 am nightly	Daily	Monitors document dispositions and generates ticklers as appropriate
Intake Alert Monitor	3 am nightly	Daily	Generates ticklers for birthdates
Locate Letter Monitor	3 am nightly	Daily	Monitor locate document dispositions
Locate Time Monitor	3 am nightly	Daily	Check for address and employment information for NCP and tickler generation
Paternity Letter Monitor	3 am nightly	Daily	Paternity letter monitor and tickler generation



Job Name	Schedule	Frequency	Description
Establishment Letter Monitor	3 am nightly	Daily	Establishment letter monitor and tickler generation
Review Monitor	3 am nightly	Daily	Case review monitor and tickler generation
Enforcement Alert Monitor	3 am nightly	Daily	Document monitoring and tickler generation for enforcement activities
Emancipation Monitor	3 am nightly	Daily	Automatically monitors child emancipation date
Check Escheatment Monitor	3 am nightly	Daily	Automatically monitors for escheated checks
Tickler Generation Monitor Job	3 am nightly	Daily	Generates ticklers when a user role expires

## Meet the MTS Team: Tom Mahony



This month we are pleased to introduce Tom Mahony from BAE Systems Inc. Tom has more than 30 years experience in developing, implementing, and managing government computer and information systems. He has extensive experience in software development of weapon direction systems using the SM-2 anti-aircraft missile for U.S. and foreign navies.

Since 1998, Tom has provided technical assistance to the Office of Child Support Enforcement Division of State and Tribal Systems. He has performed independent verification and validation, systems analysis, program management, technical assistance, web development, requirements analysis, system design, software development process analysis, and review of state Advance Planning Documents and other planning documents. Tom has been involved in MTS development since 2005, and is currently leading the training and project management for the system implementation.

For more information or to offer article ideas

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